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# COMMUNITY SERVICES DIRECTORATE

## Purpose

The Community Services Directorate’s (the Directorate) primary purpose is to empower people to meet their full potential within an inclusive and equitable community by:

**intervening early to support people** to be safe, to ensure basic needs are met to enable active community participation, and to support positive life outcomes;

**delivering services** that are human centred, holistic, tailored and integrated with a focus on ensuring the right supports are provided to those most in need, proactively identifying risks, and enabling people to work towards self-sufficiency as much as possible;

**building strong communities** with a focus on using evidence to inform services and programs, community development approaches that connect people to local communities, and maximising inclusion through targeted community-based programs. This includes alignment of government priorities and legislation to address community identified needs;

**enabling inclusive participation** by supporting Canberrans to participate in decision making, to form community connections, and to live fulfilling lives, fostering cohesion, equity and inclusion for all; and

**driving collaboration and partnerships** within and external to the Directorate, working collaboratively with other government agencies and building effective relationships with non-government community partners. This includes embedding the cultural change needed to intervene early and improve life trajectories as part of an integrated and holistic services system.

## 2021-22 Priorities

The following outlines the strategic and operational priorities for the Directorate in 2021-22.

Positive Outcomes for Aboriginal and Torres Strait Islander Peoples

* Drive policy reform to enable self-determination of Aboriginal and Torres Strait Islander peoples living in the Australian Capital Territory (ACT);
* provide strategic oversight and coordination on the ACT Government’s commitments under the ACT *Aboriginal and Torres Strait Islander Agreement 2019-2028* and the *National Agreement on Closing the Gap*;
* work in partnership with the ACT Aboriginal and Torres Strait Islander Elected Body and ACT Aboriginal and Torres Strait Islander community to address local priorities such as:
  + development of options for community led governance of places of significance; and
  + development of the strategic vision for the Yarramundi Cultural Centre;
* support the Aboriginal and Torres Strait Islander community through cultural, leadership and scholarship grant programs;
* support the United Ngunnawal Elders Council and the ACT Aboriginal and Torres Strait Islander Elected Body;
* support the ACT Aboriginal and Torres Strait Islander Co-design Network to develop community led solutions to issues impacting community;
* implement the *Our Booris, Our Way* Review; in partnership with the community to ensure more Aboriginal and Torres Strait Islander children and young people grow up connected to their family and culture;
* progress the recommendations from *We Don’t Shoot Our Wounded* Report guided by representatives from the ACT Aboriginal and Torres Strait Islander community;
* deliver Family Group Conferencing and Functional Family Therapy, to improve outcomes for Aboriginal and Torres Strait Islander children and young people;
* support the concept design and build of accommodation for Gugan Gulwan, to deliver crucial services to Aboriginal and Torres Strait Islander families; and
* establish a $20 million Healing and Reconciliation Fund to be administered in partnership with the local Aboriginal and Torres Strait Islander community.

Supporting People with Disability

* Develop policy and deliver programs, events and grants to ensure people with a disability are able to fully enjoy their rights as citizens;
* develop a new ACT Disability Strategy through the Disability Reference Group and engagement with the wider Canberra community;
* implement and evaluate the Integrated Service Response Program to ensure people with disability who have complex needs receive a coordinated response from the   
  National Disability Insurance Scheme (NDIS) and mainstream service systems;
* implement the first action plan of the Disability Justice Strategy to ensure people with disability have access to and are treated equally before the law; and
* build integrated services responses with the NDIS Early Childhood Early Intervention provider, including service provision to families in the Child and Family Centres and the Child Development Service.

Social Inclusion and Connected Communities

* Lead the provision of human services initiatives, policies and programs which ensure social inclusion and community connection for all;
* administer grants, awards and events to support socially inclusive community-led initiatives including the annual Women’s Awards, ACT Seniors Grants Program,   
  Young Canberra Citizen of the Year Awards and Veterans Grants Program;
* deliver the annual National Multicultural Festival in its 25th Anniversary year;
* support Ministerial Advisory Councils in portfolio areas including multicultural, seniors, youth, veterans, women and disability;
* enhance the ACT Service Access Card and implement the Refugee, Asylum Seekers and Humanitarian Program to support ACT Services Access Card holders (asylum seekers) adversely impacted by COVID-19;
* extend funding for the Canberra Relief Network to ensure food security for Canberrans economically impacted by COVID-19;
* implement the Action Plan under the *ACT Carers Strategy*;
* work towards Canberra achieving accreditation as a Welcoming City at the   
  Established Level of the Welcoming Cities Standard;
* expand assistance to refugees, asylum seekers and new migrants to enter the workforce through employment participation services;
* complete actions under the *ACT Multicultural Framework 2015-2020 Second Action Plan*;
* scope and deliver the new *ACT Multicultural Recognition Act*;
* implement the *ACT Women’s Plan 2016-26* including the development of the   
  *Second Action Plan 2020-22*;
* fund the ACT Seniors Card Program, to provide eligible seniors with a range of discounts from participating businesses and services;
* support the ACT’s response to the *National Plan to Respond to the Abuse of Older Australians (Elder Abuse) 2019-2023*;
* establish the Sexual Assault Prevention and Response Program, to deliver a robust approach to sexual assault focused on prevention, response, law reform and workplace safety;
* improve the capability of the ACT Public Service to recognise and respond to domestic and family violence through the ACT Public Service Domestic and Family Violence Training strategy;
* develop an ACT Domestic and Family Violence Death Review mechanism;
* deliver the Health Justice Partnership so pregnant women and new families at risk of domestic and family violence can receive legal support in a healthcare setting, before escalating into crisis;
* continue the Family Violence Safety Action Pilot, to expand integrated case work and coordinated effort to meet increased demand on services to better respond to the needs of high-risk families;
* design and test an integrated domestic and family violence risk assessment model, including a pilot of case tracking and coordination;
* continue to support frontline domestic violence and rape crisis services to address sustained demand;
* progress the ACT Community Services Sector Sustainability Review to understand service costs and to co-design future approaches, informed by the consultation on the Strengthening Partnerships – Commissioning for Social Impact Strategy; and
* deliver the Community Support Package as part of ACT Government’s COVID-19 stimulus measures.

Children, Young People and Family Services

* Implement the *Australian Early Development Census*, including supporting use of Census data to understand early childhood in the ACT;
* implement recommendations of the *Royal Commission into Institutional Responses to Child Sexual Abuse* and the National Redress Scheme, including responding to Requests for Information and Direct Personal Responses;
* respond to the reviews of Bimberi Youth Justice Centre through infrastructure and security upgrades, specialist consultancies, system improvements and training;
* strengthen specialist capacity at Bimberi including improving intelligence capability, therapeutic support and trauma informed care, training and work health and safety capabilities;
* evaluate early outcomes of the Functional Family Therapy – Youth Justice pilot and explore impact for the development of a refreshed approach to youth justice;
* deliver *Step Up for Our Kids 2022-2032* to underpin out of home care for the next 10 years, including sourcing and procurement of services from 1 July 2022 and completion of evaluation activities;
* build capacity and strengthen oversight in Child and Youth Protection Services to ensure better practice, continuous improvement and compliance, in the delivery of services to vulnerable and at risk children, young people and their families;
* improve the Child and Youth Record Information System (CYRIS), including portals for online reporting, information exchange and vendor maintenance and support;
* work with the Justice and Community Safety Directorate to support the establishment of a Therapeutic Care Court to provide collaborative and coordinated service provision for child protection matters in the ACT Children’s Court;
* purchase essential assistive technology equipment for children and young people with developmental delay and disability to trial through the Children and Young People Equipment Loan Schemes (CAYPELS) and plan for an ongoing CAYPELS service offering;
* work with the Health Directorate to develop the *Best Start for Canberra’s Children: First 1000 Days* Strategy, in partnership with the community;
* strengthen service responses for young people who are at risk of homelessness, or engagement with the child protection or youth justice systems including through the Safe and Connected Youth Program and establishment of a 24/7 therapeutic respite accommodation service; and
* work across government and with community partners to develop system reform and service redesign to raise the minimum age of criminal responsibility.

Strong oversight for quality services and support

* Enhance the ACT Senior Practitioner’s oversight of restrictive practices and work towards reducing and eliminating their use in care and protection, disability services and the education sectors; and
* regulate non-NDIS specialist disability, care and protection and community housing providers to ensure effective service delivery, promote sector development and to reduce regulatory barriers.

Commissioning for Outcomes

* Work with the sector and the Health Directorate on a commissioning for outcomes approach to underpin the delivery of services.

## Estimated Employment Level

Table 1: Estimated Employment Level

|  | 2019-20  Actual Outcome | 2020-21  Budget | 2020-21  Interim Outcome | 2021-22  Budget |
| --- | --- | --- | --- | --- |
| **Staffing (FTE)** | 703 | 694 1 | 707 2 | 707 |

Notes:

1. The decrease in 2020-21 Budget compared with 2019-20 actual outcome represents the expected reduction in staff numbers as the stimulus measures during the COVID-19 pandemic gradually eases.
2. The increase in 2020-21 Interim Outcome from 2020-21 Budget represents the additional staff numbers to support the *Freedom of Information Act 2016*, progress Early Support: Changing Systems, Changing Lives Human Services Sector Reform initiative and additional staff at Bimberi for induction and training in preparation for deployment to   
   Franklin House.

## Strategic Objectives and Indicators

Strategic Objective 1

#### Strengthen the capacity of people with disabilities, their families and carers to maximise control over their lives

The ACT has entered into a Bilateral Agreement with the Commonwealth on the National Disability Insurance Scheme (NDIS) commencing 1 July 2019. Through this agreement the ACT commits to improve the outcomes of people with disability by supporting them through the NDIS with the goal of increasing social and economic participation.

The ACT continues to support people with disability to provide advice and guidance to government on the inclusion of people with disability across the life of community.

#### Strategic Indicator 1.a: Number of participants in the NDIS

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Target | Target | Estimate | Estimate | Estimate |
| 7,726 1 | 7,903 | 8,073 | TBC 2 | TBC 2 |

#### Strategic Indicator 1.b: Number of people with disability on advisory councils 3

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Target | Target | Estimate | Estimate | Estimate |
| N/A | 10 | 10 | 10 | 10 |

Notes:

1. The 2020-21 target and forward estimates reflect estimated NDIS population in the ACT. The result is reported through the *Council of Australian Governments (COAG) Disability Reform Council Quarterly Reports*.
2. The length of *Bilateral Agreement between the Commonwealth of Australia and the ACT Government on the NDIS Full Scheme* is four years from 2019-20 to 2022-23. The estimated number of NDIS participants in 2023-24 will be provided at year four of the current bilateral agreement.
3. This is a new strategic indicator introduced in the Directorate’s 2021-22 Budget.

Strategic Objective 2

#### Improve outcomes for children and families through the provision of coordinated locally based services

The Directorate aims to improve outcomes for children and families through the   
Child and Family Centres Program. The program has been developed on an evidence based, best practice model offering a one-stop shop for services and programs for children and families. Services and programs are delivered in partnership with other ACT Government agencies and community-based organisations.

This indicator shows the number of occasions of service delivered at   
Child and Family Centres in partnership with early intervention and prevention services.

#### Strategic Indicator 2: Number of occasions of service to Child and Family Centre clients

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Target | Target | Estimate | Estimate | Estimate |
| 8,250 | 8,250 | 8,250 | 8,250 | 8,250 |

Strategic Objective 3

#### Improve the outcomes for people in the community by providing a range of support and services

The Directorate provides funding to community organisations to deliver community development activities, counselling, referral services and emergency relief. The community organisations work in partnership with the ACT Government to build stronger communities, enhance resilience, strengthen capacity and facilitate participation of individuals and the broader community.

#### Strategic Indicator 3: Value of community services support programs

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Target | Target | Estimate | Estimate | Estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| 18,280 1 | 16,983 2 | 15,324 | 14,330 3 | 14,281 4 |

Notes:

1. The 2020-21 target includes the Community Support Package as part of the broader Government's COVID-19 Economic Survival Package.
2. The decrease in the 2021-22 target from 2020-21 target is due to the cessation of the Government's COVID-19 Economic Survival Package provided as part of the Economic and Fiscal Update in August 2020.
3. The decrease in the 2023-24 estimate from 2022-23 estimate is due to the cessation of the Extending the Room4Change program as part of the Safer Families package.
4. The decrease in the 2024-25 estimate from 2023-24 estimate is due to the cessation of the Technology Upgrade Fund for the community sector provided in the 2020-21 Budget.

Strategic Objective 4

#### Promote and increase participation in community life by Canberrans, including those from culturally and linguistically diverse backgrounds

The Directorate promotes Canberra as a culturally and linguistically diverse city. The proportion of Canberrans who agree that Canberra as a community accepts people from different cultures is an indication of how well the Directorate is contributing to this objective. This is measured annually through the Canberra Omnibus Survey (COS) and the ACT Wellbeing Framework indicator.

#### Strategic Indicator 4: The proportion of Canberrans who agree that Canberra as a community accepts people from different cultures

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Target | Target | Estimate | Estimate | Estimate |
| 90% | 90% | 90% | 90% | 90% |

Strategic Objective 5

#### Promote an anti-violence culture in the ACT to ensure that women feel safe

The Directorate works to enhance the status of women and girls in the ACT and to create a community where they are safe, healthy, equally represented and valued for their contribution to society. This is achieved through the implementation of the   
*ACT Women’s Plan* and work under the *National Plan to Reduce Violence against Women and their Children 2010-2022*. This is also achieved through targeted women’s programs such as grant and leadership programs for women and girls, International Women’s Day, and the application of women’s safety assessments to ACT funded events and environment design in urban planning.

The data is obtained from the ‘Community Satisfaction with Policing’ national survey, measuring women’s perception of safety when they are by themselves walking in the neighbourhood during the day and at night.

#### Strategic Indicator 5: The proportion of women who feel safe when they are by themselves, walking in the neighbourhood during the day and at night

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
|  | Target | Target | Estimate | Estimate | Estimate |
|  | % | % | % | % | % |
| Day | 93 | 93 | 93 | 93 | 93 |
| Night | 41 | 42 | 42 | 42 | 42 |

Strategic Objective 6

#### Provision of services and interventions that reduce the risk of re‑substantiated reports of abuse

The Directorate provides child protection services for children and young people. A reduced re-substantiation rate is an indication that assessment, evaluation of risk and action have been taken to minimise experiences of abuse and neglect to reoccur. Repeated occurrences of maltreatment, as indicated by re-substantiation, are an indicator of cumulative harm. This is a national indicator for child protection services.

#### Strategic Indicator 6: Re‑substantiation rates

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
|  | Target  % | Target  % | Estimate  % | Estimate  % | Estimate  % |
| Re‑substantiation Rate — Within 3 Months | 12 | 12 | 12 | 12 | 12 |
| Re‑substantiation Rate — Within 12 Months | 22 | 22 | 22 | 22 | 22 |

Strategic Objective 7

#### Provision of services that improve outcomes for young people involved with the justice system

The Directorate aims to improve outcomes by providing support services to young people at risk and through the support and supervision of young offenders.

Recidivism rates measure the return of young people to the youth justice system, after receiving a final Court Order. They are an indicator of outcomes for young people, in particular whether interventions have been successful in assisting young people to exit the youth justice system.

#### Strategic Indicator 7: Returns to Sentenced Supervision 1

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
|  | Target | Target | Estimate | Estimate | Estimate |
|  | % | % | % | % | % |
| Returns to Sentenced Supervision | N/A | 35 | 35 | 35 | 35 |

Note:

1. In 2021-22 Budget, the Directorate combined the previous measures on Recidivism of Sentenced Young People in Custody and Recidivism of Young People on Community Based Orders into a single measure.

