

Community Services
Directorate
ACT Housing



ACT
Government

Australian Capital Territory

BUDGET 2016-17

Budget
Statements
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STRUCTURE AND CONTENT OF THE 2016-17 BUDGET PAPERS

The 2016-17 Budget is presented in three papers and a series of agency Budget Statements.

Budget Paper 1: Budget Speech

The Treasurer's speech to the Legislative Assembly highlights the Government's Budget strategies and key features of the Budget.

Budget Paper 2: Budget in Brief

Budget Paper 2 presents a summary of the overall budgetary position together with information on the Government's expenditure priorities in key service delivery areas.

Budget Paper 3: Budget Outlook

Budget Paper 3 summarises the 2016-17 Budget and forward estimates for the general government sector, the public trading enterprise sector and the total Territory Government. Details of the projected 2016-17 Budget results are provided, as well as background information on the development of the 2016-17 Budget, including economic conditions and federal financial relations. It also provides an overview of the Territory's infrastructure investment program and details of the 2016-17 expense, infrastructure and capital, and revenue initiatives. Full accrual financial statements and notes are provided for all sectors.

Budget Statements

The Budget Statements contain information on each directorate and agency, including descriptions of functions and roles and responsibilities, together with major strategic priorities.

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COMMUNITY SERVICES DIRECTORATE

Purpose

The Community Services Directorate (the Directorate) enables all Canberrans to fulfil their potential, take advantage of the social and economic opportunities on offer, and make a valued contribution to our community. The work of the Directorate promotes wellbeing and makes an important contribution to the liveability of this city. The focus and responsibility of the Directorate is broad and includes a range of policy responsibilities and programs that deliver essential services.

The Directorate is committed to recognising the stage of life and circumstances of its clients and to facilitate an outcome that is focused on their individual needs. This is reflected in the Directorate's Strategic Plan, which articulates participation as the central driver of its work, and is supported by five goals:

- a positive start — individuals and families receive services and support when they are needed;
- support to grow and develop — individuals and families have the skills, support and information to join in;
- a productive life — people of Canberra are valued contributors to our community;
- a connected community — people of Canberra come together to build a vibrant, resilient and connected community; and
- a leading organisation — leading in the way we work for the people of Canberra.

Community services are targeted towards people with disability, children and young people, families, carers, women, Aboriginal and Torres Strait Islander peoples, people from a culturally and linguistically diverse background and who are ageing. The Directorate provides social policy advice and program development across a range of service domains. The Directorate's primary domains can be described as access information services, prevention and early intervention services, intensive support and child and young people statutory protection services. The non-government sector is a crucial partner of the Directorate in the delivery of these services. As this sector assumes more responsibility for the delivery of services the Directorate is strengthening its regulatory functions.

2016-17 Priorities

Strategic and operational priorities for 2016-17 include:

Disability and Therapy Services

- fully transition to the *National Disability Insurance Scheme (NDIS)* in the ACT to provide choice and control for people with disability for their services, including the provision of support to people with disability, their families and carers to make this transition;

- exit Disability ACT and Therapy ACT services in response to the *NDIS* by June 2017; and
- by 30 June 2017, it is expected that all of the Territories eligible clients will have transitioned to the *NDIS* and that ACT funding into this sector will increase to \$167 million by 2019 – 20.

Children, Young People and Family Services

- move to full implementation of A Step Up For Our Kids (Out of Home Care Strategy) to support improved service responses for children, young people and families involved, or at risk of involvement, in statutory services. The aim of this initiative is to reduce the flow of children and young people into out of home care, better support birth parents in retaining care of their children, improve outcomes for those in care and, wherever possible, place children and young people from care into permanent alternative families on a timely basis;
- procure and build a new client management system to replace the existing legacy systems within Child and Youth Protection Services. The new system will improve statutory compliance, record keeping compliance and achieve efficiencies through the removal of excessive administrative burden. The system will aim to have the capability for out of home care agencies, carers and children and young people in care to access the information needed for children and young people to thrive and achieve;
- strengthening quality assurance and compliance within Child and Youth Protection Services through an independent case analysis team to improve decision making. In addition, a Child and Youth Protection Quality Assurance and Improvement Committee will provide external quality assurance and compliance;
- improving understanding, knowledge and response to family violence by enhancing practice guidance and specialised training;
- improving community based responses for the protection of children and young people by building links within the community;
- in partnership with the sector design an intensive service offer to increase the capacity of the service system to respond earlier in the life of vulnerable children, young people and their families, with a primary goal to prevent escalation into tertiary and statutory service systems; and
- to tailor early intervention and prevention approaches to reduce the overrepresentation of Aboriginal and Torres Strait Islander young people in contact with the Child Protection system and in out of home care.

Social Inclusion / Connected Communities

- community sector development to improve the capability and capacity of the non-government sector to meet the needs of our community;

- supporting the development and implementation of National Campaign on Reducing Violence Against Women and Children, including supporting early intervention initiatives that reduce domestic and family violence against woman and children;
- establishing the Office of the Human Services Registrar to oversee the performance of the non-government housing, disability and the children, youth and family services sectors;
- build community organisation capacity through better procurement practices, improved information exchange, more efficient and effective regulatory and quality assurance arrangements, reduce unnecessary administrative and reporting requirements, and invest in workforce capability; and
- implementation of measures to enhance the social and economic inclusion of people with a disability, culturally and linguistically diverse people, young and older Canberrans.

Estimated Employment Level

Table 1: Estimated Employment Level

	2014-15 Actual Outcome	2015-16 Budget	2015-16 Estimated Outcome	2016-17 Budget
Staffing (FTE)	899	847.6	700 ¹	658.5 ²

Notes:

1. The decrease in the 2015-16 Estimated Outcome to the Original Budget due mainly to the reduction of staff as they exit the ACT Public Service in line with the transition of services to the National Disability Insurance Scheme (NDIS).
2. The decrease in 2016-17 Budget from the 2015-16 Estimate Outcome represents a reduction in staffing numbers due to the final year of services in Disability and Therapy ACT to the NDIS and ceasing initiatives from prior years, offset by an increase in FTE numbers for new initiatives.

