



Welcome to the Lifetime Care and Support Scheme

What is the Lifetime Care and Support Scheme?

The Lifetime Care and Support Commissioner of the ACT pay for the treatment, rehabilitation and care of people who have been severely injured in the ACT from

- motor accidents since 1 July 2014
- private sector workplaces since 1 July 2016.

The ACT Government scheme is funded by levies on motor accident injuries policies and workers compensation insurers.

The scheme is run by the Lifetime Care and Support Commissioner of the ACT, who is responsible for administering it according to the *Lifetime Care and Support (Catastrophic Injuries) Act 2014*.

How long will I be in the Scheme?

You have been accepted as an “interim participant” meaning the Commissioner will pay your treatment, rehabilitation and care services for two years. Towards the end the end of the two years, you can apply to become a “lifetime participant”. If eligible, the Commissioner will pay for your lifetime.

What does it provide?

The Scheme will pay for treatment, rehabilitation and care services to meet needs related to your serious injury. Services may include:

- medical treatment such as hospital stays and doctor’s appointments
- rehabilitation such as physiotherapy, occupational therapy and speech therapy
- aids and equipment such as wheelchairs
- home and vehicle modifications such as ramps or bathroom rails
- attendant care services, including personal care, domestic services and home nursing
- assistance to return to study or work.

Note that the services must be ‘reasonable and necessary’ and help with your goals for function and participation in daily life. For details on what ‘reasonable and necessary’ means in the scheme, see [What does 'reasonable and necessary' mean?](#)

Who will I be working with?

The Lifetime Care and Support Commissioner of the ACT has entered into an arrangement with the NSW Lifetime Care and Support Authority (LTSCA) to manage your treatment and care services. The NSW LTSCA has considerable expertise from coordinating lifetime care and support for people severely injured in motor accidents.

The NSW LTSCA assists the ACT Commissioner with eligibility and managing the ongoing treatment and care support for participants in accordance with the ACT Lifetime Care and Support Guidelines.

As part of this arrangement, a coordinator from the NSW LTSCA will be arranged for you, who will be your first point of contact with the NSW LTSCA. The NSW LTSCA will also pay for a Case Manager to help manage your treatment, rehabilitation and care needs.

Your Case Manager will be your day-to-day contact for treatment, rehabilitation and care and will work with you and your service providers. The Case Manager may work at a hospital or be privately employed.

You may also be working with other people, including:

- service providers, such as rehabilitation specialists, occupational therapists and psychologists
- an attendant care supervisor/coordinator
- attendant care workers.

For more information or to obtain copies of information sheets or the Lifetime Care and Support Guidelines, contact the Lifetime Care and Support Scheme.