



Australian Capital Territory

Budget

2015-16

Budget Statements
Community Services Directorate
Housing ACT

For Canberra

Guide to the Budget Papers

Structure and content of the 2015-16 Budget Papers

The 2015-16 Budget is presented in three papers and a series of agency Budget Statements.

Budget Paper 1: Budget Speech

The Treasurer's speech to the Legislative Assembly highlights the Government's Budget strategies and key features of the Budget.

Budget Paper 2: Budget in Brief

A summary of the overall budgetary position together with information on the Government's expenditure priorities in key service delivery areas.

Budget Paper 3: Budget Outlook

Summarises the 2015-16 Budget and forward estimates for the general government sector, the public trading enterprise sector and the total Territory Government. Details of the projected 2015-16 Budget results are provided, as well as background information on the development of the 2015-16 Budget, including economic conditions and federal financial relations.

Also provides an overview of the Territory's infrastructure investment program and details of the 2015-16 expense, infrastructure and capital, and revenue initiatives.

Full accrual financial statements and notes are provided for all sectors.

Budget Statements

Information on each directorate and Territory authority and corporation is broken up into several smaller documents. This includes output classes (where relevant), descriptions of functions, roles and responsibilities, together with major strategic priorities.

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COMMUNITY SERVICES DIRECTORATE

Purpose

The Community Services Directorate (the Directorate) enables all Canberrans to fulfil their potential, take advantage of the social and economic opportunities on offer, and make a valued contribution to our community. The work of the Directorate promotes wellbeing and makes an important contribution to the liveability of this city. The focus and responsibility of the Directorate is broad and includes a range of policy responsibilities and programs that deliver essential services.

The Directorate is committed to recognising the stage of life and circumstances of its clients and to facilitating an outcome that is focused on their individual needs. This is reflected in the Directorate's Strategic Plan, which articulates participation as the central driver of its work, and is supported by five goals:

- a positive start — individuals and families receive services and support when they are needed;
- support to grow and develop — individuals and families have the skills, support and information to join in;
- a productive life — people of Canberra are valued contributors to our community;
- a connected community — people of Canberra come together to build a vibrant, resilient and connected community; and
- a leading organisation — leading in the way we work for the people of Canberra.

Community services are targeted towards people with a disability, children and young people, families, carers, women, Aboriginal and Torres Strait Islander peoples, people from a culturally and linguistically diverse background and who are ageing. The Directorate's primary service domains can be described as access information, (i.e., assessment and referral), early intervention, intensive support and child and young people statutory protection services. The non-government sector is a crucial partner of the Directorate in the delivery of these services. As this sector assumes more responsibility for the delivery of services the Directorate is strengthening its regulatory functions.

2015-16 Priorities

Strategic and operational priorities for 2015-16 include:

Disability and Therapy Services

- fully transition to the *National Disability Insurance Scheme (NDIS)* in the ACT to provide choice and control for people with disability for their services, including the provision of support to people with disability, their families and carers to make this transition;

- gradually exit Disability ACT and Therapy ACT services in response to the *NDIS* by June 2017;
- providing services for disability clients as they phase to the *NDIS* and assisting current service providers transition to the *NDIS*; and
- constructing one purpose built respite property for children to replace an existing respite property.

Children, Young People and Family Services

- commencing implementation of *A Step Up For Our Kids* (Out of Home Care Strategy) to support improved service responses for children, young people and families involved, or at risk of involvement, in statutory services. The aim of this initiative is to reduce the flow of children and young people into out of home care, better support birth parents in retaining care of their children, improve outcomes for those in care and, wherever possible, place children and young people from care into permanent alternative families on a timely basis;
- reforming service delivery in the ACT through delivery of the *Better Services Program*. Implementation will progress through three flagship initiatives:
 - trialling a Local Service Network in West Belconnen;
 - a single Human Services Gateway; and
 - expanding the successful Strengthening Families Program;
- integrating statutory services to achieve greater continuity of service provision and outcomes for children and young people receiving care and protection and youth justice services; and
- early intervention to divert young people from the youth justice system, particularly Aboriginal and Torres Strait Islander young people.

Social Inclusion / Connected Communities

- community sector development to improve the capability and capacity of the non-government sector to meet the needs of our community;
- supporting the development and implementation of National Campaign on Reducing Violence Against Women and Children, including supporting early intervention initiatives that reduce domestic and family violence against woman and children;
- establishing the Office of the Human Services Registrar to oversee the performance of the non-government housing, disability and the children, youth and family services sectors;

- build community organisation capacity through better procurement practices, improved information exchange, more efficient and effective regulatory and quality assurance arrangements, reduce unnecessary administrative and reporting requirements, and invest in workforce capability; and
- implementation of measures to enhance the social and economic inclusion of people with a disability, culturally and linguistically diverse people, young and older Canberrans.

Estimated Employment Level

Table 1: Estimated Employment Level

	2013-14 Actual Outcome	2014-15 Budget	2014-15 Estimated Outcome	2015-16 Budget
Staffing (FTE)	989	921	916 ¹	847.6 ²

Notes:

1. The decrease in the 2014-15 estimated outcome from the 2014-15 Budget is due mainly to the transfer of staff with functions that occurred in the transfer of ArtsACT and Community Facilities to the Chief Minister, Treasury and Economic Development Directorate.
2. The decrease in the 2015-16 Budget from the 2014-15 estimated outcomes primarily reflects the reduction in Commonwealth funding for the NDIS Taskforce and ceasing initiatives from prior years.

Strategic Objectives and Indicators

Strategic Objective 1

Strengthen the Capacity of People with Disabilities, their Families and Carers to Maximise Control over their Lives

The Directorate provides services through non-government and government service providers to meet the accommodation support, community access, community support, respite care and wellbeing and therapy needs of people with disabilities and children with developmental delays. These services will continue to be provided to clients during the rollout of the National Disability Insurance Scheme (NDIS) until Disability ACT exits as a service provider by 30 June 2017 and Therapy ACT by 31 December 2016.

Strategic Indicator 1: Number of Participants in the NDIS^{1,2}

2014-15 Budget No.	2015-16 Budget No.	2016-17 Estimate	2017-18 Estimate	2018-19 Estimate
n/a	4,278	5,075	5,075	5,075

Notes:

1. New Strategic Indicator. These targets are in line with the bilateral agreement with the Commonwealth for participants to have NDIS approved plans and are cumulative. This indicator replaces the Number of Service Users by Service Type Accessed for Disability ACT and Number of TACT Clients Accessing Services from prior years. This indicator is relevant to the Territory as clients from ACT Government services transition into the NDIS.
2. These targets include participants entering the NDIS through the Health Directorate.

Strategic Objective 2

Improve Outcomes for Children and Families Through the Provision of Coordinated Locally Based Services

The Directorate aims to improve outcomes for children and families through the Child and Family Centres Program. The Child and Family Centres Program has been developed on an evidence based best practice model and offers a one-stop shop for services and programs for children and families. Services and programs are delivered in partnership with other ACT Government agencies and local community based organisations.

This indicator shows the number of occasions of service supplied by a range of early intervention and prevention services through Child and Family Centres and also indicates community awareness of the centres.

Strategic Indicator 2: Number of Occasions of Service to Child and Family Centre Clients¹

2014-15 Budget No.	2015-16 Budget No.	2016-17 Estimate	2017-18 Estimate	2018-19 Estimate
2,000	8,000	8,000	8,000	8,000

Note:

1. The significant increase from 2014-15 to 2015-16 represents a change in the method for reporting. The previous measure "Number of families accessing services" did not take into account the number of occasions each family accessed services, therefore understating the work undertaken in the Child and Family Centres. The new method for reporting is more representative of the services provided.

Strategic Objective 3

Provision of Services and Interventions that Reduce the Risk of Re-Substantiated Reports of Abuse

The Directorate provides care and protection services for children and young people. A reduced re-substantiation rate is an indication that appropriate assessment, evaluation of risk and action have been taken to minimise opportunities for abuse or neglect or the risk of abuse and neglect to recur. Repeated occurrences of maltreatment, as indicated by re-substantiation, are also an indicator of cumulative harm which can have a damaging impact on children and young people. It is a national indicator for child protection services.

Strategic Indicator 3: Re-substantiation Rates

	2014-15 Budget %	2015-16 Budget %	2016-17 Target %	2017-18 Target %	2018-19 Target %
Re-substantiation Rate — Within 3 Months	15	14	14	14	14
Re-substantiation Rate — Within 12 Months	28	26	26	26	26

Strategic Objective 4

Improve the Outcomes for People in the Community by Providing a Range of Support and Services

The Directorate provides funding to community organisations to deliver community development activities, counselling, referral services and emergency relief. The community organisations work in partnership with the ACT Government to build stronger communities and enhance resilience, strengthen capacity and facilitate participation of individuals and the broader community.

Strategic Indicator 4: Value of Community Services Support Programs

2014-15	2015-16	2016-17	2017-18	2018-19
Budget	Budget	Target	Target	Target
\$'000	\$'000	\$'000	\$'000	\$'000
9,895	9,962	10,248	10,542	10,845

Strategic Objective 5

Promote and Increase Participation in Community Life by Canberrans, Including Those From Culturally and Linguistically Diverse Backgrounds

The Directorate promotes participation in community life by those from culturally and linguistically diverse backgrounds by hosting the annual National Multicultural Festival.

The number of community groups participating in the National Multicultural Festival each year is an indicator of the extent to which community groups participate in community life in the ACT.

