

# DEPARTMENT OF DISABILITY, HOUSING AND COMMUNITY SERVICES

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## Objectives

The Department of Disability, Housing and Community Services (the Department) has responsibility for a wide range of programs and policies which deliver essential services to individuals, families and the whole ACT community. The Department's range of responsibilities includes: people with a disability; social housing; children and young people; families; therapy services; carers; women; ageing; multicultural affairs; volunteering; community services and facilities; Aboriginal and Torres Strait Islander people; and concessions. In bringing these related functions together into one organisation, the Department provides an integrated approach to the development of policy and the delivery of a broad range of human services in the ACT.

The Department is committed to supporting each of its clients in a manner that recognises the stage of life and circumstances in which they find themselves, and to facilitating an outcome that is focused on their individual needs.

The Department undertakes its activities in accordance with its Service Delivery Platform, which is based around the following five strategic themes:

- improving outcomes for clients;
- engaging and involving clients;
- building better community partnerships;
- serving and contributing to good governance; and
- performing as a best practice organisation.

Through a focus on these themes, the Department will improve the linkages between programs and ensure that an emphasis on clients remains the highest priority.

## 2009-10 Priorities

Strategic and operational issues to be pursued in 2009-10 include:

- delivering the highest possible level of client services, by continuing to strengthen the integration of disability, housing, children, youth, family, therapy, multicultural and community services;
- implementing the strategic priorities that will inform the 2009-14 policy framework for disability in the ACT;
- working with the community to prepare for future accommodation needs of people with a disability including responding to people's changing needs as they age;

- establishing the ACT Companion Card Program that will enable people with a disability who require attendant care support at events and venues to participate without incurring the cost of a second ticket for their attendant carer;
- expanding the Flexible Support Grants Program to further assist in maintaining the independence of vulnerable individuals and their carers;
- providing special care packages for people with a disability that are of a significant risk to themselves or the community;
- assisting individuals who are medically cleared for discharge from the ACT hospital system to receive appropriate community-based support for their ongoing care needs;
- implementing the *Children and Young People Act 2008* to further improve the care, protection and wellbeing of children and young people in the ACT;
- working in partnership across government to continue to provide universal and targeted services for Aboriginal and Torres Strait Islander families in the community;
- addressing the increase in the number and cost of children and young people in out-of-home care arrangements by implementing the out-of-home care service framework across the service system to enhance the quality and the range of services for children in care;
- supporting the Youth Advisory Council to provide an ongoing program of consultation with young people on issues that impact on them;
- finalising the forward design and commencing construction on a third Child and Family Centre;
- improving access to play therapy interventions for young children;
- increasing speech pathology services for children with a developmental delay or developmental disability;
- expanding the *Seniors Grants Program* to further encourage and support older Canberra's to participate in community activities;
- developing a positive ageing strategic plan for the ACT in consultation with the ACT Ministerial Advisory Council on Ageing;
- continuing refurbishment and construction works to establish regional community facilities and neighbourhood halls in a number of suburbs;
- supporting the operations of Valley FM 89.5 to provide community radio services to the Tuggeranong area;
- undertaking the refurbishment or construction of a facility for older residents in the Tuggeranong area;

- enhancing services to migrants and refugees who choose to settle in Canberra;
- enhancing support to the Elected Indigenous Body by engaging a facilitator to provide professional support and guidance; and
- continuing the ACT Indigenous Traineeship Program for 15 young Aboriginal and Torres Strait Islanders.

## **Business and Corporate Strategies**

In accordance with its Service Delivery Platform, the Department will direct its resources towards frontline service delivery that supports the Territory's most vulnerable people.

The Department will continue to develop an integrated approach to client management, recognising that some clients have complex needs that should be addressed by several areas of the Department, and that services should be delivered efficiently and effectively and in a way that best suits clients' needs.

The Department is committed to: working in partnership with community organisations; maintaining a person-centred approach within a human rights framework; and having an emphasis on its people, including strengthening skills and professionalism, encouraging work life balance and staff retention.

The Department has a comprehensive governance framework, which identifies the Department's strategic risks, regular reporting and accountability. Each area of the Department has a business plan that includes the strategic risks and mitigation plans which are monitored by the Department's Board of Management and the Audit and Review Committee.

## **Estimated Employment Level**

<b>2008-09 Budget</b>		<b>2008-09 Est. Outcome</b>	<b>2009-10 Budget</b>
845	<b>Staffing (FTE)</b>	857	860

## Strategic Indicators

### Strategic Indicator 1

Provide services to strengthen the capacity of people with disabilities, their families and carers to maximise control over their lives

	2009-10 Budget No.	2010-11 Estimate No.	2011-12 Estimate No.	2012-13 Estimate No.
Number of Service Users by Service Type Accessed	3,477	3,540	3,570	3,600

### Strategic Indicator 2

Provide services to improve developmental outcomes for children, young people and adults with physical, intellectual, communication and other functional difficulties

	2009-10 Budget No.	2010-11 Estimate No.	2011-12 Estimate No.	2012-13 Estimate No.
Number of Clients Accessing Services	4,290	4,300	4,310	4,320

### Strategic Indicator 3

To improve outcomes for children and families through the provision of coordinated locally based services

	2009-10 Budget No.	2010-11 Estimate No.	2011-12 Estimate No.	2012-13 Estimate No.
Number of Families Accessing Services	800	830	850	870

### Strategic Indicator 4

Provision of services and interventions that reduce the risk of re-substantiated reports of abuse

	2009-10 Budget %	2010-11 Estimate %	2011-12 Estimate %	2012-13 Estimate %
Resubstantiation Rates				
- Resubstantiation Rate - Within 3 Months	20	18	15	15
- Resubstantiation Rate - Within 12 Months	35	32	30	30

## Strategic Indicators cont.

### Strategic Indicator 5<sup>1</sup>

Improve the outcomes for people in the community by providing a range of support services

	2009-10 Budget \$'000	2010-11 Estimate \$'000	2011-12 Estimate \$'000	2012-13 Estimate \$'000
Value of Community Services Program	5,872	6,061	6,256	6,459

**Note:**

- This indicator has been amended to remove the indicator on Value of Supported Accommodation and Homelessness. The 2009-10 Budget transfers the Supported Accommodation and Homelessness program to Housing ACT.

### Strategic Indicator 6

Promote participation in community life by Canberrans,  
including those from culturally and linguistically diverse backgrounds

	2009-10 Budget No.	2010-11 Estimate No.	2011-12 Estimate No.	2012-13 Estimate No.
Number of Groups participating in the Annual National Multicultural Festival				
- Multicultural Groups	125	130	130	180
- Community Groups	65	68	68	100
<b>Total</b>	190	198	198	280

### Strategic Indicator 7

Provision of services that address the needs of young people involved with youth justice services

	2009-10 Budget %	2010-11 Estimate %	2011-12 Estimate %	2012-13 Estimate %
Recidivism of Young People				
- Recidivism of Sentenced Young People in Custody	45	45	42	42
- Recidivism of Young People on Community Based Orders	37	36	34	34

## Strategic Indicators cont.

### Strategic Indicator 8

Meeting individuals' needs through case management and appropriate services and programs

	2009-10 Budget %	2010-11 Estimate %	2011-12 Estimate %	2012-13 Estimate %
Proportion of Children exiting care having experienced no more than 2 placements in care <sup>1</sup>	60	65	68	70

**Note:**

1. This indicator has been changed to measure the number of children exiting care who have experienced no more than 2 placements as a proportion of all children exiting care.

## Output Classes

	Total Cost <sup>1</sup>		Government Payment for Outputs	
	2008-09	2009-10	2008-09	2009-10
	Est. Outcome \$'000	Budget \$'000	Est. Outcome \$'000	Budget \$'000
<b>Output Class 1:</b>				
<b>Disability and Therapy Services</b>	78,072	81,312	76,138	79,563
<b>Output 1.1:</b>				
<b>Disability Services and Policy</b>	67,557	70,013	65,994	68,589

**Note:**

1. Total Cost includes depreciation and amortisation of \$0.553 million in 2008-09 and \$0.505 million in 2009-10.

### *Output Description*

Provision of high quality community based, consumer focused disability services through government and non-government service providers to meet the accommodation support, community access, community support, respite care and wellbeing needs of people with moderate to severe disabilities.

	Total Cost		Government Payment for Outputs	
	2008-09	2009-10	2008-09	2009-10
	Est. Outcome \$'000	Budget \$'000	Est. Outcome \$'000	Budget \$'000
<b>Output 1.2:</b>				
<b>Therapy Services</b>	10,515	11,299	10,144	10,974

### *Output Description*

Provision of therapy services for children with delays in development from birth to age eight, and for children, young people and adults with disabilities (i.e. from birth to 65 years), including counselling and support, and assistance with physical, intellectual, communication and other functional disabilities.