Strategic Objectives and Indicators

Strategic Objective 1

Strengthen the Capacity of People with Disabilities, their Families and Carers to Maximise Control over their Lives

The Directorate provides services through non-government and government service providers to meet the accommodation support, community access, community support, respite care and wellbeing and therapy needs of people with disabilities and children with developmental delays. These services will continue to be provided to clients during the rollout of the National Disability Insurance Scheme (NDIS) until Disability ACT exits as a service provider by 30 June 2017 and Therapy ACT by 31 December 2016.

Strategic Indicator 1: Number of Participants in the NDIS^{1,2}

2015-16 Budget No.	2016-17 Budget No.	2017-18 Estimate	2018-19 Estimate	2019-20 Estimate
4,278	5,075	5,126	5,177	Tbc ³

Notes:

1. These targets are in line with the bilateral agreement with the Commonwealth for participants to have NDIS approved plans and are cumulative. This indicator is relevant to the Territory as clients from ACT Government services transition into the NDIS.
2. These targets include participants entering the NDIS through the Health Directorate.
3. 2019-20 Participant figures to be confirmed following Productivity Commission Review in 2017.

Strategic Objective 2

Improve Outcomes for Children and Families Through the Provision of Coordinated Locally Based Services

The Directorate aims to improve outcomes for children and families through the Child and Family Centres Program. The Child and Family Centres Program has been developed on an evidence based best practice model and offers a one-stop shop for services and programs for children and families. Services and programs are delivered in partnership with other ACT Government agencies and local community based organisations.

This indicator shows the number of occasions of service supplied by a range of early intervention and prevention services through Child and Family Centres and also indicates community awareness of the centres.

Strategic Indicator 2: Number of Occasions of Service to Child and Family Centre Clients

2015-16 Budget No.	2016-17 Budget No.	2017-18 Estimate	2018-19 Estimate	2019-20 Estimate
8,000	8,000	8,000	8,000	8,000

Strategic Objective 3

Provision of Services and Interventions that Reduce the Risk of Re-Substantiated Reports of Abuse

The Directorate provides care and protection services for children and young people. A reduced re-substantiation rate is an indication that appropriate assessment, evaluation of risk and action have been taken to minimise opportunities for abuse or neglect or the risk of abuse and neglect to recur. Repeated occurrences of maltreatment, as indicated by re-substantiation, are also an indicator of cumulative harm which can have a damaging impact on children and young people. It is a national indicator for child protection services.

Strategic Indicator 3: Re-substantiation Rates

	2015-16	2016-17	2017-18	2018-19	2019-20
	Budget	Budget	Target	Target	Target
	%	%	%	%	%
Re-substantiation Rate — Within 3 Months	14	14	14	14	14
Re-substantiation Rate — Within 12 Months	26	26	26	26	26

Strategic Objective 4

Improve the Outcomes for People in the Community by Providing a Range of Support and Services

The Directorate provides funding to community organisations to deliver community development activities, counselling, referral services and emergency relief. The community organisations work in partnership with the ACT Government to build stronger communities and enhance resilience, strengthen capacity and facilitate participation of individuals and the broader community.

Strategic Indicator 4: Value of Community Services Support Programs

	2015-16	2016-17	2017-18	2018-19	2019-20
	Budget	Target	Target	Target	Target
	\$'000	\$'000	\$'000	\$'000	\$'000
	9,962	12,032	12,504	10,958	10,556

Strategic Objective 5

Promote and Increase Participation in Community Life by Canberrans, Including Those From Culturally and Linguistically Diverse Backgrounds

The Directorate promotes participation in community life by those from culturally and linguistically diverse backgrounds by hosting the annual National Multicultural Festival.

The number of community groups participating in the National Multicultural Festival each year is an indicator of the extent to which community groups participate in community life in the ACT.

Strategic Indicator 5: Number of Groups Participating in the Annual National Multicultural Festival

	2015-16	2016-17	2017-18	2018-19	2019-20
	Budget	Budget	Target	Target	Target
	No.	No.			
Multicultural Groups	150	150	150	150	150
Community Groups	90	90	90	90	90
Total	240	240	240	240	240

Strategic Objective 6

Provision of Services that Improve Outcomes for Young People Involved with the Justice System

The Directorate aims to improve outcomes by providing support services to young people at risk and support and supervision of young offenders.

Recidivism rates measure the return of young people to the youth justice system, after receiving a final Court Order, and are an indicator of outcomes for young people, in particular whether interventions have been successful in assisting young people to exit the youth justice system.

Strategic Indicator 6: Recidivism of Young People

	2015-16 Target %	2016-17 Target %	2017-18 Target %	2018-19 Target %	2019-20 Target
Recidivism of Sentenced Young People in Custody	42.5	42.5	43	43	44
Recidivism of Young People on Community Based Orders	34	34	35	35	36

Strategic Objective 7

Improve Stability of Children in Care through Case Management and Appropriate Services and Programs

The Directorate provides care and protection services for children and young people, promotes their safety within the family unit and, where a child is at risk and cannot remain within the family home, supports the child in out of home care.

Uninterrupted placements signal appropriately targeted intervention, stability and continuity of care and maximises opportunities to achieve positive outcomes for vulnerable children and young people.

Strategic Indicator 7: Proportion of Children Exiting Care Having Experienced No More than Two Placements in Care

2015-16 Budget %	2016-17 Budget %	2017-18 Target %	2018-19 Target %	2019-20 Target %
70	75	75	75	75

Strategic Objective 8

Promote an Anti-violence Culture in the ACT to Ensure that Women Feel Safe

The Directorate works to enhance the status of women and girls in the ACT and to create a community where they are safe, healthy, equally represented, and valued for their contribution to society. This is achieved through the implementation of the ACT Women's Plan and the Prevention of Violence against Women and Children Strategy. This is also achieved through targeted women's programs such as grant and leadership programs for women and girls, International Women's Day

and Violence Prevention Awards, and the application of women’s safety assessments to ACT funded events and environment design in urban planning.

Sex-disaggregate data from the annual national survey of community satisfaction with policing, measures women’s perception of safety in public places during the day and at night.

