

## OFFICE FOR CHILDREN, YOUTH AND FAMILY SUPPORT

<b>OUTPUT CLASS 1: CHILDREN, YOUTH AND FAMILY SUPPORT PRINCIPAL MEASURES</b>
<b>Output 1.1: OFFICE OF CHILD CARE</b>
<b>Description:</b> Monitor and license the operation of child care services under the <i>Children and Young People Act 1999</i> . Provision of resources to the community for the delivery of quality, accessible and affordable children's services.

Measures	2004-05 Targets <sup>1</sup>	2004-05 Estimated Outcome
<b>Quantity</b> Occasions of licence administration and compliance monitoring. Number of contracts administered.	900 16	900 16
<b>Quality/Effectiveness</b> Customer satisfaction with the Office of Child Care. Funded organisations' satisfaction with contract administration.	95% 95%	95% 95%
<b>Timeliness</b> Completed child care service applications approved by required date. Contract payments dispersed within contracted timeframes.	97% 97%	100% 100%
<b>Cost</b> Cost per occasion of licence administration and compliance monitoring.	\$1 142	\$1 142
<b>TOTAL COST (\$'000)</b>	<b>\$4 870.4</b>	<b>\$4 870.4</b>
<b>GOVERNMENT PAYMENT FOR OUTPUTS (\$'000)</b>	<b>\$4 005.3</b>	<b>\$4 005.3</b>

### Notes

- The 2004-05 targets have been revised to reflect the impact of the *Appropriation Act 2004-2005 (No. 2)* where applicable.

**OUTPUT CLASS 1: CHILDREN, YOUTH AND FAMILY SUPPORT  
PRINCIPAL MEASURES**

**OUTPUT 1.2: SUPPORT FOR YOUNG PEOPLE**

**Description:** Purchase of services to assist young people to participate in a range of community activities.

<b>Measures</b>	<b>2004-05 Targets<sup>1</sup></b>	<b>2004-05 Estimated Outcome</b>
<b>Quantity</b>		
Total number of youth service contracts administered.	28	26
Number of individual students who attend the Adolescent Day Unit.	20	20
<b>Quality/Effectiveness</b>		
Funded organisations' satisfaction with government contract administration.	90%	90%
Satisfaction with Youth Connection Youth Work Service as measured by annual survey.	95%	100%
Achievement of personal goals by Adolescent Day Unit students.	85%	95%
<b>Timeliness</b>		
Requests for Youth Connection Youth Worker assistance assessed within seven working days.	90%	100%
Individual work program developed for Adolescent Day Unit students within two weeks of admission.	95%	100%
Contract payments disbursed within contracted timeframe.	95%	100%
<b>Cost</b>		
Cost per student attending Adolescent Day Unit program.	\$18 446	\$18 446
<b>TOTAL COST (\$'000)</b>	<b>\$7 586.1</b>	<b>\$7 586.1</b>
<b>GOVERNMENT PAYMENT FOR OUTPUTS (\$'000)</b>	<b>\$7 497.0</b>	<b>\$7 497.0</b>

**Notes**

1. The 2004-05 targets have been revised to reflect the impact of the *Appropriation Act 2004-2005 (No. 2)* where applicable.

**OUTPUT CLASS 1: CHILDREN, YOUTH AND FAMILY SUPPORT  
PRINCIPAL MEASURES**

**OUTPUT 1.3: YOUTH JUSTICE**

**Description:** Provision of youth justice services through the supervision of young offenders referred by ACT Courts for community or custodial care (Quamby) and the production of court reports and assessments.

