CAPITALISING ON DIGITAL TECHNOLOGY –

DIGITAL CANBERRA

The ACT Government is capitalising on opportunities in digital technology with initiatives that will transform the way individuals and businesses interact with the government and the world.

Almost $85 million will be invested in digital technology including measures that will reduce red tape, improve the efficiency of government service delivery and strengthen open government and citizen engagement.

The ACT Government's digital approach is unique to Canberra and based on our comparative advantage as a knowledge-based economy.   These initiatives will assist government to better engage with citizens, be more open and transparent and deliver services more efficiently to meet the needs of the community.

Better, faster, smarter digital services

Funding will be provided to implement faster, more efficient digital services to improve connection and collaboration between government and the community and include:

- **iConnect**

  $21.8 million will be invested in *iConnect,* a new online government service that will transform the way individuals and businesses communicate and transact with government.

- **Invoice automation**

  $2.2 million will be used to deliver an automated accounts payable system that will simplify and speed up payments to businesses.

- **Revenue collection transformation**

  More than $34 million will be invested to replace the existing revenue collection system, using new technology to make collection of taxes more efficient.

- **Improving the courts management system**

  $2.4 million will further develop the new court management system, reducing court waiting times and allowing documents to be filed electronically.

- **Electronic tendering**

  $110,000 will deliver a new electronic tendering system that will save suppliers' time and money when tendering for government work.

- **Data.ACT – open access platform**

  $340,000 will be used to further enhance the government's open data platform, making more government datasets accessible and useful to the public, industry, and academia.

INVESTING **IN** CANBERRA

Investing in a more efficient government

The ACT Government is investing $16.5 million in workplace systems to improve efficiency and boost productivity across the ACT Public Service.

- **Hybrid cloud computing**

  $8.6 million will be spent on a combined public and private 'cloud service' to reduce the growing costs of data storage.

- **Human Resources (HR) information management system upgrade**

  $6.2 million will enable improvements to the government's HR and payroll system.

- **Enhancing security for email and internet usage**

  $686,000 will enhance systems used to protect the government's networks.

- **Employee self-service and automated help desk tools**

  $180,000 will see the introduction of better IT 'self-help tools' for ACT public servants.

- **ICT Sustainability – desktop computer and printer energy management**

  $534,000 will fund the deployment of software across the ACT Government to actively monitor and report on energy use, with the ultimate goal of reducing energy consumption.

- **Whole of government digital records capability**

  $300,000 will fund a feasibility study to identify the most effective option for digitising ACT Public Service records.

Improved road transport and parking services

- **Upgrade Rego.ACT**

  $6 million will be invested in upgrade of the Rego.ACT system, the government's transport regulation and licensing system.

- **Digital solar powered parking machines**

  $1.4 million will be used to replace 994 on-street single bay parking meters with 150 new solar powered machines to be introduced for curb side parking in Civic, Woden, Tuggeranong and Belconnen.

Digital Canberra Action Plan

All Digital Canberra 2014-15 Budget initiatives support the priorities of the Digital Canberra Action Plan, and add to the five priority projects currently underway including:

1. Free public Wi-Fi
2. Garema Place digital space
3. Innovation pitch panel (digital ideas forum)
4. Digital business capacity building workshops; and
5. Science, Technology, Engineering and Mathematics (STEM) Internships.

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INVESTING IN CANBERRA