Strategic Indicator 8: The Proportion of ACT Women Who Feel Safe by Themselves in Public Places During the Day and at Night

	2015-16 Budget %	2016-17 Budget %	2017-18 Target %	2018-19 Target %	2019-20 Target %
Day	92	93	93	93	93
Night	37	38	38	38	38

Strategic Objective 9

Promote an age-friendly city to ensure that those aged 60 years and over are included in, and supported to participate in, the community life of the ACT

The Directorate promotes an age-friendly city through the implementation of the whole-of-government ACT Strategic Plan for Positive Ageing and its Actions Plans and positive ageing programs such as the Seniors Grants and Sponsorship Program, the Seniors Card Program, Seniors Week and Elder Abuse Prevention Program, and Life’s Reflections Photographic Competition.

The annual survey measures how satisfied seniors are with the essential features required to make an aged–friendly city: outdoor spaces and buildings; transportation; housing; social participation; respect and social inclusion; community contribution and employment; communication and information; and community support and health services.

Strategic Indicator 9: Seniors’ Satisfaction with Canberra as an Aged–Friendly City

	2015-16 Budget %	2016-17 Budget %	2017-18 Estimate %	2018-19 Estimate %	2019-20 Estimate %
	80	80	80	80	80

Output Classes

Output Class 1: Disability and Therapy Services

Table 2: Output Class 1: Disability and Therapy Services

	2015-16 Estimated Outcome \$'000	2016-17 Budget \$'000
Total Cost¹	119,456	119,974
Controlled Recurrent Payments	116,385	116,096

Note:

1. Total cost includes depreciation and amortisation of \$0.497million in 2015-16.

Output 1.1: Disability and Therapy Services

The National Disability Insurance Scheme (NDIS) trial in the ACT began on 1 July 2014 over a three year transition period for eligible ACT participants ending 2016-17. The ACT Government announced the decision to gradually withdraw as a provider of specialist disability services, therapy services and early intervention programs over the planned three year period. Disability ACT will exit as a service provider by 30 June 2017 and Therapy ACT by 31 December 2016.

It is expected all eligible ACT participants will be in the NDIS by the end of the first quarter in 2016-17. The Territory funding for specialist disability services will be provided to the Commonwealth as part of the commitment to the *Bilateral Agreement for NDIS Launch between the Commonwealth and the ACT*. As a result, the Territory will continue to provide quality services to the Canberra community during the final transition of clients into the NDIS and responsibility for the accountability of service provision under the scheme will rest with the Commonwealth.

Table 3: Output 1.1: Disability and Therapy Services

	2015-16 Estimated Outcome \$'000	2016-17 Budget \$'000
Total Cost¹	119,456	119,974
Controlled Recurrent Payments	116,385	116,096

Note:

1. Total cost includes depreciation and amortisation of \$0.497 million in 2015-16.

Output Class 2: Strategy, Participation and Early Intervention

Table 4: Output Class 2: Strategy, Participation and Early Intervention

	2015-16 Estimated Outcome \$'000	2016-17 Budget \$'000
Total Cost¹	48,759 ²	59,452 ³
Controlled Recurrent Payments	46,301 ²	56,249 ³

Notes:

1. Total cost includes depreciation and amortisation of \$0.636 million in 2015-16 and \$0.632 million in 2016-17.
2. 2015-16 Estimated Outcome includes total cost from Early Intervention output, amalgamated with the former Community Participation output to form the new 'Strategy, Participation and Early Intervention' output.
3. 2016-17 Budget output includes Controlled Recurrent Payments from Early Intervention output, amalgamated with the former Community Participation output to form the new 'Strategy, Participation and Early Intervention' output.

Output 2.1: Early Intervention Services

Provision of early intervention and prevention services, which are provided through a universal platform with targeted services for vulnerable families. Services provided include parenting information available on-line and through parenting tip sheets, sustained home visiting, parenting advice and support services, specialist clinical services, community development and community education. Services are delivered by community organisations or in partnership with other agencies, local community organisations and service providers.

Table 5: Output 2.1: Early Intervention Services

	2015-16 Estimated Outcome \$'000	2016-17 Budget \$'000
Total Cost¹	26,162	24,870 ²
Controlled Recurrent Payments	24,830	23,393

Notes:

1. Total cost includes depreciation and amortisation of \$0.632 million in 2015-16 and \$0.632 million in 2016-17.
2. Reduction relates to transfer of Melaleuca Place to Output 3: Child and Youth Protection Services.

Output 2.2: Community Participation

Provision of a variety of support and development activities that strengthen engagement, foster community relations and participation, and build community capacity, including improved access to services.

Table 6: Output 2.2: Community Participation

	2015-16 Estimated Outcome \$'000	2016-17 Budget \$'000
Total Cost¹	22,597	28,597 ²
Controlled Recurrent Payments	21,471	27,169 ²

Notes:

1. Total cost includes depreciation and amortisation of \$0.004 million in 2015-16.
2. Increase is due mainly to new initiatives and transfer of Disability ACT policy from output 1: Disability and Therapy Services

Output 2.3: Child Development Services

The Child Development Service has a focus on early identification and early intervention and provides assessment, referral, information and linkages for children 0-6 living in the ACT, where there are concerns relating to their development. Autism assessments are provided for children up to 12 years. Children 7-8 years with complex needs who have not had a previous assessment by allied health professionals can access the Service.

Table 7: Output 2.3: Child Development Services

	2015-16 Estimated Outcome \$'000	2016-17 Budget \$'000
Total Cost	Nil	5,985 ¹
Controlled Recurrent Payments	Nil	5,687

Note:

1. New service that commenced on 4 January 2016 was formally part of Output Class 1.2: Therapy Services.

Output Class 3: Child and Youth Protection Services

Table 8: Output Class 3: Child and Youth Protection Services

	2015-16 Estimated Outcome \$'000	2016-17 Budget \$'000
Total Cost¹	93,510	94,327
Controlled Recurrent Payments	90,179	89,626

Note:

1. Total cost includes depreciation and amortisation of \$1.689 million in 2015-16 and \$1.689 million in 2016-17.

Output 3.1: Child and Youth Protection Services

Provision of statutory care and protection and youth justice services aimed at improving and promoting the safety and the wellbeing of children, young people, their families and the community.