<b>Measures</b>	<b>2004-05 Targets<sup>1</sup></b>	<b>2004-05 Estimated Outcome</b>
<b>Quantity</b>		
Number of custody days used annually.	5 500	6 000
Number of youth on community based orders.	280	280
Number of custody days used by youths with special needs.	4 000	4 000
Number of court reports and assessments.	950	950
Number of individual clients supported by the Turnaround Program. <sup>2</sup>	30	15
<b>Quality/Effectiveness</b>		
Community service orders completed.	85%	95%
<b>Timeliness</b>		
Court reports and assessments meet timeframes set by the Children's Court.	95%	95%
<b>Cost</b>		
Average cost per custody day.	\$1 005	\$1 005
<b>TOTAL COST (\$'000)</b>	<b>\$8 955.9</b>	<b>\$8 955.9</b>
<b>GOVERNMENT PAYMENT FOR OUTPUTS (\$'000)</b>	<b>\$8 616.2</b>	<b>\$8 616.2</b>

**Notes**

1. The 2004-05 targets have been revised to reflect the impact of the *Appropriation Act 2004-2005 (No. 2)* where applicable.
2. The number of clients supported by Turnaround is expected to be below target as a result of difficulties in recruiting suitably skilled and experienced staff to undertake the complex case management required. Without the appropriate staff to client ratio, the program was unable to accept new clients. Further, the creation of the multi-disciplinary team, involving staff from other agencies has been delayed.

**OUTPUT CLASS 1: CHILDREN, YOUTH AND FAMILY SUPPORT  
PRINCIPAL MEASURES**

**OUTPUT 1.4: CARE AND PROTECTION SERVICES**

**Description:** Provision of case management for children and young people in need of support, substitute care, protection and an adoption service.

<b>Measures</b>	<b>2004-05 Targets<sup>1</sup></b>	<b>2004-05 Estimated Outcome</b>
<b>Quantity</b>		
Reports of concern about children and young people.	7 000	7 000
Reports requiring appraisal.	3 000	3 000
Days of substitute care used annually.	113 265	113 265
<b>Quality/Effectiveness</b>		
Referrals proceeding to contact by Schools as Communities Program.	75%	75%
Appraisals of reports completed as a percentage of those reports able to be completed in a particular reporting period.	90%	85%
Children admitted to out of home care in the previous year with 2 or less placements following admission.	75%	75%
<b>Timeliness</b>		
Timeframes met for appraisal of reports depending on the level of suspected risk to the child:		
. within 24 hours	90%	90%
. within 7 days <sup>2</sup>	85%	75%
. within 21 days <sup>2</sup>	85%	75%
<b>Cost</b>		
Average cost per substitute care day.	\$193	\$193
<b>TOTAL COST (\$'000)</b>	<b>\$42 831.7</b>	<b>\$42 831.7</b>
<b>GOVERNMENT PAYMENT FOR OUTPUTS (\$'000)</b>	<b>\$42 758.7</b>	<b>\$42 758.7</b>

**Notes**

1. The 2004-05 targets have been revised to reflect the impact of the *Appropriation Act 2004-2005 (No. 2)* where applicable.
2. Timeframes met for appraisal of reports within 7 and 21 days is expected to be below target as a result of a significant increase in the number of child protection reports received and the increase in the number of reports proceeding to appraisal. This has resulted in some of the less urgent notifications being investigated outside the timeframes. Immediate priority is given to reports requiring appraisal within 24 hours.

**OUTPUT CLASS 1: CHILDREN, YOUTH AND FAMILY SUPPORT  
PRINCIPAL MEASURES**

**OUTPUT 1.5: FAMILY SUPPORT SERVICES**

**Description:** Provision of support and resources for a variety of family support activities and related services  
Purchase of services to assist young people to participate in a range of community activities.

<b>Measures</b>	<b>2004-05 Targets<sup>1</sup></b>	<b>2004-05 Estimated Outcome</b>
<b>Quantity</b> Total number of service contracts administered within the Family Support Program.	19	19
<b>Quality/Effectiveness</b> Funded organisations' satisfaction with government contract administration.	80%	80%
<b>Timeliness</b> Contract payments disbursed within contracted timeframes.	95%	100%
<b>TOTAL COST (\$'000)</b>	<b>\$2 734.9</b>	<b>\$2 734.9</b>
<b>GOVERNMENT PAYMENT FOR OUTPUTS (\$'000)</b>	<b>\$2 725.8</b>	<b>\$2 725.8</b>

**Notes**

1. The 2004-05 targets have been revised to reflect the impact of the *Appropriation Act 2004-2005 (No. 2)* where applicable.