## Output Classes cont.

	Total Cost <sup>1</sup>		Government Payment for Outputs	
	2008-09 Est. Outcome \$'000	2009-10 Budget \$'000	2008-09 Est. Outcome \$'000	2009-10 Budget \$'000
<b>Output Class 2: Early Intervention</b>	21,921	22,536	20,171	20,770
<b>Output 2.1: Child and Family Centre Program</b>	2,453	2,478	2,289	2,324

**Note:**

1. Total cost includes depreciation and amortisation of \$1.034 million in 2008-09 and \$1.032 million in 2009-10.

### *Output Description*

Provision of an early intervention and prevention program for children from birth to age five and their families. The program provides a range of universal and targeted parenting information and support services, specialist clinical services, community development and community education programs, including the Parents as Teachers and Schools as Communities Programs. Services are delivered in partnerships with other agencies, local community organisations and service providers.

	Total Cost		Government Payment for Outputs	
	2008-09 Est. Outcome \$'000	2009-10 Budget \$'000	2008-09 Est. Outcome \$'000	2009-10 Budget \$'000
<b>Output 2.2: Children Services<sup>1</sup></b>	19,468	20,058	17,882	18,446

**Note:**

1. This output has been renamed. It was previously reported as Output 2.2 Child, Youth and Family Support.

### *Output Description*

Provision of services to assist children, young people and families to participate in a range of community activities and prevention/intervention services. The output includes licensing and monitoring the operation of child care services and the provision of adoption services.

## Output Classes cont.

	Total Cost <sup>1</sup>		Government Payment for Outputs	
	2008-09 Est. Outcome \$'000	2009-10 Budget \$'000	2008-09 Est. Outcome \$'000	2009-10 Budget \$'000
<b>Output Class 3:</b>				
<b>Community Development and Policy</b>	42,580	19,578 <sup>2</sup>	40,316	17,640 <sup>2</sup>
<b>Output 3.1:</b>				
<b>Community Services<sup>3</sup></b>	36,351	13,329 <sup>2</sup>	34,587	11,851 <sup>2</sup>

### Notes:

1. Total cost includes depreciation and amortisation of \$1.349 million in 2008-09 and \$1.817 million in 2009-10.
2. The decrease in 2009-10 reflects the transfer of the Social Housing and Homelessness function to Housing ACT.
3. This output has been renamed. It was previously reported as Output 3.1 Community and Homelessness Services.

### Output Description

Provision of a variety of community development activities, including administration of a range of concessions and benefits to low income earners, and management of community facilities.

	Total Cost		Government Payment for Outputs	
	2008-09 Est. Outcome \$'000	2009-10 Budget \$'000	2008-09 Est. Outcome \$'000	2009-10 Budget \$'000
<b>Output 3.2:</b>				
<b>Community Affairs</b>	6,229	6,249	5,729	5,789

### Output Description

Provision of support and policy development activities, including multicultural affairs, ageing, the status of women and Aboriginal and Torres Strait Islander affairs.

## Output Classes cont.

	Total Cost <sup>1</sup>		Government Payment for Outputs	
	2008-09 Est. Outcome \$'000	2009-10 Budget \$'000	2008-09 Est. Outcome \$'000	2009-10 Budget \$'000
<b>Output Class 4: Children, Youth and Family Services</b>	62,644	67,198	59,010	63,714
<b>Output 4.1: Youth Services<sup>2</sup></b>	20,588	20,537	19,094	19,001

### Notes:

1. Total cost includes depreciation of \$2.961 million in 2008-09 and \$2.961 million in 2009-10.
2. This output has been renamed. It was previously reported as Output 4.1 Child and Young People Services.

### *Output Description*

Provision of support services to young people at risk and support and supervision of young offenders.

	Total Cost		Government Payment for Outputs	
	2008-09 Est. Outcome \$'000	2009-10 Budget \$'000	2008-09 Est. Outcome \$'000	2009-10 Budget \$'000
<b>Output 4.2: Care and Protection Services</b>	42,056	46,661	39,916	44,713

### *Output Description*

Provision of care and protection services for children and young people against abuse and neglect, promote their safety within the family unit and, where a child is at risk and cannot remain within the family home, support the child in out-of-home care.

## Accountability Indicators

	2008-09 Targets	2008-09 Est. Outcome	2009-10 Targets
<b>Output Class 1: Disability and Therapy Services</b>			
<b>Output 1.1: Disability Services and Policy</b>			
a. Accommodation support (number of places). Services that provide accommodation to people with a disability and services that provide support needed to enable a person with a disability to remain in their existing accommodation or to move to more suitable or appropriate accommodation.	347	399 <sup>1</sup>	399 <sup>1</sup>
b. Community support (number of people accessing service). Services that provide the support needed for a person with a disability to live in a non-institutional setting. These include: behaviour/specialist intervention, counseling, case management, local coordination and development.	590	736 <sup>2</sup>	590
c. Community access (hours of service). Services designed to provide opportunities for people with a disability to gain and use their abilities to enjoy their full potential for social independence.	145,000	165,000 <sup>3</sup>	165,000 <sup>3</sup>
d. Respite – centre based (number of bed nights). Respite care provided in community setting similar to a ‘group home’ structure and respite care provided in other centre-based settings.	8,900	8,900	8,900
e. Respite – in own home (number of hours). Respite care provided in the individual’s own home location.	38,100	45,000 <sup>4</sup>	45,000 <sup>4</sup>
f. Client satisfaction as measured by annual survey. The satisfaction of clients and funded organisations with the relationship with the Department and service delivery and contract management by the Department.	75%	75%	75%
g. Cost per 1,000 head of population (\$’000).	\$187.56 <sup>5</sup>	\$195.05 <sup>6</sup>	\$200.15 <sup>6</sup>

### Notes:

1. The estimated outcome for 2008-09 and the 2009-10 target have increased as a result of additional funding for the ACT disability sector by the Commonwealth Government under the new National Disability Agreement.
2. The higher estimated outcome for 2008-09 is the result of higher levels of one-off client assessments associated with the disability funding rounds during the year. This level of client assessments is not expected to continue in 2009-10.
3. The higher estimated outcome for 2008-09 and 2009-10 target is the result of recurrent funding to the Gungahlin Regional Community Centre for the delivery of community access programs. In addition, school leavers are increasingly using their funding allocations to purchase community access services.
4. In home flexible respite services have been expanded in the community sector due to the availability of additional funding for disability services from the Commonwealth Government under the new National Disability Agreement.
5. The 2008-09 target was amended as part of the 2008-09 Budget Third Appropriation.
6. The increases in the 2008-09 estimated outcome and the 2009-10 target are due to additional Commonwealth funding for disability services and new initiatives for 2009-10.

## Accountability Indicators cont.

	2008-09 Targets	2008-09 Est. Outcome	2009-10 Targets
<b>Output 1.2: Therapy Services</b>			
a. Hours of therapy services provided.	53,000	55,000 <sup>1</sup>	62,500 <sup>2</sup>
Hours of therapy services to an individual, group or the community. Hours of service to an individual may include assessments, intervention, consultations with families or other providers of service to the client.			
b. Average cost per hour of therapy service to an individual or group.	\$199.28	\$191.19 <sup>3</sup>	\$180.79 <sup>3</sup>
c. Client satisfaction with therapy service as measured by annual survey.	85%	85%	85%
d. New referrals actioned within five working days.	95%	95%	95%
New referrals are taken by intake and through the Drop-In Clinics. The team leaders will accept these referrals within the five working days of being formally documented as a referral.			

### Notes:

1. The higher estimated outcome for 2008-09 is due to Therapy ACT reaching full staff capacity.
2. The increase in the target for 2009-10 reflects additional funding for initiatives provided through the 2009-10 Budget.
3. The decreases in the 2008-09 estimated outcome and the 2009-10 target are due to increases in the hours of therapy services provided.