Table 9: Output 3.1: Child and Youth Protection Services

	2015-16 Estimated Outcome \$'000	2016-17 Budget \$'000
Total Cost¹	93,510	94,327
Controlled Recurrent Payments	90,179	89,626

Note:

1. Total cost includes depreciation and amortisation of \$1.689 million in 2015-16 and \$1.689 million in 2016-17.

Accountability Indicators

Output Class 1: Disability and Therapy Services

Output 1.1: Disability and Therapy Services

The National Disability Insurance Scheme (NDIS) trial in the ACT began on 1 July 2014 over a three year transition period for eligible ACT participants ending 2016-17. The ACT Government announced the decision to gradually withdraw as a provider of specialist disability services, therapy services and early intervention programs over the planned three year period. Disability ACT will exit as a service provider by 30 June 2017 and Therapy ACT by 31 December 2016.

It is expected all eligible ACT participants will be in the NDIS by the end of the first quarter in 2016-17. The Territory funding for specialist disability services will be provided to the Commonwealth as part of the commitment to the *Bilateral Agreement for NDIS Launch between the Commonwealth and the ACT*. As a result, the Territory will continue to provide quality services to the Canberra community during the final transition of clients into the NDIS and responsibility for the accountability of service provision under the scheme will rest with the Commonwealth.

Table 10: Accountability Indicators Output 1.1¹

	2015-16 Targets	2015-16 Estimated Outcome	2016-17 Targets
a. The number of Disability ACT clients in supported accommodation group homes that have an approved plan with the NDIS (cumulative) ¹	142	142	N/A
b. Hours of therapy services provided to clients that have phased or have an approved plan with the NDIS ^{1,2}	51,375	51,375	N/A
c. Client satisfaction of Disability ACT as measured by annual survey ¹	78%	78%	N/A
d. Client satisfaction of Therapy ACT as measured by annual survey ¹	85%	85%	N/A
e. Cost per head of population of Disability ACT ¹	\$269.38	\$269.96	N/A
f. Cost per head of population of Therapy ACT ¹	\$32.46	\$31.72	N/A

Notes:

1. These indicators have been discontinued as a result of Disability ACT and Therapy ACT exiting as service providers
2. The Child Development Service is reflected in the 2016-17 Output class 2.3

Output Class 2: Strategy, Participation and Early Intervention

Output 2.1: Early Intervention Services

Table 11: Accountability Indicators Output 2.1

	2015-16 Targets	2015-16 Estimated Outcome	2016-17 Targets
Early Intervention Services			
a. Number of Community Development/Education Programs	225	225	225
b. Number of Parenting Assistance Sessions	1,250	1,250	1,250
c. Client Satisfaction with services	90%	90%	90%
d. Cost per head of population ¹	\$63.12	\$66.07	N/A

Note:

- Indicator removed in 2016-17 as it does not provide a clear indication of performance.

Output 2.2: Community Participation

Table 12: Accountability Indicators Output 2.2

	2015-16 Targets	2015-16 Estimated Outcome	2016-17 Targets
Community Participation			
a. Number of Community Capacity Building projects	15	15	15
b. Number of visits to community service organisations	26	26	26
c. Funded organisations' satisfaction with government contract administration (as measured by annual survey)	90%	90%	90%
d. Percentage of participation that successfully complete the Work Experience and Support Program for migrants	85%	100%	85%
e. Develop a whole of government implementation plan for the ACT Aboriginal and Torres Strait Islander Agreement, which includes an appropriate performance management and reporting framework. ¹	1	1	N/A
f. Implementation of projects included in the Whole of Government plan on Aboriginal and Torres Strait Islander Agreement ²	N/A	N/A	5
g. Regulatory and process reform initiatives	4	4	4 ³
h. Number of regulated service providers ⁴	N/A	N/A	172
i. Cost per head of population ⁵	\$54	\$57	N/A

Notes:

- Indicator removed in 2016-17 and replaced by (f).
- This is a new indicator replacing item (e).
- The four reform initiatives are: 'Progressive implementation of 3-5 Year Service Funding Agreements', 'Consultation for establishment of the Senior Practitioner for Restrictive Practices', 'Legislative review of the Working With Vulnerable People (Background Checking) Act 2011' and 'Assessment of effectiveness of Standards and Performance Pathways online tool'.
- This is a new indicator reflecting the Human Services Regulation initiative.
- Indicator removed in 2016-17 as it does not provide a clear indication of performance.

Output 2.3: Child Development Services

Table 13: Accountability Indicators Output 2.3

	2015-16 Targets	2015-16 Estimated Outcome	2016-17 Targets
Child Development Service			
a. Hours of service provided to the clients of the Child Development Service ¹	N/A	N/A	21,125

Note:

1. This is a new indicator reflecting the delivery of Child Development Services.

Output Class 3: Child and Youth Protection Services

Output 3.1: Child and Youth Protection Services

Table 14: Accountability Indicators Output 3.1

	2015-16 Targets	2015-16 Estimated Outcome	2016-17 Targets
a. Number of custody days used annually	7,500	7,500	7,500
b. Youth Justice Case Plans completed	90%	90%	90%
c. Child Protection Reports and Child Concern Reports about children and young people	15,000	15,229	15,000
d. Child Protection Reports requiring appraisal	1,350	2,400	2,150
e. Number of child protection reports received and proceeding to appraisal that were substantiated	555	600	600
f. Number of children and young people receiving a service during the year	2,500	2,670	2,500
g. Number of Aboriginal and Torres Strait Islander children and young people receiving support during the year	520	600	520
h. Total number of children and young people for whom the Director-General has parental responsibility	610	700	700
i. Total out-of-home care days used annually	235,000	260,000	260,000
j. Number of out-of-home care days used by Aboriginal and Torres Strait Islander children and young people	57,000	68,000	68,000
k. Average investment per out-of-home care day	\$151	\$138	\$135
l. Number of permanency placements	20	20	20

