

DEPARTMENT OF URBAN SERVICES

Objectives

The Department delivers services to the ACT community including urban open space and sportsground management, forestry services, domestic animal and ranger services, waste management, arts and cultural services, libraries, land information, national parks and nature reserves, property services, provision of whole of government information and transaction services through Canberra Connect, and provision and maintenance of major infrastructure such as roads, streetlights and stormwater systems.

The Department also ensures compliance with standards and community and environmental protection in relation to building licensing, land development and construction, the natural, cultural and built heritage, road user safety and parking control.

The Department provides policy advice to the Government on municipal services, land use planning and environmental impacts, transport and urban infrastructure, and strategic management of ACT land and property.

2002-03 Highlights

Strategic and operational issues to be pursued in 2002-03 include:

- establishing new planning and land development arrangements for the ACT;
- preparing a strategic spatial plan and strategic transport planning framework for the ACT considering the infrastructure and service requirements of the community;
- addressing community demand for access to electronic services through the provision of further public access to internet services in the ACT's Public Libraries;
- reviewing public library services provided to older persons and considering options for improving the delivery of library services at Kippax;
- enabling community organisations to promote their services and activities online;
- progressing the ACT Greenhouse Strategy by implementing the solar hot water system rebate, cavity wall insulation subsidy program, an Energy Performance for Commercial Buildings Program and an Ecobusiness scheme to assist small businesses to improve their environmental performance;
- promoting nature conservation through additional resources for park management and conservation, an integrated conservation plan for nature conservation planning and management, improved conservation and management of threatened species, and improved public awareness and education programs;
- working towards best practice permanent arrangements for tree protection building on experience with the interim tree protection scheme;
- releasing for public consultation an exposure draft of heritage legislation to improve procedures for registration and protection of heritage places and objects;

- establishing the Hume Resource Recovery Estate and reviewing and developing the next phase of the implementation of the No Waste By 2010 Strategy through the period 2003-2006;
- improving the community's access to public transport by working with the ACTION Authority to introduce a simplified flat fare structure for ACTION, providing additional base funding to ACTION and introducing a bus replacement program which will see the introduction of wheelchair accessible and environmentally friendly buses;
- developing the arts in the ACT through additional funding for an expanded community outreach program, through the National Institute for the Arts, enhancing the provision of arts facilities, and supporting innovative arts practices;
- continuation of a significant capital works program to address road congestion and traffic safety in the ACT including commencement of work on the Gungahlin Drive Extension, completing the duplication of the Barton Highway by December 2002, the extension of Horsepark Drive to Majura Road by June 2003 and the grade separation of Monaro Highway over Dairy Flat Road scheduled for completion by March 2003; and
- implementing new initiatives in the areas of document management and associated workflow planning to improve service delivery and records management.

Budgeted Financial Results

Section 31 of the *Financial Management Act 1996 (FMA)* requires that Chief Executives are responsible for achievement of financial results. For the purpose of Section 31 of the FMA, key budgeted results are specified in the Budget Papers to improve accountability. An outcome of the increased accountability will be the requirement for Chief Executives to explain **material variances** from specified budgeted results.

In accordance with Section 31 of the *Financial Management Act 1996*, following are the key budget results for the Department of Urban Services:

- **Operating Result (\$40.776m deficit)** - the department's budget is determined on the basis that all expenditure is met from annual revenue, with the exception of depreciation of \$78.482m. To the extent that this cost is not met by revenue the department will continue to have an operating deficit. This however, is offset by other revenue from infrastructure asset transfers and net rental payments. These net rental payments are returned as a dividend to government;
- **Current Ratio of (0.88:1)** - the current ratio is an indication of the ability to fund short term liabilities from short-term assets. While a generally accepted minimum of 1 to 1 is desired, given the nature of the department's operations and the fact that the majority of revenue is provided by Government, a ratio of 0.88 to 1 is acceptable;
- **Total Assets (\$4.114b)** - this measure focuses on the Department's ability to manage its assets base which mainly relates to infrastructure assets including roads and stormwater, land and buildings, heritage assets and capital works in progress, which are used in the provision of municipal services throughout the ACT; and
- **Total Non-Current Liabilities (\$57.874m)** - this measure focuses on maintaining prudent levels of liabilities as required by Section 11 of the FMA and indicates the size of the financial obligations to be met by the Department in the future. This measure includes interest bearing liabilities from the Commonwealth and the purchase of the Magistrates Court and the Dame Pattie Menzies House. Other significant liabilities relate to employee provisions.

Department of Urban Services Statement of Financial Performance

2001-02 Budget \$'000		2001-02 Est.Outcome \$'000	2002-03 Budget \$'000	Var %	2003-04 Estimate \$'000	2004-05 Estimate \$'000	2005-06 Estimate \$'000
Revenue							
207 196	Government Payment for Outputs	238 933	236 315	-1	239 440	243 304	246 179
267	Taxes Fees and Fines	267	267	-	267	267	274
7 693	User Charges - Non ACT Government	8 743	12 449	42	12 592	12 808	13 017
14 341	User Charges - ACT Government	14 649	36 570	150	36 767	36 866	37 025
206	Grants from the Commonwealth	319	0	-100	0	0	0
394	Interest	349	524	50	499	513	524
18 111	Other Revenue	31 538	33 774	7	14 216	20 093	27 764
42	Resources Received free of charge	61	61	-	61	61	61
248 250	Total Ordinary Revenue	294 859	319 960	9	303 842	313 912	324 844
Expenses							
65 206	Employee Expenses	68 283	68 721	1	70 061	71 012	71 961
9 583	Superannuation Expenses	9 965	10 083	1	10 230	10 413	10 554
113 888	Administrative Expenses	117 230	143 083	22	144 850	148 560	151 417
71 584	Depreciation and Amortisation	72 960	78 482	8	80 083	80 319	81 009
2 622	Borrowing Costs	3 261	4 128	27	3 944	3 710	3 618
47 498	Grants and Purchased Services	72 415	53 166	-27	51 198	50 844	50 801
1 172	Other Expenses	3 365	3 073	-9	1 860	1 720	1 383
311 553	Total Ordinary Expenses	347 479	360 736	4	362 226	366 578	370 743
-63 303	Operating Result From Ordinary Activities	-52 620	-40 776	23	-58 384	-52 666	-45 899
9 569	Injection for Operating Requirements	9 798	0	-100	0	0	0
-53 734	Operating Result	-42 822	-40 776	5	-58 384	-52 666	-45 899
0	Increase/(Decrease) in asset revaluation reserve	2 070	380	-82	0	0	0
0	Change In Equity Other Than Those Resulting From Transactions With Owners As Owners	2 070	380	-82	0	0	0
3 737 779	Total Equity From Start of Period	3 729 254	3 876 237	4	4 019 202	4 004 194	3 979 630
79 034	Capital Injections	71 987	84 742	18	48 269	32 500	9 100
0	Inc/Dec in Net Assets from Admin Restructure	115 748	103 973	-10	0	0	0
0	Dividend Declared	0	-5 354	#	-4 893	-4 398	-3 695
3 763 079	Total Equity At The End of Period	3 876 237	4 019 202	4	4 004 194	3 979 630	3 939 136

Department of Urban Services Statement of Financial Position

Budget as at 30/6/02 \$'000		Est.Outcome as at 30/6/02 \$'000	Planned as at 30/6/03 \$'000	Var %	Planned as at 30/6/04 \$'000	Planned as at 30/6/05 \$'000	Planned as at 30/6/06 \$'000
Current Assets							
6 830	Cash	5 536	4 121	26	3 595	3 956	5 173
27 907	Receivables	6 935	15 290	120	15 840	16 567	16 274
3 686	Investments	8 477	9 977	18	10 127	10 277	10 427
2 597	Inventories	2 554	2 554	-	2 554	2 554	2 554
860	Other	901	851	-6	851	851	851
41 880	Total Current Assets	24 403	32 793	34	32 967	34 205	35 279
Non Current Assets							
3 752 979	Property, Plant and Equipment	3 863 618	4 053 722	5 4 055 388	4 005 087	3 976 250	
886	Intangibles	327	2 784	751	2 018	806	- 406
25 523	Capital Works in Progress	45 611	19 280	-58	838	24 033	8 100
7 500	Other	2 363	5 710	142	3 820	2 297	2 160
3 786 888	Total Non Current Assets	3 911 919	4 081 496	4 4 062 064	4 032 223	3 986 104	
3 828 768	TOTAL ASSETS	3 936 322	4 114 289	5 4 095 031	4 066 428	4 021 383	
Current Liabilities							
17 340	Payables	19 808	20 498	3	20 466	21 196	21 608
1 607	Interest Bearing Liabilities	513	2 388	365	2 309	1 978	2 028
2 204	Finance Leases	2 278	1 344	-41	1 451	1 342	0
8 973	Employee Entitlements	10 599	10 729	1	10 981	11 206	11 310
27	Other Provisions	0	0	-	0	0	0
12 067	Other	3 573	2 254	-37	2 189	2 124	2 059
42 218	Total Current Liabilities	36 771	37 213	1	37 396	37 846	37 005
Non Current Liabilities							
6 713	Interest Bearing Liabilities	6 452	41 887	549	38 159	34 423	30 237
4 450	Finance Leases	4 139	2 795	-32	1 341	0	0
12 308	Employee Entitlements	12 723	13 192	4	13 941	14 529	15 005
23 471	Total Non Current Liabilities	23 314	57 874	148	53 441	48 952	45 242
65 689	TOTAL LIABILITIES	60 085	95 087	58	90 837	86 798	82 247
3 763 079	NET ASSETS	3 876 237	4 019 202	4 4 004 194	3 979 630	3 939 136	
REPRESENTED BY FUNDS EMPLOYED							
3 546 461	Accumulated Funds	3 657 640	3 800 225	4 3 785 217	3 760 653	3 720 159	
216 618	Reserves	218 597	218 977	.. 218 977	218 977	218 977	
3 763 079	TOTAL FUNDS EMPLOYED	3 876 237	4 019 202	4 4 004 194	3 979 630	3 939 136	

Department of Urban Services Cashflow Statement

2001-02 Budget \$'000		2001-02 Est.Outcome \$'000	2002-03 Budget \$'000	Var %	2003-04 Estimate \$'000	2004-05 Estimate \$'000	2005-06 Estimate \$'000
CASH FLOWS FROM OPERATING ACTIVITIES							
Receipts							
160 428	Cash from Government for Outputs	193 593	189 992	-2	195 198	199 546	202 613
46 768	Cash from Government - CSO Payments	45 901	46 323	1	44 242	43 758	43 566
9 569	Cash from Government - Operating	9 798	0	-100	0	0	0
267	Taxes, Fees and Fines	267	267	-	267	274	281
106 524	User Charges	36 960	51 427	39	49 605	49 824	50 357
394	Interest Received	381	524	38	499	513	524
206	Grants Received from the Commonwealth	862	0	-100	0	0	0
13 340	Other Revenue	21 241	24 003	13	24 515	25 081	25 736
337 496	Operating Receipts	309 003	312 536	1	314 326	318 996	323 077
Payments							
73 788	Related to Employees	76 929	77 992	1	79 290	80 612	81 935
113 607	Related to Administration	120 614	141 765	18	142 624	145 438	149 367
2 622	Borrowing Costs	2 942	4 311	47	4 240	4 070	3 992
47 498	Grants and Purchased Services	76 139	53 176	-30	51 209	50 855	50 812
99 363	Other	39 630	25 307	-36	25 789	26 302	26 374
336 878	Operating Payments	316 254	302 551	-4	303 152	307 277	312 480
618	NET CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIES	-7 251	9 985	238	11 174	11 719	10 597
CASH FLOWS FROM INVESTING ACTIVITIES							
Receipts							
2 000	Proceeds from Sale/Maturities of Investments	0	0	-	0	0	0
2 000	Investing Receipts	0	0	-	0	0	0
Payments							
79 161	Purchase of Property, Plant and Equipment	71 652	85 592	19	49 669	33 900	10 500
993	Purchase of Land and Intangibles	993	0	-100	0	0	0
0	Capital Payments to Government Agencies	16 053	3 350	-79	7 600	3 600	3 600
80 154	Investing Payments	88 698	88 942	..	57 269	37 500	14 100
-78 154	NET CASH INFLOW/(OUTFLOW) FROM INVESTING ACTIVITIES	-88 698	-88 942	..	-57 269	-37 500	-14 100
CASH FLOWS FROM FINANCING ACTIVITIES							
Receipts							

Department of Urban Services Cashflow Statement

2001-02 Budget \$'000		2001-02 Est.Outcome \$'000	2002-03 Budget \$'000	Var %	2003-04 Estimate \$'000	2004-05 Estimate \$'000	2005-06 Estimate \$'000
80 034	Capital Injection from Government	88 040	88 092	..	55 869	36 100	12 700
0	Receipt of Transferred Cash Balances	2 149	2 997	39	0	0	0
840	Finance Lease	840	0	-100	0	0	0
80 874	Financing Receipts	91 029	91 089	..	55 869	36 100	12 700
	Payments						
0	Dividends to Government	0	5 354	#	4 893	4 398	3 695
993	Repayment of Advance	300	300	-	800	680	300
213	Repayment of Borrowings	213	2 611	#	3 006	3 388	3 835
1 251	Repayment of Finance Lease	2 278	1 344	-41	1 451	1 342	0
0	Payments of Transferred Cash Balances	4 230	2 438	-42	0	0	0
2 457	Financing Payments	7 021	12 047	72	10 150	9 808	7 830
78 417	NET CASH INFLOW/(OUTFLOW) FROM FINANCING ACTIVITIES	84 008	79 042	-6	45 719	26 292	4 870
881	NET INCREASE/(DECREASE) IN CASH HELD	-11 941	85	-101	-376	511	1 367
5 949	CASH AT BEGINNING OF REPORTING PERIOD	25 954	14 013	-46	14 098	13 722	14 233
6 830	CASH AT THE END OF THE REPORTING PERIOD	14 013	14 098	1	13 722	14 233	15 600

Notes to the Budget Statements

Statement of Financial Performance

Significant variations are as follows:

- Government payment for outputs (GPO):
 - the increase of \$31.737m in 2001-02 estimated outcome from the original budget is primarily due to transfers associated with the Administrative Arrangement Orders (AAOs) announced in November 2001, including Housing Policy from the Department of Health, Housing and Community Care of \$20.913m, Arts and Cultural Facilities of \$5.478m and Canberra Connect of \$3.460m from the Chief Minister's Department, and Sport and Recreation from the Department of Education, Youth and Family Services of \$3.768m. Additional appropriation has also been provided for new initiatives for the ACT's contribution to the red imported fire ant eradication program of \$0.289m, solar hot water rebates of \$0.1m, nature conservation and planning initiatives of \$1.2m, supplementary funding for bush fire re-mediation of \$1.325m, and the continuation of the existing kerbside recycling contract of \$0.850m;

These increases have been partially offset by the transfer out of functions under the AAOs including the Essential Services Consumer Council to the Department of Justice and Community Safety of \$0.132m, Workplace Safety to the Chief Minister's Department of \$0.628m and Energy Regulation to the Department of Treasury of \$0.318m. Further reductions have resulted from revised Commonwealth Specific Purpose Payments associated with road maintenance of \$1.8m, the cancellation of the free school student transport scheme of \$1.407m and the roll over of funding associated with the proposed upgrade of the whole of government financial management system, of \$1.5m;
 - the decrease of \$2.618m in the 2002-03 Budget from the 2001-02 estimated outcome, which included the part year transfer of Housing from the Department of Health, Housing and Community Care, is due mainly to the transfer of those functions to the new Department of Disability, Housing and Community Services of \$23.699m. Other variations include the removal of the whole of government capital charge regime of \$2.667m, productivity savings of \$2.284m, the full year impact of the cancellation of the free school transport scheme of \$2.793m and the removal of funding for the Charnwood Skate Park of \$0.5m.