## Accountability Indicators cont.

	2008-09 Targets	2008-09 Est. Outcome	2009-10 Targets
<b>Output Class 2: Early Intervention</b>			
<b>Output 2.1: Child and Family Centre Program</b>			
a. Number of parenting sessions. <sup>1</sup> A parent session is a group session that aims to improve parent's skill/knowledge about parenting. They may be delivered in partnership with other organisations/services to strengthen community capacity to support parents.	200	250	250
b. Number of Community Development/Education Programs. <sup>2</sup> Any activity that engages the community, in which the general community participates, or which is targeted at the community in general.	90	100	100
c. Number of families supported through the Parents as Teachers program. <sup>3</sup> Families are supported through Government provided Parents as Teachers program (a universal home visiting program that provides families with information and skills appropriate to their child's development during the first three years).	n/a	n/a	70
d. Number of children or young people receiving targeted intervention services through the Schools as Communities program. <sup>4</sup> The Schools as Communities program provides community development to targeted communities with workers based in school settings.	n/a	n/a	420
e. Number of group sessions delivered through the Schools as Communities program. <sup>5</sup>	n/a	n/a	120
f. Client Satisfaction with services.	85%	85%	85%
g. Cost per 1,000 head of population (\$'000).	\$7.18	\$7.08	\$7.08

### Notes:

1. The 2008-09 estimate and 2009-10 targets are a direct response to demand for parenting sessions.
2. The increase in the estimated outcome reflects an increased demand for Community Development programs.
3. This indicator was previously reported under Output 2.2: Child, Youth and Family Support.
4. This indicator was previously reported under Output 2.2: Child, Youth and Family Support.
5. New indicator.

## Accountability Indicators cont.

	2008-09 Targets	2008-09 Est. Outcome	2009-10 Targets
<b>Output 2.2: Children's Services <sup>1</sup></b>			
a. Occasions of licence administration and compliance monitoring. Visits to licensed children's services to assess compliance with the <i>Children and Young People Act 2008</i> .	925	925	925
b. Number of families supported through the Parents as Teachers program. <sup>2</sup> Families are supported through Government provided Parents as Teachers program (a universal home visiting program that provides families with information and skills appropriate to their child's development during the first three years).	70	70	n/a
c. Number of children or young people receiving targeted intervention services through the Adolescent Day Unit, Schools as Communities and Youth Connection Service. <sup>3</sup> The Adolescent Day Unit supports young people aged 12-15 years to work towards returning to school or vocational education programs. Youth Connections works with young people who are at risk of leaving school early. Schools as Communities program provides community development to targeted communities with workers based in school settings.	536	536	n/a
d. Children's services satisfaction with Licensing functions. <sup>4</sup>	n/a	n/a	80%
e. Number of adoptions. <sup>5</sup> Number of adoption orders granted including inter-country, local and step family adoptions.	n/a	n/a	22
f. Cost per occasion of licence administration and compliance monitoring.	\$1,286	\$1,379 <sup>6</sup>	\$1,411 <sup>6</sup>

### Notes:

1. This output has been renamed. It was previously reported as Output 2.2 Child, Youth and Family Support.
2. This indicator has been discontinued and is now reported under Output 2.1 Child and Family Centre Program.
3. This indicator has been discontinued and is now reported under Output 2.1 Child and Family Centre Program and Output 4.1 Youth Services.
4. New indicator.
5. New indicator.
6. The increases in the 2008-09 estimated outcome and 2009-10 target are due to additional resources used to enhance the licensing and compliance monitoring function.

## Accountability Indicators cont.

	2008-09 Targets	2008-09 Est. Outcome	2009-10 Targets
<b>Output Class 3: Community Development and Policy</b>			
<b>Output 3.1: Community Services<sup>1</sup></b>			
a. Number of training sessions provided for community sector organisations.	10	10	10
Training sessions are provided to community sector organisations to support organisational development. The sessions may cover governance and financial training for community organisations; promotion of the principles and undertakings that support the partnership relationship between the Government and the community sector; and raising awareness of government decision-making processes and communication channels.			
b. Number of partnership forums with the community. <sup>2</sup>	n/a	n/a	6
Joint Community Government Reference Group meetings are held to foster strategic partnerships to improve sector viability in the ACT.			
c. Number of visits to community service organisations. <sup>3</sup>	n/a	n/a	26
The number of funded service organisations visited during the financial year.			
d. Tenant satisfaction with management of community facilities as measured by annual survey.	80%	80%	80%
The annual survey measures the standard of service and assistance Community Facility Managers receive from the Department.			
e. Funded organisations' satisfaction with government contract administration (as measured by annual survey).	85%	85%	85%
Measures the extent to which non government entities that administer and provide services contracted by the government are satisfied with the way their contracts are administered, including management of contract compliance through monitoring contractual requirements and service delivery quality, disbursement of contract payments and offering advice and support to service providers.			
f. Cost per 1,000 head of population (\$'000).	\$109.45 <sup>4</sup>	\$104.95 <sup>5</sup>	\$38.10 <sup>6</sup>

### Notes:

1. This output has been renamed Community Services in the 2009-10 Budget. It replaces the old output Community and Homelessness Services.
2. New indicator.
3. New indicator.
4. This target was amended as part of the 2008-09 Budget Third Appropriation.
5. The decrease in the 2008-09 estimated outcome is due to the impact of funds rolled over to 2009-10 and a change in the population estimate.
6. The decrease in the 2009-10 target is due to one-off funding received in 2008-09 and the transfer of the Social Housing and Homelessness function to Housing ACT.

## Accountability Indicators cont.

	2008-09 Targets	2008-09 Est. Outcome	2009-10 Targets
<b>Output 3.2: Community Affairs</b>			
a. Percentage of participants that successfully complete the Work Experience and Support Program for Migrants.	85%	85%	85%
This program provides an opportunity for migrants to gain formal office-based training and work experience in an Australian workplace. Participants attain skills in office administration, computing and communication.			
b. Ministerial reports on allocation of grants (Women's and Seniors grants programs, Multicultural Radio grants, Ethnic Languages grants and Multicultural grants).	5	5	5
c. Support for Ministerial Advisory Councils.	4	4	4
Provision of secretariat support to the United Ngunnawal Elders Council, Ministerial ACT Muslim Advisory Council, Ministerial Advisory Council on Women and Ministerial Advisory Council on Ageing.			
d. Cost per 1,000 head of population (\$'000).	\$18.43 <sup>1</sup>	\$17.99	\$17.86

**Note:**

1. This target was amended as part of the 2008-09 Budget Third Appropriation.

## Accountability Indicators cont.

	2008-09 Targets	2008-09 Est. Outcome	2009-10 Targets
<b>Output Class 4: Children, Youth and Family Services</b>			
<b>Output 4.1: Youth Services<sup>1</sup></b>			
a. Number of custody days used annually.	6,400	6,400	6,400
The number of days served in custody by a young person following sentencing by a Court.			
b. Number of young people receiving community based orders by the Children's Court. <sup>2</sup>	615	615	n/a
c. Number of Community Youth Justice clients. <sup>3</sup>	n/a	n/a	280
Includes clients supervised on a community based justice order, clients for whom a court ordered report is requested and clients supported on a voluntary basis.			
d. Number of individual clients supported by the Turnaround Program. <sup>4</sup>	25	28	35
Turnaround is a program providing integrated support to young people aged between 12-18 years requiring intensive support.			
e. Number of children or young people receiving targeted intervention services through the Adolescent Day Unit and Youth Connection Service. <sup>5</sup>	n/a	n/a	116
The Adolescent Day Unit supports young people aged 12-15 years to work towards returning to school or vocational education programs. Youth Connections works with young people who are at risk of leaving school early.			
f. Average cost per custody day at the Youth Justice Centre.	\$984	\$1,099 <sup>6</sup>	\$1,141 <sup>6</sup>

### Notes:

1. This output has been renamed. It was previously reported as Output 4.1 Child and Young People Services.
2. This indicator has been discontinued.
3. New indicator.
4. Changes to the program have resulted in increased numbers of clients.
5. This indicator was previously reported under Output 2.2: Child, Youth and Family Support.
6. The increases in the 2008-09 estimated outcome and 2009-10 target are due to the impact of wage rises, indexation and higher depreciation for the Bimberi Youth Justice Centre.