Changes to Appropriation

Table 15: Changes to appropriation – Controlled Recurrent Payments

	2015-16 Estimated Outcome \$'000	2016-17 Budget \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000	2019-20 Estimate \$'000
2015-16 Budget	230,443	241,720	271,642	248,639	248,639
2016-17 Budget Policy Adjustments					
Better Services – Finance and management review	-	150	-	-	-
Better Services – Support for human services regulation – Enhanced quality assurance of providers	-	820	849	-	-
Better Services – Support for persons with disability – Disability support services	-	446	-	-	-
Improving Youth Justice Outcomes – Bimberi Youth Justice Centre – Improving operational capability	-	100	-	-	-
More Resources for Out of Home Care	-	800	-	-	-
Restrictive Practice Regulation	-	145	-	-	-
Safer Families – Additional resources for the Canberra Rape Crisis Centre	-	100	103	105	108
Safer Families – Additional resources for the Domestic Violence Crisis Service	-	200	205	210	215
Safer Families – Early assistance for families at risk of violence	-	228	351	385	-
Safer Families – Enhanced child protection case management and coordination	-	863	642	481	485
Safer Families – Integrated case management	-	360	741	772	733
Safer Families – Training in domestic violence for frontline workers	-	250	257	263	-
Safer Families – Support for women and children to leave violence	-	30	85	100	100
Supporting Aboriginal and Torres Strait Islander Peoples – Improving indigenous representation	-	149	-	-	-
Supporting Aboriginal and Torres Strait Islander Peoples – Leadership development and improving career outcomes in the ACT Public Service	-	107	-	-	-
Supporting Implementation of the NDIS in the ACT	-	718	-	-	-
2016-17 Budget Technical Adjustments					
Out of Home Care – Efficiency savings	-	-	-	-	(1,250)
Revised Indexation Parameters	-	61	3,325	3,884	7,795
Revised Indexation Parameters – Community Sector	-	(444)	(459)	(474)	588
Revised Superannuation Parameters	-	(420)	95	380	712
Redirection of SACS contribution to the National Disability Insurance Agency	-	1,157	1,621	2,053	2,794
Revised ACT Government Contribution to NDIS	-	10,695	(10,663)	22,226	-
Social and Community Services (SACS) Pay Equity Award	-	(403)	(687)	(911)	(416)

	2015-16 Estimated Outcome \$'000	2016-17 Budget \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000	2019-20 Estimate \$'000
Supporting Reforms in the Disability and Out of Home Care Sectors	-	4,786	-	-	-
Treasurer's Advance – Various cost pressures ¹	21,529	-	-	-	-
Transfer – Child Development Services from ETD	-	195	200	205	210
Transfer – Funding for Supporting Aboriginal and Torres Strait Islander People – Kickstarting careers by connecting to culture to EPD	-	(49)	(49)	(50)	(15)
Transfer – Therapy Assistants Program to ETD	-	(1,105)	-	-	-
Commonwealth Grant – DisabilityCare Australia Fund NP	-	-	-	-	550
Commonwealth Grant – National Disability SPP	28	(57)	(25,384)	(26,416)	(26,422)
Commonwealth Grant – National Outcome Standards for Perpetrator Interventions NP	107	46	-	-	-
Commonwealth Grant – Specialist Disability Services for Over 65's NP	-	2,112	-	-	-
Reversal – Commonwealth Grant – National Disability SPP and Home and Community Care	-	-	-	(1,819)	(1,819)
Reversal – Commonwealth Grant – Pay Equity for Social and Community Sector	-	-	-	(766)	(766)
FMA Section 16A – Long Service Leave expenses	758	-	-	-	-
General Savings	-	(1,789)	(2,909)	(2,911)	(2,914)
2016-17 Budget	252,865	261,971	239,965	246,356	229,327

Note:

1. Receipt from the Treasurer' Advance for cost pressures in the 2015-16 financial year relating to voluntary redundancies, payments owed to Commonwealth, workers compensation, emergency relief and financial aid, Office of Child, Youth and Family Services operational cost pressures, additional clients in the Out of Home Care System, accelerated savings and Shared Services ICT costs.

Table 16: Changes to appropriation – Capital Injections, Controlled

	2015-16 Estimated Outcome \$'000	2016-17 Budget \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000	2019-20 Estimate \$'000
2015-16 Budget	4,031	1,998	423	432	432
FMA Section 16B Rollovers from 2014-15					
Children and Young People System Upgrade	50	-	-	-	-
2016-17 Budget Technical Adjustments					
Revised Indexation Parameters	-	-	-	-	10
Revised Funding Profile – Client management system for child and youth protection services	(1,188)	1,188	-	-	-
Revised Funding Profile – Disability Housing – Respite and congregate living housing	(37)	37	-	-	-
Revised Funding Profile-Support for people with disability – New respite property	(1,319)	1,319	-	-	-
2016-17 Budget	1,537	4,542	423	432	442

Financial Statements

Table 17: Community Services Directorate: Operating Statement

2015-16 Budget \$'000		2015-16 Est'd outcome \$'000	2016-17 Budget \$'000	Var %	2017-18 Estimate \$'000	2018-19 Estimate \$'000	2019-20 Estimate \$'000
Income							
Revenue							
230,443	Controlled Recurrent Payments	252,865	261,971	4	239,965	246,356	229,327
1,933	User Charges - Non ACT Government	1,933	722	-63	722	722	722
28	Interest	0	0	-	0	0	0
1,218	Other Revenue	1,218	1,221	..	1,071	1,071	1,071
460	Resources Received Free of Charge	460	6,760	#	460	460	460
234,082	Total Revenue	256,476	270,674	6	242,218	248,609	231,580
Gains							
1,620	Other Gains	1,620	1,620	-	1,620	1,620	1,620
1,620	Total Gains	1,620	1,620	-	1,620	1,620	1,620
235,702	Total Income	258,096	272,294	5	243,838	250,229	233,200
Expenses							
81,047	Employee Expenses	96,166	71,806	-25	57,143	57,037	57,678
13,739	Superannuation Expenses	13,136	9,019	-31	7,982	8,091	8,363
34,411	Supplies and Services	40,453	31,672	-22	23,422	23,410	24,159
3,298	Depreciation and Amortisation	2,822	2,321	-18	2,717	2,717	2,718
91	Borrowing Costs	0	0	-	0	0	0
105,364	Grants and Purchased Services	107,963	158,852	47	154,306	160,706	142,015
83	Other Expenses	1,185	83	-93	83	83	83
238,033	Total Expenses	261,725	273,753	5	245,653	252,044	235,016
-2,331	Operating Result	-3,629	-1,459	60	-1,815	-1,815	-1,816
889	Net Effect of Correction of an Error	889	889	-	889	889	889
0	Net Effect of Change in Accounting Policy	331	662	100	993	1,324	1,655
889	Total Other Comprehensive Income	1,220	1,551	27	1,882	2,213	2,544
-1,442	Total Comprehensive Income	-2,409	92	104	67	398	728