These decreases have been partially offset by the full year impact of the AAOs detailed above at \$5.746m, the roll over of specific funding for the whole of Government financial management system of \$1.5m, revised changes to CPI to 2.5% of \$0.241m, the transfer of environmental grants from the territorial accounts of \$0.313m, the conversion of injection for operations to GPO of \$9.193m, additional funding provided for anticipated increases to the Department's insurance premiums of \$0.602m, and new initiatives including:

- road and stormwater asset maintenance program of \$0.750m;
- Arts facilities maintenance of \$0.160m;
- renewal of waste and recycling contract of \$1.334m;

- additional base funding for ACTION of \$4.071m;
- introduction of single zone fares structure for ACTION of \$2.2m;
- strategic planning framework and spatial plan of \$0.350m;
- a comprehensive, sustainable transport plan for the ACT of \$0.3m;
- introduction of pay parking in Belconnen and Tuggeranong of \$0.288m;
- additional funding for increased processing of speed and red light infringements, \$0.3m;
- National Institute of the Arts Grants, of \$0.8m;
- base funding adjustment for Canberra Connect of \$0.819m;
- funding to meet increased costs for major local arts organisations and managing ACT Government arts facilities of \$0.350m;
- user charges – non Government:
 - the increase of \$1.050m in the 2001-02 estimated outcome from the original budget is due mainly to the impact of transfers resulting from the AAOs amounting to \$0.621m and revised assessment of work undertaken within the Department's fee for service areas totalling \$0.429m;
 - the increase of \$3.706m in the 2002-03 Budget from the 2001-02 estimated outcome is due primarily to the net full year impact of the AAOs of \$0.620m, the full year impact of revised estimates within the fee for service areas of \$0.320m, the transfer of property functions from Land and Property of \$2.402m, revised CPI and additional revenue estimated at \$0.050m and the impact of the waste pricing strategy of \$0.320m;
- user charges – ACT Government: the increase of \$0.308m in 2001-02 estimated outcome from the original budget is due primarily to revised assessment of work undertaken within the Department's fee for service areas of \$0.967m which has been partially offset by the impact of transfers under the AAOs resulting in a decrease of \$0.659m. The increase of \$21.921m in the 2002-03 Budget from the 2001-02 estimated outcome reflects the transfer of property functions from Land and Property amounting to \$22.064m and the transfer of the Government Assisted School Transport Program from the Department of Education, Youth and Family Services of \$0.7m, which have been partially offset by the full year impact of the AAO transfers of \$0.850m;
- other revenue: the increase of \$13.427m in 2001-02 from the original budget is due to the transfer of infrastructure assets from the Gungahlin Development Authority of \$2.576m and Land and Property of \$10.851m following revisions to the land release program. These revisions also contribute to the variations in the forward years;
- employee expenses:
 - the increase of \$3.077m in the 2001-02 estimated outcome from the original budget is primarily due to the impact of the transfers resulting from the AAOs of \$0.587m, additional funding provided in the supplementary appropriations for nature conservation at \$0.139m, planning initiatives of \$0.306m, bush fire recovery of \$0.1m and a reclassification of expenses of \$1.850m;

- the \$0.438m increase in 2002-03 Budget from the estimated outcome is due mainly to the full year impact of the initiatives identified through supplementary funding of \$0.733m and new initiatives of \$0.392m, which have been partially offset by productivity savings of \$0.690m;
- superannuation expenses: the increase of \$0.382m in 2001-02 estimated outcome from the original budget has resulted primarily from transfers to and from the Department due to AAO changes and initiative funding as identified above. The increase of \$0.118m in 2002-03 from the estimated outcome is also due primarily to the reasons outlined for employee expenses;
- administrative expenses:
 - the increase of \$3.342m in the 2001-02 estimated outcome from the original budget is due primarily to the effect of transfers of \$8.864m relating to the AAOs, and funding of \$2.766m for initiatives from the supplementary appropriations. These increases have been partially offset by the roll over of specific funding for the financial management system upgrade of \$1.5m, IDMS project of \$0.5m and the Mitchell garden waste recovery centre of \$0.080m, revised Commonwealth Specific Purpose Payments for road maintenance resulting in a decrease of \$1.8m and a reclassification of expenses of \$4.408m;
 - the increase of \$25.853m in the 2002-03 Budget from the estimated outcome has resulted primarily from the full year impact of the AAO transfers of \$1.349m, the transfer of property functions from Land and Property at \$13.343m, new initiatives of \$10.263m, roll over funding for specific initiatives (identified above) at \$2.080m and the impact of revised CPI to 2.5% of \$0.254m. These increases have been partially offset by productivity savings of \$1.434m;
- depreciation: the increase of \$1.376m in the 2001-02 estimated outcome from the original budget has resulted primarily from the impact of the AAO transfers. The \$5.522m increase in the 2002-03 Budget from the 2001-02 estimated outcome is also due mainly to the full year impact of the AAO transfers and the revised infrastructure asset transfers from Land and Property and the Gungahlin Development Authority;
- borrowing costs: the increase of \$0.639m in the 2001-02 estimated outcome from original budget is mainly due to the AAO transfers of \$0.847m, which have been partially offset by the reclassification of expenses which decreased by \$0.208m. The increase in the 2002-03 Budget from the 2001-02 estimated outcome of \$0.867m has resulted from the full year impact of the AAO transfers of \$0.576m and the transfer of Property functions from Land and Property of \$5.498m. These increases have been partially offset by the removal of the capital charge of \$5.065m;
- grants and purchased services:
 - the increase of \$24.917m in the 2001-02 estimated outcome from the original budget is due primarily to the transfer of Housing from the Department of Health and Community Care of \$18.790m, other transfers flowing from the AAOs of \$6.142m, funding for initiatives from the supplementary appropriation of \$0.610m, and a reclassification of expenses of \$0.782m. These increases have been partially offset by the cancellation of the free school transport scheme of \$1.407m;
 - the decrease of \$19.249m in the 2002-03 Budget from the 2001-02 estimated outcome, which included the part year transfer of Housing from the Department of Health,

Housing and Community Care, is due mainly to the transfer of those functions to the new Department of Disability, Housing and Community Services of \$22.274m. It also includes the full year impact of the cancellation of the free school transport scheme of \$2.693m, the flow on of base funding adjustments of \$2.974m and the removal of the Charnwood Skate Park of \$0.5m. These decreases have been partially offset by the full year impact of the AAOs related transfers of \$2.665m, the transfer of environmental grants from the territorial accounts of \$0.313m, and new initiative funding of \$6.271m;

- other expenses:
 - the increase of \$2.193m in the 2001-02 estimated outcome from the original budget is due primarily to a reclassification of expenses of \$1.895m and funding provided for initiatives through the supplementary appropriation of \$0.364m. These increases have been partially offset by the impact of transfers associated with the AAOs of \$0.066m;
 - the decrease of \$0.292m in the 2002-03 Budget from the 2001-02 estimated outcome is due primarily to the full year impact of expense reclassification resulting in a reduction of \$1.737m which have been partially offset by funding for initiatives provided through the supplementary appropriation of \$0.225m and the transfer of Property function from Land and Property of \$1.220m;
- injection for operating requirements: the \$9.798m decrease in the 2002-03 Budget from the 2001-02 estimated outcome relates to the whole of government conversion of the injection to Government Payments for Outputs;
- capital injections:
 - the decrease of \$7.047m in the 2001-02 estimated outcome from the original budget is due primarily to the roll over of existing capital projects of \$15.5m and savings associated with projects not proceeding of \$1.957m. These decreases have been partially offset by transfers resulting from the AAOs of \$6.460m, revised Commonwealth Specific Purpose Payments for the Barton Highway duplication project of \$2.2m, transfer of the IDMS Project from CMD of \$1.5m, and initiative funding provided through supplementary appropriations for the Downer - Woden cycle link of \$0.250m;
 - the increase of \$12.755m in 2002-03 Budget from the 2001-02 estimated outcome relates primarily to the roll over of the previous year's capital program of \$15.5m, new initiative funding for the introduction of pay parking to Belconnen and Tuggeranong costing \$1.120m and the transfer of \$1.985m of IDMS funding from the Chief Minister's Department. These increases have been partially offset by reductions in the full year impact of the AAO transfers of \$0.560m and the revised capital works program of \$5.290m;
- changes in net assets: the increase of \$115.748m in 2001-02 estimated outcome from the original budget is due to the transfers associated with the AAOs. The \$103.973m in the 2002-03 Budget relates primarily to the transfer of property functions from Land and Property; and
- dividend declared: the inclusion of dividends to government in the 2002-03 and forward years has resulted from the transfer of Property function from Land and Property.

Statement of Financial Position

Variations between the original budget and the estimated outcome have mainly resulted from the flow on effect of the 2000-01 audited outcome. Other variations of a significant nature are as follows:

- cash and investments: the net increase of \$3.497m in the 2001-02 estimated outcome from the original budget is due primarily to the transfers associated with the AAOs and a reassessment of the original estimates relating to GST receipts and payments and revised estimates of expected cash holdings at the of the year;
- receivables: the decrease of \$20.972m in 2001-02 from the original budget relates primarily to the part year impact of transfers associated with the AAOs and a reassessment of the original estimates relating to GST. The increase of \$8.355m in the 2002-03 Budget over the estimated outcome relates to the full year impact of these transfers and the transfer of the Property function from Land and Property;
- non-current assets:
 - the increase of \$125.031m in the 2001-02 estimated outcome from the original budget relates primarily to the asset transfers associated with the AAOs and revised infrastructure asset transfers from the Gungahlin Development Authority and Land and Property. These increases have been partially offset by the roll over of capital works projects yet to be completed;
 - the increase of \$169.577m in the 2002-03 Budget over the 2001-02 estimated outcome is mainly due to the transfer of assets associated with the Property functions from Land and Property of \$133.344m, the full year impact of transfers associated with the AAOs of \$2.577m, revised infrastructure asset transfers from Land and Property and the Gungahlin Development Authority of \$8.077m, revised capital works and rollover of \$23.134m, new initiative funding for the introduction of pay parking in Belconnen and Tuggeranong of \$1.092m and the transfer of funding for the IDMS project from the Chief Minister's Department of \$1.747m;
- creditors: the increase of \$2.468m in the 2001-02 estimated outcome from the original budget is primarily due to transfers associated with the AAOs and a reassessment of the original estimates relating to GST receipts and payments. The increase of \$0.690m in the 2002-03 Budget from the estimated outcome is mainly due to the transfer of Property functions from Land and Property and the full year impact of AAO transfers;
- interest bearing liabilities: the net decrease of \$1.355m in the 2001-02 estimated outcome from the original budget for current and non-current interest bearing liabilities relates primarily to a reassessment of the requirement for the business restructuring loan and the early repayment of loan principal. The increase of \$37.310m in the 2002-03 Budget from the estimated outcome relates primarily to the transfer of Property function including the Magistrates Court and the Dame Pattie Menzies buildings from Land and Property;
- employee entitlements: the net increase of \$2.041m in 2001-02 estimated outcome from the original budget for current and non-current employee liabilities relates primarily to transfers associated with the AAO. The net increase in 2002-03 from the estimated outcome of \$0.599m is due mainly to the transfer of Property functions from Land and Property; and

- other current liabilities: the decrease of \$8.494m in the 2001-02 estimated outcome from the original budget relates primarily to transfers associated with the AAOs. The decrease of \$1.319m in 2002-03 from the estimated outcome relates to the net effect of the AAO transfers, the transfer of Property functions from Land and Property and the transfer of functions to the Department of Disability, Housing and Community Services.

Statement of Cashflows

The major variations within the *Cashflow Statement* from the 2001-02 estimated outcome from the original budget and the 2002-03 budget are explained within the *Statement of Financial Performance* above.

Other significant variations relate to:

- user charges: the decrease of \$69.564m in the 2001-02 estimated outcome from the original budget relates primarily to the transfer of Procurement Solutions to the Chief Minister's Department. The increase of \$14.467m in 2002-03 Budget from the estimated outcome is mainly due to the transfer of Property function from Land and Property;
- other revenue: the increase of \$7.901m in the 2001-02 estimated outcome from the original budget is primarily due to a reassessment of GST collections and refunds flowing from the 2000-01 audited outcome. The increase in the 2002-03 Budget from the estimated outcome relates primarily to the transfer of the Property function from Land and Property;
- other expenses: the decrease of \$59.733m in the 2001-02 estimated outcome from the original budget relates primarily to the transfer of Procurement Solutions to the Chief Minister's Department. The decrease of \$14.323m in the 2002-03 budget from the 2001-02 estimated outcome is mainly due to the full year effect of the Procurement Solutions transfer which has been partially offset by the transfer of the Property function from Land and Property;
- purchase of property plant and equipment:
 - the decrease of \$7.509m in the 2001-02 estimated outcome from the original budget relates primarily to the roll over of works in progress of \$15.500m and Canberra Connect related savings of \$1.857m, which have been partially offset by transfers resulting from the AAOs amounting to \$7.222m, supplementary funding for additional capital works projects of \$0.4m, and revised Commonwealth payments for the Barton Highway duplication of \$2.2m;
 - the increase of \$13.940m in the 2002-03 Budget from the 2001-02 estimated outcome relates primarily to the revised capital works program, and the roll over of works from 2001-02;
- capital injections from Government: the increase in the 2001-02 estimated outcome from the original budget of \$8.006m relates primarily to funding provided to ACT Housing for upgrading and fire safety improvements of \$10m, ACTION for the upgrade of communications equipment and the bus replacement program of \$5.5m, transfers relating to the AAOs of \$8.110m, supplementary funding for new works of \$0.250m and revised Commonwealth funding for the duplication of the Barton Highway of \$2.2m;

These increases have been partially offset by the roll over of works in progress of \$15.5m, savings of \$1.957m associated with projects not proceeding and a reassessment of the need to access loan funds of \$0.597m;

- dividends to Government: the inclusion of dividends to government has resulted from the transfer of Property functions from Land and Property;
- repayment of borrowings: the increase in 2002-03 from the estimated outcome relates to the transfer of Property functions from Land and Property for the Magistrates Court and the Dame Pattie Menzies buildings; and
- payment of transferred cash balances: the increase of \$4.230m in 2001-02 from the original budget relates to the net effect of transfers following the AAOs. The \$2.438m in the 2002-03 financial year relates to the transfer of functions to the Department of Disability, Housing and Community Services.

Department of Urban Services
Statement of Revenues and Expenses on Behalf of the Territory

2001-02 Budget \$'000		2001-02 Est.Outcome \$'000	2002-03 Budget \$'000	Var %	2003-04 Estimate \$'000	2004-05 Estimate \$'000	2005-06 Estimate \$'000
Revenue							
960	Payment for Expenses on behalf of Territory	2 989	15 194	408	5 377	5 218	5 358
93 913	Taxes Fees and Fines	93 994	101 995	9	104 878	107 773	110 444
11 191	User Charges - Non ACT Government	10 191	10 360	2	12 131	13 353	13 610
20 276	Grants from the Commonwealth	35 041	8 318	-76	6 335	5 502	1 335
126 340	Total Ordinary Revenue	142 215	135 867	-4	128 721	131 846	130 747
Expenses							
122	Employee Expenses	122	123	1	124	126	128
20	Superannuation Expenses	20	20	-	20	20	20
149	Administrative Expenses	149	275	85	278	157	286
669	Grants and Purchased Services	2 698	14 776	448	4 955	4 915	4 924
125 380	Transfer Expenses	139 226	120 673	-13	123 344	126 628	125 389
126 340	Total Ordinary Expenses	142 215	135 867	-4	128 721	131 846	130 747
0	Operating Result	0	0	-	0	0	0
778	Total Equity From Start of Period	325	325	0	325	325	325
778	Total Equity At The End of Period	325	325	0	325	325	325

Department of Urban Services
Statement of Assets and Liabilities on Behalf of the Territory

Budget as at 30/6/02 \$'000		Est.Outcome as at 30/6/02 \$'000	Planned as at 30/6/03 \$'000	Var %	Planned as at 30/6/04 \$'000	Planned as at 30/6/05 \$'000	Planned as at 30/6/06 \$'000
Current Assets							
2 193	Cash	5 990	5 990	-	5 990	5 990	5 990
2 103	Receivables	7 498	7 529	..	7 561	7 591	7 621
4 296	Total Current Assets	13 488	13 519	..	13 551	13 581	13 611
4 296	TOTAL ASSETS	13 488	13 519	..	13 551	13 581	13 611
Current Liabilities							
3 382	Payables	12 891	12 892	..	12 894	12 894	12 894
26	Employee Entitlements	20	20	-	20	20	20
80	Other	223	253	13	283	313	343
3 488	Total Current Liabilities	13 134	13 165	..	13 197	13 227	13 257
Non Current Liabilities							
30	Employee Entitlements	29	29	-	29	29	29
30	Total Non Current Liabilities	29	29	-	29	29	29
3 518	TOTAL LIABILITIES	13 163	13 194	..	13 226	13 256	13 286
778	NET ASSETS	325	325	-	325	325	325
REPRESENTED BY FUNDS EMPLOYED							
778	Accumulated Funds	325	325	-	325	325	325
778	TOTAL FUNDS EMPLOYED	325	325	-	325	325	325

Department of Urban Services
Budgeted Statement of Cashflows on Behalf of the Territory

2001-02 Budget \$'000		2001-02 Est.Outcome \$'000	2002-03 Budget \$'000	Var %	2003-04 Estimate \$'000	2004-05 Estimate \$'000	2005-06 Estimate \$'000
CASH FLOWS FROM OPERATING ACTIVITIES							
	Receipts						
1 042	Cash from Government for EBT	3 367	15 194	351	5 377	5 218	5 358
92 613	Taxes, Fees and Fines	93 994	101 995	9	104 878	107 773	110 444
11 191	User Charges	10 191	10 360	2	12 131	13 353	13 610
20 276	Grants Received from the Commonwealth	35 041	8 318	-76	6 335	5 502	1 335
1 224	Other Revenue	1 663	1 702	2	1 737	1 732	1 764
126 346	Operating Receipts	144 256	137 569	-5	130 458	133 578	132 511
	Payments						
142	Related to Employees	142	143	1	144	146	148
149	Related to Administration	149	275	85	278	157	286
669	Grants and Purchased Services	3 692	14 776	300	4 955	4 915	4 924
1 224	Other	1 524	1 702	12	1 737	1 732	1 762
124 162	Territory Receipts to Government	139 672	120 673	-14	123 344	126 628	125 391
126 346	Operating Payments	145 179	137 569	-5	130 458	133 578	132 511
0	NET CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIES	-923	0	-100	0	0	0
CASH FLOWS FROM INVESTING ACTIVITIES							
	Payments						
0	Capital Payments to Government Agencies	686	400	-42	0	0	0
0	Investing Payments	686	400	-42	0	0	0
0	NET CASH INFLOW/(OUTFLOW) FROM INVESTING ACTIVITIES	-686	-400	42	0	0	0
CASH FLOWS FROM FINANCING ACTIVITIES							
	Receipts						
0	Capital Injection from Government	552	400	-28	0	0	0
0	Receipt of Transferred Cash Balances	1 057	0	-100	0	0	0
0	Financing Receipts	1 609	400	-75	0	0	0
0	NET CASH INFLOW/(OUTFLOW) FROM FINANCING ACTIVITIES	1 609	400	-75	0	0	0
0	NET INCREASE/(DECREASE) IN CASH HELD	0	0	-	0	0	0
2 193	CASH AT BEGINNING OF REPORTING PERIOD	5 990	5 990	-	5 990	5 990	5 990
2 193	CASH AT THE END OF THE REPORTING PERIOD	5 990	5 990	-	5 990	5 990	5 990