## Accountability Indicators cont.

	2008-09 Targets	2008-09 Est. Outcome	2009-10 Targets
<b>Output 4.2: Care and Protection Services</b>			
a. Child Protection Reports and Child Concern Reports about children and young people. Child Concern Reports and Child Protection Reports are defined in the <i>Children and Young People Act 2008</i> .	10,250	10,250	10,250
b. Reports requiring appraisal. A report is considered to require an appraisal if, on the basis of the information received and known history of the child or young person, there appears to be reasonable risk of abuse or neglect, or that the child or young person is likely to be in need of care.	2,000	2,000	2,000
c. Number of child protection reports received and proceeding to appraisal that were substantiated. An appraisal of a child or young person and their situation is recorded as 'substantiated' if in the professional opinion of the Care and Protection worker there is reasonable cause to believe that the child has been suffering, is suffering or is likely to suffer physical or sexual abuse, neglect or other significant harm.	760	850 <sup>1</sup>	850 <sup>1</sup>
d. Total number of children and young people receiving care and protection services. <sup>2</sup> Includes all children being supported or appraised.	n/a	n/a	1,200
e. Number of Indigenous children and young people receiving support. <sup>3</sup> Number of Indigenous children and young people receiving support from Aboriginal and Torres Strait Islander Services or Child Protection Services.	n/a	n/a	220
f. Total number of children and young people for whom the Chief Executive has parental responsibility. As defined by the <i>Children and Young People Act 2008</i> .	505	540 <sup>4</sup>	560 <sup>4</sup>
g. Total out-of-home care days used annually. Out-of-home care includes foster care, kinship care, residential care and refuges.	155,000	171,056 <sup>5</sup>	185,000 <sup>5</sup>
h. Number of out-of-home care days used by Indigenous children and young people. <sup>6</sup> Number of out-of-home care days used for Indigenous children and young people. Out-of-home care includes foster care, kinship care, residential care and refuges.	n/a	n/a	40,000
i. Average cost per out-of-home care day.	\$164	\$148 <sup>7</sup>	\$136 <sup>7</sup>

### Notes:

1. The 2008-09 estimated outcome and 2009-10 target has been increased to reflect the current trends and the latest data available. The target is subject to change due to individual needs of children and young people.
2. New indicator.
3. New indicator.
4. Recognition of the increasing needs of children in vulnerable families has led to an increase in the children in the care of the Chief Executive in 2008-09 and for 2009-10.
5. Recognition of the increasing needs of children in vulnerable families has led to an increase in the number of out of home care days in 2008-09 and for 2009-10.

6. New indicator.
7. The decreases in the 2008-09 estimated outcome and 2009-10 target are due to the higher number of out-of-home care days.

## Changes to Appropriation

<b>Changes to Appropriation - Departmental</b>					
<b>Government Payment for Outputs</b>	<b>2008-09 Est. Out. \$'000</b>	<b>2009-10 Budget \$'000</b>	<b>2010-11 Estimate \$'000</b>	<b>2011-12 Estimate \$'000</b>	<b>2012-13 Estimate \$'000</b>
<b>2008-09 Budget</b>	<b>188,517</b>	<b>188,380</b>	<b>191,449</b>	<b>195,247</b>	<b>195,247</b>
<b>FMA Section 16B Rollovers from 2007-08</b>					
Supported Accommodation Assistance Program (SAAP)	110	-	-	-	-
<b>2nd Appropriation</b>					
Emergency Relief - Welfare and Community Groups	1,000	-	-	-	-
Emergency Relief - Support for Carers and Volunteers	2,500	-	-	-	-
West Belconnen Health Cooperative	220	-	-	-	-
Seniors Card Directory	60	-	-	-	-
Respite for Older Carers - ACT Contribution	404	-	-	-	-
Regional Community Hubs	607	-	-	-	-
Business and Industrial Relations Support for Community Organisations	400	100	-	-	-
<b>2nd Appropriation Technical Adjustment</b>					
Revised Commonwealth State Territory Disability Agreement Funding (CSTDA)	-	2,935	4,474	6,264	-
<b>2009-10 Budget Policy Adjustments</b>					
Play Therapy Services for Young Children	-	461	597	606	615
Addressing Speech Pathology Waiting Lists	-	737	843	974	989
Companion Card	-	104	97	99	100
Expanded Flexible Support Fund	-	200	205	210	215
Growth in Out of Home Care Costs	-	4,000	3,000	2,000	2,000
Tuggeranong 55 Plus Club	-	-	24	24	24
Special Care Packages for Extraordinarily High Needs	-	245	249	253	257
Extension of Paid Maternity Leave	-	177	183	188	195
Transition of Individuals from Hospital to the Community	-	750	750	750	750
National Partnership - Indigenous Early Childhood Development - Third Child and Family Centre: ACT Contribution	-	-	-	200	200
SPP - National Disabilities Services	1,126	371	1,142	1,631	1,795
Additional Repairs and Maintenance	-	1,218	-	-	-
Efficiency Dividend	-	-	(1,615)	(1,650)	(1,681)
<b>2009-10 Budget Technical Adjustments</b>					
Revised Indexation Parameters	-	(194)	(199)	(204)	3,358
Revised Indexation Parameters - Community Sector	-	(182)	(188)	(195)	239
Revised Commonwealth Grants - SAAP and CSTDA	1,767	664	1,149	1,537	7,801
National Partnership - Indigenous Early Childhood Development - Third Child and Family Centre	-	-	217	1,524	1,072
Rollover - Establishment of Regional Community Facilities and Neighbourhood Halls	(973)	973	-	-	-
Rollover - Working with Vulnerable People Checks	(28)	28	-	-	-
Transfer - Community Engagement to CMD	(75)	(130)	(132)	(134)	(137)
Transfer - SAAP to Housing ACT	-	(19,150)	(19,964)	(20,350)	(20,897)
<b>2009-10 Budget</b>	<b>195,635</b>	<b>181,687</b>	<b>182,281</b>	<b>188,974</b>	<b>192,142</b>

**Changes to Appropriation - Territorial**

	2008-09	2009-10	2010-11	2011-12	2012-13
Payment for Expenses on Behalf of Territory	Est. Out.	Budget	Estimate	Estimate	Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>2008-09 Budget</b>	<b>32,554</b>	<b>33,943</b>	<b>35,064</b>	<b>36,216</b>	<b>36,216</b>
<b>2009-10 Budget Technical Adjustments</b>					
Revised Indexation Parameters	-	(88)	(90)	(92)	812
Revised Commonwealth Grants - Concessions	159	215	269	307	307
National Partnership - Concessions for Pensioners	80	169	179	190	-
<b>2009-10 Budget</b>	<b>32,793</b>	<b>34,239</b>	<b>35,422</b>	<b>36,621</b>	<b>37,335</b>

**Changes to Appropriation - Departmental**

	2008-09	2009-10	2010-11	2011-12	2012-13
Capital Injections	Est. Out.	Budget	Estimate	Estimate	Estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>2008-09 Budget</b>	<b>15,223</b>	<b>17,498</b>	<b>2,067</b>	<b>2,108</b>	<b>2,108</b>
<b>FMA Section 16B Rollovers from 2007-08</b>					
CSTDA Supporting People with Disability	1,690	-	-	-	-
Capital Upgrades	302	-	-	-	-
Bimberi Youth Justice Centre	1,459	-	-	-	-
<b>2nd Appropriation</b>					
Regional Community Hubs	881	4,158	-	-	-
Tuggeranong 55 Plus Club	200	-	-	-	-
<b>2nd Appropriation Technical Adjustments</b>					
Rollover - CSTDA Supporting People with a Disability	(1,240)	1,240	-	-	-
Transfer - CSTDA Supporting People with a Disability to Housing ACT	(450)	(1,240)	-	-	-
<b>3rd Appropriation</b>					
Community and Child Care Facilities Upgrades	350	815	-	-	-
Additional Childcare Places (Forward Design)	435	-	-	-	-
Environmental and Energy Efficiency Upgrades - Community and Childcare Facilities Stage 1	400	500	-	-	-
<b>2009-10 Budget Policy Adjustment</b>					
Tuggeranong 55 Plus Club	-	900	600	-	-
<b>2009-10 Budget Technical Adjustments</b>					
Capital Upgrades Indexation	-	-	-	-	53
National Partnership - Indigenous Early Childhood Development - Third Child and Family Centre	-	2,543	1,657	-	-
National Partnership - Concessions for Pensioners	31	-	-	-	-
Rollover - Forde Community Centre	(352)	352	-	-	-
Rollover - Establishment of Regional Community Facilities and Neighbourhood Halls	(4,000)	4,000	-	-	-
Transfer - Regional Community Facilities to TAMS	-	(400)	-	-	-
<b>2009-10 Budget</b>	<b>14,929</b>	<b>30,366</b>	<b>4,324</b>	<b>2,108</b>	<b>2,161</b>