Strategic Objective 8

#### Improve stability of children in care through case management and appropriate services and programs

The Directorate provides child protection services for children and young people by promoting their safety within the family unit. Where a child is at risk and cannot remain within the family home, the Directorate supports the child in out of home care.

Uninterrupted placements signal appropriately targeted intervention, stability and continuity of care. This maximises opportunities to achieve positive outcomes for vulnerable children and young people.

#### Strategic Indicator 8: Proportion of children exiting care having experienced no more than two placements in care

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Target | Target | Estimate | Estimate | Estimate |
| % | % | % | % | % |
| 75 | 75 | 75 | 75 | 75 |

Strategic Objective 9

#### Ensure the high quality of suitable entities for care and protection purposes

The Directorate has responsibility for the oversight of suitable entities for care and protection purposes. This function requires that suitable entities in the ACT are financially sound, supported by robust governance structures and adhere to current best practice standards.

#### Strategic Indicator 9: The proportion of suitable entities compliant with registration standards

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Target | Target | Estimate | Estimate | Estimate |
| % | % | % | % | % |
| 100 | 100 | 100 | 100 | 100 |

Strategic Objective 10

#### Ensure the high quality of suitable entities for community housing purposes

The Directorate has responsibility for the oversight of suitable entities for community housing purposes. This function requires that suitable entities in the ACT are financially sound, supported by robust governance structures and adhere to current best practice standards.

#### Strategic Indicator 10: The proportion of suitable entities compliant with registration standards

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Target | Target | Estimate | Estimate | Estimate |
| % | % | % | % | % |
| 100 | 100 | 100 | 100 | 100 |

## Output Classes (Controlled GGS)

Output Class 1: Strategic Policy, Inclusion and Participation

Table 2: Output Class 1: Strategic Policy, Inclusion and Participation

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | **2020-21** | **2021-22** |
|  |  | **Interim Outcome** | **Budget** |
|  |  | **$'000** | **$'000** |
| **Total Cost 1, 2** |  | 75,039 | 79,978 |
| **Controlled Recurrent Payments 2** |  | 70,489 | 77,734 |

Notes:

1. Total cost includes depreciation and amortisation of $0.066 million in 2020-21 and $0.497 million in 2021-22.
2. The increase in the 2021-22 Budget from the 2020-21 Interim Outcome is mainly due to new initiatives.

#### Output 1.1: Inclusion and Participation

Inclusion and Participation provides strategic advice to strengthen the inclusion and participation of all people in Canberra’s community, including people from multicultural backgrounds, youth, women, veterans and seniors and people with disability. The contribution and support for the engagement of all people is recognised through community events, awards, ceremonies and grants. Inclusion and Participation manages the ACT Governments Social Recovery. Inclusion and Participation also administers and funds community sector services and programs.

Table 3: Output 1.1: Inclusion and Participation

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | **2020-21** | **2021-22** |
|  |  | **Interim Outcome** | **Budget** |
|  |  | **$'000** | **$'000** |
| **Total Cost 1** |  | 46,313 | 47,574 |
| **Controlled Recurrent Payments 1** |  | 43,837 | 46,601 |

Note:

1. The increase in the 2021-22 Budget from the 2020-21 Interim Outcome is mainly due to new initiatives.

#### Output 1.2: Office for Disability

The ACT Office for Disability promotes social inclusion and community participation of people with disability through supporting the implementation of the NDIS; progressing the objectives of the National Disability Strategy including equal access to justice for people with disability through the Disability Justice Strategy, equal access to services and participation in mainstream community activities; promoting the   
International Day of People with Disability; and supporting the Disability Reference Group, the ACT Inclusion Council and the Chief Minister’s Inclusion Awards.

Table 4: Output 1.2: Office for Disability

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | **2020-21** | **2021-22** |
|  |  | **Interim Outcome** | **Budget** |
|  |  | **$'000** | **$'000** |
| **Total Cost** |  | 4,936 | 4,921 |
| **Controlled Recurrent Payments 1** |  | 4,188 | 4,862 |

Note:

1. The increase in the 2021-22 Budget from the 2020-21 Interim Outcome is mainly due to new initiatives.

#### Output 1.3: Strategic Policy

Strategic Policy drives evidence informed policy advice and service design, information analysis and governance, digital strategy, reform initiatives and Aboriginal and Torres Strait Islander policy and engagement, with a focus on innovation, sustainability and continuous improvement.

The Division provides strategic legislative reform and policy development to improve and drive long term, human-centred initiatives that focus on early investment and support. The Division supports teams across the Directorate to embed the Strategic Plan outcomes into their day-to-day work, improve their data literacy and capability, and leads the digital transformation agenda for the Directorate.

Table 5: Output 1.3: Strategic Policy

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | **2020-21** | **2021-22** |
|  |  | **Interim Outcome** | **Budget** |
|  |  | **$'000** | **$'000** |
| **Total Cost 1, 2** |  | 13,100 | 16,980 |
| **Controlled Recurrent Payments 2** |  | 13,494 | 16,002 |

Notes:

1. Total cost includes amortisation of $0.431 million in 2021-22.
2. The increase in the 2021-22 Budget from the 2020-21 Interim Outcome is mainly due to new initiatives.

#### Output 1.4: Quality, Complaints and Regulation

Quality, Complaints and Regulation (QCR) operates independently from program, funding or policy streams within the Directorate. Its aim is to ensure high quality services to often vulnerable people. It includes the Office of the Human Services Registrar, which regulates human services providers under ACT legislation and the Office of the Senior Practitioner for the reduction and elimination of restrictive practices. QCR is responsible for building capacity of service providers to deliver quality and viable services whilst investigating incidents and complex complaints made about government and non-government service providers. QCR provides support to strategic committees and projects and also represents the Directorate on matters relating to quality and safeguards for vulnerable and disadvantaged members of our community.

Table 6: Output 1.4: Quality, Complaints and Regulation

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | **2020-21** | **2021-22** |
|  |  | **Interim Outcome** | **Budget** |
|  |  | **$'000** | **$'000** |
| **Total Cost 1, 2** |  | 3,351 | 3,183 |
| **Controlled Recurrent Payments 2** |  | 3,232 | 3,029 |

Notes:

1. Total cost includes amortisation of $0.066 million in 2020-21 and $0.066 million in 2021-22.
2. The decrease in the 2021-22 Budget from the 2020-21 Interim Outcome is mainly due to the cessation of the   
   Child and Youth Protection Services Quality Assurance and Improvement initiative.

#### Output 1.5: Safer Families

The Office of the Coordinator General for Family Safety provides strategic leadership, coordination, policy analysis and innovation expertise to drive cultural change and system reform, and to build whole-of-Government and whole-of-community capability to address domestic and family violence.

Table 7: Output 1.5: Safer Families

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | **2020-21** | **2021-22** |
|  |  | **Interim Outcome** | **Budget** |
|  |  | **$'000** | **$'000** |
| **Total Cost 1** |  | 7,339 | 7,320 |
| **Controlled Recurrent Payments 2** |  | 5,738 | 7,240 |

Notes:

1. The 2020-21 total cost was higher than the controlled recurrent payments. The result was mainly due to the   
   2019-20 National Partnership Agreement funding on COVID-19 Domestic Violence Support was spent in 2020-21 financial year.
2. The increase in the 2021-22 Budget from the 2020-21 Interim Outcome is mainly due to new initiatives.

Output Class 2: Children, Youth and Families

Table 8: Output Class 2: Children, Youth and Families

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | **2020-21** | **2021-22** |
|  |  | **Interim Outcome** | **Budget** |
|  |  | **$'000** | **$'000** |
| **Total Cost 1, 2** |  | 142,561 | 150,616 |
| **Controlled Recurrent Payments 2** |  | 136,758 | 141,894 |

Notes:

1. Total cost includes depreciation and amortisation of $3.506 million in 2020-21 and $4.236 million in 2021-22. The total cost also includes services provided free-of-charge by other ACT Government agencies including legal, human resources and finance services.
2. The increase in the 2021-22 Budget from the 2020-21 Interim Outcome is mainly due to new initiatives.

#### Output 2.1: Child and Family Centres

Early intervention and prevention services are provided through a universal platform with targeted services for vulnerable families. Services provided include parenting groups, advice and support, sustained home visiting, specialist clinical services, and community development and education programs. Services are delivered in partnership with other agencies, local community organisations and service providers.

Table 9: Output 2.1: Child and Family Centres

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | **2020-21** | **2021-22** |
|  |  | **Interim Outcome** | **Budget** |
|  |  | **$'000** | **$'000** |
| **Total Cost 1** |  | 6,034 | 6,946 |
| **Controlled Recurrent Payments** |  | 6,315 | 6,544 |

Note:

1. Total cost includes depreciation of $0.209 million in 2020-21 and $0.209 million in 2021-22.

#### Output 2.2: Child Development Service

The Child Development Service has a focus on early identification and intervention and provides assessment, referral, information and linkages for children birth to six years living in the ACT, where there are concerns relating to their development. Autism assessments are provided for children up to twelve years. Children seven to eight years with complex needs who have not had a previous assessment by allied health professionals can access the service.

Table 10: Output 2.2: Child Development Service

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | **2020-21** | **2021-22** |
|  |  | **Interim Outcome** | **Budget** |
|  |  | **$'000** | **$'000** |
| **Total Cost 1, 2** |  | 5,545 | 6,387 |
| **Controlled Recurrent Payments 2** |  | 5,003 | 5,960 |

Notes:

1. Total cost includes depreciation and amortisation of $0.230 million in 2020-21 and $0.253 million in 2021-22.
2. The increase in the 2021-22 Budget from the 2020-21 Interim Outcome is mainly due to new initiatives.

#### Output 2.3: Child and Youth Protection Services

Provision of statutory child protection and youth justice services is aimed at improving and promoting the safety and the wellbeing of children, young people, their families and the community.

Table 11: Output 2.3: Child and Youth Protection Services

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | **2020-21** | **2021-22** |
|  |  | **Interim Outcome** | **Budget** |
|  |  | **$'000** | **$'000** |
| **Total Cost 1, 2** |  | 130,982 | 137,283 |
| **Controlled Recurrent Payments 2** |  | 125,440 | 129,390 |

Notes:

1. Total cost includes depreciation and amortisation of $3.067 million in 2020-21 and $3.774 million in 2021-22. The total cost also includes services provided free-of-charge by other ACT Government agencies including legal, human resources and finance services.
2. The increase in the 2021-22 Budget from the 2020-21 Interim Outcome is mainly due to new initiatives.

## Accountability Indicators

Due to the release of the 2021-22 Budget on 6 October 2021, the 2020-21 Interim Outcome column reflects the interim outcome included in the draft 2020-21 Statement of Performance, which were unaudited at the time of preparing these budget statements.

Output Class 1: Strategic Policy, Inclusion and Participation

Output 1.1: Inclusion and Participation

Table 12: Accountability Indicators Output 1.1

|  | 2020-21  Targets | 2020-21  Interim Outcome | 2021-22  Targets |
| --- | --- | --- | --- |
| **Inclusion and Participation** | | | |
| 1. Number of community building, participation grants and scholarship programs administered | 15 | 14 | 19 |
| 1. Percentage of participants who successfully complete the Work Experience and Support Program | 90% | 94% | 90% |
| 1. Proportion of funded services that were visited by a Relationship Manager during the financial year | 75% | 61% | 75% |
| 1. Number of community engagement opportunities for veterans in the ACT | 7 | 9 | 7 |
| 1. Number of community engagement opportunities for seniors in the ACT | 7 | 6 | 7 |

Notes:

1. This indicator is measured by grant assessments completed and reports approved by delegate, letter of offers issues and accepted, payments made and recipient grant acquittals.
2. This indicator measures the percentage of people who finish the program which is designed to assist Canberrans from culturally and linguistically diverse backgrounds enter the workforce by providing an opportunity to improve skills and confidence, as well as develop important networks with the ACT Public Service.
3. This indicator measures the proportion of funded services organisations visited during the financial year.
4. This indicator measures the number of Veterans Advisory Committee meetings and community consultation forums held.
5. This indicator measures the number of community engagement opportunities for seniors in the ACT.

Output 1.2: Office for Disability

Table 13: Accountability Indicators Output 1.2

|  | 2020-21  Targets | 2020-21  Interim Outcome | 2021-22  Targets |
| --- | --- | --- | --- |
| **Office for Disability** | | | |
| 1. Community engagement activities on National Disability Strategy | 8 | 10 | 8 |
| 1. Implement Companion Card Program - Number of Companion Card affiliates | 94 | 88 | 90 |

Notes:

1. This indicator measures the number of policy and project initiatives that engage directly with the community on issues to inform progress of outcomes against the commitment to the National Disability Strategy.
2. This indicator measures the implementation of the Companion Card Program through the number of Companion Card affiliates recruited.

Output 1.3: Strategic Policy

Table 14: Accountability Indicators Output 1.3

|  | 2020-21  Targets | 2020-21  Interim Outcome | 2021-22  Targets |
| --- | --- | --- | --- |
| **Strategic Policy** | | | |
| 1. Implementation of projects included in the  Whole of Government plan on Aboriginal and Torres Strait Islander Agreement | 2 | 1 | 2 |
| 1. Satisfaction of funded organisations with government contract administration (as measured by annual survey) | 90% | 81% | 90% |
| 1. Provision of strategic policy advice on human services issues to drive improved outcomes for children, young people and their families | 3 | 2 | 3 |
| 1. Performance improvement initiatives | 3 | 3 | 3 |

Notes:

1. The two projects in 2020-21 are: ‘finalise the Outcomes Framework under the Aboriginal and Torres Strait Islander Agreement 2019-2028’ and ‘delivery of the Aboriginal and Torres Strait Islander Governance Framework and Toolkit in collaboration with the Aboriginal and Torres Strait Islander Elected Body’.

The two projects in 2021-22 are: ‘Healing and Reconciliation Fund governance operational*’* and ‘Yarramundi Cultural Centre – Strategic Vision agreed’.

1. This indicator measures the extent to which non-government entities that administer and provide services contracted by the government are satisfied with the way their contracts are administered, including management of contract compliance through monitoring contractual requirements and service delivery quality, disbursement of contract payments and offering advice and support to service providers.
2. The three initiatives are: ‘legislative reform identified by the *Our Booris, Our Way* Review’, ‘provision of policy advice into service system analysis for raising the minimum age of criminal responsibility’ and ‘delivery of a defined model of external merits review’.
3. The three initiatives are: ‘Australian Early Development Census’, ‘*Our Booris, Our Way* Dashboard Reporting’ and ‘support progress against *Empowering People: Community Services Directorate Strategic Plan 2018-2028*’.

Output 1.4: Quality, Complaints and Regulation

Table 15: Accountability Indicators Output 1.4

|  | 2020-21  Targets | 2020-21  Interim Outcome | 2021-22  Targets |
| --- | --- | --- | --- |
| **Quality, Complaints and Regulation** | | | |
| 1. Regulatory and process reform initiatives | 4 | 4 | 3 |
| 1. Number of regulated service providers | 1,516 | 1,513 | 658 |
| 1. Number of tenancies managed by registered community housing providers | 1,904 | 2,127 | 2,050 |

Notes:

1. The four reform initiatives in 2020-21 are: ‘Continuation of the establishment of the Senior Practitioner for the Reduction and Elimination of Restrictive Practices’, ‘National approach to NDIS Worker Screening’, ‘Strengthening Practice Committee' and 'Review of the Complaints Handling and Management Policy'.

The three reform initiatives in 2021-22 are: ‘Continuation of the establishment of the Senior Practitioner for the Reduction and Elimination of Restrictive Practices’, ‘Strengthening Practice Committee' and 'Review of the Complaints Handling and Management Policy'.