Table 18: Community Services Directorate: Balance Sheet

2015-16 Budget \$'000		2015-16 Est'd outcome \$'000	2016-17 Budget \$'000	Var %	2017-18 Estimate \$'000	2018-19 Estimate \$'000	2019-20 Estimate \$'000
Current Assets							
5,878	Cash and Cash Equivalents	1,200	1,200	-	1,200	1,200	1,200
2,300	Receivables	4,474	4,474	-	4,474	4,474	4,474
1,066	Other Current Assets	182	182	-	182	182	182
9,244	Total Current Assets	5,856	5,856	-	5,856	5,856	5,856
Non Current Assets							
2,220	Receivables	0	0	-	0	0	0
70,145	Property, Plant and Equipment	75,137	77,273	3	77,665	78,066	78,476
382	Intangibles	653	3,422	424	3,419	3,416	3,413
1,188	Capital Works in Progress	50	50	-	50	50	50
73,935	Total Non Current Assets	75,840	80,745	6	81,134	81,532	81,939
83,179	TOTAL ASSETS	81,696	86,601	6	86,990	87,388	87,795
Current Liabilities							
8,885	Payables	8,885	8,737	-2	8,589	8,441	8,293
202	Interest-Bearing Liabilities	0	0	-	0	0	0
1,155	Finance Leases	0	0	-	0	0	0
24,635	Employee Benefits	20,947	21,530	3	22,113	22,696	23,279
4,634	Other Liabilities	2,935	2,935	-	2,935	2,935	2,935
39,511	Total Current Liabilities	32,767	33,202	1	33,637	34,072	34,507
Non Current Liabilities							
206	Interest-Bearing Liabilities	0	0	-	0	0	0
1,298	Finance Leases	0	0	-	0	0	0
1,856	Employee Benefits	1,944	2,111	9	2,237	2,363	2,489
1,487	Other	348	348	-	348	348	348
4,847	Total Non Current Liabilities	2,292	2,459	7	2,585	2,711	2,837
44,358	TOTAL LIABILITIES	35,059	35,661	2	36,222	36,783	37,344
38,821	NET ASSETS	46,637	50,940	9	50,768	50,605	50,451
REPRESENTED BY FUNDS EMPLOYED							
33,764	Accumulated Funds	40,147	44,119	10	43,616	43,122	42,637
5,057	Reserves	6,490	6,821	5	7,152	7,483	7,814
38,821	TOTAL FUNDS EMPLOYED	46,637	50,940	9	50,768	50,605	50,451

Table 19: Community Services Directorate: Statement of Changes in Equity

2015-16 Budget \$'000		2015-16 Est'd Outcome \$'000	2016-17 Budget \$'000	Var %	2017-18 Estimate \$'000	2018-19 Estimate \$'000	2019-20 Estimate \$'000
Opening Equity							
31,525	Opening Accumulated Funds	41,019	40,147	-2	44,119	43,616	43,122
5,057	Opening Asset Revaluation Reserve	6,490	6,490	-	6,821	7,152	7,483
36,582	Balance at the Start of the Reporting Period	47,509	46,637	-2	50,940	50,768	50,605
Comprehensive Income							
889	Net Effect of Correction of an Error	889	889	-	889	889	889
-2,331	Operating Result for the Period	-3,629	-1,459	60	-1,815	-1,815	-1,816
0	Net Effect of Change in Accounting Policy	331	662	100	993	1,324	1,655
-1,442	Total Comprehensive Income	-2,409	92	104	67	398	728
0	Transfer to/from Accumulated Funds	-331	-662		-993	-1,324	-1,655
0	Movement in Asset Revaluation Reserve	331	331	#	331	331	331
0	Total Movement in Reserves	0	-331	#	-662	-993	-1,324
Transactions Involving Owners Affecting Accumulated Funds							
4,031	Capital Injections	1,537	4,542	196	423	432	442
-350	Capital Distributions to Government	0	0	-	0	0	0
3,681	Total Transactions Involving Owners Affecting Accumulated Funds	1,537	4,542	196	423	432	442
Closing Equity							
33,764	Closing Accumulated Funds	40,147	44,119	10	43,616	43,122	42,637
5,057	Closing Asset Revaluation Reserve	6,490	6,821	5	7,152	7,483	7,814
38,821	Balance at the End of the Reporting Period	46,637	50,940	9	50,768	50,605	50,451