## 2009-10 Capital Works Program

	Estimated Total Cost \$'000	Estimated Expenditure Pre 2009-10 \$'000	2009-10 Financing \$'000	2010-11 Financing \$'000	2011-12 Financing \$'000	Expected Completion Date
<b>New Capital Works</b>						
<b>New Construction Works</b>						
Tuggeranong 55 Plus Club	1,500	-	900	600	-	Sep 2010
National Partnership – Indigenous Early Childhood Development – Third Child and Family Centre	4,200	-	2,543	1,657	-	Dec 2010
<b>Total New Construction Works</b>	<b>5,700</b>	<b>-</b>	<b>3,443</b>	<b>2,257</b>	<b>-</b>	
<b>Capital Upgrades</b>						
Building Refurbishment and Upgrades	1,977	-	1,977			
<b>Total Capital Upgrades</b>	<b>1,977</b>	<b>-</b>	<b>1,977</b>			
<b>Total New Capital Works</b>	<b>7,677</b>	<b>-</b>	<b>5,420</b>	<b>2,257</b>	<b>-</b>	
<b>Works in Progress</b>						
Forde Community Centre	352	-	352	-	-	Jun 2010
Establishment of Regional Community Facilities and Neighbourhood Halls	27,250	3,970	23,280	-	-	Jun 2010
Community and Childcare Facilities Upgrades	1,165	350	815	-	-	Jun 2010
Environmental and Energy Efficiency Upgrades - Community and Childcare Facilities Stage 1	900	400	500	-	-	Jun 2010
<b>Total Works in Progress</b>	<b>29,667</b>	<b>4,720</b>	<b>24,947</b>	<b>-</b>	<b>-</b>	
<b>Total Departmental Capital Works</b>	<b>37,344</b>	<b>4,720</b>	<b>30,367</b>	<b>2,257</b>	<b>-</b>	

## Department of Disability, Housing and Community Services Operating Statement

2008-09 Budget \$'000		2008-09 Est.Outcome \$'000	2009-10 Budget \$'000	Var %	2010-11 Estimate \$'000	2011-12 Estimate \$'000	2012-13 Estimate \$'000
<b>Income</b>							
<b>Revenue</b>							
188,517	Government Payment for Outputs	195,635	181,687	-7	182,281	188,974	192,142
1,688	User Charges - Non ACT Government	1,688	1,742	3	1,836	1,882	1,929
55	User Charges - ACT Government	55	26	-53	26	27	28
477	Other Revenue	477	232	-51	232	232	232
460	Resources Received Free of Charge	460	460	-	460	460	460
<b>191,197</b>	<b>Total Revenue</b>	<b>198,315</b>	<b>184,147</b>	<b>-7</b>	<b>184,835</b>	<b>191,575</b>	<b>194,791</b>
<b>Gains</b>							
<b>0</b>	<b>Total Gains</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>191,197</b>	<b>Total Income</b>	<b>198,315</b>	<b>184,147</b>	<b>-7</b>	<b>184,835</b>	<b>191,575</b>	<b>194,791</b>
<b>Expenses</b>							
65,362	Employee Expenses	65,575	68,326	4	68,678	70,753	71,496
10,380	Superannuation Expenses	10,387	10,694	3	10,648	10,811	10,926
29,470	Supplies and Services	29,618	29,496	..	27,577	28,945	29,247
5,847	Depreciation and Amortisation	5,897	6,315	7	7,463	7,475	7,470
87	Borrowing Costs	87	87	-	87	87	87
86,084	Grants and Purchased Services	92,834	75,634	-19	77,933	81,066	83,120
819	Other Expenses	819	72	-91	74	75	77
<b>198,049</b>	<b>Total Ordinary Expenses</b>	<b>205,217</b>	<b>190,624</b>	<b>-7</b>	<b>192,460</b>	<b>199,212</b>	<b>202,423</b>
<b>-6,852</b>	<b>Operating Result</b>	<b>-6,902</b>	<b>-6,477</b>	<b>6</b>	<b>-7,625</b>	<b>-7,637</b>	<b>-7,632</b>

## Department of Disability, Housing and Community Services Balance Sheet

Budget as at 30/6/09 \$'000		Est.Outcome as at 30/6/09 \$'000	Planned as at 30/6/10 \$'000	Var %	Planned as at 30/6/11 \$'000	Planned as at 30/6/12 \$'000	Planned as at 30/6/13 \$'000
<b>Current Assets</b>							
1,681	Cash and Cash Equivalents	1,910	1,510	-21	1,510	1,510	1,510
2,436	Receivables	2,915	3,315	14	3,315	3,315	3,315
166	Other	95	95	-	95	95	95
<b>4,283</b>	<b>Total Current Assets</b>	<b>4,920</b>	<b>4,920</b>	<b>-</b>	<b>4,920</b>	<b>4,920</b>	<b>4,920</b>
<b>Non Current Assets</b>							
165,435	Property, Plant and Equipment	165,426	186,599	13	187,084	181,898	176,770
37	Intangibles	53	47	-11	41	35	29
7,691	Capital Works in Progress	697	4,328	521	885	885	885
<b>173,163</b>	<b>Total Non Current Assets</b>	<b>166,176</b>	<b>190,974</b>	<b>15</b>	<b>188,010</b>	<b>182,818</b>	<b>177,684</b>
<b>177,446</b>	<b>TOTAL ASSETS</b>	<b>171,096</b>	<b>195,894</b>	<b>14</b>	<b>192,930</b>	<b>187,738</b>	<b>182,604</b>
<b>Current Liabilities</b>							
3,686	Payables	2,856	2,862	..	2,868	2,874	2,880
187	Finance Leases	496	564	14	586	608	630
15,894	Employee Benefits	14,448	15,159	5	15,870	16,581	17,292
31	Other	619	619	-	619	619	619
<b>19,798</b>	<b>Total Current Liabilities</b>	<b>18,419</b>	<b>19,204</b>	<b>4</b>	<b>19,943</b>	<b>20,682</b>	<b>21,421</b>
<b>Non Current Liabilities</b>							
715	Finance Leases	1,281	1,638	28	1,469	1,300	1,131
1,091	Employee Benefits	1,231	1,347	9	1,464	1,581	1,698
<b>1,806</b>	<b>Total Non Current Liabilities</b>	<b>2,512</b>	<b>2,985</b>	<b>19</b>	<b>2,933</b>	<b>2,881</b>	<b>2,829</b>
<b>21,604</b>	<b>TOTAL LIABILITIES</b>	<b>20,931</b>	<b>22,189</b>	<b>6</b>	<b>22,876</b>	<b>23,563</b>	<b>24,250</b>
<b>155,842</b>	<b>NET ASSETS</b>	<b>150,165</b>	<b>173,705</b>	<b>16</b>	<b>170,054</b>	<b>164,175</b>	<b>158,354</b>
<b>REPRESENTED BY FUNDS</b>							
<b>EMPLOYED</b>							
115,464	Accumulated Funds	114,741	138,281	21	134,630	128,751	122,930
40,378	Reserves	35,424	35,424	-	35,424	35,424	35,424
<b>155,842</b>	<b>TOTAL FUNDS EMPLOYED</b>	<b>150,165</b>	<b>173,705</b>	<b>16</b>	<b>170,054</b>	<b>164,175</b>	<b>158,354</b>

## Department of Disability, Housing and Community Services Cash Flow Statement

2008-09 Budget \$'000		2008-09 Est.Outcome \$'000	2009-10 Budget \$'000	Var %	2010-11 Estimate \$'000	2011-12 Estimate \$'000	2012-13 Estimate \$'000
	<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>						
	<b>Receipts</b>						
188,517	Cash from Government for Outputs	195,635	181,687	-7	182,281	188,974	192,142
1,743	User Charges	1,743	1,768	1	1,862	1,909	1,957
10,528	Other Revenue	11,357	10,479	-8	10,497	10,878	11,126
<b>200,788</b>	<b>Operating Receipts</b>	<b>208,735</b>	<b>193,934</b>	<b>-7</b>	<b>194,640</b>	<b>201,761</b>	<b>205,225</b>
	<b>Payments</b>						
64,204	Related to Employees	64,402	67,492	5	67,852	69,926	70,669
10,369	Related to Superannuation	10,391	10,702	3	10,646	10,810	10,925
29,070	Related to Supplies and Services	29,218	29,095	..	27,181	28,551	28,852
86	Borrowing Costs	86	86	-	86	86	86
86,019	Grants and Purchased Services	92,769	75,568	-19	77,864	80,996	83,050
10,123	Other	10,952	10,319	-6	10,339	10,720	10,971
<b>199,871</b>	<b>Operating Payments</b>	<b>207,818</b>	<b>193,262</b>	<b>-7</b>	<b>193,968</b>	<b>201,089</b>	<b>204,553</b>
<b>917</b>	<b>NET CASH INFLOW/ (OUTFLOW) FROM OPERATING ACTIVITIES</b>	<b>917</b>	<b>672</b>	<b>-27</b>	<b>672</b>	<b>672</b>	<b>672</b>
	<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>						
	<b>Payments</b>						
15,468	Purchase of Property, Plant and Equipment and Capital Works	15,143	30,766	103	4,324	2,108	2,161
0	Purchase of Land and Intangibles	31	0	-100	0	0	0
<b>15,468</b>	<b>Investing Payments</b>	<b>15,174</b>	<b>30,766</b>	<b>103</b>	<b>4,324</b>	<b>2,108</b>	<b>2,161</b>
<b>-15,468</b>	<b>NET CASH INFLOW/ (OUTFLOW) FROM INVESTING ACTIVITIES</b>	<b>-15,174</b>	<b>-30,766</b>	<b>-103</b>	<b>-4,324</b>	<b>-2,108</b>	<b>-2,161</b>
	<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>						
	<b>Receipts</b>						
15,223	Capital Injection from Government	14,929	30,366	103	4,324	2,108	2,161
<b>15,223</b>	<b>Financing Receipts</b>	<b>14,929</b>	<b>30,366</b>	<b>103</b>	<b>4,324</b>	<b>2,108</b>	<b>2,161</b>
	<b>Payments</b>						
350	Distributions to Government	350	350	-	350	350	350
322	Repayment of Finance Lease	322	322	-	322	322	322
<b>672</b>	<b>Financing Payments</b>	<b>672</b>	<b>672</b>	<b>-</b>	<b>672</b>	<b>672</b>	<b>672</b>
<b>14,551</b>	<b>NET CASH INFLOW/ (OUTFLOW) FROM FINANCING ACTIVITIES</b>	<b>14,257</b>	<b>29,694</b>	<b>108</b>	<b>3,652</b>	<b>1,436</b>	<b>1,489</b>
<b>0</b>	<b>NET INCREASE/ (DECREASE) IN CASH HELD</b>	<b>0</b>	<b>-400</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>1,681</b>	<b>CASH AT BEGINNING OF REPORTING PERIOD</b>	<b>1,910</b>	<b>1,910</b>	<b>-</b>	<b>1,510</b>	<b>1,510</b>	<b>1,510</b>
<b>1,681</b>	<b>CASH AT THE END OF THE REPORTING PERIOD</b>	<b>1,910</b>	<b>1,510</b>	<b>-21</b>	<b>1,510</b>	<b>1,510</b>	<b>1,510</b>