1. This indicator measures the number of regulated services providers. The reduction in 2021-22 target is mainly due to reducing the count of disability service providers following a refinement to only include the prevalence of regulated providers currently billing for service provision in the ACT.
2. This indicator measures the quantum of tenancies managed by the community housing providers registered under the National Regulatory System for Community Housing.

Output 1.5: Safer Families

Table 16: Accountability Indicators Output 1.5

|  | 2020-21  Target | 2020-21  Interim Outcome | 2021-22  Target |
| --- | --- | --- | --- |
| **Safer Families** | | | |
| 1. Family Violence Statement presented to the  ACT Legislative Assembly | 2 | 2 | 1 |

Note:

1. This indicator measures the Government’s progress and achievements in addressing family and domestic violence.

Output Class 2: Children, Youth and Families

Output 2.1: Child and Family Centres

Table 17: Accountability Indicators Output 2.1

|  | 2020-21  Targets | 2020-21  Interim Outcome | 2021-22  Targets |
| --- | --- | --- | --- |
| **Child and Family Centres** | | | |
| 1. Number of Community Development/Education Programs | 225 | 343 | 225 |
| 1. Number of Parenting Assistance Sessions | 1,125 | 968 | 1,125 |
| 1. Client satisfaction with services | 90% | 97% | 90% |

Notes:

1. The number of group sessions run by Child and Family Centres addressing community development and education issues.
2. The combined Parent Group Sessions and Parents as Teachers home visits to achieve a count of all sessions run by Child and Family Centres, which assist with a wide variety of parenting issues being experienced by families.
3. A ‘self-report’ telephone survey of clients who access the service; received at least one provision of service and had a case opened on Children and Young Peoples Systems (CHYPS).

Output 2.2: Child Development Service

Table 18: Accountability Indicators Output 2.2

|  | 2020-21  Target | 2020-21  Interim Outcome | 2021-22  Target |
| --- | --- | --- | --- |
| **Child Development Service** | | | |
| 1. Hours of service provided to the clients of the  Child Development Service | 21,125 | 19,741 | 21,125 |

Note:

1. The total hours of services provided to clients of the Child Development Service.

Output 2.3: Child and Youth Protection Services

Table 19: Accountability Indicators Output 2.3

|  | 2020-21  Targets | 2020-21  Interim Outcome | 2021-22  Targets |
| --- | --- | --- | --- |
| Child and Youth Protection Services | | | |
| 1. Number of custody days used annually | 5,000 | 3,348 | 5,000 |
| 1. Youth Justice Case Plans completed | 90% | 89% | 90% |
| 1. Child Protection Reports and Child Concern Reports about children and young people | 18,000 | 21,697 | 18,000 |
| 1. Child Protection Reports requiring appraisal | 2,500 | 2,453 | 2,500 |
| 1. Number of child protection reports received and proceeding to appraisal that were substantiated | 500 | 409 | 500 |
| 1. Number of children and young people receiving a service during the year | 2,800 | 3,146 | 2,800 |
| 1. Number of Aboriginal and Torres Strait Islander children and young people receiving support during the year | 630 | 758 | 630 |
| 1. Total number of children and young people for whom the Director-General has parental responsibility | 820 | 785 | 805 |
| 1. Total out-of-home care days used annually | 300,000 | 301,514 | 300,000 |
| 1. Number of out-of-home care days used by Aboriginal and Torres Strait Islander children and young people | 89,000 | 88,190 | 89,000 |
| 1. Average investment per out-of-home care day | $173 | $183 | $178 |
| 1. Number of permanency placements | 25 | 24 | 25 |

Notes:

1. The number of days served in custody by the young person.
2. The proportion of case plans prepared or reviewed within six weeks of the start of a supervised sentenced order.
3. The number of contacts by persons who believe or suspect that a child or young person is or has been abused or neglected counted for each individual child or young person.
4. A report is considered to require an appraisal if, on the basis of the information received and known history of the child or young person, there appears to be reasonable risk of abuse or neglect, or that the child or young person is likely to be in need of care.
5. An appraisal of a child or young person and their situation is recorded as ‘substantiated’ if in the professional opinion of the case manager there is reasonable cause to believe that the child has been suffering, is suffering or is likely to suffer physical or sexual abuse, neglect or other significant harm.
6. The number of individual children and young people receiving appraisal, support and/or ongoing casework from Child and Youth Protection Services during the year.
7. The number of Aboriginal and Torres Strait Islander individual children and young people receiving appraisal, support and/or ongoing casework from Child and Youth Protection Services during the year.
8. The number of children on a given day who are subject to a child protection court order conferring part or sole parental responsibility to the Chief Executive or a Voluntary Care Agreement under section 397 of the   
   *Children and Young People Act 2008*.
9. The number of days for which the Child and Youth Protection Services made a payment for overnight care of children in out of home care.
10. The number of days for which the Child and Youth Protection Services made a payment for overnight care of Aboriginal and Torres Strait Islander children in out of home care.
11. The average cost per out-of-home care day for the Child and Youth Protection Services in ACT.
12. The number of permanency orders made throughout the year including inter-country adoptions, local adoptions, stepfamily or ‘known’ adoptions & Enduring Parental Responsibility orders.

## Changes to Appropriation

Table 20: Changes to appropriation – Controlled Recurrent Payments

|  | **2020-21 Interim Outcome**  **$'000** | **2021-22 Budget**  **$'000** | **2022-23 Estimate**  **$'000** | **2023-24 Estimate**  **$'000** | **2024-25 Estimate**  **$'000** |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |
| **2020-21 Budget** | **212,740** | **201,976** | **188,890** | **191,411** | **190,937** |
|  |  |  |  |  |  |
| Revised Funding Profile - Commonwealth Grant - Coronavirus Domestic and Family Violence Responses | -425 | 425 | 0 | 0 | 0 |
|  |  |  |  |  |  |
| **2021-22 Budget Policy Decisions** |  |  |  |  |  |
| Child Development Service - facility upgrades and planning | 0 | 589 | 281 | 0 | 0 |
| Continuing implementation of the Wellbeing Framework | 0 | 99 | 133 | 0 | 0 |
| COVID-19 community support package | 0 | 1,100 | 0 | 0 | 0 |
| COVID-19 response continuation - More support to improve food security | 0 | 240 | 78 | 78 | 79 |
| Deliver a purpose-built facility with the Gugan Gulwan Youth Aboriginal Corporation | 0 | 35 | 286 | 256 | 0 |
| Healing and Reconciliation Fund | 0 | 463 | 80 | 0 | 0 |
| Implementing legislative agenda - Delivering the *Multicultural Recognition Act* | 0 | 218 | 267 | 0 | 0 |
| Implementing legislative agenda - Modernising the  *Children and Young People Act 2008* | 0 | 597 | 783 | 595 | 0 |
| Implementing legislative agenda - Reforming the minimum age of criminal responsibility | 0 | 119 | 160 | 0 | 0 |
| Improving safety at Bimberi Youth Justice Centre | 0 | 225 | 228 | 231 | 234 |
| Integrated Service Response Program | 0 | 1,048 | 936 | 943 | 948 |
| JACS - Delivery of Government Priorities – Commonwealth Redress Scheme | 0 | 470 | 476 | 483 | 489 |
| Maintaining accountability and transparency of government | 0 | 830 | 840 | -232 | -237 |
| Maintaining systems, supporting practice - Record Information System | 0 | 1,557 | 1,619 | 1,643 | 1,669 |
| More support for the Children and Young People Equipment Loan Service | 0 | 555 | 0 | 0 | 0 |
| National Multicultural Festival – 25th Anniversary | 0 | 400 | 0 | 0 | 0 |
| Refugee, Asylum Seeker and Humnanitarian (RASH) program | 0 | 120 | 0 | 0 | 0 |
| Safe and connected youth | 0 | 1,557 | 1,796 | 1,830 | 1,866 |
| Safer Families Levy - Critical domestic and family violence support in health and community settings 1 | 0 | 980 | 1,016 | 1,022 | 1,046 |
| Safer Families Levy - Family Violence Safety Action Pilot - continuation | 0 | 249 | 0 | 0 | 0 |
| Safer Families Levy - Frontline domestic violence and rape crisis services | 0 | 759 | 458 | 465 | 476 |
| Safer Families Levy - Private rental assistance for people experiencing domestic violence 1, 2 | 0 | 158 | 160 | 0 | 0 |
| Safer Families Levy - Safer Families Collaboration Program | 0 | 335 | 340 | 0 | 0 |
| Safer Families Levy - Strengthening domestic and family violence responses for the Aboriginal and Torres Strait Islander community 1 | 0 | 229 | 233 | 163 | 165 |
| Safer Families Levy - Strengthening sexual assault prevention and response 1 | 0 | 413 | 358 | 362 | 367 |
| Safer Families Levy - Women’s safety grants | 0 | 100 | 100 | 100 | 100 |
| Strengthening disability advocacy services | 0 | 400 | 408 | 416 | 424 |
| Supplementation for the Community Sector Wage Increase | 0 | 447 | 452 | 456 | 505 |
| Therapeutic Care Court | 0 | 169 | 173 | 0 | 0 |
| Women's workforce participation - Supporting gender equality | 0 | 140 | 140 | 140 | 0 |
| 2021-22 COVID-19 Response - CSD Savings | 0 | -373 | 0 | 0 | 0 |
|  |  |  |  |  |  |
| **2021-22 Budget Technical Adjustments** |  |  |  |  |  |
| Revised Funding Profile - A Step Up for Our Kids - Beyond 2020 | -180 | 180 | 0 | 0 | 0 |
| Revised Funding Profile - Building capacity in Child and Youth Protection Services | -144 | 144 | 0 | 0 | 0 |
| Revised Funding Profile - Child and Youth Record Information System completion | -152 | 152 | 0 | 0 | 0 |
| Revised Funding Profile - COVID-19 Stimulus measure - Community Support Package | -520 | 45 | 0 | 0 | 0 |
| Revised Funding Profile - Deliver a purpose-built facility with the Gugan Gulwan Youth Aboriginal Corporation to better deliver essential services | -72 | 72 | 0 | 0 | 0 |
| Revised Funding Profile - Delivering family-centred responses for Aboriginal and Torres Strait Islander families impacted by family violence | -48 | 48 | 0 | 0 | 0 |
| Revised Funding Profile - Disability Justice Strategy | -222 | 222 | 0 | 0 | 0 |
| Revised Funding Profile - More support for the Out of Home Care system | -625 | 625 | 0 | 0 | 0 |
| Revised Funding Profile - National Agreement on Closing the Gap | -195 | 195 | 0 | 0 | 0 |
| Revised Funding Profile - National Multicultural Festival | -700 | 700 | 0 | 0 | 0 |
| Revised Funding Profile - Technology Upgrade Fund for the Community Sector | -350 | 350 | 0 | 0 | 0 |
| Revised Funding Profile - We Don’t Shoot Our Wounded: Improving responses to family violence in Aboriginal and Torres Strait Islander families | -150 | 150 | 0 | 0 | 0 |
| Return of Funding - Therapeutic Care Court for the ACT Childrens Court | -531 | 0 | 0 | 0 | 0 |
| Undrawn Funds | -1,179 | 0 | 0 | 0 | 0 |
| 2021-22 Workers Compensation Savings | 0 | -1,068 | 0 | 0 | 0 |
| Safer Families – Extending the Room4Change program to help prevent family violence | 0 | 0 | 0 | -1,277 | -1,305 |
| Safer Families – Training ACT Government frontline workers to respond to family violence | 0 | 0 | 0 | -160 | -161 |
| Transfer - Supporting smarter working in the new ACT Government office projects | 0 | 161 | 161 | 164 | 168 |
| Transfer - whole of government intellectual property licensing and public archives access services | 0 | -40 | -41 | -42 | -42 |
| Revised Indexation Parameters | 0 | 199 | 282 | 279 | 3,613 |
| Superannuation Round robin | 0 | 864 | 819 | 729 | 714 |
|  |  |  |  |  |  |
| **2021-22 Budget** | **207,247** | **219,628** | **201,912** | **200,055** | **202,055** |

Notes:

1. The staffing costs associated with these initiatives are funded from outside the Safer Families Levy.
2. This initiative is allocated to the Community Services Directorate and Housing ACT.

Table 21: Changes to appropriation – Capital Injections, Controlled

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **2020-21 Interim Outcome**  **$'000** | **2021-22 Budget**  **$'000** | **2022-23 Estimate**  **$'000** | **2023-24 Estimate**  **$'000** | **2024-25 Estimate**  **$'000** |
|  |  |  |  |  |  |
| **2020-21 Budget** | **5,277** | **2,466** | **448** | **459** | **459** |
|  |  |  |  |  |  |
| **2021-22 Budget Policy Decisions** |  |  |  |  |  |
| Deliver a purpose-built facility with the Gugan Gulwan Youth Aboriginal Corporation | 0 | 2,000 | 0 | 0 | 0 |
| Improving safety at Bimberi Youth Justice Centre | 0 | 315 | 0 | 0 | 0 |
| More support for the Children and Young People Equipment Loan Service | 0 | 207 | 0 | 0 | 0 |
| Integrated Service Response Program | 0 | 60 | 0 | 0 | 0 |
|  |  |  |  |  |  |
| **2021-22 Budget Technical Adjustments** |  |  |  |  |  |
| Revised Indexation Parameters | 0 | 0 | 0 | 0 | 11 |
| Ruby's house - Additional investment to lower future repairs and maintenance | 0 | 200 | 0 | 0 | 0 |
| Revised Funding Profile - Ruby’s house | -876 | 876 | 0 | 0 | 0 |
| Revised Funding Profile - Better Infrastructure Fund | -75 | 75 | 0 | 0 | 0 |
| Revised Funding Profile - Child and Youth Record Information System | -302 | 302 | 0 | 0 | 0 |
| Revised Funding Profile - Continuing to reduce and eliminate restrictive practices | -18 | 18 | 0 | 0 | 0 |
| Revised Funding Profile - Data system to support the Domestic Violence Death Review | -200 | 200 | 0 | 0 | 0 |
| Revised Funding Profile - Deliver a purpose-built facility with the Gugan Gulwan Youth Aboriginal Corporation to better deliver essential services | -175 | 175 | 0 | 0 | 0 |
| Revised Funding Profile - Moving delivery of more community services online | -435 | 435 | 0 | 0 | 0 |
| Revised Funding Profile - Maintaining Systems Supporting Practice (CYRIS) | -67 | 67 | 0 | 0 | 0 |
| Revised Funding Profile - Strengthening specialist capacity at Bimberi Youth Justice Centre | -3 | 3 | 0 | 0 | 0 |
|  |  |  |  |  |  |
| **2021-22 Budget** | **3,126** | **7,399** | **448** | **459** | **470** |

Table : Changes to appropriation – Expenses on Behalf of the Territory

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **2020-21 Interim Outcome**  **$'000** | **2021-22 Budget**  **$'000** | **2022-23 Estimate**  **$'000** | **2023-24 Estimate**  **$'000** | **2024-25 Estimate**  **$'000** |
|  |  |  |  |  |  |
| **2020-21 Budget** | **160,560** | **167,161** | **174,029** | **180,990** | **180,990** |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| **2021-22 Budget** | **160,560** | **167,161** | **174,029** | **180,990** | **188,230** |

## Financial Statements – Controlled GGS

Due to the release of the 2021-22 Budget on 6 October 2021, the 2020-21 Interim Outcome column reflects the interim outcome included in the draft 2020-21 Financial Statements, which were unaudited at the time of preparing these budget statements.