Table 20: Community Services Directorate: Cash Flow Statement

2015-16 Budget \$'000		2015-16 Est'd Outcome \$'000	2016-17 Budget \$'000	Var %	2017-18 Estimate \$'000	2018-19 Estimate \$'000	2019-20 Estimate \$'000
CASH FLOWS FROM OPERATING ACTIVITIES							
Receipts							
230,443	Controlled Recurrent Payments	252,865	261,971	4	239,965	246,356	229,327
1,933	User Charges	1,933	722	-63	722	722	722
13,195	Other Receipts	18,501	13,546	-27	15,983	13,871	13,911
245,571	Operating Receipts	273,299	276,239	1	256,670	260,949	243,960
Payments							
83,281	Related to Employees	97,827	64,667	-34	55,802	55,695	56,337
13,753	Related to Superannuation	13,753	9,092	-34	8,598	8,707	8,979
34,024	Related to Supplies and Services	40,059	31,291	-22	23,038	23,029	23,839
86	Borrowing Costs	0	0	-	0	0	0
104,696	Grants and Purchased Services	114,768	158,172	38	153,628	160,026	141,273
12,669	Other	17,975	13,017	-28	15,604	13,492	13,532
248,509	Operating Payments	284,382	276,239	-3	256,670	260,949	243,960
-2,938	NET CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIES	-11,083	0	-100	0	0	0
CASH FLOWS FROM INVESTING ACTIVITIES							
Payments							
4,031	Purchase of Property, Plant and Equipment and Capital Works	1,487	4,542	205	423	432	442
0	Purchase of Land and Intangibles	50	0	-100	0	0	0
4,031	Investing Payments	1,537	4,542	196	423	432	442
-4,031	NET CASH INFLOW/(OUTFLOW) FROM INVESTING ACTIVITIES	-1,537	-4,542	-196	-423	-432	-442
CASH FLOWS FROM FINANCING ACTIVITIES							
Receipts							
4,031	Capital Injections from Government	1,537	4,542	196	423	432	442
4,031	Financing Receipts	1,537	4,542	196	423	432	442
Payments							
350	Distributions to Government	0	0	-	0	0	0
322	Repayment of Finance Leases	0	0	-	0	0	0
672	Financing Payments	0	0	-	0	0	0
3,359	NET CASH INFLOW/(OUTFLOW) FROM FINANCING ACTIVITIES	1,537	4,542	196	423	432	442
-3,610	NET INCREASE / (DECREASE) IN CASH HELD	-11,083	0	100	0	0	0
9,488	CASH AT THE BEGINNING OF REPORTING PERIOD	12,283	1,200	-90	1,200	1,200	1,200
5,878	CASH AT THE END OF REPORTING PERIOD	1,200	1,200	-	1,200	1,200	1,200

Notes to the Controlled Budget Statements

Significant variations are as follows:

Operating Statement

- Controlled recurrent payments:
 - the increase of \$22.422 million in the 2015-16 estimated outcome from the original budget is mainly due to money received from the Treasurer' Advance (\$21.529 million) for cost pressures in the 2015-16 financial year relating to voluntary redundancies, payments owed to Commonwealth, workers compensation, emergency relief and financial aid, Office of Child, Youth and Family Services operational cost pressures, additional clients in the Out of Home Care System, accelerated savings and Shared Services ICT costs. In addition, there has been an increase of funding for payment of employee entitlements as services transition to National Disability Insurance Scheme (\$0.758 million) and Commonwealth grants funding (\$0.135 million); and
 - the increase of \$9.106 million in the 2016-17 budget from the 2015-16 estimated outcome is mainly due to an increase in Commonwealth grant funding for DisabilityCare Australia and specialist disability services (\$13.039 million), additional funding provided for the ACT Government's contribution to National Disability Insurance Scheme (\$10.695 million), new initiatives for 2016-17 (\$5.466 million) and support for reforms in the Disability and Out of Home Care Sectors (\$4.786 million). These increases are partially offset by the cessation of Treasurer's Advance funding (\$21.529 million), the cessation of funding for employee entitlements (\$0.758 million), savings measures (\$1.789 million) and budget transfers (\$0.959 million).
- Resources received free of charge:
 - the increase of \$6.300 million in 2016-17 budget from the 2015-16 estimated outcome is due to one-off funding to cover the increased cost of the workers compensation premium.
- Employee and superannuation expenses:
 - the increase of \$14.516 million in the 2015-16 estimated outcome from the original budget is mainly due to increased costs of workers compensation premium (\$6.804 million), termination payments received as the result of transition to National Disability Insurance Scheme (\$4.515 million) and operational funding pressures (\$2.273 million), as well as increased employee entitlements (\$0.758 million); and
 - the decrease of \$28.477 million in the 2016-17 budget from the 2015-16 estimated outcome is mainly due to the transition of ACT Government services to services funded by the Commonwealth under the National Disability Insurance Scheme (\$23.447 million), cessation of 2015-16 employee cost pressures (\$7.148 million), cessation of funding for employee entitlements (\$0.758 million), transfers (\$0.829 million) and indexation (\$0.765 million), partially offset by increased staffing costs associated with new initiatives (\$4.381 million).

- Suppliers and services:
 - the increase of \$6.042 million in the 2015-16 estimated outcome from the original budget is mainly due to operational cost pressures (\$5.437 million) and the effect of the removal of finance leases on vehicles (\$0.569 million); and
 - the decrease of \$8.781 million in the 2016-17 budget from the 2015-16 estimated outcome is mainly due to the cessation of 2015-16 cost pressures funded through Treasurer's Advance (\$2.987 million), the redirection of existing funding for the contribution to the National Disability Insurance Scheme (\$4.943 million) and savings initiatives (\$1.789 million), partially offset by new initiatives (\$1.007 million).
- Grants and purchased services:
 - the increase of \$2.599 million in the 2015-16 estimated outcome from the original budget is mainly due to increased expenses for emergency disability support services (\$1.300 million) and increased Out of Home Care (\$1.200 million); and
 - the increase of \$50.889 million in the 2016-17 budget from the 2015-16 estimated outcome is mainly due to the redirection of existing funding for the contribution to the National Disability Insurance Scheme (\$38.206 million), the increased expenses in the ACT government's contribution to National Disability Insurance Scheme (\$10.695 million), the increase in Commonwealth funding for specialist disability services which is on-passed to organisations (\$2.112 million), expenses associated with new initiatives (\$2.414 million) and Women's Safety Grants (\$0.100 million), partially offset by cessation of 2015-16 operational cost pressures funded through Treasurer's Advance (\$2.500 million).

Balance Sheet

- Receivables:
 - the increase of \$2.174 million in the 2015-16 estimated outcome from the original budget is due to the audited outcome flow on adjustment.
- Non-current assets:
 - the increase of \$1.905 million in the 2015-16 estimated outcome from the original budget is due to the audited outcome flow on adjustment (\$5.073 million) and the removal of finance leases (\$0.478m), partially offset by revised funding profile for capital works projects (\$2.544 million), and the transfer of Marlow Cottage to Housing ACT (\$1.102 million); and
 - the increase of \$4.905 million in the 2016-17 budget from the 2015-16 estimated outcome is mainly due to the expected completion of capital works projects (\$4.156 million) and the removal of finance leases (\$0.478m).
- Total liabilities:
 - the decrease of \$9.299 million in the 2015-16 estimated outcome from the original budget is primarily due to the payment to the National Disability Insurance Scheme (\$7.473 million),

audited outcome flow on adjustment (\$1.475 million) and revised distribution to Government (\$0.350 million); and

- the increase of \$0.602 million in the 2016-17 budget from the 2015-16 estimated outcome is primarily due to movements in the provisioning of employee benefits.