Strategic Indicator 5: Number of Groups Participating in the Annual National Multicultural Festival

	2014-15	2015-16	2016-17	2017-18	2018-19
	Budget	Budget	Target	Target	Target
	No.	No.			
Multicultural Groups	150	150	150	150	150
Community Groups	90	90	90	90	90
Total	240	240	240	240	240

Strategic Objective 6

Provision of Services that Improve Outcomes for Young People Involved with the Justice System

The Directorate aims to improve outcomes by providing support services to young people at risk and support and supervision of young offenders.

Recidivism rates measure the return of young people to the youth justice system, after receiving a final Court Order, and are an indicator of outcomes for young people, in particular whether interventions have been successful in assisting young people to exit the youth justice system.

Strategic Indicator 6: Recidivism of Young People

	2014-15 Budget %	2015-16 Target %	2016-17 Target %	2017-18 Target %	2018-19 Target %
Recidivism of Sentenced Young People in Custody	43	42.5	42.5	42	42
Recidivism of Young People on Community Based Orders	34	34	34	34	34

Strategic Objective 7

Improve Stability of Children in Care through Case Management and Appropriate Services and Programs

The Directorate provides care and protection services for children and young people, promotes their safety within the family unit and, where a child is at risk and cannot remain within the family home, supports the child in out of home care.

Uninterrupted placements signal appropriately targeted intervention, stability and continuity of care and maximises opportunities to achieve positive outcomes for vulnerable children and young people.

Strategic Indicator 7: Proportion of Children Exiting Care Having Experienced No More than Two Placements in Care

2014-15 Budget %	2015-16 Budget %	2016-17 Target %	2017-18 Target %	2018-19 Target %
70	70	75	75	75

Strategic Objective 8

Promote an Anti-violence Culture in the ACT to Ensure that Women Feel Safe

The Directorate works to enhance the status of women and girls in the ACT and to create a community where they are safe, healthy, equally represented, and valued for their contribution to society. This is achieved through the implementation of the ACT Women’s Plan and the Prevention of Violence against Women and Children Strategy. This is also achieved through targeted women’s programs such as grant and leadership programs for women and girls, International Women’s Day and Violence Prevention Awards, and the application of women’s safety assessments to ACT funded events and environment design in urban planning.

Sex-disaggregate data from the annual national survey of community satisfaction with policing, measures women’s perception of safety in public places during the day and at night.

Strategic Indicator 8: The Proportion of ACT Women Who Feel Safe by Themselves in Public Places During the Day and at Night

	2014-15 Budget %	2015-16 Budget %	2016-17 Target %	2017-18 Target %	2018-19 Target %
Day	91	92	93	93	93
Night	36	37	38	38	38

Strategic Objective 9

Promote an age-friendly city to ensure that those aged 60 years and over are included in, and supported to participate in, the community life of the ACT

The Directorate promotes an age-friendly city through the implementation of the whole-of-government ACT Strategic Plan for Positive Ageing and its Actions Plans and positive ageing programs such as the Seniors Grants and Sponsorship Program, the Seniors Card Program, Seniors Week and Elder Abuse Prevention Program, and Life’s Reflections Photographic Competition.

The annual survey measures how satisfied seniors are with the essential features required to make an aged–friendly city: outdoor spaces and buildings; transportation; housing; social participation; respect and social inclusion; community contribution and employment; communication and information; and community support and health services.

Strategic Indicator 9: Seniors’ Satisfaction with Canberra as an Aged–Friendly City

	2014-15 Budget %	2015-16 Budget %	2016-17 Estimate %	2017-18 Estimate %	2018-19 Estimate %
	80	80	80	80	80

Output Classes

Output Class 1: Disability and Therapy Services

Table 2: Output Class 1: Disability and Therapy Services

	2014-15 Estimated Outcome \$'000	2015-16 Budget \$'000
Total Cost¹	117,485	107,724
Government Payment for Outputs	114,873	104,727

Note:

- Total cost includes depreciation and amortisation of \$0.628 million in 2014-15 and \$0.699 million in 2015-16.

Output 1.1: Disability and Therapy Services

Provision of high quality community based, consumer focused disability services through government and non government service providers to meet the accommodation support, community access and support, respite care and wellbeing needs of people with moderate to severe disabilities.

Provision of therapy services for children with delays in development from birth to age eight, and for children, young people and adults with disabilities (i.e. from birth to 65 years), including counselling and support, and assistance with physical, intellectual, communication and other functional disabilities.

The ACT Government made the decision that Disability ACT will exit as a service provider by 30 June 2017 and Therapy ACT by 31 December 2016. The targets reflect the Territory's commitment to continue to provide quality services to the Canberra community during the transition of clients into the NDIS.

Table 3: Output 1.1: Disability and Therapy Services

	2014-15 Estimated Outcome \$'000	2015-16 Budget \$'000
Total Cost¹	103,387	107,724
Government Payment for Outputs	101,312	104,727

Note:

- Total cost includes depreciation and amortisation of \$0.670 million in 2014-15 and \$0.699 million in 2015-16.

Table 4: Output 1.2: Therapy Services

	2014-15 Estimated Outcome \$'000	2015-16 Budget \$'000
Total Cost¹	14,098	n/a
Government Payment for Outputs	13,561	n/a

Note:

- This output has been incorporated with Output 1.1, now referred to as Disability and Therapy Services.

Output Class 2: Early Intervention Services

Table 5: Output Class 2.1: Early Intervention Services

	2014-15	2015-16
	Estimated Outcome	Budget
	\$'000	\$'000
Total Cost¹	24,818	25,241
Government Payment for Outputs	23,431	23,921

Note:

1. Total cost includes depreciation and amortisation of \$0.713 million in 2014-15 and \$0.713 million in 2015-16.

Provision of early intervention and prevention services, which are provided through a universal platform with targeted services for vulnerable families. Services provided include parenting information available on-line and through parenting tip sheets, sustained home visiting, parenting advice and support services, specialist clinical services, community development and community education. Services are delivered by community organisations or in partnership with other agencies, local community organisations and service providers.

Output Class 3: Community Participation

Table 6: Output Class 3.1: Community Participation

	2014-15	2015-16
	Estimated Outcome	Budget
	\$'000	\$'000
Total Cost¹	22,009	21,555
Government Payment for Outputs	20,840	20,439

Note:

1. Total cost includes depreciation and amortisation of \$0.009 million in 2014-15 and \$0.009 million in 2015-16.

Provision of a variety of support and development activities that strengthen engagement, foster community relations and participation, and build community capacity, including improved access to services.

Output Class 4: Child and Youth Protection Services

Table 7: Output Class 4.1: Child and Youth Protection Services

	2014-15	2015-16
	Estimated Outcome	Budget
	\$'000	\$'000
Total Cost¹	87,659	83,513
Government Payment for Outputs	84,924	81,356

Note:

1. Total cost includes depreciation and amortisation of \$1.840 million in 2014-15 and \$1.877 million in 2015-16.

Output 4.1: Child and Youth Protection Services

Provision of statutory care and protection and youth justice services aimed at improving and promoting the safety and the wellbeing of children, young people, their families and the community.

Accountability Indicators

Output Class 1: Disability and Therapy Services

Output 1.1: Disability and Therapy Services

Table 8: Accountability Indicators Output 1.1

	2014-15 Targets	2014-15 Estimated Outcome	2015-16 Targets
a. Accommodation support (number of places) ¹	500	504	n/a
b. Community support (number of people accessing service) ¹	1,000	983	n/a
c. Community Access (hours of service) ¹	260,000	261,547	n/a
d. Respite - centre based (number of bed nights) ¹	6,300	5,979	n/a
e. Respite – in own home (number of hours) ¹	50,000	51,628	n/a
f. The number of Disability ACT clients in supported accommodation group homes that have an approved plan with the NDIS (cumulative) ²	n/a	n/a	142
g. Hours of therapy services provided ¹	68,500	54,800	n/a
h. Average cost per hour of therapy service to an individual or group ¹	\$185.05	\$247.46	n/a
i. Hours of therapy services provided to clients that have phased or have an approved plan with the NDIS ^{2,3}	n/a	n/a	51,375
j. Client satisfaction as measured by annual survey ¹	78%	78%	n/a
k. Client satisfaction with therapy services as measured by annual survey ¹	85%	85%	n/a
l. Client satisfaction of Disability ACT as measured by annual survey ^{2,4}	n/a	n/a	78%
m. Client satisfaction of Therapy ACT as measured by annual survey ^{2,4}	n/a	n/a	85%
n. Cost per head of population of Disability ACT	\$252.43	\$278	\$278
o. Cost per head of population of Therapy ACT	n/a	n/a	\$32.46
p. New referrals actioned within five working days ¹	95%	95%	n/a

Notes:

1. This indicator has been discontinued.
2. This is a new indicator.
3. Hours of therapy services to an individual, group or the community. Hours of service to an individual may include assessments, intervention and consultations with families or other providers of service to the client.
4. Participants of the NDIS will be surveyed as part of the national client satisfaction process.