## Department of Disability, Housing and Community Services Statement of Changes in Equity

Budget as at 30/6/09 \$'000		Est.Outcome as at 30/6/09 \$'000	Planned as at 30/6/10 \$'000	Var %	Planned as at 30/6/11 \$'000	Planned as at 30/6/12 \$'000	Planned as at 30/6/13 \$'000
147,821	<b>Opening Balance</b>	142,469	150,165	5	173,705	170,054	164,175
	<b>Accumulated Funds</b>						
-6,852	Operating Result for the Period	-6,902	-6,477	6	-7,625	-7,637	-7,632
	<b>Reserves</b>						
-6,852	<b>Total Income And Expense For The Period</b>	-6,902	-6,477	6	-7,625	-7,637	-7,632
	<b>Transactions Involving Equity Holders Affecting Accumulated Funds</b>						
15,223	Capital Injections	14,929	30,366	103	4,324	2,108	2,161
-350	Capital Distributions	-350	-350	-	-350	-350	-350
0	Inc/Dec in Net Assets due to Admin Restructure	19	1	-95	0	0	0
155,842	<b>Closing Balance</b>	150,165	173,705	16	170,054	164,175	158,354

### Notes to the Budget Statements

Significant variations are as follows:

#### *Operating Statement*

- government payment for outputs:
    - the increase of \$7.118 million in the 2008-09 estimated outcome from the original budget is due to:
      - additional funding received through the 2008-09 Budget Second Appropriation (\$5.191 million);
      - additional Commonwealth funding for disability services (\$3.159 million); and
      - one-off expenditure in 2008-09 for programs deferred from 2007-08 (\$0.110 million);
- partially offset by:
- the deferral of some programs to 2009-10 (\$1.001 million);
  - technical adjustment for funding for the Supported Accommodation and Assistance Program (\$0.266 million); and
  - transfer of Community Engagement to the Chief Minister's Department from 10 November 2008 (\$0.075 million).

- the decrease of \$13.948 million in the 2009-10 Budget from the 2008-09 estimated outcome is mainly due to:
  - the transfer of the Social Housing and Homelessness function to Housing ACT (\$19.150 million);
  - one-off funding received in 2008-09 (\$4.184 million);
  - a decrease in one-off funding for repairs and maintenance (\$0.162 million);
  - one-off expenditure in 2008-09 for programs deferred from 2007-08 (\$1.187 million);
  - cessation or reduction of funding for prior year initiatives (\$3.671 million);
  - reduced superannuation contributions (\$0.217 million); and
  - impact of the transfer of Community Engagement to the Chief Minister's Department (\$0.055 million).

partially offset by:

- programs deferred from 2008-09 (\$1.001 million);
- new initiatives for 2009-10:
  - play therapy services for young children (\$0.461 million);
  - addressing speech pathology waiting lists (\$0.737 million);
  - establishment of the ACT Companion Card Program (\$0.104 million);
  - expanded flexible support fund (\$0.2 million);
  - growth in out-of-home care costs (\$4 million);
  - special care packages for extraordinarily high needs clients (\$0.245 million);
  - transition of individuals from hospital to the community (\$0.750 million); and
  - funding to support the extension of maternity leave (\$0.177 million).
- additional funding from the Commonwealth for disability services (\$0.971 million);
- additional funding for prior year initiative (\$0.100 million);
- full year effect of funding for helping younger people with disabilities in residential aged care services (\$0.970 million);
- funding for wages increases (\$2.221 million); and
- indexation of non-salary expenses (\$2.644 million).
- other revenue: the decrease of \$0.245 million in the 2009-10 Budget from the 2008-09 estimated outcome is mainly due to one-off reimbursement from the Capital Improvement Program.
- employee and superannuation expenses:

- the increase of \$0.220 million in the 2008-09 estimated outcome from the original budget is largely due to:
  - additional Commonwealth funding for disability services (\$0.198 million); and
  - the realignment of expenditure from supplies and services (\$0.194 million);
 partially offset by:
  - programs deferred to 2009-10 (\$0.097 million); and
  - transfer of Community Engagement to the Chief Minister’s Department from 10 November 2008 (\$0.052 million).
- the increase of \$3.058 million in the 2009-10 Budget from the 2008-09 estimated outcome is primarily due to:
  - wage increases (\$2.221 million);
  - new initiatives for 2009-10 (\$1.536 million);
  - programs deferred from 2008-09 (\$0.097 million); and
  - additional Commonwealth funding for disability services (\$0.060 million);
 partially offset by:
  - cessation or reduction of funding for prior year initiatives (\$0.321 million);
  - impact of the transfer of community engagement to the Chief Minister’s Department (\$0.030 million);
  - reduced superannuation contributions (\$0.217 million);
  - realignment of expenditure to supplies and services (\$0.171 million); and
  - the transfer of the Social Housing and Homelessness function to Housing ACT (\$0.086 million).
- supplies and services:
  - the increase of \$0.148 million in the 2008-09 estimated outcome from the original budget is due to:
    - additional Commonwealth funding for disability services (\$0.089 million);
    - additional funding received through the 2008-09 Budget Second Appropriation in 2008-09 (\$1.157 million);
 partially offset by:
    - the deferral of some programs to 2009-10 (\$0.904 million);
    - transfer of Community Engagement to the Chief Minister’s Department from 10 November 2008 (\$0.023 million); and
    - the realignment of expenditure to employee expenses (\$0.194 million).
- depreciation and amortisation: the increase of \$0.418 million in the 2009-10 Budget from the 2008-09 estimated outcome is mainly due to the full year effect of completed capital works projects.
- grants and purchased services:

- the increase of \$6.750 million in the 2008-09 estimated outcome from the original budget is due to:
  - additional Commonwealth funding for disability services (\$2.872 million);
  - one-off expenditure in 2008-09 for programs deferred from 2007-08 (\$0.110 million); and
  - additional funding received through supplementary appropriations in 2008-09 (\$4.034 million);
 partially offset by:
  - a technical adjustment for funding for the Supported Accommodation and Assistance Program (\$0.266 million).
- the decrease of \$17.2 million in the 2009-10 Budget from the 2008-09 estimated outcome is mainly due to:
  - the transfer of the Social Housing and Homelessness function to Housing ACT (\$18.924 million);
  - one-off expenditure in 2008-09 for programs deferred from 2007-08 (\$1.187 million);
  - one-off funding received in 2008-09 (\$4.034 million); and
  - cessation or reduction of funding for prior year initiatives (\$0.550 million);
 partially offset by:
  - new initiatives for 2009-10 (\$4.545 million);
  - additional Commonwealth funding for disability services (\$0.876 million);
  - full year effect of funding for helping younger people with disabilities in residential aged care services (\$0.970 million); and
  - indexation (\$1.204 million).