Table 23: Community Services Directorate: Operating Statement

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **2020-21 Budget**  **$'000** |  | **2020-21 Interim Outcome $'000** | **2021-22 Budget**  **$'000** | **Var**  **%** | **2022-23 Estimate**  **$'000** | **2023-24 Estimate**  **$'000** | **2024-25 Estimate**  **$'000** |
|  |  |  |  |  |  |  |  |
|  | **Income** |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  | **Revenue** |  |  |  |  |  |  |
| 212,740 | Controlled Recurrent Payments | 207,247 | 219,628 | 6 | 201,912 | 200,055 | 202,055 |
| 705 | Sales of Goods and Services from Contracts with Customers | 2,093 | 2,001 | -4 | 1,445 | 1,296 | 1,314 |
| 4,601 | Grants and Contributions | 3,683 | 4,884 | 33 | 4,948 | 5,012 | 5,047 |
| 591 | Other Revenue | 1,569 | 0 | -100 | 0 | 0 | 0 |
|  |  |  |  |  |  |  |  |
| **218,637** | **Total Revenue** | **214,592** | **226,513** | **6** | **208,305** | **206,363** | **208,416** |
|  |  |  |  |  |  |  |  |
|  | **Gains** |  |  |  |  |  |  |
| 0 | Other Gains | 267 | 0 | -100 | 0 | 0 | 0 |
|  |  |  |  |  |  |  |  |
| **0** | **Total Gains** | **267** | **0** | **-100** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
| **218,637** | **Total Income** | **214,859** | **226,513** | **5** | **208,305** | **206,363** | **208,416** |
|  |  |  |  |  |  |  |  |
|  | **Expenses** |  |  |  |  |  |  |
| 77,395 | Employee Expenses | 76,707 | 82,094 | 7 | 82,753 | 81,854 | 82,450 |
| 11,848 | Superannuation Expenses | 11,633 | 13,459 | 16 | 13,511 | 13,446 | 13,548 |
| 30,166 | Supplies and Services | 26,701 | 32,097 | 20 | 29,993 | 29,185 | 29,458 |
| 3,572 | Depreciation and Amortisation | 3,547 | 4,733 | 33 | 4,816 | 4,579 | 4,549 |
| 98,279 | Grants and Purchased Services | 98,769 | 98,110 | -1 | 81,358 | 81,222 | 82,375 |
| 18 | Borrowing Costs | 29 | 18 | -38 | 13 | 13 | 13 |
| 82 | Other Expenses | 214 | 83 | -61 | 82 | 84 | 86 |
|  |  |  |  |  |  |  |  |
| **221,360** | **Total Expenses** | **217,600** | **230,594** | **6** | **212,526** | **210,383** | **212,479** |
|  |  |  |  |  |  |  |  |
| **-2,723** | **Operating Result** | **-2,741** | **-4,081** | **-49** | **-4,221** | **-4,020** | **-4,063** |
|  |  |  |  |  |  |  |  |
| -364 | **Other Comprehensive Income** | 0 | -363 |  | -128 | 107 | 342 |
|  | *Items that will not be Reclassified Subsequently to Profit or Loss* | | | | | | |
| 229 | Net Effect of a Change in Accounting Policy | 0 | 230 | # | 235 | 235 | 235 |
| -593 | Other Movements | 0 | -593 | # | -593 | -593 | -593 |
| **-364** | **Total Other Comprehensive Income** | **0** | **-363** | **#** | **-358** | **-358** | **-358** |
|  |  |  |  |  |  |  |  |
| **-3,087** | **Total Comprehensive Income** | **-2,741** | **-4,444** | **-62** | **-4,579** | **-4,378** | **-4,421** |
|  |  |  |  |  |  |  |  |

Table 24: Community Services Directorate: Balance Sheet

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Budget**  **at**  **30/6/21**  **$'000** |  | **Interim**  **Outcome at**  **30/6/21**  **$'000** | **Budget**  **at**  **30/6/22**  **$'000** | **Var**  **%** | **Estimate**  **at**  **30/6/23**  **$'000** | **Estimate**  **at**  **30/6/24**  **$'000** | **Estimate**  **at**  **30/6/25**  **$'000** |
|  |  |  |  |  |  |  |  |
|  | **Current Assets** |  |  |  |  |  |  |
| 6,592 | Cash and Cash Equivalents | 7,695 | 7,387 | -4 | 7,079 | 6,771 | 6,463 |
| 1,233 | Receivables | 956 | 956 | - | 956 | 956 | 956 |
| 3,040 | Capital Works in Progress | 0 | 0 | - | 0 | 0 | 0 |
| 320 | Other Assets | 382 | 382 | - | 382 | 382 | 382 |
|  |  |  |  |  |  |  |  |
| **11,185** | **Total Current Assets** | **9,033** | **8,725** | **-3** | **8,417** | **8,109** | **7,801** |
|  |  |  |  |  |  |  |  |
|  | **Non Current Assets** |  |  |  |  |  |  |
| 77,080 | Property, Plant and Equipment | 85,442 | 87,432 | 2 | 86,403 | 85,657 | 84,922 |
| 5,029 | Intangible Assets | 3,184 | 6,730 | 111 | 4,803 | 2,876 | 979 |
| 0 | Capital Works in Progress | 4,157 | 2,485 | -40 | 2,485 | 2,485 | 2,485 |
|  |  |  |  |  |  |  |  |
| **82,109** | **Total Non Current Assets** | **92,783** | **96,647** | **4** | **93,691** | **91,018** | **88,386** |
|  |  |  |  |  |  |  |  |
| **93,294** | **TOTAL ASSETS** | **101,816** | **105,372** | **3** | **102,108** | **99,127** | **96,187** |
|  |  |  |  |  |  |  |  |
|  | **Current Liabilities** |  |  |  |  |  |  |
| 2,798 | Payables | 2,984 | 2,984 | - | 2,983 | 2,982 | 2,981 |
| 376 | Lease Liabilities | 405 | 409 | 1 | 338 | 267 | 196 |
| 23,612 | Employee Benefits | 24,418 | 25,048 | 3 | 25,747 | 26,517 | 27,360 |
| 1,208 | Other Provisions | 1 | 0 | -100 | 0 | 0 | 0 |
| 670 | Other Liabilities | 925 | 925 | - | 925 | 925 | 925 |
|  |  |  |  |  |  |  |  |
| **28,664** | **Total Current Liabilities** | **28,733** | **29,366** | **2** | **29,993** | **30,691** | **31,462** |
|  |  |  |  |  |  |  |  |
|  | **Non Current Liabilities** |  |  |  |  |  |  |
| 779 | Lease Liabilities | 627 | 437 | -30 | 519 | 601 | 683 |
| 1,592 | Employee Benefits | 1,609 | 1,767 | 10 | 1,925 | 2,083 | 2,241 |
| 0 | Other Provisions | 127 | 127 | - | 127 | 127 | 127 |
|  |  |  |  |  |  |  |  |
| **2,371** | **Non-Current Liabilities** | **2,363** | **2,331** | **-1** | **2,571** | **2,811** | **3,051** |
|  |  |  |  |  |  |  |  |
| **31,035** | **TOTAL LIABILITIES** | **31,096** | **31,697** | **2** | **32,564** | **33,502** | **34,513** |
|  |  |  |  |  |  |  |  |
| **62,259** | **NET ASSETS** | **70,720** | **73,675** | **4** | **69,544** | **65,625** | **61,674** |
|  | **REPRESENTED BY FUNDS EMPLOYED** | | | | | | |
|  |  |  |  |  |  |  |  |
| 58,066 | Accumulated Funds | 66,757 | 69,482 | 4 | 65,116 | 60,962 | 56,776 |
| 4,193 | Asset Revaluation Surplus | 3,963 | 4,193 | 6 | 4,428 | 4,663 | 4,898 |
|  |  |  |  |  |  |  |  |
| **62,259** | **TOTAL FUNDS EMPLOYED** | **70,720** | **73,675** | **4** | **69,544** | **65,625** | **61,674** |
|  |  |  |  |  |  |  |  |

Table 25: Community Services Directorate: Statement of Changes in Equity

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Budget**  **at**  **30/6/21**  **$'000** |  | **Interim**  **Outcome at**  **30/6/21**  **$'000** | **Budget**  **at**  **30/6/22**  **$'000** | **Var**  **%** | **Estimate**  **at**  **30/6/23**  **$'000** | **Estimate**  **at**  **30/6/24**  **$'000** | **Estimate**  **at**  **30/6/25**  **$'000** |
|  |  |  |  |  |  |  |  |
|  | **Opening Equity** |  |  |  |  |  |  |
| 55,876 | Opening Accumulated Funds | 56,105 | 66,757 | 19 | 69,482 | 65,116 | 60,962 |
| 4,193 | Opening Asset Revaluation Reserve | 3,963 | 3,963 | - | 4,193 | 4,428 | 4,663 |
|  |  |  |  |  |  |  |  |
| **60,069** | **Balance at the Start of the Reporting Period** | **60,068** | **70,720** | **18** | **73,675** | **69,544** | **65,625** |
|  |  |  |  |  |  |  |  |
|  | **Comprehensive Income** |  |  |  |  |  |  |
| -593 | Net Effect of Correction of an Error | 0 | -593 | # | -593 | -593 | -593 |
| -2,723 | Operating Result - Including Economic Flows | -2,741 | -4,081 | -49 | -4,221 | -4,020 | -4,063 |
| 229 | Net Effect of Change in Accounting Policy - ARR | 0 | 230 | # | 235 | 235 | 235 |
|  |  |  |  |  |  |  |  |
| **-3,087** | **Total Comprehensive Income** | **-2,741** | **-4,444** | **-62** | **-4,579** | **-4,378** | **-4,421** |
|  |  |  |  |  |  |  |  |
|  | **Transactions Involving Owners Affecting Accumulated Funds** | | | | | | |
| 5,277 | Capital Injections | 3,126 | 7,399 | 137 | 448 | 459 | 470 |
| 0 | Inc/Dec in Net Assets due to Admin Restructure | 10,267 | 0 | -100 | 0 | 0 | 0 |
|  |  |  |  |  |  |  |  |
| **5,277** | **Total Transactions Involving Owners Affecting Accumulated Funds** | **13,393** | **7,399** | **-45** | **448** | **459** | **470** |
|  |  |  |  |  |  |  |  |
|  | **Closing Equity** |  |  |  |  |  |  |
| 58,066 | Closing Accumulated Funds | 66,757 | 69,482 | 4 | 65,116 | 60,962 | 56,776 |
| 4,193 | Closing Asset Revaluation Reserve | 3,963 | 4,193 | 6 | 4,428 | 4,663 | 4,898 |
|  |  |  |  |  |  |  |  |
| **62,259** | **Balance at the end of the Reporting Period** | **70,720** | **73,675** | **4** | **69,544** | **65,625** | **61,674** |
|  |  |  |  |  |  |  |  |

Table 26: Community Services Directorate: Cash Flow Statement

| **2020-21 Budget**  **$'000** |  | **2020-21 Interim Outcome $'000** | **2021-22 Budget**  **$'000** | **Var**  **%** | **2022-23 Estimate**  **$'000** | **2023-24 Estimate**  **$'000** | **2024-25 Estimate**  **$'000** |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |  |
|  | **CASH FLOWS FROM OPERATING ACTIVITIES** | | | | | | |
|  | **Receipts** |  |  |  |  |  |  |
| 212,740 | Controlled Recurrent Payments | 207,247 | 219,628 | 6 | 201,912 | 200,055 | 202,055 |
| 1,296 | User Charges | 2,485 | 2,001 | -19 | 1,445 | 1,296 | 1,302 |
| 0 | Goods and Services Tax Input Tax Credits from the Australian Taxation Office | 11,144 | 11,617 | 4 | 13,925 | 13,925 | 13,925 |
| 0 | Goods and Services Tax Collected from Customers | 102 | 46 | -55 | 15 | 15 | 15 |
| 13,940 | Other | 1,910 | 2,277 | 19 | 0 | 0 | 12 |
| **227,976** | **Operating Receipts** | **222,888** | **235,569** | **6** | **217,297** | **215,291** | **217,309** |
|  |  |  |  |  |  |  |  |
|  | **Payments** |  |  |  |  |  |  |
| 76,849 | Employee | 75,119 | 81,294 | 8 | 81,884 | 80,914 | 81,438 |
| 11,848 | Superannuation | 11,580 | 13,459 | 16 | 13,511 | 13,446 | 13,548 |
| 27,005 | Supplies and Services | 25,126 | 30,088 | 20 | 28,352 | 27,549 | 27,822 |
| 98,279 | Grants and Purchased Services | 98,159 | 96,734 | -1 | 79,562 | 79,392 | 80,509 |
| 18 | Interest Expenses | 28 | 18 | -36 | 13 | 13 | 13 |
| 13,955 | Other | 11,521 | 13,954 | 21 | 13,953 | 13,955 | 13,957 |
| **227,954** | **Operating Payments** | **221,533** | **235,547** | **6** | **217,275** | **215,269** | **217,287** |
|  |  |  |  |  |  |  |  |
| **22** | **NET CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIES** | **1,355** | **22** | **-98** | **22** | **22** | **22** |
|  | **CASH FLOWS FROM INVESTING ACTIVITIES** | | | | | | |
|  | **Receipts** |  |  |  |  |  |  |
| 0 | Proceeds from Sale of Property, Plant and Equipment | 20 | 0 | -100 | 0 | 0 | 0 |
| **0** | **Investing Receipts** | **20** | **0** | **-100** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
|  | **Payments** |  |  |  |  |  |  |
| 5,277 | Purchase of Property, Plant and Equipment | 2,772 | 7,399 | 167 | 448 | 459 | 470 |
| 0 | Purchase of Land and Intangibles | 486 | 0 | -100 | 0 | 0 | 0 |
| **5,277** | **Investing Payments** | **3,258** | **7,399** | **127** | **448** | **459** | **470** |
|  |  |  |  |  |  |  |  |
| **-5,277** | **NET CASH INFLOW/(OUTFLOW) FROM INVESTING ACTIVITIES** | **-3,238** | **-7,399** | **-129** | **-448** | **-459** | **-470** |
|  | **CASH FLOWS FROM FINANCING ACTIVITIES** | | | | | | |
|  | **Receipts** |  |  |  |  |  |  |
| 5,277 | Capital Injections | 3,126 | 7,399 | 137 | 448 | 459 | 470 |
| **5,277** | **Financing Receipts** | **3,126** | **7,399** | **137** | **448** | **459** | **470** |
|  |  |  |  |  |  |  |  |
|  | **Payments** |  |  |  |  |  |  |
| 330 | Repayment of Lease Liabilities - Principal | 448 | 330 | -26 | 330 | 330 | 330 |
| **330** | **Financing Payments** | **448** | **330** | **-26** | **330** | **330** | **330** |
|  |  |  |  |  |  |  |  |
| **4,947** | **NET CASH INFLOW/(OUTFLOW) FROM FINANCING ACTIVITIES** | **2,678** | **7,069** | **164** | **118** | **129** | **140** |
|  |  |  |  |  |  |  |  |
| **-308** | **NET INCREASE/(DECREASE) IN CASH AND CASH EQUIVALENTS** | **795** | **-308** | **-139** | **-308** | **-308** | **-308** |
|  |  |  |  |  |  |  |  |
| **6,900** | **CASH AT THE BEGINNING OF REPORTING PERIOD** | **6,900** | **7,695** | **12** | **7,387** | **7,079** | **6,771** |
|  |  |  |  |  |  |  |  |
| **6,592** | **CASH AT THE END OF REPORTING PERIOD** | **7,695** | **7,387** | **-4** | **7,079** | **6,771** | **6,463** |
|  |  |  |  |  |  |  |  |

Notes to the Controlled Budget Statements

Significant variations are as follows:

#### Operating Statement

* controlled recurrent payments:
* the decrease of $5.493 million in the 2020-21 Interim Outcome from the original budget is mainly due to reprofile of funding from 2020-21 to 2021-22   
  ($3.783 million), undrawn funds from the 2020-21 Budget ($1.179 million) and the return of Therapeutic Care Court funding provided in the 2020-21 Budget   
  ($0.531 million).
* the increase of $12.381 million in the 2021-22 Budget from the 2020-21 Interim Outcome is mainly due to the reprofiled funds and new initiatives.
* sale of goods and services from contracts with customers:
* the increase of $1.388 million in the 2020-21 Interim Outcome from the original budget is mainly due to the Commonwealth funding provided for the   
  Australian Early Development Census (AEDC) project and higher   
  Confiscated Assets Funds received during 2020-21 financial year to fund various programs, including Functional Family Therapy program for Youth Justice and Women’s Safety Grants program.
* grants and contributions:
* the decrease of $0.918 million in the 2020-21 Interim Outcome from the original budget is mainly due to the decrease in Gains from the Contribution of Assets associated with the reduction in number of assets transferred from Housing ACT under Affordable Rental Scheme during 2020-21 financial year.
* the increase of $1.201 million in the 2021-22 Budget from the 2020-21 Interim Outcome is mainly due to the increase in Gains from the Contribution of Assets associated with the anticipated increase in number of assets transferred from Housing ACT under Affordable Rental Scheme.
* other revenue:
* the increase of $0.978 million in the 2020-21 Interim Outcome from the original budget is mainly due to the refund from therapeutic residential care service provider following the 2019-20 true-up reconciliation and cost recoveries from other   
  ACT Government Directorates to co-fund various programs, including the   
  Early Childhood Strategy program and to assist with the   
  Family and Domestic Violence frontline worker training program.
* employee expenses:
* the decrease of $0.688 million in the 2020-21 Interim Outcome from the original budget is mainly due to reprofile of funding from 2020-21 to 2021-22, undrawn funds from the 2020-21 Budget and the return of Therapeutic Care Court funding provided in the 2020-21 Budget.
* the increase of $5.387 million in the 2021-22 Budget from the 2020-21 Interim Outcome is mainly due to new initiatives.
* superannuation expenses:
* the increase of $1.826 million in the 2021-22 Budget from the 2020-21 Interim Outcome is mainly due to new initiatives and revised superannuation parameters.
* supplies and services:
* the decrease of $3.465 million in the 2020-21 Interim Outcome from the original budget is mainly due to reprofile of funding from 2020-21 to 2021-22, undrawn funds from the 2020-21 Budget and the return of Therapeutic Care Court funding provided in the 2020-21 Budget.
* the increase of $5.396 million in the 2021-22 Budget from the 2020-21 Interim Outcome is mainly due to reprofile of funding from 2020-21 to 2021-22 and the increased operational expenditures associated with new initiatives.
* depreciation and amortisation:
* the increase of $1.186 million in the 2021-22 Budget from the 2020-21 Interim Outcome is mainly due to depreciation and amortisation associated with projects expected to be completed in 2021-22.
* grants and purchased services:
* the increase of $0.490 million in the 2020-21 Interim Outcome from the original budget is mainly due to payment of COVID-19 Community Support Package provided as part of the Economic and Fiscal Update in August 2020, partially offset by reprofile of funding from 2020-21 to 2021-22.
* the decrease of $0.659 million in the 2021-22 Budget from the 2020-21 Interim Outcome is mainly due to ceasation of Community Support Package provided as part of the Economic and Fiscal Update in August 2020, the COVID-19 Domestic Violence Support funding provided by the Commonwealth, partially offset by increased grants associated with new initiatives.

#### Balance Sheet

* cash and equivalents:
* the increase of $1.103 million in the 2020-21 Interim Outcome from the original budget is mainly due to timing in cash holding at the end of financial year.
* current and non-current receivables:
* the decrease of $0.277 million in the 2020-21 Interim Outcome from the original budget is mainly due to less than anticipated outstanding invoices.
* property, plant and equipment:
* the increase of $8.362 million in the 2020-21 Interim Outcome from the original budget is mainly due to the transfer of Narrabundah Long Stay Caravan Park from the Chief Minister, Treasury, Economic Development Directorate (CMTEDD) and the transfer of Affordable Rental Properties from Housing ACT.
* intangible assets:
* the decrease of $1.845 million in the 2020-21 Interim Outcome from the original budget is mainly due to the delay in completing various projects and the relevant funding reprofiled from 2020-21 to 2021-22.
* the increase of $3.546 million in the 2021-22 Budget from the 2020-21 Interim Outcome is mainly due to the expected completion of the Improving and Expanding Online Services project, the Maintaining System Supporting Practice (CYRIS) project and the Continuing to Reduce and Eliminate Restrictive Practices project.
* current and non-current capital works in progress:
* the increase of $1.117 million in the 2020-21 Interim Outcome from the original budget is mainly due to the delay in completing various projects and the relevant funding reprofiled from 2020-21 to 2021-22.
* the decrease of $1.672 million in the 2021-22 Budget from the 2020-21 Interim Outcome reflects the anticipated completion of various projects in 2021-22. The $2.485 million in the 2021-22 Budget represents the capital works in progress for the delivery of a purpose-built facility with the Gugan Gulwan Youth Aboriginal Corporation and the client record system for the Integrated Service Response Program project.
* current and non-current lease liabilities:
* the decrease of $0.123 million in the 2020-21 Interim Outcome from the original budget is mainly due to the decrease in right-of-use assets relating to the renewal of motor vehicle leases.
* the decrease of $0.186 million in the 2021-22 Budget from the 2020-21 Interim Outcome is mainly due to the decrease in right-of-use assets relating to the renewal of motor vehicle leases.
* current and non-current employee benefits:
* the increase of $0.823 million in the 2020-21 Interim Outcome from the original budget is mainly due to more leave accrued than taken in 2020-21.
* other provisions:
* the decrease of $1.080 million in the 2020-21 Interim Outcome from the original budget is mainly due to the derecognition of a provision for make good of the Directorate's leased premise at 11 Moore Street which expired on 31 October 2020.
* the provision of $0.127 million in the 2021-22 Budget represents the provision for make good of the Directorate’s leased premise at the Nature Conservation House.
* current and non-current other liabilities:
* the increase of $0.255 million in the 2020-21 Interim Outcome from the original budget is mainly due to the National Careers Institute Partnership grant received for the "Understanding the Australian Building and Construction Industry" project.

#### Cash Flow Statement

Variations in the Statement are explained in the notes above.

## Financial Statements – Territorial

Due to the release of the 2021-22 Budget on 6 October 2021, the 2020-21 Interim Outcome column reflects the interim outcome included in the draft 2020-21 Financial Statements, which were unaudited at the time of preparing these budget statements.

Table 27: Community Services Directorate: Statement of Income and Expenses on behalf of the Territory

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **2020-21 Budget**  **$'000** |  | **2020-21 Interim**  **Outcome $'000** | **2021-22 Budget**  **$'000** | **Var**  **%** | **2022-23 Estimate**  **$'000** | **2023-24 Estimate**  **$'000** | **2024-25 Estimate**  **$'000** |
|  |  |  |  |  |  |  |  |
|  | **Revenue** |  |  |  |  |  |  |
| 160,560 | Payment for Expenses on Behalf of the Territory | 160,560 | 167,161 | 4 | 174,029 | 180,990 | 188,230 |
|  |  |  |  |  |  |  |  |
| **160,560** | **Total Revenue** | **160,560** | **167,161** | **4** | **174,029** | **180,990** | **188,230** |
|  | **Gains** |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  | **Expenses** |  |  |  |  |  |  |
| 160,560 | Grants and Purchased Services | 159,017 | 167,161 | 5 | 174,029 | 180,990 | 188,230 |
|  |  |  |  |  |  |  |  |
| **160,560** | **Total Expenses** | **159,017** | **167,161** | **5** | **174,029** | **180,990** | **188,230** |
|  |  |  |  |  |  |  |  |
| **0** | **Operating Result** | **-1,543** | **0** | **100** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
|  | **Other Comprehensive Income** | |  |  |  |  |  |
|  | *Items that will not be Reclassified Subsequently to Profit or Loss* | | | | | | |
| 0 | Other Movements | 0 | 0 | 100 | 0 | 0 | 0 |
| **0** | **Total Other Comprehensive Income** | **0** | **0** | **100** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
| **0** | **Total Comprehensive Income** | **-1,543** | **0** | **100** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |

Table : Community Services Directorate: Statement of Assets and Liabilities on behalf of the Territory

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Budget**  **at**  **30/6/21**  **$'000** |  | **Interim**  **Outcome at**  **30/6/21**  **$'000** | **Budget**  **at**  **30/6/22**  **$'000** | **Var**  **%** | **Estimate**  **at**  **30/6/23**  **$'000** | **Estimate**  **at**  **30/6/24**  **$'000** | **Estimate**  **at**  **30/6/25**  **$'000** |
|  |  |  |  |  |  |  |  |
|  | **Current Assets** |  |  |  |  |  |  |
| 0 | Cash and Cash Equivalents | 1,268 | 1,268 | - | 1,268 | 1,268 | 1,268 |
| 3,212 | Receivables | 0 | 0 | - | 0 | 0 | 0 |
| -1 | Other Assets | 3,486 | 3,486 | - | 3,486 | 3,486 | 3,486 |
|  |  |  |  |  |  |  |  |
| **3,211** | **Total Current Assets** | **4,754** | **4,754** | **-** | **4,754** | **4,754** | **4,754** |
|  |  |  |  |  |  |  |  |
|  | **Non Current Assets** |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| **0** | **Total Non Current Assets** | **0** | **0** | **-** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
| **3,211** | **TOTAL ASSETS** | **4,754** | **4,754** | **-** | **4,754** | **4,754** | **4,754** |
|  |  |  |  |  |  |  |  |
|  | **Current Liabilities** |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| **0** | **Total Current Liabilities** | **0** | **0** | **-** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
| **0** | **TOTAL LIABILITIES** | **0** | **0** | **-** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
| **3,211** | **NET ASSETS** | **4,754** | **4,754** | **-** | **4,754** | **4,754** | **4,754** |
|  |  |  |  |  |  |  |  |
|  | **REPRESENTED BY FUNDS EMPLOYED** | | | | | | |
| 3,211 | Accumulated Funds | 4,754 | 4,754 | - | 4,754 | 4,754 | 4,754 |
|  |  |  |  |  |  |  |  |
| **3,211** | **TOTAL FUNDS EMPLOYED** | **4,754** | **4,754** | **-** | **4,754** | **4,754** | **4,754** |
|  |  |  |  |  |  |  |  |

Table : Community Services Directorate: Cash Flow Statement on behalf of the Territory

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **2020-21 Budget**  **$'000** |  | **2020-21 Interim**  **Outcome**  **$'000** | **2021-22 Budget**  **$'000** | **Var**  **%** | **2022-23 Estimate**  **$'000** | **2023-24 Estimate**  **$'000** | **2024-25 Estimate**  **$'000** |
|  |  |  |  |  |  |  |  |
|  | **CASH FLOWS FROM OPERATING ACTIVITIES** | | | | | | |
|  | **Receipts** |  |  |  |  |  |  |
| 0 | Controlled Recurrent Payments | 0 | 0 | - | 0 | 0 | 0 |
| 160,560 | Payment for Expenses on Behalf of the Territory | 161,161 | 167,161 | 4 | 174,029 | 180,990 | 188,230 |
| 0 | Sale of Goods and Services from Contracts with Customers | -601 | 0 | 100 | 0 | 0 | 0 |
| **160,560** | **Operating Receipts** | **160,560** | **167,161** | **4** | **174,029** | **180,990** | **188,230** |
|  |  |  |  |  |  |  |  |
|  | **Payments** |  |  |  |  |  |  |
| 160,560 | Grants and Purchased Services | 159,292 | 167,161 | 5 | 174,029 | 180,990 | 188,230 |
| **160,560** | **Operating Payments** | **159,292** | **167,161** | **5** | **174,029** | **180,990** | **188,230** |
|  |  |  |  |  |  |  |  |
| **0** | **NET CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIES** | **1,268** | **0** | **-100** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
|  | **CASH FLOWS FROM INVESTING ACTIVITIES** | | | | | | |
|  | **Receipts** |  |  |  |  |  |  |
| **0** | **Investing Receipts** | **0** | **0** | **-** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
|  | **Payments** |  |  |  |  |  |  |
| **0** | **Investing Payments** | **0** | **0** | **-** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
| **0** | **NET CASH INFLOW/(OUTFLOW) FROM INVESTING ACTIVITIES** | **0** | **0** | **-** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
|  | **CASH FLOWS FROM FINANCING ACTIVITIES** | | | | | | |
|  | **Receipts** |  |  |  |  |  |  |
| **0** | **Financing Receipts** | **0** | **0** | **-** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
|  | **Payments** |  |  |  |  |  |  |
| **0** | **Financing Payments** | **0** | **0** | **-** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
| **0** | **NET CASH INFLOW/(OUTFLOW) FROM FINANCING ACTIVITIES** | **0** | **0** | **-** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
| **0** | **NET INCREASE/(DECREASE) IN CASH AND CASH EQUIVALENTS** | **1,268** | **0** | **-100** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
| **0** | **CASH AT THE BEGINNING OF REPORTING PERIOD** | **0** | **1,268** | **#** | **1,268** | **1,268** | **1,268** |
|  |  |  |  |  |  |  |  |
| **0** | **CASH AT THE END OF REPORTING PERIOD** | **1,268** | **1,268** | **-** | **1,268** | **1,268** | **1,268** |
|  |  |  |  |  |  |  |  |

Table 30: Community Services Directorate: Statement of Changes in Equity on behalf of the Territory

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Budget**  **at**  **30/6/21**  **$'000** |  | **Interim**  **Outcome at**  **30/6/21**  **$'000** | **Budget**  **at**  **30/6/22**  **$'000** | **Var**  **%** | **Estimate**  **at**  **30/6/23**  **$'000** | **Estimate**  **at**  **30/6/24**  **$'000** | **Estimate**  **at**  **30/6/25**  **$'000** |
|  |  |  |  |  |  |  |  |
|  | **Opening Equity** |  |  |  |  |  |  |
| 3,211 | Opening Accumulated Funds | 3,211 | 4,754 | 48 | 4,754 | 4,754 | 4,754 |
|  |  |  |  |  |  |  |  |
| **3,211** | **Balance at the Start of the Reporting Period** | **3,211** | **4,754** | **48** | **4,754** | **4,754** | **4,754** |
|  |  |  |  |  |  |  |  |
|  | **Comprehensive Income** |  |  |  |  |  |  |
| 0 | Net Effect of Correction of an Error | 0 | 0 | 100 | 0 | 0 | 0 |
| 0 | Operating Result - Including Economic Flows | 1,543 | 0 | -100 | 0 | 0 | 0 |
|  |  |  |  |  |  |  |  |
| **0** | **Total Comprehensive Income** | **1,543** | **0** | **-100** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
| **0** | **Total Movement in Reserves** | **0** | **0** | **-** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
|  | **Transactions Involving Owners Affecting Accumulated Funds** | | | | | | |
|  |  |  |  |  |  |  |  |
| **0** | **Total Transactions Involving Owners Affecting Accumulated Funds** | **0** | **0** | **-** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
|  | **Closing Equity** |  |  |  |  |  |  |
| 3,211 | Closing Accumulated Funds | 4,754 | 4,754 | - | 4,754 | 4,754 | 4,754 |
|  |  |  |  |  |  |  |  |
| **3,211** | **Balance at the end of the Reporting Period** | **4,754** | **4,754** | **-** | **4,754** | **4,754** | **4,754** |
|  |  |  |  |  |  |  |  |

Notes to the Territorial Budget Statements

From 2019-20, the Australian Capital Territory (ACT) entered into the full scheme of the   
National Disability Insurance Scheme (NDIS) *Bilateral Agreement* with the Commonwealth. As a result, the ACT cash contribution to the NDIS is considered as an expense administered by the Community Services Directorate (the Directorate) on behalf of the Territory. The ACT cash contribution includes funds and cash equivalents for in-kind services that are no longer eligible under the full scheme of the NDIS. The related contributions are previously managed separately by the Community Services Directorate, the Health Directorate, the Education Directorate and the Chief Minister, Treasury and Economic Development Directorate.