Output Class 2: Early Intervention Services

Output 2.1: Early Intervention

Table 9: Accountability Indicators Output 2.1

	2014-15 Targets	2014-15 Estimated Outcome	2015-16 Targets
a. Number of group sessions	500	500	500
b. Number of Community Development/Education Programs	150	150	150
c. Number of families supported through the Parents as Teachers Program	160	160	160
d. Client satisfaction with services	90%	90%	90%
e. Cost per head of population	\$61.94	\$63	\$63

Output Class 3: Community Participation

Output 3.1: Community Participation

Table 10: Accountability Indicators Output 3.1

	2014-15 Targets	2014-15 Estimated Outcome	2015-16 Targets
a. Number of Community Capacity Building projects	15	15	15
b. Number of visits to community service organisations	26	26	26
c. Funded organisations' satisfaction with government contract administration (as measured by annual survey)	85%	85%	90%
d. Percentage of participants that successfully complete the Work Experience and Support Program for migrants	85%	85%	85%
e. Development of an ACT Aboriginal and Torres Strait Islander Agreement ¹	1	1	n/a
f. Develop a whole of government implementation plan for the ACT Aboriginal and Torres Strait Islander Agreement, which includes an appropriate performance management and reporting framework	n/a	n/a	1
g. Regulatory and process reform initiatives	4	4	4
h. Cost per head of population	\$54.83	\$56	\$54

Note:

1. This accountability indicator has been achieved and replaced with the new deliverable f.

Output Class 4: Child and Youth Protection Services

Output 4.1: Child and Youth Protection Services

Table 11: Accountability Indicators Output 4.1

	2014-15 Targets	2014-15 Estimated Outcome	2015-16 Targets
a. Number of custody days used annually	7,500	7,500	7,500
b. Number of Community Youth Justice clients ¹	315	315	n/a
c. Number of individual clients supported by the Turnaround Program ¹	38	38	n/a
d. Youth Justice Case Plans completed	90%	90%	90%
e. Average investment per Youth Services client ²	\$25,192	\$25,192	n/a
f. Child Protection Reports and Child Concern Reports about children and young people	15,000	15,000	15,000
g. Child Protection Reports requiring appraisal	2,400	1,350	1,350
h. Number of Child Protection Reports received and proceeding to appraisal that were substantiated	700	555	555
i. Number of children and young people receiving a Care and Protection service during the year ¹	3,500	3,500	n/a
j. Number of children and young people receiving a service during the year ³	n/a	n/a	2,500
k. Number of Aboriginal and Torres Strait Islander children and young people receiving support during the year	500	500	520
l. Total number of children and young people for whom the Director General has parental responsibility	580	580	610
m. Total out of home care days used annually	225,000	225,000	235,000
n. Number of out of home care days used by Aboriginal and Torres Strait Islander children and young people	54,000	54,000	57,000
o. Average investment per out of home care day	\$154	\$154	\$151
p. Number of permanency placements	20	20	20

Notes:

1. This indicator has been discontinued and has been replaced by (j) following the integration of Care and Protection Services and Youth Justice Services from 2015-16.
2. This indicator has been discontinued in 2015-16 following the integration of Care and Protection Services and Youth Justice Services.
3. This is a new indicator reflecting the integration of Care and Protection Services and Youth Justice Services from 2015-16 and replaces indicators b, c, and i.

Changes to Appropriation

Table 12: Changes to appropriation—Government Payment for Outputs, Controlled

	2014-15 Estimated Outcome \$'000	2015-16 Budget \$'000	2016-17 Estimate \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000
2014-15 Budget	232,091	214,389	217,366	222,373	222,373
FMA Section 16B Rollovers from 2013-14					
Community Facilities - Management, repairs and maintenance	520	-	-	-	-
Community Helping Aboriginal Australians to Negotiate Choices Leading to Employment and Success (CHANCES)	219	-	-	-	-
Aboriginal and Torres Strait Islander Scholarship Program	77	-	-	-	-
Aboriginal and Torres Strait Islander Elected Body Elections	47	-	-	-	-
Children and Young People System Upgrade	30	-	-	-	-
More Men's Sheds	13	-	-	-	-
2015-16 Budget Policy Adjustments					
Support for People with Disability – New respite property	-	-	87	87	87
A Step Up For Our Kids	-	11,987	11,944	8,927	6,089
Bendora Through Care Unit	-	299	-	-	-
Better Services Program (Strengthening Families)	-	469	243	-	-
Children and Young People Death Review Committee	-	193	198	-	-
Client Management System for Child and Youth Protection Services	-	283	684	865	715
Contribution to Urban Renewal and Access Canberra	-	(87)	(48)	(42)	(40)
Disability Services - Indexation	-	1,685	-	-	-
Growing Healthy Families	-	624	640	-	-
Countering Domestic Violence – More Support for Domestic and Sexual Violence Services	-	250	-	-	-
General Savings	-	(837)	(349)	(347)	(340)
2015-16 Budget Technical Adjustments					
Revised Indexation Parameters	-	-	-	(1,819)	3,751
Revised Indexation Parameters – Community Sector Funding	-	(231)	(298)	(370)	(446)
Revised Superannuation Parameters	-	472	(122)	(411)	(583)
Redirection of SACS contribution to the National Disability Insurance Agency	-	258	394	(132)	110
Social and Community Services (SACS) Pay	-	(428)	(1,009)	(606)	42

	2014-15 Estimated Outcome \$'000	2015-16 Budget \$'000	2016-17 Estimate \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000
Equity Award					
Treasurer's Advance- Workers Compensation Premium and Emergency Support Services	11,029	-	-	-	-
Transfer - ArtsACT and Community Facilities to CMTEDD	(533)	-	-	-	-
Commonwealth Grant - Assistance to States for DisabilityCare Australia	-	1,417	12,490	43,817	15,715
Commonwealth Grant - National Disability SPP	(183)	(300)	(500)	(700)	400
Commonwealth Grant - Pay Equity for Social and Community Services Sector	758	-	-	-	766
2015-16 Budget	244,068	230,443	241,720	271,642	248,639

Table 13: Changes to appropriation—Controlled Capital Injections

	2014-15 Estimated Outcome \$'000	2015-16 Budget \$'000	2016-17 Estimate \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000
2014-15 Budget	4,795	-	-	-	-
FMA Section 16B Rollovers from 2013-14					
Kingston Visual Arts Hub (Feasibility Study)	140	-	-	-	-
Ainslie Music Hub	117	-	-	-	-
Gorman House Multi-Art Hub	98	-	-	-	-
Replacement of Canberra Seniors Centre (Design)	92	-	-	-	-
Youth Engagement and Family Support for Youth	70	-	-	-	-
Children and Young People System Upgrade	50	-	-	-	-
Intervention Services	26	-	-	-	-
Disability Housing - Respite and congregate living housing (design)	13	-	-	-	-
Aboriginal and Torres Strait Islander Early Childhood Development - Third Child and Family Centre NP	12	-	-	-	-
2015-16 Budget Policy Adjustments					
Support for People with Disability – New respite property	-	1,319	28	28	28
Client Management System for Child and Youth Protection Services	-	1,188	1,584	-	-
2015-16 Budget Technical Adjustments					
Revised Funding Profile - A new respite property	(1,075)	1,075	-	-	-
Revised Funding Profile - Disability housing -	(73)	73	-	-	-

	2014-15 Estimated Outcome \$'000	2015-16 Budget \$'000	2016-17 Estimate \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000
respite and congregate living housing (design)					
Transfer - ArtsACT and Community Facilities to CMTEDD	(517)	-	-	-	-
Transfer - Capital upgrade funding from CMTEDD	367	376	386	395	404
2015-16 Budget	4,115	4,031	1,998	423	432

Financial Statements

Table 14: Community Service Directorate: Operating Statement

2014-15 Budget \$'000		2014-15 Est'd outcome \$'000	2015-16 Budget \$'000	Var %	2016-17 Estimate \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000
Income							
Revenue							
232,091	Government Payment for Outputs	244,068	230,443	-6	241,720	271,642	248,639
1,862	User Charges - Non ACT Government	1,862	1,933	4	1,929	1,926	1,926
28	Interest	28	28	-	29	29	29
1,035	Other Revenue	1,035	1,218	18	1,171	1,124	1,124
460	Resources Received Free of Charge	460	460	-	460	460	460
235,476	Total Revenue	247,453	234,082	-5	245,309	275,181	252,178
Gains							
1,264	Other Gains	1,264	1,620	28	1,620	1,620	1,620
1,264	Total Gains	1,264	1,620	28	1,620	1,620	1,620
236,740	Total Income	248,717	235,702	-5	246,929	276,801	253,798
Expenses							
80,274	Employee Expenses	86,948	81,047	-7	84,958	84,457	85,582
12,565	Superannuation Expenses	12,565	13,739	9	13,932	13,854	13,853
36,091	Supplies and Services	39,886	34,411	-14	35,422	35,803	36,301
3,241	Depreciation and Amortisation	3,190	3,298	3	3,340	3,736	3,736
91	Borrowing Costs	91	91	-	91	91	91
106,890	Grants and Purchased Services	109,211	105,364	-4	111,074	141,104	116,479
80	Other Expenses	80	83	4	83	83	83
239,232	Total Expenses	251,971	238,033	-6	248,900	279,128	256,125
-2,492	Operating Result	-3,254	-2,331	28	-1,971	-2,327	-2,327
Other Comprehensive Income							
<i>Items that will not be reclassified</i>							
729	Net Effect of Correction of an Error	729	889	22	889	889	889
56	Inc/Dec in Asset Revaluation Reserve	56	0	-100	0	0	0
785	Total Other Comprehensive Income	785	889	13	889	889	889
-1,707	Total Comprehensive Income	-2,469	-1,442	42	-1,082	-1,438	-1,438