Notes to the Budget Statements

Statement of Revenues and Expenses on Behalf of the Territory

Significant variations are as follows:

- payment for expenses on behalf of the Territory:
 - the increase of \$2.029m in the 2001-02 estimated outcome from the original budget is primarily due to the transfer of Arts and Cultural Facilities from the Chief Minister's Department of \$2.022m; and
 - the \$12.205m increase in the 2002-03 Budget from the estimated outcome is mainly due to the roll over of the Belconnen Pool of \$5.905m, Arts grant funding of \$0.031m, the full year impact of the AAO Transfers of \$6.457m and additional funding provided for the production of the State of the Environment Report of \$0.125m. These increases have been partially offset by the transfer of environmental grants to the Departmental accounts of \$0.313m;
- taxes, fees and fines: the increase of \$8.001m in the 2002-03 Budget from the 2001-02 estimated outcome is due to the net effect of:
 - the harmonisation of motor vehicle registrations fees with NSW of \$3.917m, ACTION Authority bus registrations of \$0.250m and movements in the CPI of \$0.126m;
 - revised projections for traffic infringement fines of \$1.430m attributable to the full year impact of the speed and red light camera initiative, revised projections and the impact of the CPI;
 - increased parking infringement fines of \$0.236m through movements in the CPI and the part year effect of the introduction of pay parking in Belconnen and Tuggeranong which have been partially offset by revised projections relating to the reduction in pay parking facilities within the Civic precinct; and
 - increased fees for regulatory services relating to the waste pricing strategy initiative of \$1.240m, movements in the CPI of \$0.193m and revised water abstraction estimates of \$0.458m;
- user charges – non ACT Government: the decrease of \$1.0m in the 2001-02 estimated outcome from the original budget is due to a projected decrease in parking fee revenue resulting primarily from reduced pay parking facilities within the Civic precinct. The slight increase in the 2002-03 Budget from the 2001-02 estimated outcome of \$0.169m is due to the part year impact of the introduction of pay parking in Belconnen and Tuggeranong offset by the expected continued reduction in revenue from the Civic precinct;
- grants from the Commonwealth:
 - the increase of \$14.765m in the 2001-02 estimated outcome from the original budget for specific purpose payments from the Commonwealth is due primarily to the part year effect of the transfer of the Commonwealth/State Housing Agreement (CSHA) grant from the Department of Health Housing and Community Care of \$14.365m, and increased funding for the Barton Highway duplication project of \$2.2m, which have

been partially offset by reduced maintenance funding provided for National highways and roads of significance of \$1.8m; and

- the decrease of \$26.723m in the 2002-03 Budget from the 2001-02 estimated outcome is due primarily to the transfer of the Commonwealth – State Housing Agreement Grant to the Department of Disability, Housing and Community Services of \$14.365, completion of the Barton Highway project of \$10.550m, a decrease in the revised funding for the Roads to Recovery program of \$1.667m, and bridge assessment funding of \$0.225m, which have been partially offset by revised Black Spot initiative funding of \$0.084m;
- administrative expenses: the increase of \$0.126 in the 2002-03 Budget from the 2001-02 estimated outcome, relates to additional funding provided for the production of the *State of the Environment* report;
- grants and service purchase payments:
 - the \$2.029m increase in the 2001-02 estimated outcome from the original budget is primarily due to the transfer of Arts and Cultural Facilities from the Chief Minister’s Department of \$2.022m; and
 - the increase of \$12.078m in the 2002-03 Budget from the 2001-02 estimated outcome is mainly due to the roll over of the Belconnen Pool, \$5.905m and Arts Grant funding, \$0.031m and the full year impact of the AAO Transfers of \$6.457m. These increases have been partially offset by the transfer of environmental grants to the Departmental accounts of \$0.313m; and
- transfer expenses: the increase of \$13.846m in the 2001-02 estimated outcome from the original budget and the \$18.553m decrease in the 2002-03 Budget from the 2001-02 estimated outcome are due to the net result of the variations to taxes, fees and fines, user charges and grants from the Commonwealth as detailed above.

Statement of Assets and Liabilities on Behalf of the Territory

- variations in the 2001-02 estimated outcome from the original budget have resulted from the flow on effect of the 2000-01 audited outcome.

Statement of Cashflows on Behalf of the Territory

- the major variations within the *Statement of Cashflows on Behalf of the Territory* from the 2001-02 original budget and estimated outcome and the 2002-03 budget are explained within the *Statement of Revenues and Expenses on Behalf of the Territory* above.

Changes to Appropriation

Changes to Appropriation - Departmental

Government Payment for Outputs	2001-02 Est. Outc. \$'000	2002-03 Budget \$'000	2003-04 Estimate \$'000	2004-05 Estimate \$'000	2005-06 Estimate \$'000
2001-02 Budget	207 196	204 029	203 411	207 115	207 115
Revised indexation parameters	0	241	491	751	3 999
Contribution to Red Imported Fire Ants Eradication Program	289	264	264	116	117
Asset Management Plan for Roads and Stormwater Assets	0	750	4 250	6 575	6 575
Solar Hot Water Rebate *	100	373	373	373	0
Nature Conservation *	250	500	500	250	0
Planning Initiatives *	950	1 830	1 830	1 830	1 830
SACS Award **	70	71	71	73	74
Bushfire Recovery and Hazard Reduction **	1 325	0	0	0	0
Kerbside Recycling Contract **	850	1 334	1 334	1 334	1 334
ACTION Base Funding **	540	4 071	5 261	4 209	3 936
ACTION - Single Zone Fare Structure	0	2 200	2 200	2 200	2 200
Cessation of Free School Bus Scheme	-1 407	-4 200	-4 390	-4 580	-4 666
Rollover - Oracle Project	-1 500	1 500	0	0	0
Rollover - Mitchell Garden Waste Recycling Initiative	- 80	80	0	0	0
Transfer ESCC to JACS	- 132	- 218	- 223	- 227	- 231
Transfer Sport and Rec from DEYFS	3 768	6 067	6 240	6 364	6 479
Transfer Workplace Safety Support to CMD	- 628	-1 077	-1 088	-1 115	-1 132
Transfer Energy Regulation to Treasury	- 358	- 559	- 566	- 579	- 586
Transfer Arts and Cultural Facilities from CMD	5 478	8 914	8 927	9 090	9 273
Transfer Housing Policy from Health	21 514	34 972	29 153	29 165	29 177
Transfer Procurement Solutions to CMD	- 391	- 607	- 604	- 619	- 630
Transfer Canberra Connect from CMD	3 460	4 463	2 910	1 407	1 442
Transfer Environmental Grants to Departmental SPP's	0	313	316	323	331
IDMS Budget Update Position	0	1 612	897	0	0
Revised Commonwealth SPP - Roads Maintenance Funding	-1 800	-1 600	-1 600	-1 600	-1 600
Arts Facilities – repairs and maintenance	0	160	160	160	160
Strategic planning framework and strategic spatial plan for the ACT	0	350	270	135	70
Sustainable Transport - An integrated transport strategy for Canberra	0	300	0	0	0
Belconnen and Tuggeranong Parking	0	288	645	645	645
National Institute of the Arts	0	800	800	800	800
Canberra Connect Base Gap Funding	0	819	2 498	3 636	3 740
Ainslie Village	0	500	500	200	200
Indigenous Housing - Access and Choices	0	350	350	350	350
Expansion of Community Housing Program	0	150	150	450	450
Additional Arts Program Funding	0	350	419	488	507
Additional Processing Costs – Speed and Red Light Cameras	0	300	279	268	252
Productivity savings	0	-2 346	-2 506	-2 506	-2 506
Transfer of Gov't assisted school transport from Education	0	53	54	55	56
Rent reinstatement – CFC	0	119	257	257	257
Reallocation of injection for operations	0	9 193	8 993	8 693	8 493
Removal of Charnwood Skate Park initiative	0	- 500	0	0	0
Removal of capital charge	0	-2 667	-2 667	-2 667	-2 667
Insurance premium increases	0	602	1 330	1 986	2 488
2002-03 Budget	239 494	274 144	271 489	275 405	278 332
Transfer to Disability, Housing and Community Services	0	-37 829	-32 049	-32 101	-32 153
2002-03 Amended Budget	239 494	236 315	239 440	243 304	246 179

Changes to Appropriation - Territorial

Payment for Expenses on Behalf of the Territory	2001-02 Est. Outc. \$'000	2002-03 Budget \$'000	2003-04 Estimate \$'000	2004-05 Estimate \$'000	2005-06 Estimate \$'000
2001-02 Budget	1 042	1 044	1 054	1 075	1 075
Revised indexation parameters	0	0	1	3	26
Removal of territorial appropriation for GST	- 41	- 82	- 83	- 83	- 83
Transfer Sport and Recreation from DEYFS	5 916	3 930	0	0	0
Transfer Arts and Cultural Facilities from CMD	2 359	4 527	4 568	4 518	4 518
Transfer Environment Grants to Departmental SPP's	0	- 313	- 316	- 323	- 331
Rollover - Belconnen Pool Capital Grant	-5 905	5 905	0	0	0
Rollover - Arts Grants Funding	- 31	31	0	0	0
State of the Environment Report	0	125	125	0	125
SACS Award **	27	27	28	28	28
2002-03 Budget	3 367	15 194	5 377	5 218	5 358

Changes to Appropriation - Departmental

Capital Injection	2001-02 Est. Outc. \$'000	2002-03 Budget \$'000	2003-04 Estimate \$'000	2004-05 Estimate \$'000	2005-06 Estimate \$'000
2001-02 Budget	89 603	52 844	42 194	32 594	32 594
Additional Commonwealth Funding - Barton Highway	0	1 750	0	0	0
Transfer Sport and Recreation from DEYFS	2 171	300	0	0	0
Transfer Arts and Cultural Facilities from CMD	967	2 600	0	0	0
Transfer Canberra Connect from CMD	3 551	3 115	1 615	1 615	1 615
Transfer IDMS Funding from CMD	1 500	0	0	0	0
Downer / Woden Bike Link *	250	0	0	0	0
ACTION Bus Door Safety Initiative **	150	1 150	0	0	0
Rollover - IDMS Project	- 500	500	0	0	0
Rollover - Rego-ACT - TRIPS	-1 100	1 100	0	0	0
Rollover and project savings - Canberra Connect	-2 357	500	0	0	0
Capital works in progress	-13 400	13 400	0	0	0
IDMS Budget Update Position	0	1 985	357	0	0
Revised Commonwealth Funding - Post Budget	2 200	-1 583	84	1 751	84
Belconnen and Tuggeranong Parking	0	1 120	0	0	0
ACTION Radio/Bus Replacement - Capital	5 500	400	5 600	3 600	3 600
Loan Fund Adjustment	- 597	0	0	0	0
Injection for operation	0	2 000	1 800	1 500	1 300
2002-03 capital works program - Gungahlin Development Authority	0	1 800	2 000	0	0
2002-03 capital works program and project revisions	- 100	14 304	11 212	3 733	-18 000
Urgent funding to ACT Housing	10 000	0	0	0	0
Reallocation of injection for operations	0	-9 193	-8 993	-8 693	-8 493
2002-03 Budget	97 838	88 092	55 869	36 100	12 700

Changes to Appropriation - Territorial

Capital Injection	2001-02 Est. Outc. \$'000	2002-03 Budget \$'000	2003-04 Estimate \$'000	2004-05 Estimate \$'000	2005-06 Estimate \$'000
2001-02 Budget	0	0	0	0	0
Transfer Arts and Cultural Facilities from CMD	2 684	4 668	0	0	0
Removal of Link Redvelopment project	-2 132	-4 668	0	0	0
2002-03 Capital Works - Cultural Facilities Corporation	0	400	0	0	0
2002-03 Budget	552	400	0	0	0

* Funding provided through the 2nd Appropriation Act 2001-02.

** Funding provided through the 3rd Appropriation Act 2001-02.

Capital Works

Departmental

	Estimated Total Cost	Estimated Expenditure Previous Years	Estimated Expenditure 2002-03	2002-03 Financing	Estimated Completion Date
	\$'000	\$'000	\$'000	\$'000	
New Capital Works					
<u>Environment ACT</u>					
MNW - Exotic Weed Control	150	0	150	150	Jun-03
MNW – Rural Fencing and Surveying	100	0	100	100	Jun-03
<u>Forward Design</u>					
Jerrabomberra Wetlands Renewal	100	0	100	100	Jun-03
	350	0	350	350	
<u>ACT NoWaste</u>					
Mugga Lane Landfill Disposal Cell	2 400	0	2 400	2 400	Jun-03
	2 400	0	2 400	2 400	
<u>Roads and Stormwater</u>					
Armour Cable Replacement	700	0	350	350	Jun-04
Bike Path Rehabilitation	500	305	195	195	Jun-03
Commonwealth Avenue – Stage 2a	1 700	0	1 700	1 700	Jun-03
Footpath Rehabilitation	700	241	459	459	Jun-03
Kingston Foreshore Stormwater Augmentation	400	0	400	400	Jun-03
MNW – Stormwater	300	300	0	0	Jun-02
On-Road Cycling - Woden to Dickson	2 500	0	1 000	1 000	Jun-04
Road Safety Improvements	200	0	200	200	Jun-03
Streetlighting	150	0	150	150	Jun-03
Traffic Management Measures	1 500	1 000	500	500	Jun-03
Traffic Route Lighting	350	0	200	200	Dec-03
Yass Road Bridge	200	25	175	175	Jun-03
	9 200	1 871	5 329	5 329	
<u>Roads to Recovery Program</u>					
Woden Valley On-Road Cycling Facilities	600	0	100	100	Jun-04
	600	0	100	100	
<u>Canberra Urban Parks and Places</u>					
Belconnen Lakeshore Refurbishment	500	0	500	500	Jun-03
Higgins Precinct Refurbishment	850	0	600	600	Jun-04
Hobart Place – Stage 2	550	0	550	550	Jun-03
Mawson Precinct Refurbishment	1 400	100	600	600	Jun-04
Playground Safety Program	1 400	0	500	500	Jun-04
<u>Forward Design</u>					
Precinct Refurbishment – Three Shopping Centres	250	0	250	250	Jun-03
	4 950	100	3 000	3 000	

	Estimated Total Cost	Estimated Expenditure Previous Years	Estimated Expenditure 2002-03	2002-03 Financing	Estimated Completion Date
	\$'000	\$'000	\$'000	\$'000	
<i><u>Planning and Land Management</u></i>					
Horse Park Drive (Katherine Ave – Community Precinct)	1 600	0	1 600	1 600	Jun-03
East O'Malley Infrastructure	200	0	200	200	Jun-03
Minor New Works	300	0	300	300	Jun-03
	2 100	0	2 100	2 100	
<i><u>Public Transport</u></i>					
MNW -Accessible Public Transport Facilities	200	0	200	200	Jun-03
	200	0	200	200	
<i><u>Libraries and Information Management</u></i>					
Libraries Improvement Program	500	0	500	500	Jun-03
Erindale Library Refurbishment	385	0	385	385	Jun-03
	885	0	885	885	
<i><u>Sport and Recreation</u></i>					
Facilities Improvement Program	1 000	0	1 000	1 000	Jun-03
Chisholm Oval Upgrade	465	0	370	370	Dec-03
MNW General	250	0	250	250	Jun-03
Tuggeranong Leisure Centre Pool Filtration System	220	0	220	220	Jun-03
	1 935	0	1 840	1 840	
<i><u>Arts</u></i>					
Manuka Arts Centre	240	0	240	240	Jun-03
Relocation of Megalo Arts Centre	250	0	250	250	Dec-02
Upgrade and Renewals – Gorman House	160	0	160	160	Jun-03
City Walk Sculpture Program	85	0	85	85	Jun-03
	735	0	735	735	
<i><u>Property</u></i>					
Make Good GIO House	626	0	626	626	Jun-03
MNW - General	200	0	200	200	Jun-03
MNW - Magistrates Court Rectifications	240	0	240	240	Jun-03
MNW – Refurb of Moore Street Health Building (Stage 3)	228	0	228	228	Jun-03
	1 294	0	1 294	1 294	
Total New Capital Works	24 649	1 971	18 233	18 233	