### *Balance Sheet*

- current assets: the increase of \$0.637 million in the 2008-09 estimated outcome from the original budget is largely due to higher than expected receivables (\$0.479 million) and cash balance (\$0.229 million) for specific projects.
- non current assets:
  - the decrease of \$6.987 million in the 2008-09 estimated outcome from the original budget is largely due to the flow on impact of the 2007-08 audited outcome and the rollover of capital works (\$4.352 million), partially offset by additional funding for projects received through the 2008-09 Budget Second and Third Appropriations (\$2.716 million); and
  - the increase of \$24.798 million in the 2009-10 Budget from the 2008-09 estimated outcome is largely due to funding for capital projects.
- current liabilities:

- the decrease of \$1.379 million in the 2008-09 estimated outcome from the original budget is largely due to the flow on impact of the 2007-08 audited outcome including lower payables (\$0.830 million) and employee benefits (\$0.416 million); and
- the increase of \$0.785 million in the 2009-10 Budget from the 2008-09 estimated outcome is largely due to the impact of wage increases and the expected growth in employee benefits.

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non current liabilities:

- the increase of \$0.706 million in the 2008-09 estimated outcome from the original budget is largely due to the flow on impact of the 2007-08 audited outcome including an increase in finance leases (\$0.566 million) and employee benefits (\$0.140 million); and
- the increase of \$0.473 million in the 2009-10 Budget from the 2008-09 estimated outcome is largely due to an increase in finance leases as vehicles are progressively replaced under revised motor vehicle lease arrangements (\$0.357 million) and expected growth in employee benefits (\$0.16 million).

*Statement of Changes in Equity*

Variances in the statement are explained in the notes above.

**Department of Disability, Housing and Community Services  
Statement of Income and Expenses on Behalf of the Territory**

<b>2008-09 Budget \$'000</b>		<b>2008-09 Est.Outcome \$'000</b>	<b>2009-10 Budget \$'000</b>	<b>Var %</b>	<b>2010-11 Estimate \$'000</b>	<b>2011-12 Estimate \$'000</b>	<b>2012-13 Estimate \$'000</b>
	<b>Income</b>						
	<b>Revenue</b>						
32,554	Payment for Expenses on behalf of Territory	32,793	34,239	4	35,422	36,621	37,335
17,228	Grants from the Commonwealth	9,889	0	-100	0	0	0
<b>49,782</b>	<b>Total Revenue</b>	<b>42,682</b>	<b>34,239</b>	<b>-20</b>	<b>35,422</b>	<b>36,621</b>	<b>37,335</b>
	<b>Gains</b>						
<b>0</b>	<b>Total Gains</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>49,782</b>	<b>Total Income</b>	<b>42,682</b>	<b>34,239</b>	<b>-20</b>	<b>35,422</b>	<b>36,621</b>	<b>37,335</b>
	<b>Expenses</b>						
15,329	Grants and Purchased Services	15,329	16,081	5	16,718	17,387	17,822
17,225	Other Expenses	17,464	18,158	4	18,704	19,234	19,513
17,228	Transfer Expenses	9,889	0	-100	0	0	0
<b>49,782</b>	<b>Total Ordinary Expenses</b>	<b>42,682</b>	<b>34,239</b>	<b>-20</b>	<b>35,422</b>	<b>36,621</b>	<b>37,335</b>
<b>0</b>	<b>Operating Result</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Department of Disability, Housing and Community Services**  
**Statement of Assets and Liabilities on Behalf of the Territory**

Budget as at 30/6/09 \$'000		Est.Outcome as at 30/6/09 \$'000	Planned as at 30/6/10 \$'000	Var %	Planned as at 30/6/11 \$'000	Planned as at 30/6/12 \$'000	Planned as at 30/6/13 \$'000
	<b>Current Assets</b>						
32	Cash and Cash Equivalents	13	13	-	13	13	13
2,969	Receivables	2,969	2,969	-	2,969	2,969	2,969
<b>3,001</b>	<b>Total Current Assets</b>	<b>2,982</b>	<b>2,982</b>	<b>-</b>	<b>2,982</b>	<b>2,982</b>	<b>2,982</b>
<b>3,001</b>	<b>TOTAL ASSETS</b>	<b>2,982</b>	<b>2,982</b>	<b>-</b>	<b>2,982</b>	<b>2,982</b>	<b>2,982</b>
	<b>Current Liabilities</b>						
3,001	Payables	2,982	2,982	-	2,982	2,982	2,982
<b>3,001</b>	<b>Total Current Liabilities</b>	<b>2,982</b>	<b>2,982</b>	<b>-</b>	<b>2,982</b>	<b>2,982</b>	<b>2,982</b>
<b>3,001</b>	<b>TOTAL LIABILITIES</b>	<b>2,982</b>	<b>2,982</b>	<b>-</b>	<b>2,982</b>	<b>2,982</b>	<b>2,982</b>
<b>0</b>	<b>NET ASSETS</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<b>REPRESENTED BY FUNDS EMPLOYED</b>						
<b>0</b>	<b>TOTAL FUNDS EMPLOYED</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Department of Disability, Housing and Community Services  
Budgeted Statement of Cash Flows on Behalf of the Territory**

<b>2008-09 Budget \$'000</b>		<b>2008-09 Est.Outcome \$'000</b>	<b>2009-10 Budget \$'000</b>	<b>Var %</b>	<b>2010-11 Estimate \$'000</b>	<b>2011-12 Estimate \$'000</b>	<b>2012-13 Estimate \$'000</b>
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>							
<b>Receipts</b>							
16,424	Cash from Government for EBT	16,663	17,347	4	17,881	18,411	18,669
16,130	Cash from Government - CSO Payments	16,130	16,892	5	17,541	18,210	18,666
16,749	Grants Received from the Commonwealth	9,889	0	-100	0	0	0
352	Other Revenue	352	435	24	516	516	516
<b>49,655</b>	<b>Operating Receipts</b>	<b>43,034</b>	<b>34,674</b>	<b>-19</b>	<b>35,938</b>	<b>37,137</b>	<b>37,851</b>
<b>Payments</b>							
15,329	Grants and Purchased Services	15,329	16,081	5	16,718	17,387	17,822
17,577	Other	17,816	18,593	4	19,220	19,750	20,029
16,749	Territory Receipts to Government	9,889	0	-100	0	0	0
<b>49,655</b>	<b>Operating Payments</b>	<b>43,034</b>	<b>34,674</b>	<b>-19</b>	<b>35,938</b>	<b>37,137</b>	<b>37,851</b>
<b>0</b>	<b>NET CASH INFLOW/ (OUTFLOW) FROM OPERATING ACTIVITIES</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>0</b>	<b>NET INCREASE/ (DECREASE) IN CASH HELD</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>32</b>	<b>CASH AT BEGINNING OF REPORTING PERIOD</b>	<b>13</b>	<b>13</b>	<b>-</b>	<b>13</b>	<b>13</b>	<b>13</b>
<b>32</b>	<b>CASH AT THE END OF THE REPORTING PERIOD</b>	<b>13</b>	<b>13</b>	<b>-</b>	<b>13</b>	<b>13</b>	<b>13</b>

## Notes to the Budget Statements

Significant variations are as follows:

### *Statement of Income and Expenses on Behalf of the Territory*

- payment for expenses on behalf of the Territory:
  - the increase of \$0.239 million in the 2008-09 estimated outcome from the original budget is due to additional Commonwealth funding for concessions; and
  - the increase of \$1.446 million in the 2009-10 Budget from the 2008-09 estimated outcome is due to additional funding from the Commonwealth for concessions (\$0.145 million) and a projected increase in the level of concessions payments and indexation (\$1.431 million).
- grants from the Commonwealth Government:
  - the decrease of \$7.339 million in the 2008-09 estimated outcome from the original budget is mainly due to the transfer of Commonwealth grant revenue to the Department of Treasury due to the Federal Financial Reforms (\$9.732 million). This is partially offset by additional Commonwealth funding for disability services (\$2.033 million); and
  - the decrease of \$9.889 million in the 2009-10 Budget from the 2008-09 estimated outcome is mainly due to the full year effect of the transfer of Commonwealth grant revenue to the Department of Treasury due to the Federal Financial Reforms.