Significant variation is as follows:

#### Statement of Income and Expenses on behalf of the Territory

grants and purchased services:

* the decrease of $1.543 million in the 2020-21 Interim Outcome from the original budget is mainly due to the higher than anticipated in-kind offset credits.

#### Statement of Assets and Liabilities on behalf of the Territory

cash and cash equivalents:

* the increase of $1.268 million in the 2020-21 Interim Outcome from the original budget represents the reimbursement from National Disability Insurance Agency (NDIA) for Taxi Subsidy Scheme (TSS) cross billing as well as funding drawn for payments in early 2021-22.

receivables and other assets:

* the receivables and other assets represent cash contribution payments made in advance to NDIA due to delay in processing of quarter four in-kind offset credits for 2021-22.

#### Statement of Changes in Equity and Cash Flow Statement on behalf of the Territory

Variations in these Statements are explained in the notes above.

Table 31: Output Class 1: Strategic Policy, Inclusion and Participation Operating Statement

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **2020-21 Budget**  **$'000** |  | **2020-21 Interim Outcome $'000** | **2021-22**  **Budget**  **$'000** | **Var**  **%** | **2022-23**  **Estimate**  **$'000** | **2023-24**  **Estimate**  **$'000** | **2024-25**  **Estimate**  **$'000** |
|  |  |  |  |  |  |  |  |
|  | **Income** |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  | **Revenue** |  |  |  |  |  |  |
| 73,559 | Controlled Recurrent Payments | 70,489 | 77,734 | 10 | 73,863 | 71,685 | 71,639 |
| 408 | Sale of Goods and Services from Contracts with Customers | 803 | 1,550 | 93 | 1,148 | 999 | 1,011 |
| 2,006 | Grants and Contributions | 513 | 2,119 | 313 | 2,163 | 2,208 | 2,209 |
| 591 | Other Revenue | 403 | 0 | -100 | 0 | 0 | 0 |
|  |  |  |  |  |  |  |  |
| **76,564** | **Total Revenue** | **72,208** | **81,403** | **13** | **77,174** | **74,892** | **74,859** |
|  |  |  |  |  |  |  |  |
|  | **Gains** |  |  |  |  |  |  |
| 0 | Other Gains | 21 | 0 | -100 | 0 | 0 | 0 |
|  |  |  |  |  |  |  |  |
| **0** | **Total Gains** | **21** | **0** | **-100** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
| **76,564** | **Total Income** | **72,229** | **81,403** | **13** | **77,174** | **74,892** | **74,859** |
|  |  |  |  |  |  |  |  |
|  | **Expenses** |  |  |  |  |  |  |
| 19,586 | Employee Expenses | 20,461 | 22,494 | 10 | 22,018 | 21,119 | 20,934 |
| 2,844 | Superannuation Expenses | 3,066 | 3,409 | 11 | 3,363 | 3,270 | 3,256 |
| 11,224 | Supplies and Services | 8,623 | 12,510 | 45 | 11,209 | 10,567 | 10,428 |
| 66 | Depreciation and Amortisation | 216 | 497 | 130 | 547 | 547 | 513 |
| 41,084 | Grants and Purchased Services | 42,618 | 41,037 | -4 | 38,652 | 38,097 | 38,409 |
| 30 | Other Expenses | 55 | 31 | -44 | 30 | 31 | 32 |
|  |  |  |  |  |  |  |  |
| **74,834** | **Total Ordinary Expenses** | **75,039** | **79,978** | **7** | **75,819** | **73,631** | **73,572** |
|  |  |  |  |  |  |  |  |
| **1,730** | **Operating Result** | **-2,810** | **1,425** | **151** | **1,355** | **1,261** | **1,287** |
|  |  |  |  |  |  |  |  |

Table 32: Output Class 2: Children, Youth and Families Operating Statement

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **2020-21 Budget**  **$'000** |  | **2020-21 Interim Outcome $'000** | **2021-22**  **Budget**  **$'000** | **Var**  **%** | **2022-23**  **Estimate**  **$'000** | **2023-24**  **Estimate**  **$'000** | **2024-25**  **Estimate**  **$'000** |
|  |  |  |  |  |  |  |  |
|  | **Income** |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  | **Revenue** |  |  |  |  |  |  |
| 139,181 | Controlled Recurrent Payments | 136,758 | 141,894 | 4 | 128,049 | 128,370 | 130,416 |
| 297 | Sale of Goods and Services from Contracts with Customers | 1,290 | 451 | -65 | 297 | 297 | 303 |
| 2,595 | Grants and Contributions | 3,170 | 2,765 | -13 | 2,785 | 2,804 | 2,838 |
| 0 | Other Revenue | 1,166 | 0 | -100 | 0 | 0 | 0 |
|  |  |  |  |  |  |  |  |
| **142,073** | **Total Revenue** | **142,384** | **145,110** | **2** | **131,131** | **131,471** | **133,557** |
|  |  |  |  |  |  |  |  |
|  | **Gains** |  |  |  |  |  |  |
| 0 | Other Gains | 246 | 0 | -100 | 0 | 0 | 0 |
|  |  |  |  |  |  |  |  |
| **0** | **Total Gains** | **246** | **0** | **-100** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
| **142,073** | **Total Income** | **142,630** | **145,110** | **2** | **131,131** | **131,471** | **133,557** |
|  |  |  |  |  |  |  |  |
|  | **Expenses** |  |  |  |  |  |  |
| 57,809 | Employee Expenses | 56,246 | 59,600 | 6 | 60,735 | 60,735 | 61,516 |
| 9,004 | Superannuation Expenses | 8,567 | 10,050 | 17 | 10,148 | 10,176 | 10,292 |
| 18,942 | Supplies and Services | 18,078 | 19,587 | 8 | 18,784 | 18,618 | 19,030 |
| 3,506 | Depreciation and Amortisation | 3,331 | 4,236 | 27 | 4,269 | 4,032 | 4,036 |
| 57,195 | Grants and Purchased Services | 56,151 | 57,073 | 2 | 42,706 | 43,125 | 43,966 |
| 18 | Borrowing Costs | 29 | 18 | -38 | 13 | 13 | 13 |
| 52 | Other Expenses | 159 | 52 | -67 | 52 | 53 | 54 |
|  |  |  |  |  |  |  |  |
| **146,526** | **Total Ordinary Expenses** | **142,561** | **150,616** | **6** | **136,707** | **136,752** | **138,907** |
|  |  |  |  |  |  |  |  |
| **-4,453** | **Operating Result** | **69** | **-5,506** | **#** | **-5,576** | **-5,281** | **-5,350** |
|  |  |  |  |  |  |  |  |

# HOUSING ACT

## Purpose

Housing ACT is a division of the Community Services Directorate (CSD) reporting separately as a public trading enterprise (PTE), and treated as a ‘not-for-profit’ entity under the Australian Accounting Standards.

The Director-General of CSD is also appointed as the Commissioner for Social Housing (Commissioner) and is an incorporated body under the *Housing Assistance Act 2007 (ACT)*.

On behalf of the Commissioner, Housing ACT provides social housing that is appropriate, affordable and meets the needs and circumstances of low income and disadvantaged people. Housing ACT also funds the specialist homelessness sector, assisting and supporting people experiencing homelessness and people at risk of experiencing homelessness.

Stable long-term and affordable housing provides tenants with a greater opportunity to participate in the social, economic and recreational activities of the Territory and reach their potential as a contributing member of the Canberra population. Through social housing assistance and support for people experiencing homelessness, Housing ACT helps to alleviate social isolation and build resilience, contributing to a safer, stronger and more inclusive community – and the opportunity for a brighter future regardless of their characteristics, circumstances or background.

Housing ACT is committed to excellence and the highest ethical standards in dealing with clients and other stakeholders.

## 2021-22 Priorities

New strategic and operational initiatives in 2021-22 include:

* increasing public housing repairs and maintenance including kitchen upgrades, domestic violence security works and disability modifications; and
* expanding the capacity of existing homelessness services including specialist homelessness programs that commenced operation during the COVID-19 pandemic.

Continuing strategic and operational initiatives in 2021-22 include:

* continuation of the expansion of the Early Morning Centre (EMC) to a seven day a week service. EMC will open on Saturday and Sunday mornings for a combined total of eight hours to provide essential homelessness services including food, shelter, health and social services;
* continuation of funding for three homelessness services that have been operating in response to the COVID-19 pandemic. The Winter Lodge for men, Mackillop House for women and the Axial Housing First program will receive additional grant funding to ensure continued support for people experiencing or at risk of homelessness;
* provide additional funding to OneLink to increase its capacity to manage emergency accommodation and support to assist Canberrans who are experiencing or at risk of homelessness during or due to the COVID-19 pandemic;
* additional funding for ACT Shelter to increase its capacity as the peak body advocating for the interests of people living in and looking for affordable and social housing;
* provide funding for two identified positions for Aboriginal and Torres Strait Islander staff within the Community Services Directorate (CSD) to establish a small team dedicated to the establishment of an Aboriginal and Torres Strait Islander Community Controlled housing organisation to support housing access for Aboriginal and Torres Strait Islander peoples;
* implementing the ACT Housing Strategy: Growing and Renewing Public Housing 2019‑2025 plan that guides a net investment of $171 million over six years to continue the renewal of public housing, support housing stock growth and better meet the needs of current and future housing tenants. This plan supports the work of the ACT Housing Strategy and its goal to strengthen social housing assistance by delivering safe and affordable housing to support low income and disadvantaged Canberrans;
* progressing the construction of a second Common Ground accommodation complex in Dickson to provide permanent supportive housing and affordable rental for people who are experiencing homelessness, or at risk of experiencing homelessness;
* collaborating across government on projects to support the service and accommodation needs of low income and disadvantaged people, included long-term supported mental;
* health accommodation, and supported accommodation options for the Justice Housing Program;
* progressing construction of a third complex of dedicated and culturally appropriate accommodation for Aboriginal and Torres Strait Islander older persons;
* working with the Justice and Community Safety Directorate on supported accommodation for people participating in the Justice Housing Program;
* continuing the implementation of energy efficiency products to public housing properties through the Energy Efficiency Improvement Scheme;
* embedding the model social landlord framework focussed on setting the industry standard and achieving better outcomes for social housing tenants, while providing Housing ACT a set of human‑centred service principles to be implemented across all functions of the business; and
* enhancing digital service delivery channel to ensure public housing tenants and other members of the community are able to access essential housing and homelessness services 24 hours a day, seven days a week.

## Estimated Employment Level

Table : Estimated Employment Level#

|  | 2019-20  Actual  Outcome | 2020-21  Budget | 2020-21  Interim  Outcome | 2021-22  Budget |
| --- | --- | --- | --- | --- |
| **Staffing (FTE)** | 259 | 272 | 269 | 2921 |

Notes:

# above estimates are rounded down.

1. The 2021-22 Budget reflects a net increase in 20 Full Time Equivalent (FTE), from 272.5 FTE in 2020-21 to 292.5 FTE in 2021-22. The increase in FTE is a result of additional positions funded through capital injection initiatives.

## Strategic Objectives and Indicators

Strategic Objective 1

#### Appropriately housing people most in need

Housing assistance is targeted at those most in need in the community. Stable, safe and secure long term housing provides the foundation upon which individuals and families can build their future, engage with the community and take up opportunities for education, training and employment and to build capacity and resilience. Therefore, the provision of housing assistance aims to reduce social isolation and disadvantage and build a safer, healthy and more inclusive community where people are better able to participate and take up opportunities to achieve their potential.

Strategic Indicator 1

#### Of all new households that were allocated within three months, the proportion that were in the greatest need.

Allocating housing to those most in need in the community remains the key focus for public housing. This indicator measures the proportion of those housed within a three month period that were in the greatest need, where need may include: being homeless, women, with or without children, escaping family or domestic violence, being in housing that is detrimental to health and safety or otherwise inappropriate due to the residents having mental health issues, serious medical issues or a disability, including being frail-aged, and particularly where the natural support networks are at risk of breaking down.

#### Strategic Indicator 1: Percentage of allocations within 90 days that were in greatest need

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Target | Target | Estimate | Estimate | Estimate |
| 99% | 99% | 99% | 99% | 99% |

Strategic Objective 2

#### Access to safe, affordable and sustainable housing that contributes to the opportunities for social and economic participation

Social housing enables tenants to take up opportunities to more fully participate in and contribute to the community and achieve their potential. Working in partnership with the specialist homelessness service providers, Housing ACT assists vulnerable families to improve their social inclusion by providing secure long term sustainable housing and appropriate support and assistance that builds foundation skills, capacity and resilience.

Strategic Indicator 2

#### Proportion of tenants indicating that public housing assists them in participating in the community

Social housing helps build stronger, safer and more cohesive communities through reducing disadvantage and exclusion for some of the most vulnerable in the community. Improving access to education, training and employment opportunities better enables tenants to engage in social, cultural, civic and recreational activities and thereby more fully participate in the community and achieve their potential.

#### Strategic Indicator 2: Proportion of tenants indicating that public housing assists them in participating in the community

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Target | Target | Estimate | Estimate | Estimate |
| 60% | 60% | 65% | 70% | 70% |

Strategic Objective 3

#### Prevention and reduction of homelessness

A key to successful housing outcomes for those transitioning from homelessness or crisis accommodation is access to appropriate and adequate supports to assist them in achieving sustainable housing.

Strategic Indicator 3

#### People who are homeless or at risk of homelessness are assisted to achieve independent housing

Specialist homelessness services support people who are homeless or at risk of homelessness to achieve sustainable housing, social inclusion and greater economic participation – re-establishing their capacity to live independently – through the delivery of a range of support services which may include supported accommodation. This indicator shows the achievement of independent housing outcomes as a result of the support and assistance provided through specialist homelessness services. It is measured as the proportion of all specialist homelessness services clients (with a closed support period in the financial year) who achieve independent housing at the end of support. Independent housing refers to public or community housing (whether renter or rent free) and private or other housing (whether renter, rent free or owner).

#### Strategic Indicator 3: Proportion of homelessness services clients who are homeless or at risk of homelessness who achieve independent housing after support

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 |
| Target | Target | Estimate | Estimate | Estimate |
| 63% | 63% | 63% | 63% | 63% |

## Output Classes

Social housing primarily occurs through the provision of affordable rental housing. A rental subsidy is provided to eligible tenants, based upon them paying no more than 25% of their assessable household income. In addition, social housing is provided to community housing providers, homelessness service providers and other specialist housing providers for their use to accommodate and support high needs and low income individuals and families.

Housing ACT also funds homelessness service providers to provide intensive support and assistance to individuals and families who are experiencing homelessness, and those who are at risk of experiencing homelessness, to address their individual circumstances and needs, and provide them with the skills and capacity to secure and sustain long term housing and better participate in the community.

There is only one output class for the provision of social housing services.

Output Class 1: Social Housing Services

Table : Output Class 1: Social Housing Services

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | **2020-21** | **2021-22** |
|  |  | **Interim Outcome** | **Budget** |
|  |  | **$'000** | **$'000** |
| **Total Cost 1** |  | 226,020 | 255,952 |
| **Controlled Recurrent Payments** |  | 54,883 | 57,786 |

Note:

1. Total cost includes depreciation and amortisation of $40.190 million in 2020-21 and $50.259 million in 2021-22.

#### Output 1.1: Social Housing Services

The provision of safe, affordable and appropriate housing that supports tenants to sustain their housing long term through:

* assessing an applicant’s eligibility for housing, priority category and their support needs;
* allocating housing to eligible applicants and community housing providers and other community sector support providers that best meets the needs of tenants; and
* managing the public housing property portfolio to ensure that it best meets the needs of tenants, and managing the social housing tenancies.