	Estimated Total Cost \$'000	Estimated Expenditure Previous Years \$'000	Estimated Expenditure 2002-03 \$'000	2002-03 Financing \$'000	Estimated Completion Date
Works in Progress					
<u>ACT NoWaste</u>					
West Belconnen Landfill – Resource Recovery	500	130	370	370	Jun-03
West Belconnen Landfill – Rehabilitation	600	461	139	139	Jun-03
	1 100	591	509	509	
<u>Roads and Stormwater</u>					
Arterial Roads Barriers Upgrading	300	76	224	224	Jun-03
Braddon / Ainslie Stormwater Augmentation	1 250	1 200	50	50	Jun-03
Commonwealth Ave Pavement Rehab - Stage 2	1 000	347	653	653	Jun-03
Armour Cable Replacement	500	200	300	300	Jun-03
Crime Prevention – Streetlighting	1 000	500	500	500	Jun-03
Traffic Light Upgrades	200	59	141	141	Jun-03
Traffic Route Lighting	450	246	204	204	Jun-03
Northbourne Ave Pavement Rehabilitation	1 500	1 166	334	334	Jun-03
SW Augmentation - Page/Weetangera	1 500	1 370	130	130	Jun-03
Ginninderra Lake Bridges Strengthening Stage 2	400	0	400	400	Jun-03
	8 100	5 164	2 936	2 936	
<u>Traffic Congestion and Road Safety Improvement Program</u>					
Gungahlin Dr (Well Station Dr / Barton Highway)	2 800	2 600	200	200	Jun-03
Horsepark Dr (Gundaroo Dr / Federal Highway)	7 000	261	6 739	6 739	Jun-03
Majura Road - Upgrade of Existing Road	3 200	200	3 000	3 000	Jun-03
Morshead Dr / Pialligo (to the airport)	4 000	550	3 450	3 450	Jun-03
Northbourne Ave / Barry Dr Intersection	1 470	120	1 350	1 350	Jun-03
Gungahlin Drive Extension	32 000	300	2 500	2 500	Jun-05
Caswell Drive and Glenloch Interchange Upgrade	21 000	255	1 445	1 445	Jun-06
Drakeford Drive (Erindale Dr / Isabella Dr)	4 500	200	4 300	4 300	Jun-03
Barry Drive (Clunies Ross / Marcus Clarke)	3 000	200	2 800	2 800	Jun-03
Athllon Drive (Drakeford Dr to Isabella Dr)	11 000	200	300	300	Jun-05
William Hovell Drive (Coulter Dr / Bindubi St)	7 000	134	3 866	3 866	Jun-04
Fairbairn Ave Upgrade (Forward Design)	1 000	500	500	500	Jun-03
Barton Highway (Federally Funded)	19 000	15 000	4 000	4 000	Jun-03
	116 970	20 520	34 450	34 450	
<u>Roads to Recovery Program</u>					
Duplication of Monaro Highway over Dairy Flat	11 900	1 148	7 585	7 585	Dec-03
On-Road Cycling (Belconnen Way / Barry Drive)	600	419	181	181	Jun-03
Sutton Road Upgrade (Yass Rd to NSW Border)	4 600	200	100	100	Jun-05
	17 100	1 767	7 866	7 866	
<u>Planning and Land Management</u>					
Lawson Infrastructure Stage 1	1 000	0	1 000	1 000	Jun-03
Anthony Rolfe Avenue Extension	2 500	100	2 400	2 400	Jun-03

	Estimated Total Cost	Estimated Expenditure Previous Years	Estimated Expenditure 2002-03	2002-03 Financing	Estimated Completion Date
	\$'000	\$'000	\$'000	\$'000	
Lawson Infrastructure Stage 1 (Design)	220	70	150	150	Jun-03
	3 720	170	3 550	3 550	
<i><u>Canberra Urban Parks and Places</u></i>					
Hobart Place Refurbishment	2 000	500	1 500	1 500	Jun-03
Kambah Village Refurbishment	1 400	700	700	700	Jun-03
Jamison Shopping Centre Refurbishment	800	125	675	675	Jun-03
Charnwood Estate Revitalisation – Stage 3	870	500	370	370	Jun-03
City Lighting Strategy Implementation	944	652	292	292	Jun-03
City Walk - Petrie Plaza to Akuna St	1 500	1 301	199	199	Jun-03
City Walk West	360	203	157	157	Jun-03
Landscape Upgrade Program	600	300	300	300	Jun-03
Playground Safety Program	1 250	750	500	500	Jun-03
Public Toilets Refurbishment and Safety Upgrade	400	200	200	200	Dec-03
Street and Park Tree Replacement Program	500	200	200	200	Dec-03
	10 624	5 431	5 093	5 093	
<i><u>Public Transport</u></i>					
Relocation of Woden Bus Interchange	150	0	150	150	Jun-03
	150	0	150	150	
<i><u>Libraries and Information Management</u></i>					
Planning for Expanded Kippax Library	100	0	100	100	Jun-03
	100	0	100	100	
<i><u>Sport and Recreation</u></i>					
Sportsground Improvements	900	900	0	0	Jun-02
Belconnen Pool	10 200	365	9 835	9 835	Jun-03
	11 100	1 265	9 835	9 835	
<i><u>Arts</u></i>					
Glassworks - Final Stage	2 900	100	2 800	2 800	Jun-03
Centenary of Federation Monument	250	0	250	250	Jun-03
	3 150	100	3 050	3 050	
Total Works in Progress	172 114	35 008	67 539	67 539	
Total Departmental Capital Works	196 763	36 979	85 772	85 772	

Commonwealth Grants

The major Commonwealth payments for which the Portfolio has responsibility are:

Name of Grant	Activities Funded by the Grant	2002-03 Estimate (\$'000)
Interstate Road Transport	Collection of Heavy Vehicle charges	135
National Highways System		
- Current	Maintenance of National highways and roads of significance within the ACT	600
- Capital	Duplication of the Barton Highway	3 650
	Black-Spot road safety initiative	600
	<i>Roads to Recovery</i> program	3 333

Municipal Services Statement Of Financial Performance

2001-02 Budget		2001-02 Est.Outcome	2002-03 Budget	Var	2003-04 Estimate	2004-05 Estimate	2005-06 Estimate
\$'000		\$'000	\$'000	%	\$'000	\$'000	\$'000
Revenue							
101 873	Government Payment for Outputs	105 240	111 469	6	115 338	119 101	121 503
267	Taxes Fees and Fines	267	267	0	267	267	274
2 722	User Charges - Non ACT Government	2 926	3 556	22	3 578	3 656	3 731
5 431	User Charges - ACT Government	3 696	3 636	-2	3 687	3 739	3 833
286	Interest	258	251	-3	239	245	248
17 937	Other Revenue	30 646	33 177	8	13 627	19 514	27 181
0	Resources Received free of charge	19	19	0	19	19	19
128 516	Total Ordinary Revenue	143 052	152 375	7	136 755	146 541	156 789
Expenses							
22 724	Employee Expenses	21 928	15 495	-29	15 430	16 165	16 565
3 744	Superannuation Expenses	3 195	2 275	-29	2 282	2 398	2 464
83 131	Administrative Expenses	86 188	98 154	14	101 166	104 333	106 250
69 148	Depreciation and Amortisation	70 345	72 619	3	74 233	74 472	75 198
1 628	Borrowing Costs	1 950	809	-59	662	543	500
2 140	Grants and Purchased Services	2 414	2 476	3	2 483	2 493	2 502
712	Other Expenses	2 223	653	-71	397	353	432
183 227	Total Ordinary Expenses	188 243	192 481	2	196 653	200 757	203 911
-54 711	Operating Result From Ordinary Activities	-45 191	-40 106	-11	-59 898	-54 216	-47 122
3 340	Injection for Operating Requirements	3 569	0	-100	0	0	0
-51 371	Operating Result	-41 622	-40 106	-4	-59 898	-54 216	-47 122

OUTPUT CLASS 1: MUNICIPAL SERVICES			
PRINCIPAL MEASURES			
OUTPUT 1.1: CANBERRA CONNECT			
Description:	Enhance Government service channels and manage the ongoing delivery of services to the community. This output was previously output 4.1 - Canberra Connect in the Chief Minister's Department.		

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity			
Number of transactions available ¹	-	200	-
Number of Shopfront financial transactions ²	-	398 000	660 000
Number of Web based financial transactions ²	-	45 000	85 000
Number of calls received by the call handling facilities ¹	-	98 000	-
Number of Voice based financial transactions ³	-	-	40 000
Quality/Effectiveness			
Agreed projects delivered to the satisfaction of the Chief Executive or Minister ¹	-	95%	-
Customer satisfaction survey with Government shopfront services (annual survey) ⁴	-	82%	-
Customer satisfaction with Canberra Connect services (annual survey) ⁴	-	-	82%
Projects identified in the Canberra Connect Development Program delivered on time and budget ³	-	-	95%
Increased range of transactions through web and voice channels ³	-	-	10%
Timeliness			
Identified projects completed within agreed completion dates ¹	-	95%	-
Government shopfront queuing times less than 10 minutes ⁵	-	85%	-
Shopfront queue times less than 7 minutes ⁵	-	-	80%
Call centre median call fallout ¹	-	Less than 6%	-
Call centre 80th percentile call response time ⁶	-	Deleted	-
Call centre response time less than 23 seconds ⁶	-	80%	-
Call centre waiting time less than 20 seconds ³	-	-	80%
Portal availability (24 hours x 7 days) ³	-	-	99%
Voice availability (during opening hours) ³	-	-	99%
Cost			
Cost per 1000 head of population ¹	-	Measure deleted	-
TOTAL COST (\$'000)	-	\$7 205.0	\$12 300.0
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	-	\$3 912.0	\$7 484.0
INJECTION FOR OPERATION	-	\$229.0	-

This output was transferred to the Department of Urban Services from the Chief Minister's Department effective 14 November 2001 in accordance with the changes under the Administrative Arrangement Orders. The estimated outcome incorporated into the Department of Urban Services performance statements is a pro-rata amount of the original full year target, less the 13 November 2001 result.

Notes

- (1) Measure discontinued.
- (2) Estimated outcome only includes transactions from the time of transfer from the Chief Minister's Department as part of the Government's Administrative Arrangement Orders of 14 November 2001. The 2002-03 target reflects the full year impact.
- (3) New measure.
- (4) Measure replaced with "Customer satisfaction with Canberra Connect services (annual survey)".
- (5) Measure replaced with "Shopfront queue times less than 7 minutes".
- (6) Measure replaced with "Call centre response time less than 23 seconds".

OUTPUT CLASS 1: MUNICIPAL SERVICES
PRINCIPAL MEASURES
OUTPUT 1.2: ROADS
Description: This output provides infrastructure services including management of Territory and municipal roads, national highways, community paths, drainage, carpark facilities, traffic and street lights.

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity			
<i>Territorial Roads</i>			
Lane kilometres of planned maintenance	100	90	90
<i>Municipal Roads</i>			
Lane kilometres of planned maintenance ¹	90	90	20
<i>National Highways</i>			
Lane kilometres of annual programmed maintenance ²	9	1	1
<i>StreetSmart</i>			
Kilometres of Streetsmart network ³	400	396	-
<i>Community Paths</i>			
Square metres of path network maintenance ⁴	9 500	16 200	18 000
<i>Bridges</i>			
Number of bridge inspections ⁵	400	210	-
Number of major culvert inspections ⁵	200	42	-
Assessment and updated rating of bridges ³	40	40	-
Number of lane kms of road barriers inspected ³	45	45	-
Replacement and Upgrading of Road Barriers (mtr) ³	1 000	1 000	-
Retaining Wall Inspections ³	50	50	-
Number of responses to Major Traffic Enquiries (pa) ³	7	7	-
Number of responses to Minor Traffic Enquiries (pa) ³	1 400	1 700	-
Number of major road signs to be replaced ³	200	200	-
Lane kilometres of annual programmed line marking maintenance ³	600	400	-
Number of interceptions during 1000 hours of on-road dimensions and mass enforcement ³	500	1 700	-
Quality/Effectiveness			
Providers level of compliance with maintenance contracts ³	95%	95%	-
% of customers satisfied with the management of infrastructure services	76%	76%	76%
% of major traffic light faults repaired within 24 hours	100%	100%	100%
Street lighting system operating greater than 95%	100%	100%	100%
New assets achieve acceptable standards of design and construction	100%	100%	100%
Number of complaints from a given catchment in a 5 year ARI storm event	Less than 10	Less than 10	Less than 10
Number of complaints from a given catchment in a 20 year ARI storm event	Less than 20	Less than 20	Less than 20
Timeliness			
Services provided within agreed time frames ³	100%	100%	-
Initial response to general traffic inquiries with a target of 5 working days ³	95%	95%	-
Initial response to urgent traffic inquiries with a target response of 24 hours ³	95%	95%	-
Initial response to urgent traffic light faults with a target of 1 hour ³	95%	95%	-
Initial response to minor traffic light fault with a target response of within 48 hours ³	95%	95%	-
Number of QA submissions processed within agreed timeframe	95%	95%	-

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
³			
Implementation of revised traffic light maintenance arrangements ⁶	January 2002	In-progress	October 2002
Cost			
Cost of territorial roads maintenance ⁷	\$6 422 737	\$5 230 000	\$6 800 054
Cost of municipal roads maintenance ⁷	\$3 145 000	\$3 482 000	\$2 654 246
Cost of national highway maintenance ²	\$2 535 000	\$735 000	\$751 202
Cost of community path maintenance ⁴	\$1 000 000	\$1 310 000	\$1 953 125
Cost of Streetsmart ⁸	\$1 400 000	\$1 400 000	-
Cost of bridge and culvert maintenance ⁷	\$520 000	\$1 000 000	\$4 281 550
Cost of dimensions and mass enforcement	\$354 000	\$354 000	\$510 018
Cost of traffic light operations ⁷	\$1 479 000	\$1 422 000	\$2 048 717
Cost of street lighting ⁷	\$6 455 000	\$5 955 000	\$8 579 842
Cost of Traffic Minor New Works ⁹	\$430 000	\$430 000	\$720 365
Cost of traffic lines and signs	\$1 800 000	\$1 950 000	\$2 191 005
Cost of stormwater maintenance	\$2 990 900	\$2 975 100	\$3 411 833
Cost of Asset Use ⁸	\$3 165 027	\$3 489 203	-
Cost of Asset Creation	\$1 943 987	\$1 770 061	\$2 090 468
Cost of Asset Maintenance ⁸	\$4 166 120	\$4 511 924	-
Cost of Policy and Planning ¹⁰	\$1 247 578	\$947 946	\$1 212 551
Cost of Quality Coordination ¹⁰	\$1 060 448	\$685 739	\$1 093 024
Depreciation cost	\$62 291 000	\$62 475 000	\$63 074 000
TOTAL COST (\$'000) ¹¹	\$102 405.8	\$100 123.0	\$101 372.0
GOVERNMENT PAYMENT FOR OUTPUT (\$'000) ¹²	\$38 633.2	\$36 334.0	\$37 094.0
INJECTION FOR OPERATIONS (\$'000) ¹²	\$460.0	\$460.0	-

Notes

- (1) In 2002-03 the variance from 90 to 20 lane kilometres is directly attributable to a funding re-allocation to implement bridge strengthening compliance work.
- (2) The original target has been reviewed after consultation with the Federal Government, taking into consideration the extensive capital works of the past 2 years and the current Barton Highway duplication. Funding has been revised down from \$1.2m to \$0.6m, consequently planned permanent repairs have been reduced from \$0.9m to \$0.3m. The type of repair required for 2001-02 is full depth asphalt replacement (est cost \$100/m²) rather than the overlap treatment which has been used in past years (\$15 to \$30/m²). Consequently it is expected that 1 lane kilometre will be treated in the current financial year and 2002-03.
- (3) Measure to transfer to the DUS Ownership Agreement in 2002-03.
- (4) The 2001-02 outcome reflects the amount allocated to footpath maintenance which has been increased to meet increased community demand and the achieved unit cost rate has been less than estimated, thereby allowing for more repair activities to be undertaken. The 2002-03 target reflects an increase in planned path maintenance.
- (5) The Bridge inspection regime has been rescheduled to conform to the draft Austroads best practice which results in a lower frequency of inspections than was originally anticipated. In 2002-03 these measures will be transferred to the Ownership Agreement.
- (6) The target has been revised pending a Government decision on the tender arrangements.
- (7) The variation reflects a changed costing methodology in this output including a funding reallocation to implement bridge strengthening compliance work.
- (8) Measure Discontinued.
- (9) The 2002-03 target has been increased to cover anticipated costs associated with special events (eg Summerfests).
- (10) The estimated outcome for 2001-02 reflects a changed costing methodology within this output.
- (11) The 2002-03 target has been impacted by a reduction in the Streetsmart program, and the Government's decision to remove the capital charge, offset by the new initiative provided by Government for "Asset Management Plan for Road and Stormwater Assets".
- (12) The 2002-03 target reflects the Government's decision to convert Injection for Operations to Government Payment for Output.

OUTPUT CLASS 1: MUNICIPAL SERVICES

PRINCIPAL MEASURES

OUTPUT 1.3: WASTE AND RECYCLING

Description: Provision of waste and recycling services including strategic advice and strategy development, household garbage and recycling services, the implementation of waste management development control measures, resource recovery and waste infrastructure management.