Table 15: Community Service Directorate: Balance Sheet

		2014-15	2015-16	%	2016-17	2017-18	2018-19
2014-15		Est'd	Budget		Estimate	Estimate	Estimate
Budget		outcome	\$'000		\$'000	\$'000	\$'000
\$'000		\$'000					
Current Assets							
6,879	Cash and Cash Equivalents	9,488	5,878	-38	5,878	5,878	5,878
2,180	Receivables	2,300	2,300	-	2,300	2,300	2,300
80	Capital Works in Progress	0	0	-	0	0	0
93	Other Current Assets	1,066	1,066	-	1,066	1,066	1,066
9,232	Total Current Assets	12,854	9,244	-28	9,244	9,244	9,244
Non Current Assets							
2,418	Receivables	2,192	2,220	1	2,249	2,278	2,307
71,979	Property, Plant and Equipment	67,896	70,145	3	72,695	72,084	71,482
297	Intangibles	402	382	-5	362	342	322
0	Capital Works in Progress	0	1,188	#	0	0	0
74,694	Total Non Current Assets	70,490	73,935	5	75,306	74,704	74,111
83,926	TOTAL ASSETS	83,344	83,179	..	84,550	83,948	83,355
Current Liabilities							
9,254	Payables	8,879	8,885	..	8,891	8,897	8,903
264	Interest-Bearing Liabilities	202	202	-	202	202	202
1,269	Finance Leases	1,133	1,155	2	1,177	1,199	1,221
24,311	Employee Benefits	27,054	24,635	-9	25,414	26,193	26,972
36	Other Provisions	0	0	-	0	0	0
917	Other Liabilities	4,634	4,634	-	4,634	4,634	4,634
36,051	Total Current Liabilities	41,902	39,511	-6	40,318	41,125	41,932
Non Current Liabilities							
407	Interest-Bearing Liabilities	206	206	-	206	206	206
1,219	Finance Leases	1,467	1,298	-12	1,129	960	791
1,908	Employee Benefits	1,700	1,856	9	2,023	2,149	2,275
1,403	Other	1,487	1,487	-	1,487	1,487	1,487
4,937	Total Non Current Liabilities	4,860	4,847	..	4,845	4,802	4,759
40,988	TOTAL LIABILITIES	46,762	44,358	-5	45,163	45,927	46,691
42,938	NET ASSETS	36,582	38,821	6	39,387	38,021	36,664
REPRESENTED BY FUNDS EMPLOYED							
36,779	Accumulated Funds	31,525	33,764	7	34,330	32,964	31,607
6,159	Reserves	5,057	5,057	-	5,057	5,057	5,057
42,938	TOTAL FUNDS EMPLOYED	36,582	38,821	6	39,387	38,021	36,664

Table 16: Community Service Directorate: Statement of Changes in Equity

2014-15 Budget \$'000		2014-15 Est'd Outcome \$'000	2015-16 Budget \$'000	%	2016-17 Estimate \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000
Opening Equity							
192,928	Opening Accumulated Funds	190,414	31,525	-83	33,764	34,330	32,964
56,887	Opening Asset Revaluation Reserve	55,785	5,057	-91	5,057	5,057	5,057
249,815	Balance at the Start of the Reporting Period	246,199	36,582	-85	38,821	39,387	38,021
Comprehensive Income							
729	Net Effect of Correction of an Error	729	889	22	889	889	889
-2,492	Operating Result for the Period	-3,254	-2,331	28	-1,971	-2,327	-2,327
56	Inc/Dec in Asset Revaluation Reserve Surpluses	56	0	-100	0	0	0
-1,707	Total Comprehensive Income	-2,469	-1,442	42	-1,082	-1,438	-1,438
50,784	Transfer to/from Accumulated Funds	50,784	0	-100	0	0	0
-50,784	Movement in Asset Revaluation Reserve	-50,784	0	100	0	0	0
0	Total Movement in Reserves	0	0	-	0	0	0
Transactions Involving Owners Affecting Accumulated Funds							
4,795	Capital Injections	4,115	4,031	-2	1,998	422	431
-350	Capital Distributions to Government	-350	-350	-	-350	-350	-350
-209,615	Inc/Dec in Net Assets due to Admin Restructure	-210,913	0	100	0	0	0
-205,170	Total Transactions Involving Owners Affecting Accumulated Funds	-207,148	3,681	102	1,648	72	81
Closing Equity							
36,779	Closing Accumulated Funds	31,525	33,764	7	34,330	32,964	31,607
6,159	Closing Asset Revaluation Reserve	5,057	5,057	-	5,057	5,057	5,057
42,938	Balance at the End of the Reporting Period	36,582	38,821	6	39,387	38,021	36,664

Table 17: Community Service Directorate: Cash Flow Statement

Budget At 30/6/15 \$'000		2014-15 Est'd outcome \$'000	Budget At 30/6/16 \$'000	Var %	Estimate At 30/6/17 \$'000	Estimate At 30/6/18 \$'000	Estimate At 30/6/19 \$'000
CASH FLOWS FROM OPERATING ACTIVITIES							
Receipts							
232,091	Cash from Government for Outputs	244,068	230,443	-6	241,720	271,642	248,639
1,862	User Charges	1,862	1,933	4	1,929	1,926	1,926
14,152	Other Receipts	14,661	13,195	-10	13,855	16,954	14,843
248,105	Operating Receipts	260,591	245,571	-6	257,504	290,522	265,408
Payments							
79,038	Related to Employees	84,899	83,281	-2	83,983	83,523	84,648
12,578	Related to Superannuation	12,578	13,753	9	13,945	13,867	13,866
35,767	Related to Supplies and Services	39,562	34,024	-14	35,060	35,441	35,939
86	Borrowing Costs	86	86	-	86	86	86
106,273	Grants and Purchased Services	108,594	104,696	-4	110,382	140,411	115,786
13,714	Other	14,223	12,669	-11	13,376	16,522	14,411
247,456	Operating Payments	259,942	248,509	-4	256,832	289,850	264,736
649	NET CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIES	649	-2,938	-553	672	672	672
CASH FLOWS FROM INVESTING ACTIVITIES							
Payments							
1,162	Purchase of Property, Plant and Equipment and Capital Works	432	4,031	833	1,998	423	432
0	Purchase of Land and Intangibles	50	0	-100	0	0	0
1,162	Investing Payments	482	4,031	736	1,998	423	432
-1,162	NET CASH INFLOW/(OUTFLOW) FROM INVESTING ACTIVITIES	-482	-4,031	-736	-1,998	-423	-432
CASH FLOWS FROM FINANCING ACTIVITIES							
Receipts							
4,795	Capital Injections from Government	4,115	4,031	-2	1,998	423	432
4,795	Financing Receipts	4,115	4,031	-2	1,998	423	432
Payments							
350	Distributions to Government	350	350	-	350	350	350
322	Repayment of Finance Leases	322	322	-	322	322	322

Budget At 30/6/15 \$'000		2014-15 Est'd outcome \$'000	Budget At 30/6/16 \$'000	Var %	Estimate At 30/6/17 \$'000	Estimate At 30/6/18 \$'000	Estimate At 30/6/19 \$'000
556	Payment of Transferred Cash Balances	1,854	0	-100	0	0	0
1,228	Financing Payments	2,526	672	-73	672	672	672
3,567	NET CASH INFLOW/(OUTFLOW) FROM FINANCING ACTIVITIES	1,589	3,359	111	1,326	-249	-240
3,054	NET INCREASE / (DECREASE) IN CASH HELD	1,756	-3,610	-306	0	0	0
3,825	CASH AT THE BEGINNING OF REPORTING PERIOD	7,732	9,488	23	5,878	5,878	5,878
6,879	CASH AT THE END OF REPORTING PERIOD	9,488	5,878	-38	5,878	5,878	5,878

Notes to the Controlled Budget Statements

Significant variations are as follows:

Operating Statement

- Government payment for Output:
 - the increase of \$11.977 million in the 2014-15 estimated outcome from the original budget is mainly due to money received from the Treasurer' Advance (\$11.029 million) and the rollover of funding for initiatives to 2014-15 (\$0.906 million); and
 - the decrease of \$13.625 million in the 2015-16 Budget from the 2014-15 estimated outcome is mainly due to reductions in Commonwealth grant funding (\$5.733 million), cessation of prior year funding (\$13.909 million) and savings measures (\$0.924 million). Partially offset by adjustments from the revised audit outcome of salary and wages (\$2.257 million) and new initiatives for 2015-16 (\$3.803 million).
- Suppliers and services expenses:
 - the increase of \$3.795 million in the 2014-15 estimated outcome from the original budget is mainly due to additional funding received for prior year expenditure (\$3.868 million) and rollover of funding for initiatives to 2014-15 (\$0.077 million); and
 - the decrease of \$5.475 million in the 2015-16 Budget from the 2014-15 estimated outcome is mainly due to cessation of prior year funding (\$1.932 million), savings initiatives (\$1.103 million) and reduction in prior year funding (\$3.868 million), offset by new initiatives (\$1,263 million).
- Grants and purchased services:
 - the increase of \$2.321 million in the 2014-15 estimated outcome from the original budget is mainly due to the rollover of prior year funding (\$0.296 million), additional funding received for emergency support services (\$1.000 million) and the Royal commission into child sex abuse (\$0.300 million) and an increase in Commonwealth funding (\$0.758 million); and
 - the decrease of \$3.847 million in the 2015-16 Budget from the 2014-15 estimated outcome is mainly due to prior year savings (\$2.158 million), ceasing initiatives (\$3.104 million) and a decrease in Commonwealth grant funding (\$3.285 million) partially offset by new initiatives (\$2.250 million) and non salary indexation (\$2.713 million)