Providing funding and support to the homelessness and community housing service providers to address homelessness and provide sustainable long term housing options.

## Accountability Indicators

Due to the release of the 2021-22 Budget on 6 October 2021, the 2020-21 Interim Outcome column reflects the interim outcome included in the draft 2020-21 Statement of Performance, which were unaudited at the time of preparing these budget statements.

Output Class 1: Social Housing Services

#### Output 1.1: Social Housing Services

Table : Accountability Indicators Output 1.1

|  | 2020-21  Targets | 2021-22  Interim Outcome | 2021-22  Targets |
| --- | --- | --- | --- |
| 1. Allocation of housing to those in greatest need Percentage of public housing applications to priority and high need applicants | 99% | 98% | 99% |
| 1. Number of social housing properties Includes all Housing ACT properties whether tenanted by public housing tenants or head leased to community service providers 1 | 11,691 | 11,595 | 11,570 |
| 1. Percentage of public housing tenants receiving a rebate | 95% | 94% | 95% |
| 1. Number of client service visits | 11,000 | 8,349 | 11,000 |
| 1. Satisfaction with provision of public housing | 76% | 63% | 76% |
| 1. Average cost per dwelling of public housing 2 | $16,523 | $17,122 | $19,264 |
| 1. Satisfaction with provision of community housing | 79% | 73% | 79% |
| 1. Occupancy rate for public housing | 96% | 96% | 96% |
| 1. Percentage of public housing households with no rental debt | 87% | 86% | 87% |
| 1. Percentage of rent received | 98% | 96% | 98% |

Notes:

1. The 2021-22 proposed target for Number of social housing properties (indicator b) is 11,570. This is based on projected acquisitions and disposals expected to occur in the 2021-22 year under the Growing and Renewing Public Housing Program.
2. The 2021-22 proposed target for Average cost per dwelling of public housing (indicator f) is $19,264. This increase is reflective of an increase in costs, particularly repairs and maintenance expenditure and a lower targeted number of social housing properties in 2021-22 in comparison to the 2020-21 targets.

## Changes to Appropriation

Table : Changes to appropriation – Controlled Recurrent Payments

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **2020-21 Interim Outcome**  **$'000** | **2021-22 Budget**  **$'000** | **2022-23 Estimate**  **$'000** | **2023-24 Estimate**  **$'000** | **2024-25 Estimate**  **$'000** |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| **2020-21 Budget** | 54,883 | 52,545 | 50,880 | 51,195 | 51,195 |
|  |  |  |  |  |  |
| **2021-22 Budget Policy Decisions** |  |  |  |  |  |
| Safer Families Levy – Private rental assistance for people experiencing domestic violence | 0 | 120 | 123 | 126 | 130 |
| Expanding specialist homelessness service capacity | 0 | 3,467 | 4,865 | 298 | 0 |
| Whole of Government – 2021-22 COVID-19 Response -- Savings | 0 | -96 | 0 | 0 | 0 |
| Drug and Alcohol Court – more support | 0 | 241 | 248 | 0 | 0 |
| Vulnerable Household Energy Support Scheme | 0 | 0 | 134 | 137 | 139 |
|  |  |  |  |  |  |
| **2021-22 Budget Technical Adjustments** |  |  |  |  |  |
| Commonwealth Grant Adjustments | 4 | 1,723 | 1,970 | -10 | 242 |
| COVID-19 Stimulus Measure – Extension of Rent Relief for the Community Provider | 0 | -214 | 0 | 0 | 0 |
| 2020-21 Interim Outcome | -4 | 0 | 0 | 0 | 0 |
|  |  |  |  |  |  |
| **2021-22 Budget** | **54,883** | **57,786** | **58,220** | **51,746** | **51,706** |

Table : Changes to appropriation – Capital Injections, Controlled

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **2020-21 Interim Outcome**  **$'000** | **2021-22 Budget**  **$'000** | **2022-23 Estimate**  **$'000** | **2023-24 Estimate**  **$'000** | **2024-25 Estimate**  **$'000** |
|  |  |  |  |  |  |
| **2020-21 Budget** | **83,133** | **11,900** | **5,000** | **5,000** | **5,000** |
|  |  |  |  |  |  |
| **2021-22 Budget Policy Decisions** |  |  |  |  |  |
| Growing and Renewing Public Housing - Securing high quality public housing | 0 | 40,000 | 20,000 | 20,000 | 0 |
| Vulnerable Household Energy Support Scheme | 0 | 1,362 | 0 | 0 | 0 |
|  |  |  |  |  |  |
| **2021-22 Budget Technical Adjustments** |  |  |  |  |  |
| Growing and Renewing Public Housing – Year three of the Growth and Renewal Program | 0 | 21,760 | 0 | 0 | 0 |
| Reducing homelessness by delivering another Common Ground | 0 | 20,697 | 0 | 0 | 0 |
| Revised Funding Profile - Better healthcare for a growing community - More mental health accommodation | -398 | 398 | 0 | 0 | 0 |
| Revised Funding Profile - Better Housing for Aboriginal and Torres Strait Islander - Older People | -1,665 | 1,665 | 0 | 0 | 0 |
| Revised Funding Profile - Growing and Renewing Public Housing | 3,242 | -3,242 | 0 | 0 | 0 |
| Revised Funding Profile - Improved Energy Efficiency for Public Housing | -70 | 70 | 0 | 0 | 0 |
| Revised Funding Profile - Maintenance and Upgrade Program for Social Housing | -700 | 700 | 0 | 0 | 0 |
| Revised Funding Profile - Reducing homelessness by delivering another Common Ground | -1,600 | 1,600 | 0 | 0 | 0 |
|  |  |  |  |  |  |
| **2021-22 Budget** | **81,942** | **96,910** | **25,000** | **25,000** | **5,000** |

## Summary of 2021-22 Housing ACT Infrastructure Program

Table : 2021-22 Housing ACT Infrastructure Program

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Project** | **2021-22**  **$'000** | **2022-23**  **$'000** | **2023-24**  **$'000** | **2024-25**  **$'000** | **Four Year**  **Investment**  **$'000** | **Physical**  **Completion**  **Date** |
|  |  |  |  |  |  |  |
| **CAPITAL WORKS PROGRAM** |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| **Work In Progress** |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Commonwealth Funding | 5,000 | 5,000 | 5,000 | 5,000 | 20,000 | n/a |
| Better healthcare for a growing community - More mental health accommodation | 398 | 0 | 0 | 0 | 398 | Nov-20 |
| Growing and Renewing Public Housing program | -3,242 | 0 | 0 | 0 | -3,242 | Jun-25 |
| Maintenance and Upgrade Program for Social Housing | 7,600 | 0 | 0 | 0 | 7,600 | Jun-22 |
| More services for our suburbs - Improved energy efficiency for public housing | 70 | 0 | 0 | 0 | 70 | Jun-21 |
| More support for families and inclusion - Better housing for Aboriginal and Torres Strait Islander older people | 1,665 | 0 | 0 | 0 | 1,665 | Feb-22 |
| Reducing homelessness by delivering another Common Ground | 22,297 | 0 | 0 | 0 | 22,297 | Jul-23 |
|  |  |  |  |  |  |  |
| **Total Work In Progress** | **33,788** | **5,000** | **5,000** | **5,000** | **48,788** |  |
|  |  |  |  |  |  |  |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **New Work** |  |  |  |  |  |  |
| Growing and Renewing Public Housing Program – Year three of the Growth and Renewal Program | 21,760 | 0 | 0 | 0 | 21,760 | Jun-25 |
| Growing and Renewing Public Housing - Securing high quality public housing | 40,000 | 20,000 | 20,000 | 0 | 80,000 | Jun-24 |
|  |  |  |  |  |  |  |
| **Total New Capital** | **61,760** | **20,000** | **20,000** | **0** | **101,760** |  |
|  |  |  |  |  |  |  |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **TOTAL INFRASTRUCTURE INVESTMENT PROGRAM** | **95,548** | **25,000** | **25,000** | **5,000** | **150,548** |  |

## Financial Statements – Controlled (PTE)

Due to the release of the 2021-22 Budget on 6 October 2021, the 2020-21 Interim Outcome column reflects the interim outcome included in the draft 2020-21 Financial Statements, which were unaudited at the time of preparing these budget statements.

Table : Housing ACT: Operating Statement

| **2020-21 Budget**  **$'000** |  | **2020-21 Interim Outcome $'000** | **2021-22 Budget**  **$'000** | **Var**  **%** | **2022-23 Estimate**  **$'000** | **2023-24 Estimate**  **$'000** | **2024-25 Estimate**  **$'000** |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |  |
|  | **Income** |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  | **Revenue** |  |  |  |  |  |  |
| 54,883 | Controlled Recurrent Payments | 54,883 | 57,786 | 5 | 58,220 | 51,746 | 51,706 |
| 88,547 | Sale of Goods and Services from Contracts with Customers | 89,345 | 90,614 | 1 | 91,520 | 92,435 | 93,359 |
| 110 | Grants and Contributions | 679 | 0 | -100 | 0 | 0 | 0 |
| 165 | Investment Revenue | 316 | 224 | -29 | 34 | 32 | 32 |
| 14,649 | Other Revenue | 28,260 | 12,100 | -57 | 16,800 | 14,927 | 7,705 |
|  |  |  |  |  |  |  |  |
| **158,354** | **Total Revenue** | **173,483** | **160,724** | **-7** | **166,574** | **159,140** | **152,802** |
|  |  |  |  |  |  |  |  |
|  | **Gains** |  |  |  |  |  |  |
| 100 | Other Gains | 2,440 | 100 | -96 | 100 | 100 | 100 |
|  |  |  |  |  |  |  |  |
| **100** | **Total Gains** | **2,440** | **100** | **-96** | **100** | **100** | **100** |
|  |  |  |  |  |  |  |  |
| **158,454** | **Total Income** | **175,923** | **160,824** | **-9** | **166,674** | **159,240** | **152,902** |
|  |  |  |  |  |  |  |  |
|  | **Expenses** |  |  |  |  |  |  |
| 30,700 | Employee Expenses | 28,765 | 31,998 | 11 | 33,141 | 33,925 | 34,126 |
| 4,711 | Superannuation Expenses | 4,557 | 4,918 | 8 | 4,957 | 4,974 | 4,983 |
| 105,901 | Supplies and Services | 106,847 | 120,759 | 13 | 118,377 | 120,445 | 122,840 |
| 37,712 | Depreciation and Amortisation | 40,190 | 50,259 | 25 | 50,129 | 50,038 | 50,291 |
| 26,914 | Grants and Purchased Services | 26,634 | 30,814 | 16 | 31,197 | 26,894 | 26,900 |
| 2,215 | Borrowing Costs | 2,215 | 2,014 | -9 | 1,820 | 1,630 | 1,630 |
| 11,310 | Other Expenses | 16,812 | 15,190 | -10 | 12,643 | 7,684 | 6,790 |
|  |  |  |  |  |  |  |  |
| **219,463** | **Total Expenses** | **226,020** | **255,952** | **13** | **252,264** | **245,590** | **247,560** |
|  |  |  |  |  |  |  |  |
| **-61,009** | **Operating Result from Ordinary Activities** | **-50,097** | **-95,128** | **-90** | **-85,590** | **-86,350** | **-94,658** |
|  |  |  |  |  |  |  |  |
| **-61,009** | **Operating Result** | **-50,097** | **-95,128** | **-90** | **-85,590** | **-86,350** | **-94,658** |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  | **Other Comprehensive Income** |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  | *Items that will not be Reclassified Subsequently to Profit or Loss* | | | | | | |
| -54,600 | Increase/(Decrease) in Asset Revaluation Surplus | 1,254,531 | 64,479 | -95 | 15,439 | 176,349 | 28,650 |
| **-54,600** | **Total Other Comprehensive Income** | **1,254,531** | **64,479** | **-95** | **15,439** | **176,349** | **28,650** |
|  |  |  |  |  |  |  |  |
| **-115,609** | **Total Comprehensive Income** | **1,204,434** | **-30,649** | **-103** | **-70,151** | **89,999** | **-66,008** |
|  |  |  |  |  |  |  |  |

Table : Housing ACT: Balance Sheet

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Budget**  **at**  **30/6/21**  **$'000** |  | **Interim**  **Outcome at**  **30/6/21**  **$'000** | **Budget**  **at**  **30/6/22**  **$'000** | **Var**  **%** | **Estimate**  **at**  **30/6/23**  **$'000** | **Estimate**  **at**  **30/6/24**  **$'000** | **Estimate**  **at**  **30/6/25**  **$'000** |
|  |  |  |  |  |  |  |  |
|  | **Current Assets** |  |  |  |  |  |  |
| 14,736 | Cash and Cash Equivalents | 59,285 | 7,948 | -87 | 19,716 | 52,612 | 9,472 |
| 9,862 | Receivables | 11,943 | 12,259 | 3 | 11,826 | 11,347 | 10,799 |
| 13,129 | Assets Held for Sale | 12,988 | 11,226 | -14 | 7,247 | 6,132 | 5,017 |
| 409 | Other Assets | 633 | 633 | - | 633 | 633 | 633 |
|  |  |  |  |  |  |  |  |
| **38,136** | **Total Current Assets** | **84,849** | **32,066** | **-62** | **39,422** | **70,724** | **25,921** |
|  |  |  |  |  |  |  |  |
|  | **Non Current Assets** |  |  |  |  |  |  |
| 218 | Receivables | 250 | 253 | 1 | 256 | 259 | 262 |
| 5,420,812 | Property, Plant and Equipment | 6,713,099 | 6,789,454 | 1 | 6,752,569 | 6,838,461 | 6,824,467 |
| 5,978 | Investment Properties | 6,831 | 6,837 | .. | 6,843 | 6,849 | 6,855 |
| 0 | Intangible Assets | 639 | 492 | -23 | 345 | 198 | 51 |
| 58,412 | Capital Works in Progress | 35,542 | 74,173 | 109 | 54,722 | 49,007 | 43,292 |
|  |  |  |  |  |  |  |  |
| **5,485,420** | **Total Non Current Assets** | **6,756,361** | **6,871,209** | **2** | **6,814,735** | **6,894,774** | **6,874,927** |
|  |  |  |  |  |  |  |  |
| **5,523,556** | **TOTAL ASSETS** | **6,841,210** | **6,903,275** | **1** | **6,854,157** | **6,965,498** | **6,900,848** |
|  |  |  |  |  |  |  |  |
|  | **Current Liabilities** |  |  |  |  |  |  |
| 11,400 | Payables | 9,875 | 9,883 | .. | 9,891 | 9,899 | 9,907 |
| 4,265 | Interest-Bearing Liabilities | 4,265 | 4,068 | -5 | 3,865 | 3,593 | 3,321 |
| 109 | Lease Liabilities | 91 | 35 | -62 | 0 | 0 | 0 |
| 10,123 | Employee Benefits | 10,102 | 10,396 | 3 | 10,699 | 11,017 | 11,351 |
| 5,303 | Other Liabilities | 5,621 | 5,478 | -3 | 5,329 | 5,241 | 5,086 |
|  |  |  |  |  |  |  |  |
| **31,200** | **Total Current Liabilities** | **29,954** | **29,860** | **..** | **29,784** | **29,750** | **29,665** |
|  |  |  |  |  |  |  |  |
|  | **Non Current Liabilities** |  |  |  |  |  |  |
| 40,300 | Interest-Bearing Liabilities | 40,301 | 36,232 | -10 | 32,367 | 28,774 | 25,181 |
| 131 | Lease Liabilities | 198 | 129 | -35 | 67 | 0 | 0 |
| 585 | Employee Benefits | 563 | 593 | 5 | 623 | 653 | 683 |
| 232 | Other Provisions | 238 | 238 | - | 238 | 238 | 238 |
| 6 | Other Liabilities | 0 | 6 | # | 12 | 18 | 24 |
|  |  |  |  |  |  |  |  |
| **41,254** | **Non-Current Liabilities** | **41,300** | **37,198** | **-10** | **33,307** | **29,683** | **26,126** |
|  |  |  |  |  |  |  |  |
| **72,454** | **TOTAL LIABILITIES** | **71,254** | **67,058** | **-6** | **63,091** | **59,433** | **55,791** |
|  |  |  |  |  |  |  |  |
| **5,451,102** | **NET ASSETS** | **6,769,956** | **6,836,217** | **1** | **6,791,066** | **6,906,065** | **6,845,057** |
|  |  |  |  |  |  |  |  |
|  | **REPRESENTED BY FUNDS EMPLOYED** | | | | | | |
|  |  |  |  |  |  |  |  |
| 1,782,139 | Accumulated Funds | 1,866,877 | 1,890,659 | 1 | 1,852,069 | 1,812,719 | 1,745,061 |
| 3,668,963 | Asset Revaluation Surplus | 4,903,079 | 4,945,558 | 1 | 4,938,997 | 5,093,346 | 5,099,996 |
|  |  |  |  |  |  |  |  |
| **5,451,102** | **TOTAL FUNDS EMPLOYED** | **6,769,956** | **6,836,217** | **1** | **6,791,066** | **6,906,065** | **6,845,057** |
|  |  |  |  |  |  |  |  |