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity			
Number of Households serviced	122 850	123 000	124 950
Tonnes of waste to landfill	210 000	220 000	210 000
Quality/Effectiveness			
% of customers satisfied with collection services	98%	98%	98%
% of customers satisfied with disposal services at:			
• Mugga landfill	95%	95%	95%
• Mitchell Resource Management Centre	95%	95%	95%
% of recovered material of the total waste stream	66%	63%	68%
Timeliness			
Domestic collection of garbage and recyclables undertaken as per contract ¹	99%	99%	-
Supply of new and replacement of lost/stolen and damaged bins ¹	-	-	96%
Implementation of programs from <i>The Next Step</i> in the No Waste Strategy	100%	100%	100%
Cost			
Kerbside Garbage Collections ²	\$3 881 109	\$3 924 259	-
Kerbside Recycling Collections ²	\$3 688 891	\$3 783 202	-
Green Waste Acceptance, processing and Recycling Services	\$560 000	\$575 793	\$577 000
Domestic Collection Services			
- Kerbside Garbage ²	-	-	\$3 434 000
- Kerbside Recycling ²	-	-	\$4 280 000
- Multi Unit Hoppers ²	-	-	\$686 000
Processing of Waste ³	\$2 933 125	\$2 519 184	\$2 448 000
Policy and Planning ⁴	\$1 270 399	\$1 490 468	-
Contract Management and Commissioning ⁴	\$1 005 627	\$1 366 005	-
Policy and Planning, and Contract Management and Commissioning ⁴	-	-	\$2 995 678
Development Control Measures ⁵	\$634 849	\$779 089	\$530 322
Depreciation	\$1 558 000	\$1 558 000	\$1 558 000
TOTAL COST (\$'000)	\$15 532.0	\$15 996.0	\$16 509.0
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	\$13 551.0	\$14 168.0	\$14 823.0

Notes

- (1) Measure replaced by the new measure "Supply of new and replacement of lost/stolen and damaged bins". This measure monitors the timeliness of service delivery ie replacement of lost or stolen bins within 5 working days and 24 hours for supply of new bins and servicing of damaged bins.
- (2) These measures have been replaced with updated measures under the heading "Domestic Collection Services", which include the impact of the new initiative funding relating to kerbside recycling.
- (3) The original budget included construction costs associated with the Mitchell and Mugga transfer stations. For accounting purposes, the budgeted component of \$0.6m per annum will be reported as capital expenditure.
- (4) The cost measures "Policy and Planning" and "Contract Management and Commissioning" have been combined into the new cost measure "Policy and Planning, and Contract Management and Commissioning".

- (5) The original budget was understated due to an initial reallocation of budgeted costs to other cost measures within the output to reflect the anticipated full cost of service delivery. The reduction in 2002-03 associated with a change in the costing methodology within this output.

OUTPUT CLASS 1: MUNICIPAL SERVICES			
PRINCIPAL MEASURES			
OUTPUT 1.4: CANBERRA URBAN PARKS AND PLACES			
Description: Asset, sport and recreational facilities use and management services for urban parks, lakes, sportsgrounds, pools and public urban open space, including policy, management planning, setting standards; inventory, creation, acceptance and refurbishment of assets; commissioning of horticultural maintenance, cleaning and pool management services; approvals and inspections; plant issue scheme, and public use management services in ACT Forests reserves.			

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity			
Horticultural maintenance, cleaning and asset maintenance programs applied to the following assets:			
• Hectares of open space ¹	5 709	5 852	-
• Playgrounds ¹	460	460	-
• Toilet blocks ¹	65	65	-
• Barbeques ¹	99	99	-
• Trees (estimate) ¹	636 500	627 500	-
• Lakes and ponds ¹	14	14	-
• Memorials ¹	37	37	-
Cleaning services delivered			
• Shopping centres ¹	80	80	-
• Kilometres of road litter picked ¹	530	500	-
Number of Public Reports ²	4 700	7 000	7 000
Number of regulatory investigations ³	7 000	13 000	13 000
Number of visits to Town, District and Neighbourhood Parks ¹	9 093 000	9 100 000	-
Number of suburban precinct projects ⁴	6	6	-
Plant Issue Scheme			
• Number of new registrations for Plant Issue Scheme ⁵	1 500	850	1 000
• Number of pool attendance's ⁶	-	570 000	745 000
• Number of hours sportsgrounds hired ⁶	-	45 000	70 000
Legislation Reviews completed, new bills tabled in the Assembly ⁷	-	-	3
Quality/Effectiveness			
Providers level of compliance with maintenance and cleaning standards ¹	95%	95%	-
Percentage of customers satisfied with:	90%	90%	90%
• Experience provided by Town and District Parks			
• The management of parks visited ¹	90%	90%	-
• Experience provided by District Sportsgrounds and Neighbourhood ovals ⁸	-	-	85%
Customers percentage level of satisfaction with key services delivered:			
• Parks well maintained and cleaned ¹	90%	90%	-
• Toilets well maintained and cleaned ¹	70%	70%	-
• Barbeques well maintained and cleaned ¹	70%	70%	-
• Children's play equipment well maintained and cleaned ¹	80%	80%	-
• Grass not too long ¹	80%	80%	-
• Absence of litter in lakes and on shoreline ¹	80%	80%	-
Customer satisfaction as measured by annual CERM survey; ⁹			
• Canberra Olympic Pool	-	80%	80%
• Manuka Baths	-	90%	90%

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
- Tuggeranong Lakeside Leisure Centre - Dickson Aquatic Centre	-	79%	79%
Percentage of maintenance and management costs recovered through sportsground hire ¹⁰	-	89%	89%
	-	16%	-
Timeliness			
Approvals to use public places (where other agencies are not involved) completed within fourteen working days	100%	100%	100%
Inspections completed within specified Standards	95%	95%	95%
Percentage of work orders completed within specified timeframe	92%	90%	90%
Two Plans of Management endorsed by Assembly ¹¹	June 2002	June 2002	June 2003
Two Legislation Reviews completed, new Bills tabled in the Assembly ¹²	November 2001	November 2002	-
Cost			
Horticulture and asset maintenance ¹³	\$15 291 071	\$15 375 430	-
Graffiti and Cleaning ¹³	\$4 828 759	\$4 855 399	-
Horticulture, cleaning and asset maintenance ¹³	-	-	\$21,175,886
Public place use, regulatory approvals and regulatory inspections	\$953 092	\$951 759	\$940,009
Pool subsidy and asset maintenance ¹⁴	-	-	\$493,000
Sportsground and Asset maintenance ¹⁴	-	-	\$4,819,966
Plant issue scheme ⁵	\$259 514	\$208 010	\$185,660
Street Smart ¹³	\$1 250 000	\$1 350 000	-
Community Renewal ¹³	\$500 000	\$500 000	-
LakeSmart ⁴	\$250 000	\$250 000	-
Graffiti Removal from Private Property ¹³	\$200 000	\$200 000	-
Weed Hit Team ¹³	\$50 000	\$50 000	-
Commissioning, Contract Management and Asset Management ⁴	\$3 411 726	\$3 307 726	\$3,438,348
Policy, Planning and GIS ¹⁵	\$936 933	\$866 933	-
Policy, Planning and Information Systems ¹⁵	-	-	\$968,825
Shopping Centre Refurbishment ¹⁶	\$749 407	\$830 407	-
Shopping Centre Refurbishment, Management of the capital works program and Acceptance of assets from Private Development ¹⁶	-	-	\$1,060,412
Sport and Recreation Facility Management ¹⁴	-	-	\$1,520,944
Re-deployees ⁴	\$369 656	\$299 656	-
Depreciation Cost ¹⁷	\$2 933 000	\$2 933 000	\$4,984,000
Cost of ACT Forests services ¹⁸	-	\$1 461 000	\$2,109,000
Subsidy per pool attendee ¹⁰	-	\$0.21	-
Cost per sportsground hour hired ⁹	-	\$44	-
Cost per 1,000 head of ACT population ⁹	-	\$14 668	-
Fire Fighting and Asset Restoration Activities ¹⁹	-	\$515 000	-
Fire Fuel Reduction Initiative ¹⁹	-	\$250 000	-
TOTAL COST (\$'000) ²⁰	\$31 983.1	\$39 530.3	\$41,696.0
GOVERNMENT PAYMENT FOR OUTPUT (\$'000) ²¹	\$26 131.0	\$31 561.0	\$34 799.0
INJECTION FOR OPERATIONS (\$'000) ²¹	\$2 030.0	\$2 030.0	-

Notes

- (1) Measure to be reported in the Ownership Agreement in 2002-03.
- (2) Original target did not include an estimate of the number of reports received as a result of storm damage. In 2001-02 Canberra experienced several severe storms and this is reflected by an increase in the end of year outcome and revised target for 2002-03.

- (3) The increased end of year outcome and revised target for 2002-03 reflects a more accurate calculation of actions involved in each unauthorised public place investigation.
- (4) Measure Discontinued.
- (5) Estimated outcome reflects a slower than anticipated number of new registrations. Target has been revised for 2002-03.
- (6) Measures associated with Sportsgrounds and Aquatic Centres were transferred to the Department of Urban Services from the Department of Education, Youth and Family Services in November 2001, in accordance with the changes under the Administrative Arrangement Orders (AAOs). The 2002-03 target reflects the full year impact of the transfer.
- (7) Three legislation reviews to be tabled by June 2003 include *Hawkers and Collections Act*, *Roads and Public Places Act*, and the *Litter Act*.
- (8) New Measure.
- (9) Measures associated with Sportsgrounds and Aquatic Centres were transferred to the Department of Urban Services from the Department of Education, Youth and Family Services effective 14 November 2001, in accordance with the AAOs.
- (10) Measure associated with Sportsgrounds and Aquatic Centres transferred to the Department of Urban Services from the Department of Education, Youth and Family Services in accordance with the AAOs. Measures discontinued.
- (11) The Lakes and Ponds Plan of Management was completed and endorsed by the Assembly in August 2001. The completion of the Gungahlin Plan of Management has been deferred until the variation to the Territory Plan for Gungahlin is completed.
- (12) Legislation reviews meeting National Competition Policy obligations were completed prior to November 2001. Tabling of the *Roads and Public Places Act* and *Litter Act* is not scheduled until the Spring 2002 Assembly sitting.
- (13) The new measure "Horticulture, Cleaning and Asset Maintenance" replaces the following discontinued measures: Horticultural and asset Maintenance; Graffiti and Cleaning; Streetsmart; Community Renewal; Graffiti Removal from Private Property; and Weed Hit Team.
- (14) New measure to better define the cost of sportsgrounds and pool functions transferred to the Department of Urban Services from the Department of Education, Youth and Family Services, in accordance with the Government's AAO's.
- (15) The new measure "Policy, Planning and Information Systems" replaces "Policy, Planning and GIS".
- (16) The new measure " Shopping Centre Refurbishment, Management of the capital works program and Acceptance of assets from Private Development" replaces "Shopping Centre Refurbishment".
- (17) The increase in the 2002-03 target incorporates depreciation associated with sportsgrounds and pool assets.
- (18) The ACT Forests cost measure was transferred from Output 1.6 - Industry Policy and Regulation, as a result of the AAOs. The 2002-03 target reflects the full year impact of this transfer.
- (19) Measure discontinued. These cost measures were introduced as a result of supplementary appropriation made available by the Government during 2001-02.
- (20) The estimated outcome reflects a combination of part year effect of the AAOs for ACT Forests and Sportsground and Pool Facilities, and the supplementary program made available in 2001-02. The 2002-03 target reflects the full year impact of the AAOs, offset by a reduction in the Streetsmart Program and reduction due to the one-off impact of the supplementary program made available in 2001-02.
- (21) In addition to impacts identified in the increase of total cost, the increase in total price in 2002-03 relates to a Government decision to convert Injection for Operations to Government Payment for Output.

OUTPUT CLASS 1: MUNICIPAL SERVICES			
PRINCIPAL MEASURES			
OUTPUT 1.5: INFORMATION AND LIBRARIES			
Description: Provision of information and library services to the ACT community and government including: Public Libraries; the ACT Heritage Library; the Government and Legislative Assembly Library; Women's Information Services; Government Publications and the development of policies and standards relating to information management, libraries, geographic information, copyright and advertising.			
Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity			
Number of public library loans	2 550 000	2 550 000	2 550 000
Number of public library reference inquiries ¹	100 000	120 000	-
Number of public library customers	1 800 000	1 780 000	1 800 000
Public access Internet terminals hours of use ²	75 000	92 000	95 000
Number of Legislative Assembly and Govt Library inquiries ³	9 000	6 600	-
Linear metres of Heritage Library collections ¹	475	525	-
Number of women's information and referral service clients ³	7 000	6 700	-
Number of government publications published ⁴	700	600	-
Quality/Effectiveness			
Customer satisfaction with public library services	85%	85%	90%
Customer satisfaction with Legislative Assembly and Government Library services	85%	85%	90%
Customer satisfaction with Women's Information services	85%	85%	90%
Timeliness.			
Supply of items from one public library branch to another within 3 days of request	80%	80%	80%
Cost			
Cost of Service Specification ⁵	\$1 092 194	\$1 066 290	-
Cost of Projects and Initiatives ⁶	\$3 078 688	\$2 654 686	\$2 305 100
Cost of the Towards Future Communities Initiative ⁷	\$230 183	\$228 194	-
Cost of Archives Program ⁸	\$217 539	\$220 429	\$311 100
Cost of Electronic Services Delivery Program ⁹	\$1 027 174	\$2 024 576	-
Cost of Document Management Program ⁹	-	-	\$1 756 500
Cost of Library and Information Services ⁸	\$10 647 126	\$10 369 267	\$12 104 700
Cost of Library Resources	\$1 435 000	\$1 435 000	\$1 480 000
Cost of Publishing and Sale of Government Publications	\$664 895	\$641 558	\$661 600
Depreciation	\$1 825 000	\$1 825 000	\$1 985 000
TOTAL COST (\$'000) ¹⁰	\$20 217.8	\$19 357.0	\$20 604.0
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	\$16 474.0	\$15 797.0	\$17 269.0

Notes

- (1) Measure discontinued in 2002-03. The 2001-02 result reflects an increased usage of library reference facilities.
- (2) Result reflects increased number of public access Internet terminals provided for in public libraries.
- (3) Measure transferred to the Ownership Agreement in 2002-03.
- (4) Reduction in publications due to move to providing legislation online. Measure discontinued in 2002-03.
- (5) Measure discontinued with costs allocated across programs.
- (6) The 2001-02 result is below budget due to delays in procurement of the new library system. Some functions transferred to Output 1.8 Canberra Connect in 2002-03.
- (7) Measure discontinued, costs included in Projects and Initiatives.
- (8) Increase in 2002-03 due to allocation of costs from Service Specification.
- (9) The 2001-02 estimated outcome reflects the impact of funding transferred from the Chief Minister's Dept. in 2001-02. The existing measure has been updated to "Cost of Document Management Program" for 2002-03.
- (10) The 2001-02 estimated outcome total cost figure excludes the purchase of library materials which will be reported as capital expenditure.

Transport Statement Of Financial Performance

2001-02 Budget		2001-02 Est.Outcome	2002-03 Budget	Var	2003-04 Estimate	2004-05 Estimate	2005-06 Estimate
\$'000		\$'000	\$'000	%	\$'000	\$'000	\$'000
Revenue							
60 398	Government Payment for Outputs	58 909	65 118	11	64 105	63 557	63 606
50	User Charges - Non ACT Government	21	64	205	67	72	81
69	User Charges - ACT Government	132	929	604	934	928	939
31	Interest	26	26	0	26	25	24
0	Other Revenue	267	330	24	325	324	324
60 548	Total Ordinary Revenue	59 355	66 467	12	65 457	64 906	64 974
Expenses							
3 361	Employee Expenses	2 455	2 255	-8	2 924	2 510	2 536
416	Superannuation Expenses	472	279	-41	371	322	327
16 453	Administrative Expenses	14 787	18 709	27	19 619	19 769	20 104
530	Depreciation and Amortisation	659	647	-2	496	496	496
339	Borrowing Costs	450	64	-86	47	27	26
45 358	Grants and Purchased Services	46 853	44 082	-6	42 001	41 517	41 325
0	Other Expenses	96	700	629	565	613	509
66 457	Total Ordinary Expenses	65 772	66 736	1	66 023	65 254	65 323
-5 909	Operating Result From Ordinary Activities	-6 417	-269	-96	-566	-348	-349
5 559	Injection for Operating Requirements	5 559	0	-100	0	0	0
-350	Operating Result	-858	-269	-69	-566	-348	-349

OUTPUT CLASS 2: TRANSPORT

PRINCIPAL MEASURES

OUTPUT 2.1 ROAD TRANSPORT REGULATION AND SERVICES

Description: The development of National road transport reforms and the provision of services to promote road user safety and road user service efficiency. This includes regulation of driver competency, vehicle safety, parking practices, and heavy vehicle size and weight.