Balance Sheet

- Cash and cash equivalent:
 - the increase of \$2.609 million in the 2014-15 estimated outcome from the original budget is mainly due to the audited outcome flow on adjustment (\$3.912 million) offset by the transfer of functions to Chief Minister, Treasury and Economic Development Directorate (\$1.298 million); and
 - the decrease of \$3.610 million in the 2015-16 Budget from the 2014-15 estimated outcome is mainly due to the rundown of monies held to meet operational costs during the 2015-16.
- Non-current assets:
 - the decrease of \$4.204 million in the 2014-15 estimated outcome from the original budget is mainly due to the revised funding profile for capital works projects (\$1.148 million) and the revised audit outcome flow on adjustment (\$3.064 million);
 - the increase of \$3.455 million in the 2015-16 Budget from the 2014-15 estimated outcome is mainly due to the revised funding profile for capital works projects (\$1.891 million) and new initiatives (\$1.319 million).
- Total liabilities:
 - the increase of \$5.774 million in the 2014-15 estimated outcome from the original budget is primarily due to the receipt of revenue in advance (\$3.774 million) and 2013-14 audited outcome of employee benefits (\$1.984 million); and
 - the decrease of \$2.404 million in the 2015-16 Budget from the 2014-15 estimated outcome is primarily due to movements in the provisioning of employee benefits.

Statement of Changes in Equity and Cash Flow Statement

Variations in the Statements are explained in the notes above.

Table 18: Disability and Therapy Services: Operating Statement

2014-15 Budget		2014-15 Est'd Outcome \$'000	2015-16 Budget \$'000	Var %	2016-17 Estimate \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000
Revenue							
108,520	Government Payment for Outputs	114,873	104,727	-8	114,735	147,887	124,357
1,177	User Charges - Non ACT Government	1,177	1,207	3	1,207	1,207	1,207
28	Interest	28	28	-	29	29	29
50	Other Revenue	50	50	-	50	50	50
142	Resources Received Free of Charge	142	142	-	142	142	142
109,917	Total Revenue	116,270	106,154	-8	116,163	149,315	125,785
Expenses							
37,433	Employee Expenses	41,284	36,562	-10	36,908	36,836	37,220
5,672	Superannuation Expenses	5,672	6,566	16	6,476	6,454	6,431
17,483	Supplies and Services	18,800	16,558	-8	17,086	17,104	17,355
670	Depreciation and Amortisation	628	699	11	741	741	741
41	Borrowing Costs	41	41	-	41	41	41
49,485	Grants and Purchased Services	51,060	47,298	-7	56,327	89,542	65,400
110,784	Total Ordinary Expenses	117,485	107,724	-7	117,579	150,718	127,188
-867	Operating Result	-1,215	-1,570	-29	-1,416	-1,403	-1,403

Table 19: Early Intervention Services: Operating Statement

2014-15 Budget		2014-15 Est'd Outcome \$'000	2015-16 Budget \$'000	Var %	2016-17 Estimate \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000
Revenue							
22,738	Government Payment for Outputs	23,431	23,921	3	24,311	24,457	24,887
0	Other Revenue	0	92	#	47	0	0
22,738	Total Revenue	23,431	24,013	4	24,358	24,457	24,887
Expenses							
7,631	Employee Expenses	8,080	8,227	2	8,341	8,434	8,552
1,020	Superannuation Expenses	1,020	997	-2	986	986	995
2,990	Supplies and Services	3,283	3,182	6	3,234	3,225	3,301
712	Depreciation and Amortisation	713	713	-	713	713	713
15	Borrowing Costs	15	15	-	15	15	15
11,678	Grants and Purchased Services	11,678	12,077	3	12,220	12,231	12,458
29	Other Expenses	29	30	3	30	30	30
24,075	Total Ordinary Expenses	24,818	25,241	3	25,539	25,634	26,064
-1,337	Operating Result	-1,387	-1,228	11	-1,181	-1,177	-1,177

Table 20: Community Participation: Operating Statement

2014-15 Budget \$'000	2014-15 Est'd Outcome \$'000	2015-16 Budget \$'000	Var %	2016-17 Estimate \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000
Income						
Revenue						
20,181 Government Payment for Outputs	20,840	20,439	-15	19,933	19,058	19,624
4 User Charges - Non ACT Government	4	28	600	28	25	25
883 Other Revenue	883	974	10	974	974	974
12 Resources Received Free of Charge	12	12	-	12	12	12
21,080 Total Revenue	21,739	21,453	-14	20,947	20,069	20,635
Gains						
1,264 Other Gains	1,264	1,620	28	1,620	1,620	1,620
1,264 Total Gains	1,264	1,620	28	1,620	1,620	1,620
22,344 Total Income	23,003	23,073	-12	22,567	21,689	22,255
Expenses						
4,238 Employee Expenses	4,278	4,211	-11	3,867	3,107	3,212
324 Superannuation Expenses	324	443	37	419	363	371
5,660 Supplies and Services	5,873	5,420	-37	5,173	5,047	5,122
9 Depreciation and Amortisation	9	9	-	9	9	9
1 Borrowing Costs	1	1	-	1	1	1
11,078 Grants and Purchased Services	11,524	11,471	..	11,484	11,542	11,920
21,310 Total Ordinary Expenses	22,009	21,555	-14	20,953	20,069	20,635
1,034 Operating Result	994	1,518	53	1,614	1,620	1,620

Table 21: Child and Youth Protection Services: Operating Statement

2014-15 Budget \$'000	2014-15 Est'd Outcome \$'000	2015-16 Budget \$'000	Var %	2016-17 Estimate \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000
Revenue						
80,652 Government Payment for Outputs	84,924	81,356	-2	82,740	80,239	79,770
681 User Charges - Non ACT Government	681	698	2	694	694	694
102 Other Revenue	102	102	-	100	100	100
306 Resources Received Free of Charge	306	306	-	306	306	306
81,741 Total Revenue	86,013	82,462	-2	83,840	81,339	80,870
Expenses						
30,972 Employee Expenses	33,306	32,047	-4	35,842	36,080	36,598
5,549 Superannuation Expenses	5,549	5,733	3	6,051	6,051	6,056
9,958 Supplies and Services	11,930	9,251	-11	9,928	10,426	10,522
1,850 Depreciation and Amortisation	1,840	1,877	2	1,877	2,273	2,273
34 Borrowing Costs	34	34	-	34	34	34
34,649 Grants and Purchased Services	34,949	34,518	-1	31,043	27,789	26,701
51 Other Expenses	51	53	4	53	53	53
83,063 Total Ordinary Expenses	87,659	83,513	-3	84,828	82,706	82,237
-1,322 Operating Result	-1,646	-1,051	36	-988	-1,367	-1,367

HOUSING ACT

Purpose

Housing ACT's purpose is to provide safe, affordable and appropriate housing that meets the needs and circumstances of low income and disadvantaged families. Housing ACT also funds and supports the specialist homelessness sector to assist and support homeless people in the ACT or those at risk of becoming homeless. In doing so, Housing ACT helps to build their resilience and alleviate social isolation, building a safer, stronger and more inclusive community. The provision of stable long-term and affordable housing provides tenants with a greater opportunity to more fully participate in the social, economic, civic and recreational activities and reach their potential.

2015-16 Priorities

Strategic and operational priorities for 2015-16 include:

- improving services to some of the most vulnerable in the community, and in particular expanding the options for housing older people and the homeless through the construction of housing specifically to accommodate older people, including for older public housing tenants to enable them to re-locate to smaller and more appropriate housing better suited to their needs, and for older Aboriginal and Torres Strait Islanders specifically built to meet their needs;
- providing better access to disability, housing and homelessness services and child and youth supports through a single human services gateway;
- continuing to actively manage the public housing portfolio to better align the portfolio to tenant needs, now and into the future, through the self-funded capital program;
- supporting Public Housing Renewal for the redevelopment of public housing along Northbourne Avenue and a number of other major multi-unit sites across Canberra. New, purpose-built energy efficient and appropriate housing will be provided to replace the public housing sold under the Public Housing Renewal Program, continuing the “salt and peppering” of public housing throughout Canberra, and in particular through the provision of public housing in the newly developing areas of the city;
- undertaking works at properties occupied by older public housing tenants, particularly those located in multi-unit complexes or close to the city, to improve the amenity and safety and security for those tenants;
- undertaking works to improve the energy efficiency of public housing, focussing in the first instance on improving the thermal comfort of tenants by improving the building shell, such as through installing insulation, reducing draughts and implementing other measures to reduce heat loss. These measures also assist tenants to reduce their energy consumption and their cost of living expenses;

- exploring further opportunities for providing housing and assistance for people with a disability under the National Disability Insurance Scheme; and
- providing improved employment opportunities for tenants and other disadvantaged people through partnering with Spotless, Housing ACT’s maintenance contractor.