Table : Housing ACT: Statement of Changes in Equity

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Budget**  **at**  **30/6/21**  **$'000** |  | **Interim**  **Outcome at**  **30/6/21**  **$'000** | **Budget**  **at**  **30/6/22**  **$'000** | **Var**  **%** | **Estimate**  **at**  **30/6/23**  **$'000** | **Estimate**  **at**  **30/6/24**  **$'000** | **Estimate**  **at**  **30/6/25**  **$'000** |
|  |  |  |  |  |  |  |  |
|  | **Opening Equity** |  |  |  |  |  |  |
| 1,738,015 | Opening Accumulated Funds | 1,738,017 | 1,866,877 | 7 | 1,890,659 | 1,852,069 | 1,812,719 |
| 3,745,563 | Opening Asset Revaluation Reserve | 3,745,563 | 4,903,079 | 31 | 4,945,558 | 4,938,997 | 5,093,346 |
|  |  |  |  |  |  |  |  |
| **5,483,578** | **Balance at the Start of the Reporting Period** | **5,483,580** | **6,769,956** | **23** | **6,836,217** | **6,791,066** | **6,906,065** |
|  |  |  |  |  |  |  |  |
|  | **Comprehensive Income** |  |  |  |  |  |  |
| -61,009 | Operating Result - Including Economic Flows | -50,097 | -95,128 | -90 | -85,590 | -86,350 | -94,658 |
| -54,600 | Inc/Dec in Asset Revaluation Reserve Surpluses | 1,254,531 | 64,479 | -95 | 15,439 | 176,349 | 28,650 |
|  |  |  |  |  |  |  |  |
| **-115,609** | **Total Comprehensive Income** | **1,204,434** | **-30,649** | **-103** | **-70,151** | **89,999** | **-66,008** |
|  |  |  |  |  |  |  |  |
| 22,000 | Transfer to/from Accumulated Funds | 97,015 | 22,000 | -77 | 22,000 | 22,000 | 22,000 |
| -22,000 | Movement in Asset Revaluation Reserve | -97,015 | -22,000 | 77 | -22,000 | -22,000 | -22,000 |
|  |  |  |  |  |  |  |  |
| **0** | **Total Movement in Reserves** | **0** | **0** | **-** | **0** | **0** | **0** |
|  |  |  |  |  |  |  |  |
|  | **Transactions Involving Owners Affecting Accumulated Funds** | | | | | | |
| 83,133 | Capital Injections | 81,942 | 96,910 | 18 | 25,000 | 25,000 | 5,000 |
|  |  |  |  |  |  |  |  |
| **83,133** | **Total Transactions Involving Owners Affecting Accumulated Funds** | **81,942** | **96,910** | **18** | **25,000** | **25,000** | **5,000** |
|  |  |  |  |  |  |  |  |
|  | **Closing Equity** |  |  |  |  |  |  |
| 1,782,139 | Closing Accumulated Funds | 1,866,877 | 1,890,659 | 1 | 1,852,069 | 1,812,719 | 1,745,061 |
| 3,668,963 | Closing Asset Revaluation Reserve | 4,903,079 | 4,945,558 | 1 | 4,938,997 | 5,093,346 | 5,099,996 |
|  |  |  |  |  |  |  |  |
| **5,451,102** | **Balance at the end of the Reporting Period** | **6,769,956** | **6,836,217** | **1** | **6,791,066** | **6,906,065** | **6,845,057** |
|  |  |  |  |  |  |  |  |

Table : Housing ACT: Cash Flow Statement

| **2020-21 Budget**  **$'000** |  | **2020-21 Interim Outcome $'000** | **2021-22 Budget**  **$'000** | **Var**  **%** | **2022-23 Estimate**  **$'000** | **2023-24 Estimate**  **$'000** | **2024-25 Estimate**  **$'000** |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |  |
|  | **CASH FLOWS FROM OPERATING ACTIVITIES** | | | | | | |
|  | **Receipts** |  |  |  |  |  |  |
| 54,883 | Controlled Recurrent Payments | 54,883 | 57,786 | 5 | 58,220 | 51,746 | 51,706 |
| 85,002 | Sale of Goods and Services from Contracts with Customers | 86,068 | 89,653 | 4 | 90,334 | 91,235 | 92,139 |
| 110 | Grants and Contributions | 110 | 0 | -100 | 0 | 0 | 0 |
| 165 | Investment Receipts | 316 | 224 | -29 | 34 | 32 | 32 |
| 9,448 | Other | 12,372 | 11,105 | -10 | 8,347 | 8,452 | 8,590 |
| **149,608** | **Operating Receipts** | **153,749** | **158,768** | **3** | **156,935** | **151,465** | **152,467** |
|  |  |  |  |  |  |  |  |
|  | **Payments** |  |  |  |  |  |  |
| 30,636 | Employee | 28,583 | 33,231 | 16 | 32,989 | 33,758 | 33,943 |
| 4,711 | Superannuation | 4,538 | 5,066 | 12 | 4,957 | 4,974 | 4,983 |
| 106,130 | Supplies and Services | 105,971 | 121,261 | 14 | 118,643 | 120,712 | 123,107 |
| 26,815 | Grants and Purchased Services | 26,634 | 30,680 | 15 | 31,063 | 26,760 | 26,766 |
| 2,209 | Interest Expenses | 2,203 | 2,008 | -9 | 1,814 | 1,624 | 1,624 |
| 5,239 | Other | 8,550 | 8,483 | -1 | 5,387 | 5,392 | 5,397 |
| **175,740** | **Operating Payments** | **176,479** | **200,729** | **14** | **194,853** | **193,220** | **195,820** |
|  |  |  |  |  |  |  |  |
| **-26,132** | **NET CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIES** | **-22,730** | **-41,961** | **-85** | **-37,918** | **-41,755** | **-43,353** |
|  |  |  |  |  |  |  |  |
|  | **CASH FLOWS FROM INVESTING ACTIVITIES** | | | | | | |
|  | **Receipts** |  |  |  |  |  |  |
| 110,966 | Proceeds from Sale of Property, Plant and Equipment | 121,197 | 101,691 | -16 | 189,056 | 149,966 | 35,045 |
| 183 | Proceeds from Sale/Maturity of Investments | 2,047 | 184 | -91 | 184 | 184 | 184 |
| **111,149** | **Investing Receipts** | **123,244** | **101,875** | **-17** | **189,240** | **150,150** | **35,229** |
|  |  |  |  |  |  |  |  |
|  | **Payments** |  |  |  |  |  |  |
| 140,582 | Purchase of Property, Plant and Equipment | 110,354 | 203,669 | 85 | 160,280 | 96,519 | 36,034 |
| 32,000 | Purchase of Land and Intangibles | 32,000 | 0 | -100 | 0 | 0 | 0 |
| **172,582** | **Investing Payments** | **142,354** | **203,669** | **43** | **160,280** | **96,519** | **36,034** |
|  |  |  |  |  |  |  |  |
| **-61,433** | **NET CASH INFLOW/(OUTFLOW) FROM INVESTING ACTIVITIES** | **-19,110** | **-101,794** | **-433** | **28,960** | **53,631** | **-805** |
|  |  |  |  |  |  |  |  |
|  | **CASH FLOWS FROM FINANCING ACTIVITIES** | | | | | | |
|  | **Receipts** |  |  |  |  |  |  |
| 83,133 | Capital Injections | 81,942 | 96,910 | 18 | 25,000 | 25,000 | 5,000 |
| 300 | Proceeds from Borrowings | 732 | 763 | 4 | 776 | 790 | 806 |
| **83,433** | **Financing Receipts** | **82,674** | **97,673** | **18** | **25,776** | **25,790** | **5,806** |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  | **Payments** |  |  |  |  |  |  |
| 4,703 | Repayment of Borrowings | 5,162 | 5,130 | -1 | 4,947 | 4,759 | 4,777 |
| 179 | Repayment of Lease Liabilities - Principal | 137 | 125 | -9 | 103 | 11 | 11 |
| **4,882** | **Financing Payments** | **5,299** | **5,255** | **-1** | **5,050** | **4,770** | **4,788** |
|  |  |  |  |  |  |  |  |
| **78,551** | **NET CASH INFLOW/(OUTFLOW) FROM FINANCING ACTIVITIES** | **77,375** | **92,418** | **19** | **20,726** | **21,020** | **1,018** |
|  |  |  |  |  |  |  |  |
| **-9,014** | **NET INCREASE/(DECREASE) IN CASH AND CASH EQUIVALENTS** | **35,535** | **-51,337** | **-244** | **11,768** | **32,896** | **-43,140** |
|  |  |  |  |  |  |  |  |
| **23,750** | **CASH AT THE BEGINNING OF REPORTING PERIOD** | **23,750** | **59,285** | **150** | **7,948** | **19,716** | **52,612** |
|  |  |  |  |  |  |  |  |
| **14,736** | **CASH AT THE END OF REPORTING PERIOD** | **59,285** | **7,948** | **-87** | **19,716** | **52,612** | **9,472** |
|  |  |  |  |  |  |  |  |

Notes to the Controlled Budget Statements

Significant variations are as follows:

#### Operating Statement

* other revenue:
* the increase of $13.611 million in the 2020-21 Interim Outcome from the original budget is predominately due to higher than anticipated sales prices on a number of properties, which is reflective of the ACT property market during the period, in conjunction with higher than budgeted insurance recoveries, and legal settlements, and
* the decrease of $16.160 million in the 2021-22 Budget from the 2020-21 Interim Outcome, is primarily due to lower budgeted gains on the sale of properties due to Housing ACT undertaking a revaluation of the social housing portfolio increasing the carrying value of the properties.
* other gain:
* the increase of $2.340 million in the 2020-21 Interim Outcome from the original budget is due to unbudgeted gains from revaluation of investment properties. The revaluation of the social housing portfolio was not budgeted to occur in 2020-21 financial year, however upon becoming aware of significant movements in the market value of properties in the ACT, Housing ACT undertook a revaluation during the period.
* employee expenses:
* the decrease of $1.935 million in the 2020-21 Interim Outcome from the original budget is predominately due to delay with recruitment for a number of positions during 2020-21, and
* the increase of $3.233 million in the 2021-22 budget from the 2020-21 Interim Outcome is primarily due to an increase in the budgeted Full Time Equivalents in 2021-22, and salary rate increases in accordance with relevant Enterprise Agreements.
* supplies and services:
* the increase of $0.946 million in the 2020-21 Interim Outcome from the original budget is primarily due to higher body corporate levies and higher contractor expenses, partially offset by lower general rates, sewerage rates, water rates and water consumption expenses and consultant expenses, and
* the increase of $13.912 million in the 2021-22 budget from the 2020-21 Interim Outcome is predominately the result of increases in repairs and maintenance including an increase in the Facility Management fee, consultancy and contractor expenditure and property ownership costs.
* depreciation and amortisation:
* the increase of $2.478 million in the 2020-21 Interim Outcome from the original budget is due to the increase in property values in accordance with the portfolio revaluation conducted in 2020-21, and
* the increase of $10.069 million in the 2021-22 Budget from the 2020-21 Interim Outcome is due to the increased carrying property values, in accordance with the portfolio revaluation conducted in 2020-21.
* grants and purchased services:
* the increase of $4.180 million in the 2021-22 Budget from the 2020-21 Interim Outcome is predominately due to additional controlled recurrent appropriation to strengthen specialist homelessness services.
* other expenses:
* the increase of $5.502 million in the 2020-21 Interim Outcome from the original budget is primarily due to a higher number of properties demolished for redevelopment during the year, higher bad and doubtful expenses and a one-off write-off of an infrastructure asset, and
* the decrease of $1.622 million in the 2021-22 Budget from the 2020-21 Interim Outcome is predominately due to lower bad and doubtful expenses and no budgeted infrastructure asset write-offs in 2021-22, partially offset by higher costs associated with demolishing properties for redevelopment.

#### Balance Sheet

* current assets:
* the increase of $46.713 million in the 2020-21 interim outcome from the original budget is predominately driven by higher cash balances resulting from higher than anticipated prices achieved in several property sales, in conjunction with revised timelines of a few capital projects with delays to 2021-22, in addition to higher receivables balances primarily due to several outstanding insurance claims and a large refund owing from the Australian Taxation Office, and
* the decrease of $52.783 million in the 2021-22 Budget from the 2020-21 Interim Outcome is primarily due to a decrease in cash holdings, as funds are required to meet expenditure related to the Growing and Renewing Public Housing Program.
* non-current assets:
* the increase of $1.271 billion in the 2020-21 interim outcome from the original budget is predominately due to Housing ACT undertaking a revaluation of the social housing portfolio during the 2020-21 financial year, on becoming aware of significant movements in the market value of properties in the ACT, this increase is partially offset by a decrease in capital works in progress associated with delays in construction projects due to wet weather and supply issues, and
* the increase of $114.848 million in the 2021-22 Budget from the 2020-21 Interim Outcome is primarily due to an increase in property, plant and equipment and capital works in progress as the result of third year of the Growing and Renewing Public Housing Program.
* non-current liabilities:
* the decrease of $4.102 million in the 2021-22 Budget from the 2020-21 Interim Outcome is predominately due to recognition of the annual repayment of the Commonwealth Government loans.

#### Statement of Changes in Equity

* asset revaluation reserve surpluses:
* the increase of $1.234 billion in the 2020-21 Interim Outcome from the original budget is due to Housing ACT undertaking a revaluation of the social housing portfolio during the 2020-21 financial year, on becoming aware of significant movements in the market value of properties in the ACT, and
* transactions involving owners affecting accumulated funds:
* the decrease of $1.191 million in the 2020-21 Interim Outcome from the original budget is primarily due to undrawn capital injection funding, which has been rolled over to the 2021-22 financial year, and
* the increase of $14.968 million in the 2021-22 Budget from the 2020-21 Interim Outcome is due to an overall increase in capital injections in 2021-22 with new initiatives including Securing High Quality Public Housing and Vulnerable Households Energy Support Scheme, in conjunction with continued initiatives Growing and Renewing Public Housing and Reducing Homelessness by delivery another Common Ground offset by the conclusion of other initiatives including Growth and Renewal – Land Capital and Justice Housing Program.

#### Cash Flow Statement

Variations in the Statement are explained in the notes above.