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity			
Service purchasing and contract management:			
• Total vehicle inspections	61 600	61 100	61 600
• Audit of authorised inspection stations	40	40	40
• Learner driver competency tests ¹	4 500	4 500	-
• Audit of driver license testing providers ²	600	500	500
• Client/customer services	915 000	915 000	915 000
• Number of vehicles speed checked ³	11 000 000	20 000 000	30 000 000
Workplace Safety Policy - annual review of compulsory third party motor vehicle insurance premiums and nominal defendant levy	-	2	2
Quality/Effectiveness			
Parking controls and enforcement (roads and public spaces) ¹	100%	100%	-
Percentage of parking infringement notices appealed	17%	17%	17%
Customer satisfaction with Road User Service delivery ¹	98%	98%	-
Customer satisfaction with taxi services assessed by passenger surveys ⁴	-	-	80%
Timeliness			
Evaluation of 50km speed limit trial	1 st report due October 2001 2 nd report due April 2002	1 st report released Feb 2002. 2nd report release May 2002	3rd report due November 2002. Final report due May 2003
Road Safety – Introduction of additional fixed speed/ red light cameras ¹	By September 2001	By March 2002	-
Parking Voucher Machines operational within 24 hours from the time of failure reported ⁵	100%	95%	-
Parking Voucher Machines operational within 24 hours from the time of failure reported (supplier delays expected) ⁵	-	-	95%
Parking Infringement Notice disputes resolved within 10 days	85%	85%	85%
Vehicle inspections within 15 minutes from booked appointment time	95%	95%	95%
Waiting time of 15 minutes or less for counter customers	95%	95%	95%
Responding to public complaints about faulty ticket matching and parking meters within 60 minutes ⁴	-	-	85%
Inter-governmental arrangements and Commonwealth/State policy initiatives and reforms ⁴	-	-	Government timetable
Government benchmark for waiting times for taxis met			
• Standard ⁴	-	-	100%
• WAT (Wheelchair Accessible Taxis) ⁴	-	-	100%

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Cost			
Cost of transport advice, inter-governmental initiatives regulation and purchasing transport services	\$6 332 000	\$6 607 000	\$6 694 284
Cost of parking services	\$3 772 000	\$3 772 000	\$4 051 180
Cost of vehicle safety	\$2 480 000	\$2 480 000	\$2 631 816
Cost of driver safety	\$804 000	\$804 000	\$853 348
Cost of customer services	\$4 783 000	\$5 090 944	\$4 976 314
Cost of administering and regulating the public transport industry and purchasing public transport services	-	\$190 056	\$190 056
TOTAL COST (\$'000)	\$18 171.0	\$18 944.0	\$19 396.9
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)⁶	\$16 733.0	\$16 796.0	\$18 715.0
INJECTION FOR OPERATIONS (\$'000)	\$1 160.0	\$1 160.0	-

Notes

- (1) Measure Discontinue
- (2) Estimated outcome lower than target due to recruitment delay.
- (3) The 2001-02 estimated outcome has been impacted by the installation of 3 new cameras in December 2001 and 3 more installed in February 2002 on high capacity roads. The full year impact is reflected in the 2002-03 target.
- (4) New measure.
- (5) Measure to be replaced with the new measures "Parking Voucher Machines operational within 24 hours from the time of failure reported (supplier delays expected)".
- (6) The increase relates to Budget initiatives "Red Light/Speed Camera Processing Cost" and "Belconnen and Tuggerarong Parking", and inclusion of Injection for Operations to Government Payment for Output.

OUTPUT CLASS 2: TRANSPORT PRINCIPAL MEASURES			
OUTPUT 2.2: PUBLIC TRANSPORT			
Description: Provision of public transport services. This output also includes regulation of the public transport industry and the development of national road transport reforms.			

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity			
Public bus transport passenger boardings	16.8 million	15.8 million	16.2 million
Public bus transport passenger boardings per head of population ¹	54	51	-
Public bus transport in-service hours ²	-	-	546 000
Quality/Effectiveness			
Reform recommendations arising from review of taxi and hire car legislation implemented according to agreed schedule ¹	100%	100%	-
Implement Government decisions arising from review of taxi and hire car industries ²	-	-	100%
Customer satisfaction with ACTION as assessed by passenger surveys	75%	75%	75%
Reliability of public transport services meeting minimum service levels ³	99%	99%	-
The ACT Taxi industry to be independently assessed for customer satisfaction aspects ¹	100%	100%	-
Timeliness			
Inter-governmental arrangements and Commonwealth/State policy initiatives and reforms ⁴	Government timetable	Government timetable	-
Reliability of public transport services meeting minimum service levels	-	-	99%
Cost			
Cost of transport advice and inter-governmental initiatives ⁵	\$550 000	\$275 000	\$273 344
Cost of administering and regulating the public transport industry and purchasing public transport services ⁶	\$980 000	\$478 044	\$563 526
Payments for public transport services			
• Rural school service ⁷	\$240 000	\$280 000	\$280 000
• Services provided by ACTION	\$46 516 000	\$45 795 000	\$45 469 230
• Government Assisted School Transport Program ²	-	-	\$753 000
TOTAL COST (\$'000)	\$48 286.0	\$46 828.0	\$47 339.1
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)⁸	\$43 665.0	\$42 113.0	\$46 403.0
INJECTION FOR OPERATIONS (\$'000)	\$4 399.0	\$4 399.0	-

Notes

- (1) Measure discontinued.
- (2) New Measure.
- (3) Measure transferred to timeliness.
- (4) Measure transferred to Output 2.1 - Road Transport Regulation and Services, as a result of the Government's AAO's.
- (5) The 2001-02 outcome and 2002-03 target reflects part of this measure being transferred to output 2.1 – Road Transport Regulation and Services as part of the Government AAO's.
- (6) The estimated outcome 2001-02 and the 2002-03 reflect a revised costing methodology.
- (7) The 2001-02 estimated outcome and 2002-03 target reflects the introduction of free travel under the School Student Transport Scheme.
- (8) The 2002-03 target includes the new initiatives for "ACTION Single Zone Fares", "ACTION Gap Funding" and "Sustainable Transport - an Integrated Transport Strategy for Canberra", and inclusion of Injection for Operations to Government Payment for Output.

Environment and Heritage Statement Of Financial Performance

2001-02 Budget		2001-02 Est.Outcome	2002-03 Budget	Var	2003-04 Estimate	2004-05 Estimate	2005-06 Estimate
\$'000		\$'000	\$'000	%	\$'000	\$'000	\$'000
Revenue							
19 546	Government Payment for Outputs	20 899	21 629	3	21 816	21 827	21 598
1 020	User Charges - Non ACT Government	1 149	1 067	-7	1 098	1 136	1 161
10	User Charges - ACT Government	50	72	44	73	76	83
206	Grants from the Commonwealth	257	0	-100	0	0	0
25	Interest	22	24	9	24	23	23
7	Other Revenue	35	15	-57	16	10	10
42	Resources Received free of charge	42	42	-	42	42	42
20 856	Total Ordinary Revenue	22 454	22 849	2	23 069	23 114	22 917
Expenses							
11 208	Employee Expenses	10 894	11 201	3	11 437	11 404	11 377
1 603	Superannuation Expenses	1 449	1 623	12	1 631	1 657	1 654
8 384	Administrative Expenses	10 028	10 301	3	8 967	9 157	9 305
971	Depreciation and Amortisation	633	984	55	908	907	906
275	Borrowing Costs	346	51	-85	65	51	41
0	Grants and Purchased Services	117	313	168	316	323	331
350	Other Expenses	476	463	-3	846	701	389
22 791	Total Ordinary Expenses	23 943	24 936	4	24 170	24 200	24 003
-1 935	Operating Result From Ordinary Activities	-1 489	-2 087	40	-1 101	-1 086	-1 086
420	Injection for Operating Requirements	420	0	-100	0	0	0
-1 515	Operating Result	-1 069	-2 087	95	-1 101	-1 086	-1 086

OUTPUT CLASS 3: ENVIRONMENT AND HERITAGE

PRINCIPAL MEASURES

OUTPUT 3.1: ENVIRONMENTAL MANAGEMENT AND REGULATION

Description: Development of policy frameworks consistent with the principles of ecologically sustainable development. Provision of legislation and advice on the management and protection of the environment. Regulatory reform concerning air, water and hazardous materials management. Environmental regulation, protection and monitoring (including Environment Management Authority and Conservator of Flora and Fauna). Delivery of regulatory activities required for management of natural resources.

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity			
<i>Major Policy Projects</i>			
Acts to be reviewed to enable development of Environment Legislation fulfil National Competition Policy Obligations. ¹	6	9	-
Review and development of environmental legislation ¹	-	-	6
Quality/Effectiveness			
Ratings from annual client survey in relation to water quality in lakes and rivers, efforts to minimise smoke problems and greenhouse emissions are satisfactory or better	90%	90%	90%
Advice rated satisfactory or above according to ACT Government policy performance measures	100%	100%	100%
Timeliness			
<i>National Grants Program</i>			
Administer National Grants Program.	June 2002	June 2002	June 2003
<i>Management of Water Resources</i>			
Including water use, water quality, COAG water reforms, Murray-Darling Basin Commission involvement and community participation. ²	June 2002	June 2002	-
Implement initial Tree Protection Scheme ³	June 2002	June 2002	-
Manage tree protection scheme ³	-	-	June 2003
<i>Environment Protection</i>			
In relation to water, air, noise and hazardous materials including implementation of National Environment Protection Measures. ²	June 2002	June 2002	-
<i>Flora and Fauna regulation</i>			
Including fisheries, lakes, nature conservation licensing, and government veterinary services ²	June 2002	June 2002	-
<i>Major Policy Projects</i>			
Provide policy framework for Sustainable Land Management ²	June 2002	June 2002	-
Implement Greenhouse Strategy	June 2002	June 2002	June 2003
Preparation of briefings for Government participation in national forums on environment issues. ²	100% of briefings prepared prior to forum meetings	100% of briefings prepared prior to forum meetings	-
Cost			
Cost of legislation review	\$123 100	\$135 764	\$163 344
Cost of implementation of Greenhouse Strategy ⁴	\$1 038 000	\$708 989	\$811 887
Cost of management of water resources	\$1 790 700	\$1 747 259	\$1 866 504

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Cost of management of environment protection ⁵	\$2 286 100	\$2 575 783	\$2 858 984
Cost of nature conservation regulation services ⁵	\$435 800	\$435 001	-
Cost of administration of National Grants Program ⁶	\$114 700	\$141 351	\$159 910
Cost of solar hot water heater rebates ⁷	-	\$100 000	\$432 568
Contributions to National programs for control of pest animals, pest plants and exotic diseases ⁸	-	\$289 000	\$264 000
TOTAL COST (\$'000)	\$5 788.4	\$6 133.1	\$6 557.1
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	\$5 501.9	\$6 101.7	\$5 975.9

Notes

- (1) Performance measure varied in the December quarter. The new Acts to be included for review in 2001-02 were the *Pest Plant and Animal Act*, *Fuel Sales Act (Greenhouse)* and the *Lakes Act*. The measure will be replaced by "Review and development of environmental legislation".
- (2) Measure to transfer to the DUS Ownership Agreement in 2002-03.
- (3) The measure "Implement initial Tree Protection Scheme" has been replaced by the measure "Manage tree protection scheme".
- (4) Estimated outcome reflects components of the 2001-02 program being committed but not fully complete by 30 June 2002.
- (5) Outcome for 2001-02 reflects additional costs incurred in administration of Interim Tree Protection Scheme. Target for 2002-03 reflects inclusion of discontinued cost measure - "Cost of nature conservation regulation services".
- (6) Additional costs incurred in negotiations with Commonwealth in relation to post Natural Heritage Trust funding arrangements.
- (7) The 2002-03 target reflects the first full year impact of the scheme which was launched in March 2002 following supplementary funding provided by Government.
- (8) The 2001-02 target reflects the initial contribution provided by the Territory relating to the National Red Imported Fire Ant Eradication Program.

OUTPUT CLASS 3: ENVIRONMENT AND HERITAGE PRINCIPAL MEASURES			
OUTPUT 3.2: NATURE CONSERVATION AND LAND MANAGEMENT			
Description:	The delivery of sustainable management of natural and cultural resources. The management of the environment grants program. Support for environmental community volunteer programs. Provision of visitor services in nature parks. The conduct of ecological surveys and provision of scientific advice for policy development.		

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity			
<i>Deliver bio-diversity conservation advice and services</i>			
Produce progress reports for the Flora and Fauna Committee assessment of action plan implementation ¹	3	3	8
Implement threatened species action plans ²	-	-	June 2003
<i>Deliver weed control programs</i>			
Implementation of annual weed control programs including monitoring and treatment of mapped target weed species sites ³	100 sites	100 sites	120 sites
<i>Deliver Community and Visitor Services</i>			
Playground equipment safety inspection Reports	4	4	4
Southern Murrumbidgee maintenance contract reports	4	4	4
Maintenance of public facilities to Australian Standards in Canberra Nature Park and Murrumbidgee River Corridor ²	-	-	2
<i>Provision of support for Park care, Landcare, Catchment and Volunteer groups</i>			
Provide support to ACT Parkcare, Landcare and volunteer groups including the development of works programs and participation in volunteer events.	15 groups	15 groups	15 groups
Number of Park Care Groups activities supported ⁴	800	900	700
<i>Delivery of Helpline, Website and Environment Information Centre Services</i>			
Number of calls handled by Helpline Staff ⁴	10 000	18 000	15 000
Number of counter inquiries handled at Environment Information Centre ⁶	3 000	2 500	-
<i>Delivery of pest plant and animal control programs</i>			
Deliver strategic plant and animal control programs through the development and implementation of annual programs including monitoring and treatment of mapped target weed species sites ²	-	-	June 2003
Deliver, support and coordinate feral animal management programs throughout the ACT and region ⁵	40 programs	45 programs	40 programs
<i>Delivery of Community response services</i>			
Provision of help line services and Environmental Information Services ²	-	-	June 2003
Quality/Effectiveness			
Ratings from annual client survey in relation to the management of nature reserves, recreational opportunities in nature reserves, availability of information about nature reserves and looking after the environment are satisfactory or better	90%	90%	90%

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Timeliness			
All required acquittals for 2001-02 grants completed ⁶	June 2002	June 2002	-
<i>Deliver bio-diversity conservation advice services</i>			
Produce annual report for the Flora and Fauna committee ⁶	June 2002	June 2002	-
Complete ecological survey program ⁶	June 2002	June 2002	-
<i>Deliver Bushfire Management Services</i>			
Deliver Bushfire Management Services for ACT Parks and Conservation Service managed land and support Bushfire and Emergency Services in the protection of life and property within the ACT. ⁶	June 2002	June 2002	-
<i>Deliver Land Mapping and GIS Support ⁶</i>			
Deliver Land Mapping and GIS Support including maintenance of rural lands database, staff training and asset data collection ⁶	June 2002	June 2002	-
<i>Deliver Community and Visitor Services</i>			
Deliver Community and Visitor Services including the management of two visitor information centres and provision of community education and interpretation programs ⁶	June 2002	June 2002	-
Delivery of ACT Environment Grants program	June 2002	June 2002	June 2003
Implement Environmental Awareness Strategy ⁶	June 2002	June 2002	-
Deliver sustainable management of natural, rural and cultural assets and resources through implementation of management plans, sustainable programs, policies and strategies ⁶	June 2002	June 2002	-
Deliver public information program through: Helpline, Website and Environment Information Centre ⁶	June 2002	June 2002	-
Deliver development program for nature tourism and recreational use of nature parks ⁶	June 2002	June 2002	-
Delivery of Domestic Animal Services ⁶	June 2002	June 2002	-
Cost			
Direct administration cost as a % of total grants ⁷	8%	9%	-
Cost of nature conservation services	\$10 727 085	\$11 604 862	\$11 012 783
Cost of domestic animal services	\$1 057 000	\$1 142 923	\$1 365 469
Cost of purchasing ⁷	\$279 430	\$299 264	-
Cost of purchasing as a percentage of delivery ⁷	2%	2%	-
Cost of wildlife research and monitoring services ⁸	\$1 287 973	\$1 364 750	\$1 541 820
Cost of business development, marketing and public information ⁸	\$836 637	\$994 272	\$1 099 814
Cost of conservation advice and other activities including committee support, asset management, ACT Environment Grants Program administration and management planning	\$1 304 845	\$1 035 009	\$1 886 099
TOTAL COST (\$'000)	\$15 493.1	\$16 441.1	\$16 905.9
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	\$12 800.2	\$13 567.8	\$14 419.5
INJECTION FOR OPERATIONS (\$'000)	\$420.0	\$420.0	-

Notes

- (1) The 2002-03 target reflects the Flora and Fauna Committee's reassessment of its deliverables and re-calculation of the number of action plans required.
- (2) New Measure.
- (3) The 2002-03 target reflects an increase in the sites recommended for action.
- (4) Variations in both the estimated outcome and the 2002-03 targets are due to anticipated market demand.
- (5) Additional programs during the 2001-02 financial year were required to reduce wild dog numbers in the ACT region and a large increase in demand for support programs to rural leases for rabbit control programs.
- (6) Measures to transfer to the DUS Ownership Agreement in 2002-03.

- (7) Measure Discontinued.
- (8) The 2002-03 target reflects the full year effect of supplementary funding provided in 2001-02 for the forward years relating to Nature Conservation initiatives.