Estimated Employment Level

Table 22: Estimated Employment Level

	2013-14 Actual Outcome	2014-15 Budget	2014-15 Estimated Outcome	2015-16 Budget
Staffing (FTE)	228	234.5 ¹	240	242 ²

Note(s):

1. The increase in number of employees (FTEs) in 2014-15 is due to the transfer of records management and management of the sub-registry operations in Nature Conservation House to Housing ACT and the additional staffing associated with the Taskforce for implementing the Public Housing Renewal Program.
2. The increase in FTEs in 2015-16 is due to the additional funding for the One Human Services Gateway function as part of the Better Human Services Initiative funded by Government in the 2015-16 Budget and additional staffing for community awareness, tenancy liaison and tenancy relocations under the Public Housing Renewal Program.

Strategic Objectives and Indicators

Strategic Objective 1

Appropriately housing people most in need

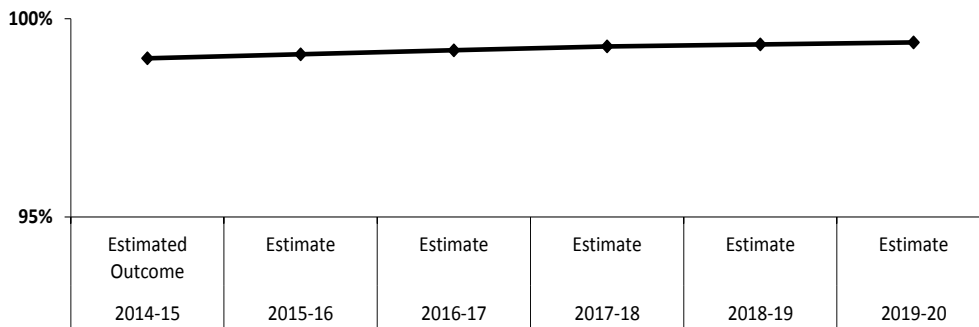
Housing assistance is targeted at those most in need in the community. Stable, safe and secure long term housing provides the foundation upon which individuals and families can build their future, engage with the community and take up opportunities for education, training and employment and to build capacity and resilience. Therefore, the provision of housing assistance assists to reduce social isolation and disadvantage and build a safer, healthy and more inclusive community where people are better able to participate and take opportunities to achieve their potential.

Strategic Indicator 1

Of all new households that were allocated within three months, the proportion that were in the greatest need.

Allocating housing to those most in need in the community remains the key focus for public housing. This indicator measures the proportion of those housed within a three month period that were in the greatest need, where need may include: being homeless, women, with or without children, escaping domestic violence, being in housing that is detrimental to health and safety or otherwise inappropriate due to the residents having mental health issues, serious medical issues or a disability, including being frail-aged, particularly where the natural support networks are at risk of breaking down.

Percentage of Allocations Housed within 90 days that were in Greatest Need



Strategic Objective 2

Access to safe, affordable and sustainable housing that contributes to the opportunities for social and economic participation

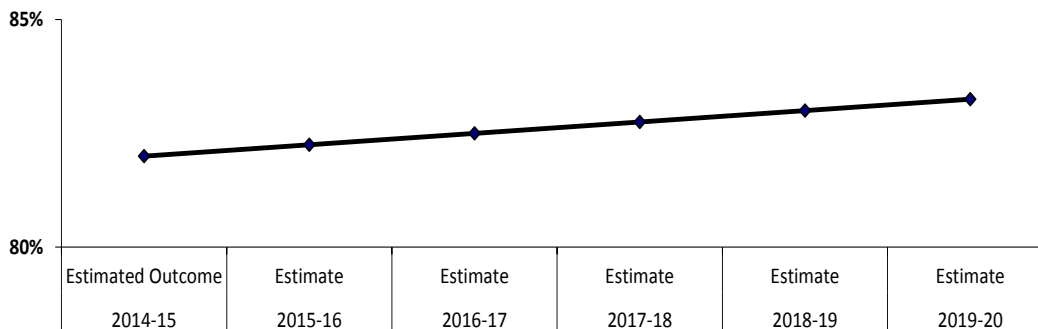
Public housing aims to assist tenants more fully participate in the community and to achieve their potential. Working in partnership with the specialist homelessness service providers, Housing ACT assists vulnerable families to improve their social inclusion through the provision of secure long term sustainable housing and appropriate support and assistance that builds foundation skills and resilience.

Strategic Indicator 2

Providing tenants with the opportunity to be part of the community

Public housing helps build stronger, safer and more cohesive communities through reducing disadvantage and exclusion for some of the most vulnerable in the community. Improving access to education, training and employment opportunities, which will better enable tenants to engage in social, cultural, civic and recreational activities and thereby more fully participate in the community and achieve their potential, is key to achieving successful housing outcomes for public housing tenants.

Percentage of tenants indicating that public housing assists them participate in the community

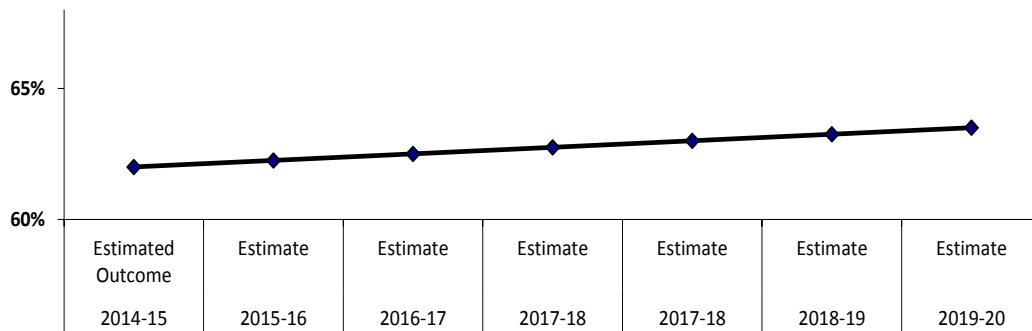


Strategic Indicator 3

Improving employment outcomes for homeless people to support them sustain their tenancy in long term housing.

Key to successful outcomes for tenants transitioning from homelessness or crisis accommodation into mainstream housing is improved access to appropriate and adequate supports that will enable sustainable long term tenancies, improved opportunities for participation and greater access to training, education and employment opportunities. In this way there is a clear pathway from poverty, disadvantage and exclusion. This indicator shows the improvement in employment outcomes as a result of the support and assistance provided to homeless people who sought such assistance whilst engaging with homelessness services.

Improvement in employment outcomes as a result of support



Output Classes

Social housing primarily occurs through the provision of rental housing to low income families. A rental subsidy is provided to eligible tenants, based upon them paying no more than 25% of their assessable household income. In addition, housing is provided to community housing providers, homelessness service providers and other specialist housing providers for their use accommodating and supporting high needs and low income families.

Housing ACT also funds homelessness service providers to provide intensive support and assistance to homeless families, and those at risk of becoming homeless, to address their individual circumstances and needs, and provide them with the skills and capacity to secure and sustain long term housing and enabling them to better participate in the community. There is only one output class for the provision of social housing services.

Output Class 1: Social Housing Services

Table 23: Output Class 1: Social Housing Services

	2014-15 Estimated Outcome \$'000	2015-16 Budget \$'000
Total Cost ¹	166,923	160,243
Government Payment for Outputs	43,359	43,453

Note(s):

1. Total cost includes depreciation and amortisation of \$15.637 million in 2014-15 and \$15.518 million in 2015-16.

Output 1.1: Social Housing Services

The provision of safe, affordable and appropriate housing that supports tenants to sustain their housing long term, and in particular through:

- assessing eligibility for housing, priority and their support needs;
- allocating appropriate housing to eligible applicants and community housing providers and other community sector support providers that best meets their needs; and
- managing the tenancies and managing the public housing property portfolio to ensure that it best meets the needs of tenants.

The provision of funding and support to homelessness and community housing service providers to address homelessness and provide sustainable long term housing options.

Table 24: Output 1.1: Social Housing Services

	2014-15 Estimated Outcome \$'000	2015-16 Budget \$'000
Total Cost ¹	166,923	160,243
Government Payment for Outputs	43,359	43,453

Note(s):

1. Total cost includes depreciation and amortisation of \$15.637 million in 2014-15 and \$15.518 million in 2015-16.

Accountability Indicators

Output Class 1: Social Housing Services

Output 1.1: Social Housing Services

Table 25: Accountability Indicators Output 1.1

	2014-15 Targets	2014-15 Estimated Outcome	2015-16 Targets
a. Allocation of housing to those in greatest need Percentage of public housing allocations to priority and high needs applicants	98%	98%	98%
b. Number of social housing properties ¹ Includes all Housing ACT properties whether tenanted by public housing tenants or head-leased to community service providers	11,671	11,598	11,681
c. Number of tenancies managed by registered community housing providers ² Includes tenants in individual tenantable units such as group shared homes and properties head-leased from Housing ACT	1,225	1,478	1,505
d. Percentage of public housing tenants receiving a rebate	95%	95%	95%
e. Number of client service visits	11,150	11,476	11,150
f. Satisfaction with provision of public housing	75%	75%	75%
g. Average cost per dwelling of public housing ³	\$13,055	\$11,933	\$11,989
h. Satisfaction with provision of community housing	75%	70%	75%
i. Occupancy rate for public housing	99%	99%	99%
j. Percentage of tenant accounts \geq \$500 and four or more weeks in arrears on repayment agreements ⁴	90%	80%	90%
k. Percentage of rent received	99%	99%	99%

Notes:

1. The number of social housing properties is lower than expected in 2014-15 due to the transfer of dwellings to the Land Development Agency under the Public Housing Renewal Program and the delay in some construction projects deferring delivery of dwellings until 2015-16.
2. The number of tenancies managed by the registered community housing providers is dependent upon the results of the construction program for CHC Affordable Housing, the impact of any new providers becoming registered and the transfer of dwellings from Housing ACT as well as the vacancy rates at each provider. The increase in tenancies managed by not-for-profit community housing providers is due to the registration of new community housing providers, a reduction in vacancies and the completion of the Common Ground.
3. The Target for the average cost per dwelling of public housing in 2014-15 includes the proposed demolition and write-off costs for several larger sites. The average cost per dwelling for public housing in 2015-16 excludes the costs associated with the Public Housing Renewal Program as responsibility for this Program transferred to Economic Development in the Chief Minister, Treasury and Economic Development Directorate with the changed Administrative Arrangements of 20 January 2015.
4. In 2014-15, the lower than target percentage of tenant accounts that are greater than or equal to \$500, and four or more weeks in arrears on repayment agreements, is due to the ongoing difficulties facing low income families, particularly with the softening of the economy and lower employment and wages outlook, which has a disproportionate affect on low income families, as opportunities for employment decrease and there are less hours of work available. The tougher economic outlook meant that tenants find it increasingly difficult to make ends meet and to make additional payments to repay debts. Tenancy managers continue to engage with and work with tenants in arrears to resolve their arrears, and particularly make arrangements to repay any arrears in a timely manner.

Changes to Appropriation

Table 26: Changes to appropriation—Government Payment for Outputs, Controlled

	2014-15 Estimated Outcome \$'000	2015-16 Budget \$'000	2016-17 Estimate \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000
2014-15 Budget	43,459	40,369	41,141	42,421	42,421
2015-16 Budget Policy Adjustments					
Better Services Program (One Human Services Gateway)	-	296	148	-	-
Support for Homelessness Services	-	1,520	1,520	-	-
2015-16 Budget Technical Adjustments					
Revised Indexation Parameters	-	(113)	(145)	(180)	(218)
Social and Community Services (SACS) Pay Equity Award	-	61	105	107	591
Commonwealth Grants - National Affordable Housing SPP	(100)	(200)	(300)	(300)	-
Commonwealth Grants - National Partnership Agreement on Homelessness	-	1,520	1,520	-	-
2015-16 Budget	43,359	43,453	43,989	42,048	42,794

Table 27: Changes to appropriation—Capital Injections, Controlled

	2014-15 Estimated Outcome \$'000	2015-16 Budget \$'000	2016-17 Estimate \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000
2014-15 Budget	26,848	10,719	7,000	5,000	5,000
FMA s16B Rollovers from 2013-14					
Expansion of Social Housing	361	-	-	-	-
Housing for Elderly Public Housing Tenants (Design)	290	-	-	-	-
Housing for Older People in the Aboriginal and Torres Strait Islander Community (Design)	75	-	-	-	-
2015-16 Budget Policy Adjustments					
A Step Up For Our Kids - Karinya House	-	736	-	-	-
2015-16 Budget Technical Adjustments					
Revised Funding Profile - Disability Housing Dual Occupancy Housing	(598)	598	-	-	-
Revised Funding Profile - Expansion of Social Housing - Stage 2	(2,134)	2,134	-	-	-
2015-16 Budget	24,842	14,187	7,000	5,000	5,000

Financial Statements

Table 28: Housing ACT: Operating Statement

2014-15 Budget \$'000		2014-15 Est. outcome \$'000	2015-16 Budget \$'000	Var %	2016-17 Estimate \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000
Revenue							
43,459	Government Payment for Outputs	43,359	43,453	..	43,989	42,048	42,794
88,169	User Charges - Non ACT	86,353	86,552	..	86,985	87,419	87,856
	Government						
502	Interest	769	794	3	465	465	465
668	Distribution from Investments with the Territory Banking Account	848	436	-49	375	315	255
10,123	Other Revenue	15,983	5,362	-66	5,851	6,748	6,184
142,921	Total Revenue	147,312	136,597	-7	137,665	136,995	137,554
Expenses							
22,170	Employee Expenses	22,288	24,040	8	24,618	25,216	25,957
2,982	Superannuation Expenses	3,009	3,341	11	3,422	3,504	3,609
89,853	Supplies and Services	88,225	88,868	1	90,370	93,226	95,346
16,605	Depreciation and Amortisation	15,637	15,518	-1	19,375	36,959	15,893
3,568	Borrowing Costs	3,568	3,297	-8	3,085	2,875	2,664
23,302	Grants and Purchased Services	20,846	20,464	-2	20,663	18,161	19,469
17,771	Other Expenses	13,350	4,715	-65	5,026	5,512	5,536
176,251	Total Expenses	166,923	160,243	-4	166,559	185,453	168,474
3,866	Share of Operating Result from Joint Venture accounted for using the Equity Method	2,225	0	-100	0	0	0
-29,464	Operating Result	-17,386	-23,646	-36	-28,894	-48,458	-30,920
Other Comprehensive Income							
	Items that will not be Reclassified Subsequently to Profit or Loss						
48,239	Inc/Dec in Asset Revaluation Reserve Surpluses	6,390	44,323	594	51,340	59,159	52,092
48,239	Total Other Comprehensive Income	6,390	44,323	594	51,340	59,159	52,092
18,775	Total Comprehensive Income	-10,996	20,677	288	22,446	10,701	21,172

Table 29: Housing ACT: Balance Sheet

2014-15 Budget \$'000		2014-15 Est. outcome \$'000	2015-16 Budget \$'000	Var %	2016-17 Estimate \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000
Current Assets							
3,871	Cash and Cash Equivalents	19,409	2,496	-87	4,702	7,840	7,489
9,414	Receivables	8,727	8,834	1	8,966	9,124	9,287
26,739	Investments	42,563	21,818	-49	14,819	6,320	6,821
7,583	Assets Held for Sale	2,219	2,488	12	2,757	3,026	3,295
272	Other Current Assets	556	556	-	556	556	556
47,879	Total Current Assets	73,474	36,192	-51	31,800	26,866	27,448
Non Current Assets							
305	Receivables	305	307	1	310	313	316
4,482,316	Property, Plant and Equipment	4,427,283	4,495,702	2	4,519,695	4,479,262	4,500,216
8,992	Investment Property	8,469	9,452	12	10,433	11,414	12,395
26,298	Capital Works in Progress	21,822	20,053	-8	32,404	150,555	149,786
4,517,911	Total Non Current Assets	4,457,879	4,525,514	2	4,562,842	4,641,544	4,662,713
4,565,790	TOTAL ASSETS	4,531,353	4,561,706	1	4,594,642	4,668,410	4,690,161
Current Liabilities							
8,269	Payables	4,680	4,688	..	4,696	4,704	4,712
4,696	Interest-Bearing Liabilities	4,697	4,673	-1	4,683	4,619	4,511
137	Finance Leases	122	129	6	136	143	150
6,838	Employee Benefits	8,233	8,382	2	8,543	8,704	8,865
5,533	Other Liabilities	4,131	4,131	-	4,131	4,131	4,131
25,473	Total Current Liabilities	21,863	22,003	1	22,189	22,301	22,369
Non Current Liabilities							
67,457	Interest-Bearing Liabilities	67,455	62,782	-7	58,099	53,479	48,968
286	Finance Leases	303	305	1	307	309	311
591	Employee Benefits	670	690	3	710	730	750
68,334	Total Non Current Liabilities	68,428	63,777	-7	59,116	54,518	50,029
93,807	TOTAL LIABILITIES	90,291	85,780	-5	81,305	76,819	72,398
4,471,983	NET ASSETS	4,441,062	4,475,926	1	4,513,337	4,591,591	4,617,763
REPRESENTED BY FUNDS EMPLOYED							
1,209,237	Accumulated Funds	1,214,708	1,227,249	1	1,228,342	1,201,029	1,197,109
3,262,746	Reserves	3,226,354	3,248,677	1	3,284,995	3,390,562	3,420,654
4,471,983	TOTAL FUNDS EMPLOYED	4,441,062	4,475,926	1	4,513,337	4,591,591	4,617,763

Table 30: Housing ACT: Cash Flow Statement

2014-15 Budget \$'000		2014-15 Est. outcome \$'000	2015-16 Budget \$'000	Var %	2016-17 Estimate \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000
CASH FLOWS FROM OPERATING ACTIVITIES							
Receipts							
43,459	Cash from Government for Outputs	43,359	43,453	..	43,989	42,048	42,794
87,460	User Charges	85,998	85,904	..	86,368	86,732	87,017
1,694	Interest Received	1,961	794	-60	465	465	465
668	Distribution from Investments with the Territory Banking Account	848	436	-49	375	315	255
11,182	Other Receipts	16,053	6,498	-60	6,790	7,593	7,029
144,463	Operating Receipts	148,219	137,085	-8	137,987	137,153	137,560
Payments							
22,102	Related to Employees	22,288	24,040	8	24,618	25,216	25,957
2,982	Related to Superannuation	3,009	3,341	11	3,422	3,504	3,609
89,671	Related to Supplies and Services	88,225	88,868	1	90,370	93,226	95,346
3,510	Borrowing Costs	3,510	3,297	-6	3,085	2,875	2,664
23,484	Grants and Purchased Services	20,846	20,464	-2	20,663	18,161	19,469
8,602	Other	3,602	3,700	3	3,700	3,700	3,700
150,351	Operating Payments	141,480	143,710	2	145,858	146,682	150,745
-5,888	NET CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIES	6,739	-6,625	-198	-7,871	-9,529	-13,185
CASH FLOWS FROM INVESTING ACTIVITIES							
Receipts							
72,041	Proceeds from Sale/Maturity of Investments	72,041	91,345	27	77,799	87,799	80,799
53,598	Proceeds from Sale of Property, Plant and Equipment	42,197	35,576	-16	50,490	54,590	64,738
125,639	Investing Receipts	114,238	126,921	11	128,289	142,389	145,537
Payments							
58,425	Purchase of Investments	61,425	71,425	16	73,593	82,042	83,898
82,664	Purchase of Property, Plant and Equipment and Capital Works	63,201	75,144	19	46,816	47,867	49,056
141,089	Investing Payments	124,626	146,569	18	120,409	129,909	132,954
-15,450	NET CASH INFLOW/(OUTFLOW) FROM INVESTING ACTIVITIES	-10,388	-19,648	-89	7,880	12,480	12,583