## Disability and Therapy Services Operating Statement

2008-09 Budget \$'000		2008-09 Est.Outcome \$'000	2009-10 Budget \$'000	Var %	2010-11 Estimate \$'000	2011-12 Estimate \$'000	2012-13 Estimate \$'000
<b>Income</b>							
<b>Revenue</b>							
72,780	Government Payment for Outputs	76,138	79,563	4	82,448	86,836	88,372
980	User Charges - Non ACT Government	980	1,006	3	1,071	1,098	1,125
50	Other Revenue	50	50	-	50	50	50
142	Resources Received Free of Charge	142	142	-	142	142	142
<b>73,952</b>	<b>Total Revenue</b>	<b>77,310</b>	<b>80,761</b>	<b>4</b>	<b>83,711</b>	<b>88,126</b>	<b>89,689</b>
<b>Gains</b>							
<b>0</b>	<b>Total Gains</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>73,952</b>	<b>Total Income</b>	<b>77,310</b>	<b>80,761</b>	<b>4</b>	<b>83,711</b>	<b>88,126</b>	<b>89,689</b>
<b>Expenses</b>							
31,183	Employee Expenses	31,233	32,864	5	33,197	33,905	34,324
4,604	Superannuation Expenses	4,589	4,683	2	4,687	4,713	4,772
12,712	Supplies and Services	12,759	12,001	-6	11,995	12,549	12,805
553	Depreciation and Amortisation	553	505	-9	505	505	505
39	Borrowing Costs	39	39	-	39	39	39
25,623	Grants and Purchased Services	28,899	31,220	8	33,838	36,964	37,793
0	Other Expenses	0	0	-	0	1	1
<b>74,714</b>	<b>Total Ordinary Expenses</b>	<b>78,072</b>	<b>81,312</b>	<b>4</b>	<b>84,261</b>	<b>88,676</b>	<b>90,239</b>
<b>-762</b>	<b>Operating Result</b>	<b>-762</b>	<b>-551</b>	<b>28</b>	<b>-550</b>	<b>-550</b>	<b>-550</b>

## Early Intervention Operating Statement

2008-09 Budget \$'000		2008-09 Est.Outcome \$'000	2009-10 Budget \$'000	Var %	2010-11 Estimate \$'000	2011-12 Estimate \$'000	2012-13 Estimate \$'000
<b>Income</b>							
<b>Revenue</b>							
20,171	Government Payment for Outputs	20,171	20,770	3	20,805	22,743	22,875
55	Resources Received Free of Charge	55	55	-	55	55	55
<b>20,226</b>	<b>Total Revenue</b>	<b>20,226</b>	<b>20,825</b>	<b>3</b>	<b>20,860</b>	<b>22,798</b>	<b>22,930</b>
<b>Gains</b>							
<b>0</b>	<b>Total Gains</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>20,226</b>	<b>Total Income</b>	<b>20,226</b>	<b>20,825</b>	<b>3</b>	<b>20,860</b>	<b>22,798</b>	<b>22,930</b>
<b>Expenses</b>							
6,626	Employee Expenses	6,626	6,664	1	6,690	7,742	7,692
942	Superannuation Expenses	942	974	3	954	1,058	1,048
3,442	Supplies and Services	3,442	3,862	12	3,608	4,075	3,854
1,034	Depreciation and Amortisation	1,034	1,032	-	1,116	1,116	1,116
15	Borrowing Costs	15	15	-	15	15	15
9,837	Grants and Purchased Services	9,837	9,964	1	10,247	10,562	10,974
25	Other Expenses	25	25	-	26	26	27
<b>21,921</b>	<b>Total Ordinary Expenses</b>	<b>21,921</b>	<b>22,536</b>	<b>3</b>	<b>22,656</b>	<b>24,594</b>	<b>24,726</b>
<b>-1,695</b>	<b>Operating Result</b>	<b>-1,695</b>	<b>-1,711</b>	<b>-1</b>	<b>-1,796</b>	<b>-1,796</b>	<b>-1,796</b>

## Community Development and Policy Operating Statement

2008-09 Budget \$'000		2008-09 Est.Outcome \$'000	2009-10 Budget \$'000	Var %	2010-11 Estimate \$'000	2011-12 Estimate \$'000	2012-13 Estimate \$'000
<b>Income</b>							
<b>Revenue</b>							
36,460	Government Payment for Outputs	40,316	17,640	-56	15,832	16,065	16,348
55	User Charges - ACT Government	55	26	-53	26	27	28
325	Other Revenue	325	80	-75	80	80	80
12	Resources Received Free of Charge	12	12	-	12	12	12
<b>36,852</b>	<b>Total Revenue</b>	<b>40,708</b>	<b>17,758</b>	<b>-56</b>	<b>15,950</b>	<b>16,184</b>	<b>16,468</b>
<b>Gains</b>							
<b>0</b>	<b>Total Gains</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>36,852</b>	<b>Total Income</b>	<b>40,708</b>	<b>17,758</b>	<b>-56</b>	<b>15,950</b>	<b>16,184</b>	<b>16,468</b>
<b>Expenses</b>							
3,417	Employee Expenses	3,580	3,356	-6	3,290	3,331	3,374
631	Superannuation Expenses	653	626	-4	612	513	521
5,105	Supplies and Services	5,206	6,099	17	4,216	4,322	4,405
1,343	Depreciation and Amortisation	1,349	1,817	35	2,881	2,893	2,888
1	Borrowing Costs	1	1	-	1	1	1
27,474	Grants and Purchased Services	31,044	7,679	-75	7,833	8,019	8,169
747	Other Expenses	747	0	-100	0	0	0
<b>38,718</b>	<b>Total Ordinary Expenses</b>	<b>42,580</b>	<b>19,578</b>	<b>-54</b>	<b>18,833</b>	<b>19,079</b>	<b>19,358</b>
<b>-1,866</b>	<b>Operating Result</b>	<b>-1,872</b>	<b>-1,820</b>	<b>-3</b>	<b>-2,883</b>	<b>-2,895</b>	<b>-2,890</b>

## Children, Youth and Family Services Operating Statement

2008-09 Budget \$'000		2008-09 Est.Outcome \$'000	2009-10 Budget \$'000	Var %	2010-11 Estimate \$'000	2011-12 Estimate \$'000	2012-13 Estimate \$'000
	<b>Income</b>						
	<b>Revenue</b>						
59,106	Government Payment for Outputs	59,010	63,714	8	63,196	63,330	64,547
708	User Charges - Non ACT Government	708	736	4	765	784	804
102	Other Revenue	102	102	-	102	102	102
251	Resources Received Free of Charge	251	251	-	251	251	251
<b>60,167</b>	<b>Total Revenue</b>	<b>60,071</b>	<b>64,803</b>	<b>8</b>	<b>64,314</b>	<b>64,467</b>	<b>65,704</b>
	<b>Gains</b>						
<b>0</b>	<b>Total Gains</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>60,167</b>	<b>Total Income</b>	<b>60,071</b>	<b>64,803</b>	<b>8</b>	<b>64,314</b>	<b>64,467</b>	<b>65,704</b>
	<b>Expenses</b>						
24,136	Employee Expenses	24,136	25,442	5	25,501	25,775	26,106
4,203	Superannuation Expenses	4,203	4,411	5	4,395	4,527	4,585
8,211	Supplies and Services	8,211	7,534	-8	7,758	7,999	8,183
2,917	Depreciation and Amortisation	2,961	2,961	-	2,961	2,961	2,961
32	Borrowing Costs	32	32	-	32	32	32
23,150	Grants and Purchased Services	23,054	26,771	16	26,015	25,521	26,184
47	Other Expenses	47	47	-	48	48	49
<b>62,696</b>	<b>Total Ordinary Expenses</b>	<b>62,644</b>	<b>67,198</b>	<b>7</b>	<b>66,710</b>	<b>66,863</b>	<b>68,100</b>
<b>-2,529</b>	<b>Operating Result</b>	<b>-2,573</b>	<b>-2,395</b>	<b>7</b>	<b>-2,396</b>	<b>-2,396</b>	<b>-2,396</b>

### Notes to the Output Class Statements

Significant variations are as follows:

#### *Disability and Therapy Services Total Expenses*

- the increase of \$3.240 million in the 2009-10 Budget from the 2008-09 estimated outcome is mainly due to additional Commonwealth funding for disability services, funding for new initiatives in 2009-10, and the impact of wage increases and indexation.

#### *Early Intervention Total Expenses*

- the increase of \$0.615 million in the 2009-10 Budget from the 2008-09 estimated outcome is mainly due to the impact of wage increases and indexation.

#### *Community Development and Policy Total Expenses*

- the decrease of \$23.002 million in the 2009-10 Budget from the 2008-09 estimated outcome is mainly due to the transfer of the Social Housing and Homelessness function to Housing ACT and the reduction for one-off funding received in 2008-09, partially offset by the impact of wage increases and indexation.

*Children, Youth and Family Services Total Expenses*

- the increase of \$4.554 million in the 2009-10 Budget from the 2008-09 estimated outcome is mainly due to new funding for initiatives in 2009-10 and the impact of wage increases and indexation.