OUTPUT CLASS 3: ENVIRONMENT AND HERITAGE PRINCIPAL MEASURES			
OUTPUT 3.3: HERITAGE			
Description: Management of designated heritage resources, administration of heritage legislation and the support and promotion of heritage activities through grants and related programs. This includes liaison with local Aboriginal communities about Aboriginal sites and issues.			

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity			
Provide secretariat support to the ACT Heritage Council and Task Force for an estimated number of meetings	16	16	16
Manage ACT Heritage Assets	8	7	7
Quality/Effectiveness			
Ratings from annual client survey are satisfactory or better	90%	90%	90%
Timeliness			
Delivery of ACT Heritage Grants Program ¹	June 2002	June 2002	-
Administer the heritage provisions of the Land (Planning and Environment) Act 1991 and the Heritage Objects Act 1991 including processing of Aboriginal site reports and liaison with Aboriginal communities ¹	June 2002	June 2002	-
Delivery of Programs to promote and celebrate ACT Heritage ¹	June 2002	June 2002	-
The preparation and introduction of new comprehensive Heritage Legislation ¹	June 2002	June 2002	-
Delivery of heritage information to agencies and public ¹	June 2002	June 2002	-
Contribute to Commonwealth/ State policy development and joint activities ¹	June 2002	June 2002	-
Annual Grants advice submitted to Minister	-	-	August 2002
Assessment of Development Applications for the Interim or Final Heritage Places Register	-	-	Within 10 working days
Cost			
Cost of administering heritage assets ²	\$251 815	\$178 524	-
Cost of delivery of heritage services ²	\$1 257 691	\$1 190 219	-
Admin cost as a % of total grants administered ²	8%	8%	-
TOTAL COST (\$' 000)	\$1 509.5	\$1 368.7	\$1 473.0
GOVERNMENT PAYMENT FOR OUTPUT (\$' 000)	\$1 243.9	\$1 229.1	\$1 233.6

Notes

- (1) Measures to transfer to the DUS Ownership Agreement in 2002-03.
(2) Measures discontinued and included in total cost for 2002-03.

Planning and Land Management Statement Of Financial Performance

2001-02 Budget		2001-02 Est.Outcome	2002-03 Budget	Var	2003-04 Estimate	2004-05 Estimate	2005-06 Estimate
\$'000		\$'000	\$'000	%	\$'000	\$'000	\$'000
Revenue							
25 379	Government Payment for Outputs	26 104	27 103	4	27 322	27 731	28 173
772	User Charges - Non ACT Government	1 400	1 435	3	1 453	1 473	1 498
512	User Charges - ACT Government	1 298	459	-65	471	476	485
26	Interest	16	20	25	20	19	19
2	Other Revenue	50	50	-	49	47	47
26 691	Total Ordinary Revenue	28 868	29 067	1	29 315	29 746	30 222
Expenses							
14 776	Employee Expenses	14 785	15 327	4	15 526	15 773	15 930
2 375	Superannuation Expenses	2 572	2 603	1	2 616	2 653	2 677
9 650	Administrative Expenses	11 654	11 557	-1	11 218	11 307	11 597
624	Depreciation and Amortisation	481	427	-11	434	434	435
308	Borrowing Costs	222	7	-97	8	7	7
0	Other Expenses	44	27	-39	37	38	38
27 733	Total Ordinary Expenses	29 758	29 948	1	29 839	30 212	30 684
-1 042	Operating Result From Ordinary Activities	-890	-881	-1	-524	-466	-462
250	Injection for Operating Requirements	250	0	-100	0	0	0
-792	Operating Result	-640	-881	38	-524	-466	-462

OUTPUT CLASS 4: PLANNING AND LAND MANAGEMENT PRINCIPAL MEASURES			
OUTPUT 4.1: TERRITORY PLANNING			
Description: Maintenance and advice on the Territory Plan and co-ordination of integrated land use and metropolitan planning.			

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity			
Variations to the Territory Plan			
• gazetted Sect 29 <i>Land Act</i>	8	8	8
• gazetted Sect 32 <i>Land Act</i>	11	11	11
• released for public consultation Sect 19 <i>Land Act</i>	9	9	9
Policy reviews, policies and strategies ¹	16	9	-
Planning and Development conditions responding to the greenfield land release program ²	9	7	-
Development of section, local centre, group centre, town centre and other masterplans ³	18	2	-
Development of section, local centre, group centre, town centre and other masterplans and neighbourhood urban design plans ³	-	-	41
Number of Neighbourhood Planning Groups serviced ⁴	-	6	9
Development of Neighbourhood plans (to the stage where they are ready for presentation to Neighbourhood Planning Groups) ⁴	-	-	6
Impact Assessments ⁵	-	-	12
Quality/Effectiveness			
Acceptance of plan variations submitted to the Executive or Assembly	less than 3 disallowed/ returned	less than 3 disallowed/ returned	less than 3 disallowed/ returned
Timeliness			
Average time to submit draft variations to the Executive	4 months	4 months	4 months
Cost			
Cost of maintaining Territory Plan per 1,000 head of population ⁶	\$14 771	\$15 740	-
Cost of administering the Territory Plan ⁶	\$899 000	\$953 710	-
Cost of Policy reviews, policies and strategies ⁶	\$2 802 000	\$3 045 858	-
Cost of Planning and Infrastructure requirements for the land release program ⁶	\$1 404 500	\$1 535 749	-
Master and other Plans ⁶	\$912 000	\$916 076	-
Cost of development of Neighbourhood and Local Plans ⁷	-	-	-
Cost of Neighbourhood Planning Groups and Community advisory Panel ⁷	-	\$816 809	-
Cost of establishment of the Independent Planning Authority ⁶	-	\$446 456	-
TOTAL COST (\$'000) ⁸	\$6 017.5	\$7 714.7	\$8 772.0
GOVERNMENT PAYMENT FOR OUTPUT (\$'000) ⁸	\$5 245.0	\$6 549.5	\$7 726.5

Notes

- 1) Due to a change in priorities of some projects, the full year target will not be met. Measure to be discontinued in 2002-03.
- 2) Variation due to changes in the land release program. Measure to be discontinued in 2002-03.

- 3) The 2001-02 estimated outcome reflects the requirement to develop masterplans and the program to develop Local Area Plans being reviewed, in light of the introduction of Neighbourhood Planning. Concept plans for Woden, City West and a number of B11-B12 (zoning for parts of inner city) sections and local centre plans will be prepared by end of June. The 2002-03 target reflects the preparation of 28 section masterplans, 6 neighbourhood urban design plans, 3 Town and Centre Masterplans, 1 group and 3 local centre plans.
- 4) Measure introduced during 2001-02 due to additional appropriation being made available. The 2002-03 target is nine as at 30/6/03, being three Neighbourhood Planning Groups arising from the first six plans finalised in the 2002-03 year and six new Neighbourhood Planning Groups commenced.
- 5) New Measure. Measure transferred from Output 4.2 - Development Management.
- 6) All cost measures will be discontinued in 2002-03 with a total cost and price amount reported.
- 7) The cost measure "Cost of development of Neighbourhood and Local Plans" has been included in the measure "Cost of Neighbourhood Planning Groups and Community advisory Panel" for 2001-02. The cost measure will discontinue in 2002-03.
- 8) In 2002-03, the increase in costs and GPO are attributable to the budget initiatives. The 2002-03 target includes the new initiatives provided by Government, such as the "Sustainable Transport - an Integrated Transport Strategy for Canberra" and "Strategic planning framework and strategic spatial plan for the ACT".

OUTPUT CLASS 4: PLANNING AND LAND MANAGEMENT PRINCIPAL MEASURES			
OUTPUT 4.2: DEVELOPMENT MANAGEMENT			
Description: Provision of Development Application assessment processes, lease and Land Act compliance, lease management services and infrastructure management and the management of spatial (land) information infrastructure including the cadastre.			

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity			
Number of Development and other leasing activities ¹	6 732	8 387	6 975
Number of compliance services ²	720	980	840
Impact assessments ³	12	19	-
Lease conveyancing enquires ⁴	4 200	5 350	-
Number of Local Area Planning Committees serviced ⁵	6	6	-
Quality/Effectiveness			
Percentage of corrective compliance action taken by the lessee by the notified date ⁶	85%	55%	60%
Percentage of survey responses rated good or above against four main customer defined service factors – consistent advice, effective communication, job knowledge and timeliness	75%	75%	75%
Percentage of approved developments inspected after completion	2%	2%	2%
Timeliness			
Percentage of Development Applications assessed within statutory timeframes			
• single dwellings applications	85%	89%	85%
• other development applications	75%	80%	75%
Median processing time (calendar days) for development applications ⁷	36 days	4 days	-
Median processing time (business days) for development applications ⁷			
- Single dwelling applications	-	-	4 days
- Other development applications	-	-	30 days
Percentage of Impact Assessments within statutory timeframes ⁸	95%	100%	-
Cost			
Development Application			
• assessment process	\$7 204 000	\$7 188 029	\$7 004 000
• lease services, area plans and appeals	\$2 880 000	\$2 881 625	\$2 809 000
Compliance services and lease conveyancing	-	-	\$1 463 000
Compliance services ⁹	\$850 000	\$941 020	-
Impact Assessments ⁹	\$98 000	\$112 065	-
Community information, Local Area Planning Committees and Lease conveyancing ⁵	\$941 000	\$448 260	-
TOTAL COST (\$'000)	\$11 973.0	\$11 571.0	\$11 276.0
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	\$10 536.5	\$10 016.7	\$9 916.9
INJECTION FOR OPERATIONS (\$'000)	\$250.0	\$250.0	-

Notes

- (1) The 2001-02 estimated outcome is due to a higher than expected level of building works due to increasing housing activities. The current level of demand is not expected to be maintained in 2002-03.

- (2) The estimated outcome and the 2002-03 target reflects anticipated market demand.
- (3) The number of impact assessments triggered are often determined by commercial or business activities which are difficult to forecast. This measure has been transferred to Output 4.1 - Territory Planning.
- (4) The 2001-02 estimated outcome is due to a higher level of transfers due to low interest rates and the 1st home buyer's scheme. The measure will be discontinued in 2002-03.
- (5) This measure has been transferred to Output 4.1 - Territory Planning.
- (6) The end of year projection is due to a backlog caused by an increased volume and focus on completing aging requests, which is expected to continue in 2002-03.
- (7) Reinforcement of responsive customer service principles for single dwelling Development Applications have contributing to efficiencies. Measure description to be changed in 2002-03. Median process in time to be calculated in business days not in calendar days.
- (8) Measure to be discontinued.
- (9) All cost measures will be discontinued in 2002-03 with a total cost and price amount reported.

OUTPUT CLASS 4: PLANNING AND LAND MANAGEMENT			
PRINCIPAL MEASURES			
OUTPUT 4.3 LICENSING AND REGULATION			
Description: Regulation of the ACT Building Industry and of building, electrical, plumbing and associated services. Management of spatial (land) information infrastructure including the cadastre and Land Surveyors.			

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity			
Estimated no of:			
- Standards, codes and legislation projects ¹	100	90	-
- New and renewed registrations and licenses ¹	2 770	2 770	-
- Compliance actions taken and safety inspections carried out ¹	1 200	1 200	-
- Audits of work carried out by building, and plumbing certifiers and electrical self certifiers ¹	6 000	6 000	-
<i>Building: Audits and Compliance</i>			
- Number of performance audits of private building certifiers and compliance investigation actions ²	-	-	800
- Number of building related investigations and site audits ²	-	-	390
<i>Electrical : Audits and Compliance</i>			
- Number of electrical site audits and investigation actions of licensed electricians ²	-	-	4 500
- Electrical safety investigations and compliance actions ²	-	-	60
<i>Hydraulic Audits and Compliance</i>			
Number of Hydraulic plans assessed and work inspected for compliance with the Water and Sewerage code requirements	13 000	13 000	13 000
- Audits of drainage plans certified by private certifiers and compliance actions taken ²	-	-	240
Estimated number of land parcels maintained on the cadastre ¹	152 150	152 150	-
Building file requests processed and packages provided for the purposes of building conveyancing, energy rating or for other purposes	9 500	9 500	9 500
Estimated number of certificates of occupancy or use issued	3 750	3 750	3 750
Quality/Effectiveness			
Complaints against licence holders dealt with in accordance with statutory provisions ³	100%	100%	-
Percentage of audits of each building, hydraulics and electrical functions carried out by registered private and licensed self certifiers ¹	Minimum of 10%	Minimum of 10%	-
Percentage of survey responses rated good or above against four main customer defined service factors - consistent advice, effective communication, job knowledge and timeliness	75%	75%	75%
Percentage of land parcels accurately maintained on the cadastre ¹	100%	100%	-
Timeliness			
Percentage of complaints investigations started within 5 days ¹	100%	100%	-
Percentage of licenses issued /renewed within 10 days of payment of license fee and receipt of all documentation, other than those required to be referred to the Electrical or Plumbers, Drainers and Gasfitters Boards	100%	100%	100%

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Percentage of Certificates of Occupancy or Use issued within 2 working days of receipt of required certificates	98%	98%	98%
Percentage of land parcels maintained on the cadastre. All data is validated and input into the ACTMAP (SDMS) database within 5 days of receipt from the developer ¹	100%	100%	-
Cost			
Cost of maintenance update and review of standards, codes and legislation ⁴	\$673 000	\$693 832	-
Cost of compliance, audits and regulation activities ⁴	-	-	\$3 500 000
Cost of Boards, registration and licensing	\$510 000	\$522 750	\$494 000
Cost of compliance and safety inspections ⁴	\$637 000	\$798 382	-
Cost of Audits ⁴	\$1 145 500	\$1 178 563	-
Cost of hydraulic applications and inspections ⁴	\$1 000 000	\$1 031 243	-
Land information	\$4 491 000	\$4 672 092	\$4 416 000
Cost of building conveyancing, energy rating and other	\$1 286 000	\$1 575 681	\$1 490 000
TOTAL COST (\$'000)⁵	\$9 742.5	\$10 472.5	\$9 900.0
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	\$9 597.5	\$9 537.8	\$9 459.6

Notes

- (1) Measures to be discontinued.
- (2) New measure. To combine the 'Compliance actions and safety inspections carried out' and 'Audits' measures and reclassify the measures based on types of functions performed.
- (3) Measure transferred to the DUS Ownership Agreement in 2002-03.
- (4) Measures combined into new measure "Cost of compliance, audits and regulation activities".
- (5) The increase in total costs for the 2001-02 estimated outcome compared to the original budget is associated with costs of the SDMS project.

**Fee for Service Activities
Statement Of Financial Performance**

2001-02		2001-02	2002-03		2003-04	2004-05	2005-06
Budget		Est.Outcome	Budget	Var	Estimate	Estimate	Estimate
\$'000		\$'000	\$'000	%	\$'000	\$'000	\$'000
11 639	Total Ordinary Revenue	12 765	38 160	199	38 342	38 475	38 599
11 345	Total Ordinary Expenses	11 991	35 220	194	34 205	34 535	34 986
294	Operating Result	774	2 940	280	4 137	3 940	3 613

OUTPUT CLASS 5: FEE FOR SERVICE

PRINCIPAL MEASURES

OUTPUT 5.1 FEE FOR SERVICE ACTIVITIES

Description: This output includes Fee for Service activities undertaken by the Department including:

- cleaning services, plant nursery and animal services;
- parking operations, motor vehicle and driver licensing services; and information management;
- services to other Government and non-ACT Government agencies (eg Education, NCA) such as horticultural maintenance, and
- corporate services to other Departments such as personnel, file management and courier services.

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity			
<i>Cityscape Services</i>			
The number of clients maintained where revenues received by Cityscape Services exceed \$5000 p.a. ¹	75	85	75
<i>Publishing Services</i>			
The number of projects completed ²	2 960	2 200	2 200
<i>Records Services</i>			
The number of files created, retrieved and put away	90 000	90 000	90 000
<i>Yarralumla Nursery</i>			
The number of plants grown ³	680 000	530 000	530 000
The number of plants sold ⁴	380 000	455 000	455 000
Quality/Effectiveness			
<i>Cityscape Services</i>			
Third Party Accreditation of the Quality system achieved to conform with Australian and New Zealand Quality System Standards (ISO9002) for the provision of horticultural /maintenance services and cleaning public areas in the ACT	June 2002	June 2002	June 2003
<i>Yarralumla Nursery</i>			
Third Party Accreditation of the Quality system achieved to conform with Australian and New Zealand Quality System Standards (ISO9002) for the production, wholesale and retail of plants	June 2002	June 2002	June 2003
Timeliness			
<i>Cityscape Services</i>			
Services provided to clients within agreed timeframes	95%	95%	95%
<i>Publishing Services</i>			
Percentage of completed projects meeting target completion dates.	90%	94%	95%
<i>Records Services</i>			
Files created within two working days of original request	100%	100%	100%
<i>Yarralumla Nursery</i>			
The fulfilment of orders associated with major contracts exceeding the value of \$15,000 p.a. within agreed specified timeframes	95%	95%	95%
Cost			
Cost of Cityscape Services ⁵	\$7 200 000	\$7 610 000	-
Cost of Publishing Services ⁵	\$1 200 000	\$1 270 000	-
Cost of Records Services ⁵	\$1 254 000	\$1 325 000	-
Cost of Yarralumla Nursery ⁵	\$1 500 000	\$1 585 000	-
Cost of other fee for service activities ⁵	\$190 000	\$201 000	-
TOTAL COST (\$'000) ⁶	\$11 345.0	\$11 991.0	\$7 847.0
TOTAL REVENUE (\$'000) ⁶	\$11 639.0	\$12 765.0	\$8 000.0

Notes

- (1) Estimated outcome is due to additional works through the year, primarily for Canberra Urban Parks and Places.
- (2) Reduction due to an increased number of larger projects and the move to providing online access to legislation.
- (3) Target varied in the December quarter to reflect revised production estimates and customer demand.
- (4) Target varied in the December quarter as sales were above target due to increase sales in the wholesale area and the garden centre.
- (5) All cost measures will be discontinued in 2002-03 with a total cost and price amount reported.
- (6) Variance in 2002-03 compared to the 2001-02 estimated outcome is due to the impact of the changes to the Administrative Arrangement Orders of 13 November 2001.