2014-15 Budget \$'000		2014-15 Est. outcome \$'000	2015-16 Budget \$'000	Var %	2016-17 Estimate \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000
CASH FLOWS FROM FINANCING ACTIVITIES							
Receipts							
26,848	Capital Injections from Government	24,842	14,187	-43	7,000	5,000	5,000
300	Borrowings Received	300	300	-	300	300	300
27,148	Financing Receipts	25,142	14,487	-42	7,300	5,300	5,300
Payments							
5,034	Repayment of Borrowings	5,034	4,997	-1	4,973	4,983	4,919
130	Repayment of Finance Leases	130	130	-	130	130	130
5,164	Financing Payments	5,164	5,127	-1	5,103	5,113	5,049
21,984	NET CASH INFLOW/(OUTFLOW) FROM FINANCING ACTIVITIES	19,978	9,360	-53	2,197	187	251
646	NET INCREASE / (DECREASE) IN CASH HELD	16,329	-16,913	-204	2,206	3,138	-351
3,225	CASH AT THE BEGINNING OF REPORTING PERIOD	3,080	19,409	530	2,496	4,702	7,840
3,871	CASH AT THE END OF REPORTING PERIOD	19,409	2,496	-87	4,702	7,840	7,489

Table 31: Housing ACT: Statement of Changes in Equity

2014-15 Budget \$'000		2014-15 Est. outcome \$'000	2015-16 Budget \$'000	Var %	2016-17 Estimate \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000
	Opening Equity						
1,189,853	Opening Accumulated Funds	1,204,747	1,214,708	1	1,227,249	1,228,342	1,201,029
3,236,507	Opening Asset Revaluation Reserve	3,231,327	3,226,354	..	3,248,677	3,284,995	3,390,562
4,426,360	Balance at the Start of the Reporting Period	4,436,074	4,441,062	..	4,475,926	4,513,337	4,591,591
	Comprehensive Income						
-29,464	Operating Result for the Period	-17,386	-23,646	-36	-28,894	-48,458	-30,920
48,239	Inc/Dec in Asset Revaluation Reserve Surpluses	6,390	44,323	594	51,340	59,159	52,092
18,775	Total Comprehensive Income	-10,996	20,677	288	22,446	10,701	21,172
22,000	Transfer to/from Accumulated Funds	11,363	22,000	94	15,022	-46,408	22,000
-22,000	Movement in Asset Revaluation Reserve	-11,363	-22,000	-94	-15,022	46,408	-22,000
0	Total Movement in Reserves	0	0	-	0	0	0
	Transactions Involving Owners Affecting Accumulated Funds						
26,848	Capital Injections	24,842	14,187	-43	7,000	5,000	5,000
0	Inc/Dec in Net Assets due to Admin Restructure	-8,858	0	100	7,965	62,553	0
26,848	Total Transactions Involving Owners Affecting Accumulated Funds	15,984	14,187	-11	14,965	67,553	5,000
	Closing Equity						
1,209,237	Closing Accumulated Funds	1,214,708	1,227,249	1	1,228,342	1,201,029	1,197,109
3,262,746	Closing Asset Revaluation Reserve	3,226,354	3,248,677	1	3,284,995	3,390,562	3,420,654
4,471,983	Balance at the End of the Reporting Period	4,441,062	4,475,926	1	4,513,337	4,591,591	4,617,763

Notes to the Controlled Budget Statements

Significant variations are as follows:

Operating Statement

- Interest: the increase of \$0.267 million in the 2014-15 estimated outcome compared to the original budget is due to the higher amounts invested as a result of the higher amounts carried over at 30 June 2014. The retention of higher amounts for investment was to meet the expected higher capital program requirements for several large projects, including those associated with the Public Housing Renewal Program.
- Distribution from investments with the Territory Banking Account:
 - the increase of \$0.180 million in the 2014-15 estimated outcome compared to the original budget is due to the higher amounts invested as a result of the higher amounts carried over at 30 June 2014. The retention of higher amounts for investment was to meet the expected higher capital program requirements for several large projects, including those associated with the Public Housing Renewal Program. The amounts held for investment may be retained in the operating account and earn interest on the balance in the account or invested in the Territory Banking Account and receive a distribution on those investments. The proportion of funds held in the operating bank account or invested in the Territory Banking Account depends on the relevant yields on those investments and the timing of the outlays for which the monies are held. The shorter the time before the monies are expended, the more likely monies are held in the operating bank account; and
 - the decrease in the 2015-16 Budget of \$0.412 million is due to the reduction in monies held as investments during the year to meet the capital program commitments and operating commitments early in the year for general rates and insurance premiums.
- Other revenue:
 - the increase of \$5.860 million in the 2014-15 estimated outcome compared to the original budget is due to the higher amounts received for the recoupment of prior year input tax credits from the Australian Taxation Office as a result of changing the methodology for apportioning costs between those that are input taxed and those that are taxable supplies, higher profit on the sale of properties due to the sale of some high value properties and recoveries from tenants and others for tenant responsible maintenance, insurance and other recoverable amounts; and
 - the decrease in the 2015-16 Budget of \$10.621 million is due to the finalisation of the claim against the Australian Taxation Office for the recoupment of prior year input tax credits.
- Employee expenses: the increase in the 2015-16 Budget of \$1.752 million is due to the higher staffing levels for tenancy management to assist with community liaison and relocating tenants from properties to be sold under the Public Housing Renewal Program and for the implementation of the One Human Services Gateway project under

the Better Services Initiative funded by the government as well as normal wage rate increases.

- **Supplies and Services:** the decrease of \$1.628 million in the 2014-15 estimated outcome compared to the original budget is due to lower information and telecommunication costs as the budget factored in a change in the arrangements for managing the business system (Homenet) that did not proceed, lower utility costs for water and electricity and lower administrative and overhead costs.
- **Grants and purchased services:** the decrease of \$2.456 million in the 2014-15 estimated outcome compared to the original budget is due to the provision in the budget for property transfers to the community housing sector that did not eventuate and lower outlays on grants due to the later than expected completion of Common Ground and lower than expected rental bond grants.
- **Other Expenses:**
 - the decrease of \$4.421 million in the 2014-15 estimated outcome compared to the original budget is due to the transfer of the Currong Apartments to the Land Development Agency, who will now take responsibility for demolishing the building and selling the site; and
 - the decrease in the 2015-16 Budget of \$8.635 million is due to the one-off costs associated with the write-off and demolition of properties under the Public Housing Renewal Program now managed by the Land Development Agency.

Balance Sheet

- **Current assets:**
 - the increase of \$25.595 million in the 2014-15 estimated outcome compared to the original budget is due to the higher levels of monies held to meet the capital program commitments and operational commitments early in 2015-16; and
 - the decrease in the 2015-16 Budget of \$37.282 million is due to the rundown of the monies held to meet the capital program costs and operational costs during 2015-16.
- **Non-current assets:**
 - the decrease of \$60.032 million in the 2014-15 estimated outcome compared to the original budget is due to the reduction in the public housing portfolio from the asset revaluation undertaken and the write off of the Currong Apartments transferred to the Land Development Agency and reduction in the work in progress with the completion of a number of large projects during the year, such as Common Ground; and
 - the increase in the 2015-16 Budget of \$67.635 million is due to the expected increase in the portfolio from the 2015-16 asset revaluation offset by lower work in progress with the completion of a number of projects.

- Current liabilities: the decrease of \$3.610 million in the 2014-15 estimated outcome compared to the original budget is due to the reduction in accrued repairs and maintenance expenses in 2014-15.
- Non-current liabilities: the decrease in the 2015-16 Budget of \$4.651 million is due to the repayment of the Commonwealth loans in accordance with the loan repayment schedules.

Statement of Changes in Equity and Cash Flow Statement

- Variances in the Cash Flow Statement are explained in the notes above.
- Asset Revaluation Reserve Surpluses:
 - the decrease of \$41.849 million in the 2014-15 estimated outcome compared to the original budget is due to the revaluation adjustment as a result of the lower than expected increase in the value of the public housing property portfolio following the 2014-15 asset revaluation; and
 - the increase in the Asset Revaluation Reserve Surpluses of \$37.933 million in the 2015-16 Budget compared to the estimated outcome is due to the higher property values expected from the 2015-16 asset revaluation of the public housing portfolio.
- Other variances in the Statement of Changes in Equity are explained in the notes above.