OUTPUT CLASS 5: FEE FOR SERVICE

PRINCIPAL MEASURES

OUTPUT 5.2: PROPERTY

Description: The strategic management of ACT Government owned and leased office properties and surplus properties to ensure sustainable use and best return to the community. This output was in Land and Property, Urban Services.

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity			
<i>Property (Whole of Government)</i>			
- Total office area managed – owned	-	-	55,000 m ²
- Total office area managed – leased	-	-	39,500 m ²
- Number of surplus properties managed ¹	-	-	56
Quality/Effectiveness			
Government-Owned Offices Occupied	-	-	100%
<i>Policy Advice and Ministerial Support</i>			
Advice rated satisfactory or above according to ACT	-	-	100%
Cost			
Admin cost per leased sq metre managed	-	-	\$11
Admin cost per owned sq metre managed	-	-	\$13
TOTAL COST (\$'000)	-	-	\$27 373.0

Effective 1 July 2002, this output was created from the Property component of the previous Output - Land and Property as a result of changes to the AAOs announced in November 2001. The explanatory notes relating to the 2002-03 targets of this output should be read in conjunction with this separate schedule.

Notes

(1) New Measure.

Arts and Cultural Services Statement of Financial Performance

2001-02 Budget	2001-02 Est.Outcome	2002-03 Budget	Var	2003-04 Estimate	2004-05 Estimate	2005-06 Estimate
\$'000	\$'000	\$'000	%	\$'000	\$'000	\$'000
Revenue						
0 Government Payment for Outputs	6 107	10 996	80	10 859	11 088	11 299
0 User Charges - Non ACT Government	7	8	14	8	8	8
0 User Charges - ACT Government	54	23	-57	23	21	24
0 Grants from the Commonwealth	62	0	-100	0	0	0
0 Interest	8	15	88	14	13	12
0 Other Revenue	2	0	-100	0	0	0
0 Total Ordinary Revenue	6 240	11 042	77	10 904	11 130	11 343
Expenses						
0 Employee Expenses	881	1 291	47	1 231	1 273	1 287
0 Superannuation Expenses	86	131	52	117	121	123
0 Administrative Expenses	1 404	3 194	127	3 083	3 213	3 282
0 Depreciation and Amortisation	192	482	151	480	478	477
0 Borrowing Costs	112	12	-89	12	9	9
0 Grants and Purchased Services	3 756	6 295	68	6 398	6 511	6 643
0 Other Expenses	7	10	43	15	15	15
0 Total Ordinary Expenses	6 438	11 415	77	11 336	11 620	11 836
0 Operating Result	-198	-373	-88	-432	-490	-493

OUTPUT CLASS 6: ARTS AND CULTURAL SERVICES PRINCIPAL MEASURES			
OUTPUT 6.1: ARTS AND CULTURAL SERVICES			
Description: The provision of policy advice to the ACT Government on arts, festivals, cultural planning, cultural program and cultural tourism issues. Develop and implement government policies and strategies related to these areas. Provision of administrative and professional support to Ministerial Advisory Bodies and Committees and administer related programs. This Output is a combination of selected measures from Output 1.2 - Government Strategic Priorities Tourism and Management and Output 3.1 - Business, the Arts; previously reported by the Chief Minister's Department.			
Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity <i>Policy Coordination and Development</i> Contribute to the Government's vision of a clever, caring capital through implementing the framework for: - District Cultural Plans ¹	-	3	-
<i>Arts</i> 2001-02 Arts Capital priorities identified and implemented 2002-03 Arts Capital priorities identified and implemented	- -	4 -	- 5
<i>Festivals</i> Develop and implement the Festivals ACT function	-	3	2
<i>Cultural Programs</i> Delivery of cultural programs	-	3	3
Quality/Effectiveness Agreed projects are delivered to the satisfaction of the Chief Executive and the Minister for Arts	-	90%	90%
Timeliness <i>Arts, Festivals and Cultural Programs</i> Service purchasing contract payments dispersed to organisations within three months of Ministerial approval	-	100%	100%
Cost Cost of Cultural Program Activities ² Cost of Arts Activities ²	- -	\$3 756 000 \$2 682 000	\$6 295 000 \$5 120 000
TOTAL COST (\$'000) ³	-	\$6 438.0	\$11 415.0
GOVERNMENT PAYMENT FOR OUTPUTS (\$'000) ³	-	\$6 107.0	\$10 996.0

This output was transferred to the Department of Urban Services from the Chief Ministers Department effective 14 November 2001 in accordance with the changes to the Administrative Arrangement Orders. The estimated outcome incorporated into the Department of Urban Services' performance statements is a pro-rata amount of the original full year target, less the 13 November 2001 result.

Notes

- (1) Measure varied in the December quarter. Measure to be discontinued in 2002-03.
- (2) Measures associated with Arts and Cultural Services were transferred to the Department of Urban Services from the Chief Minister's Department in November 2001, in accordance with the Government's Administrative Arrangement Orders (AAO's). The 2002-03 target reflects the full year impact of the transfer.
- (3) The 2002-03 target includes the new initiatives provided by Government for the "National Institute of the Arts", "Arts - Other Initiatives" and "Arts Facilities Repairs and Maintenance".

EXPENSES ON BEHALF OF THE TERRITORY			
EBT 1.1: OFFICE OF THE COMMISSIONER FOR THE ENVIRONMENT			
Description: The payment to the Office of the Commissioner for the Environment is for the provision of the State of the Environment report by the Territory and its agencies, conducting investigations as directed by the Minister responsible for the environment, and conducting investigations where the Commissioner considers actions by a Territory agency would have a substantial impact on the environment of the Territory.			
Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity Review the process for production of future State of the Environment (SoE) Reports	June 2002	June 2002	December 2003
Timeliness Minister initiated investigations	Completed according to deadline outlined in Minister's direction	Completed according to deadline outlined in Minister's direction	Completed according to deadline outlined in Minister's direction
Commissioner initiated investigations	Completed within twelve months of commencement	Completed within twelve months of commencement	Completed within twelve months of commencement
Report on uptake by Government on recommendations in SoE and special reports by the Commissioner	September 2001	September 2001	September 2002
Report on complaints about management of the environment by the Territory or a Territory agency	September 2001	September 2001	September 2002
Cost Total cost of state of the environment reporting (\$'000) ¹ Total cost of investigations (\$'000)	\$196 000 \$95 000	\$196 000 \$95 000	\$322 000 \$96 000
TOTAL COST (\$'000)	\$291.0	\$291.0	\$418.0
EXPENSES ON BEHALF OF THE TERRITORY (\$'000)	\$291.0	\$291.0	\$418.0

Notes

- (1) The 2002-03 target includes the new initiative provided by Government for the preparation and production of the 2003 State of the Environment Report.

2001-02 Discontinued Output

The measures associated with Output 1.1 - Policy Advice and Ministerial Support will be discontinued in 2002-03. These activities will be reflected in the individual outputs. Major projects during 2002-03 will also be reported through the individual outputs.

OUTPUT CLASS 1: MUNICIPAL SERVICES			
PRINCIPAL MEASURES			
OUTPUT 1.1 POLICY ADVICE AND MINISTERIAL SUPPORT			
Description: Provision of Policy advice and Ministerial support to the Minister and Government.			

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity			
Assembly questions ¹	310	240	-
Ministerial correspondence, briefs and speeches ¹	3 455	2 900	-
Cabinet Submissions ¹	80	60	-
Quality/Effectiveness			
Policy advice rated satisfactory or above according to <i>ACT Government Ministerial Servicing Performance Measures</i>	100%	100%	-
Ministerial services comply with <i>ACT Government Ministerial Servicing Performance Measures</i>	100%	100%	-
Timeliness			
Policy advice rated satisfactory or above according to <i>ACT Government Ministerial Servicing Performance Measures Major Project 2001-02</i>	100%	100%	
Disabled Parking Review	June 2002	June 2002	-
Library System Replacement Project	June 2002	June 2002	-
Release discussion paper on the compulsory third party motor vehicle insurance scheme, for stakeholder consultation ²	February 2002	Incomplete	-
Cost			
Cost of major policy projects ²	\$417 000	\$300 000	-
Cost of support to Government and Ministers ¹	\$1 655 000	\$1 282 000	-
TOTAL COST (\$'000)	\$2 072.0	\$1 582.0	-
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	\$1 902.0	\$1 516.0	-

Notes

- (1) Assembly questions, ministerial correspondence, briefs and cabinet submissions are driven by the Assembly process. Another major factor influencing these measures is the impact of the Administrative Arrangement Orders of 13 November 2001 and a slow down during the election process.
- (2) The deferral of this discussion paper at this time, has received Ministerial support and the relevant stakeholders have been advised.

2001-02 Discontinued Output

The following outputs were transferred from the Department of Urban Services to the Department Treasury, the Chief Ministers Department and the Department of Justice and Community Safety effective 14 November 2001, under the Administrative Arrangement Orders. The figures report the year to date position to 13 November 2001.

OUTPUT CLASS 1: MUNICIPAL SERVICES			
PRINCIPAL MEASURES			
OUTPUT 1.6: INDUSTRY POLICY AND REGULATORY REFORM			
Description: Implementation of reforms in the energy industries, policy development for workplace safety and workers compensation arrangements, compulsory third party motor vehicle insurance policy and technical regulatory requirements for the energy industries. It also includes the co-ordination of the public sector injury prevention and management function.			

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity			
<i>Energy Market Reforms and Technical Regulation</i>			
- undertake projects to reform electricity and gas markets and reviews of regulatory frameworks	2	In progress.	-
<i>Workplace Safety Policy</i>			
- undertake reviews of regulatory framework and participate in national forums	2	In progress.	-
- annual review of compulsory third party motor vehicle insurance premiums and nominal defendant levy	2	In progress.	-
Quality/Effectiveness			
National electricity and gas reforms are in place in the ACT	100% in line with agreed timings	In progress.	-
Timeliness			
Arrangements in place for natural gas customers with consumption less than 1 terajoule to have retailer of choice	In accordance with Government Timetable	In progress.	-
Arrangements in place for electricity customers with consumption less than 100MWh to have retailer of choice	In accordance with Government Timetable	In progress.	-
Release discussion paper on legislative framework for public safety associated with major events, for stakeholder consultation	April 2002	In progress.	-
Reforms in place for the Boards managing portable long service leave for employees in the construction and cleaning industries	May 2002	In progress.	-
Cost			
Cost of energy market reforms and technical regulation	\$1 439 000	\$630 390	-
Cost of workplace safety and insurance policy	\$1 712 760	\$729 860	-
Cost of ACT Forests services	\$2 304 000	\$833 610	-
TOTAL COST (\$'000)	\$5 456.0	\$2 194.0	-
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	\$4 286.0	\$1 643.0	-
INJECTION FOR OPERATIONS (\$'000)	\$850.0	\$850.0	

2001-02 Discontinued Output

The following outputs were transferred from the Department of Urban Services to the Department Treasury, the effective 14 November 2001, under the Administrative Arrangement Orders. The figures report the year to date position to 13 November 2001.

OUTPUT CLASS 1: MUNICIPAL SERVICES			
PRINCIPAL MEASURES			
OUTPUT 1.7 ACT PROCUREMENT SOLUTIONS			
Description: Provision of buyers and sellers information services (basis), including on-line procurement services, business opportunities, supplier notification of tenders and contracts and support to ACT Government purchasing officers. This output also included the implementation of construction industry reforms including pre-qualification of suppliers and the provision of risk management services to ACT Government agencies.			
Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
<i>Funded by Government Payment for Output</i>			
Quantity			
<i>Online Procurement Services</i>			
- Number of visits to the BASIS website	25 000	19 602	-
- Net increase in suppliers registered on BASIS	5%	2%	-
<i>Construction Industry Policy</i>			
- Additional OH&S criteria included in the pre-qualification scheme	1	-	-
Quality/Effectiveness			
<i>Online Procurement Services</i>			
Responses to queries received via the help line service (BASIS) responded to within 24 hours	95%	100%	-
<i>Construction Industry Policy</i>			
Governments pre-qualification scheme for construction industry suppliers conforms with nationally agreed reforms	100%	100%	-
Quantity			
<i>Risk Management Services</i>			
Number of tenders called	275	139	-
Number of contracts let	440	132	-
The proportion of the Government funded annual capital works program supported with project director services	60%	-	-
Quality/Effectiveness			
Customer satisfaction with ACT Procurement and Projects	75%	-	-
Timeliness			
Third Party Accreditation of the Quality system achieved to conform with Australian and New Zealand Quality System Standards (ISO9001)	December 2001	September 2001	-
Cost			
<i>Funded by Government Payment for Output</i>			
Cost of On-line Procurement services	\$436 000	\$131 271	-
Cost of construction industry reforms and pre-qualification	\$346 000	\$88 769	-
<i>Funded by Fee for Service Activity</i>			
Cost of Risk Management Services	\$4 778 300	\$2 035 960	-
TOTAL COST (\$'000)	\$5 560.3	\$2 256.0	-
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	\$895.8	\$309.0	-

Housing Assistance Statement Of Financial Performance

2001-02 Budget		2001-02 Est.Outcome	2002-03 Budget	Var	2003-04 Estimate	2004-05 Estimate	2005-06 Estimate
\$'000		\$'000	\$'000	%	\$'000	\$'000	\$'000
Revenue							
0	Government Payment for Outputs	21 674	0	-100	0	0	0
0	User Charges - Non ACT Government	6	0	-100	0	0	0
0	User Charges - ACT Government	113	0	-100	0	0	0
0	Interest	7	0	-100	0	0	0
0	Other Revenue	325	0	-100	0	0	0
0	Total Ordinary Revenue	22 125	0	-100	0	0	0
Expenses							
0	Employee Expenses	675	0	-100	0	0	0
0	Superannuation Expenses	86	0	-100	0	0	0
0	Administrative Expenses	1 068	0	-100	0	0	0
0	Depreciation and Amortisation	32	0	-100	0	0	0
0	Borrowing Costs	90	0	-100	0	0	0
0	Grants and Purchased Services	19 275	0	-100	0	0	0
0	Other Expenses	108	0	-100	0	0	0
0	Total Ordinary Expenses	21 334	0	-100	0	0	0
0	Operating Result	791	0	-100	0	0	0

2001-02 Discontinued Output

The following output was transferred from the Department of Urban Services to the newly created Department of Disability, Housing and Community Care effective 1 July 2002, under the Administrative Arrangement Orders.

OUTPUT CLASS 6: HOUSING ASSISTANCE			
PRINCIPAL MEASURES			
OUTPUT 6.1: HOUSING ASSISTANCE			
Description: The provision and management of public and community housing tenancies housing policy advice and administration of Commonwealth – State Housing Agreement:			

Measures	2001-02 Targets	2001-02 Estimated Outcome	2002-03 Targets
Quantity			
Number of Social Housing tenancies managed ¹	-	-	-
<i>Revised to:</i>			
Number of Public and Community Housing tenancies managed ¹	-	11 490	-
Number of Social Housing properties/dwellings ¹	-	-	-
<i>Revised to:</i>			
Number of Public and Community Housing properties/dwellings ¹	-	11 730	-
Number of applicants housed	-	1 450	-
Percentage of ACT Housing tenants receiving rent rebate	-	80%	-
Occupancy rate	-	97%	-
Quality/Effectiveness			
Customer satisfaction maintained to at least national average		60%	-
Timeliness			
Time taken to process applications averages 15 days or less	-	100%	-
Cost			
Rent rebates – unfunded (\$'000) ²	-	\$23 768	-
Payment to ACT Housing (\$'000) ²	-	\$19 275	-
Other housing assistance, including grants to community organisations ('000) ²	-	\$2 059	-
Cost per 1,000 head of population (\$'000)	-	\$67	-
TOTAL COST (\$'000)	-	\$21 334.0	-
GOVERNMENT PAYMENT FOR OUTPUTS (\$'000)	-	\$21 674.0	-

This output was transferred to the Department of Urban Services from the Department of Health, Housing and Community Care (HHCC) effective 14 November 2001 in accordance with the Administrative Arrangement Orders. The estimated outcome incorporated into the Department of Urban Service's performance statements is a pro-rata amount of the original full year target, less the 13 November 2001 result.

Notes

- (1) Description of the measure varied in 2001-02.
- (2) Measures associated with Housing Policy were transferred to the Department of Urban Services from the Department of Health Housing and Community Care in November 2001, in accordance with changes to the Government's Administrative Arrangement Orders (AAO's).