Statement of Changes in Equity and Cash Flow Statement

Variations in the Statements are explained in the notes above.

Table 21: Disability and Therapy Services: Operating Statement

2015-16 Budget \$'000		2015-16 Est'd outcome \$'000	2016-17 Budget \$'000	Var %	2017-18 Estimate \$'000	2018-19 Estimate \$'000	2019-20 Estimate \$'000
Revenue							
104,727	Controlled Recurrent Payments	116,385	116,096	-	95,927	97,294	77,917
1,207	User Charges - Non ACT Government	1,207	0	-100	0	0	0
28	Interest	0	0	-	0	0	0
50	Other Revenue	50	0	-100	0	0	0
142	Resources Received Free of Charge	142	3,878	2631	0	0	0
106,154	Total Revenue	117,784	119,974	2	95,927	97,294	77,917
Expenses							
36,562	Employee Expenses	46,291	15,718	-66	4,132	0	0
6,566	Superannuation Expenses	6,196	1,570	-75	298	0	0
16,558	Supplies and Services	17,882	7,151	-60	813	0	0
699	Depreciation and Amortisation	497	0	-100	0	0	0
41	Borrowing Costs	0	0	-	0	0	0
47,298	Grants and Purchased Services	48,590	95,535	97	90,684	97,294	77,917
107,724	Total Ordinary Expenses	119,456	119,974	-	95,927	97,294	77,917
-1,570	Operating Result	-1,672	0	-100	0	0	0

Table 22: Strategy, Participation and Early Intervention: Operating Statement

2015-16 Budget \$'000		2015-16 Est'd Outcome ¹ \$'000	2016-17 Budget ² \$'000	Var %	2017-18 Estimate \$'000	2018-19 Estimate \$'000	2019-20 Estimate \$'000
Income							
Revenue							
20,439	Controlled Recurrent Payments	21,471	56,249	162	56,255	61,977	63,387
28	User Charges - Non ACT Government	28	28	-	28	28	28
974	Other Revenue	974	1,121	15	971	971	971
12	Resources Received Free of Charge	12	631	5158	154	154	154
21,453	Total Revenue	22,485	58,029	158	57,408	63,130	64,540
Gains							
1,620	Other Gains	1,620	1,620	-	1,620	1,620	1,620
1,620	Total Gains	1,620	1,620	-	1,620	1,620	1,620
23,073	Total Income	24,105	59,649	147	59,028	64,750	66,160
Expenses							
4,211	Employee Expenses	4,291	19,827	362	18,536	22,119	22,399
443	Superannuation Expenses	441	2,171	392	2,446	2,758	2,838
5,420	Supplies and Services	6,283	9,716	55	8,196	8,541	8,889
9	Depreciation and Amortisation	4	632	#	632	632	632
1	Borrowing Costs	0	0	-	0	0	0
11,471	Grants and Purchased Services	11,578	27,076	14	28,968	30,450	31,152
0	Other Expenses	0	30	-	30	30	30
21,555	Total Ordinary Expenses	22,597	59,452	163	58,808	64,530	65,940
1,518	Operating Result	1,508	197	-87	220	220	220

Notes:

1. The results reflect the estimated outcome for Community Participation in the 2015-16 original budget.
2. Increase in output reflects the internal restructure of services within the Directorate; combining the previous Community Participation, Early Intervention and Prevention Services and the new Child Development Service. The amalgamated output will include a focus on community building and early intervention. The output will also incorporate Child Development and Family Support, which will link the Child Development Service and early intervention work in the Child and Family Centres more closely with the Better Services reforms and community participation.

Table 23: Child and Youth Protection Services: Operating Statement

2015-16 Budget \$'000		2015-16 Est'd outcome \$'000	2016-17 Budget \$'000	Var %	2017-18 Estimate \$'000	2018-19 Estimate \$'000	2019-20 Estimate \$'000
Income							
Revenue							
81,356	Controlled Recurrent Payments	90,179	89,626	-1	87,783	87,085	88,023
698	User Charges - Non ACT Government	698	694	-1	694	694	694
102	Other Revenue	102	100	-2	100	100	100
306	Resources Received Free of Charge	306	2,251	636	306	306	306
82,462	Total Revenue	91,285	92,671	2	88,883	88,185	89,123
82,462	Total Income	91,285	92,671	2	88,883	88,185	89,123
Expenses							
32,047	Employee Expenses	36,825	36,261	-2	34,475	34,918	35,279
5,733	Superannuation Expenses	5,546	5,278	-5	5,238	5,333	5,525
9,251	Supplies and Services	12,577	14,805	18	14,413	14,869	15,270
1,877	Depreciation and Amortisation	1,689	1,689	-	2,085	2,085	2,086
34	Borrowing Costs	0	0	-	0	0	0
34,518	Grants and Purchased Services	35,718	36,241	1	34,654	32,962	32,946
53	Other Expenses	1,155	53	-95	53	53	53
83,513	Total Ordinary Expenses	93,510	94,327	1	90,918	90,220	91,159
-1,051	Operating Result	-2,225	-1,656	-26	-2,035	-2,035	-2,036

Table 24: Early Intervention Services: Operating Statement

2015-16 Budget \$'000		2015-16 Est'd outcome \$'000	2016-17 Budget ¹ \$'000	Var %	2017-18 Estimate \$'000	2018-19 Estimate \$'000	2019-20 Estimate \$'000
Income							
Revenue							
23,921	Controlled Recurrent Payments	24,830	0	-100	0	0	0
92	Other Revenue	92	0	-100	0	0	0
24,013	Total Revenue	24,922	0	-100	0	0	0
24,013	Total Income	24,922	0	-100	0	0	0
Expenses							
8,227	Employee Expenses	8,759	0	-100	0	0	0
997	Superannuation Expenses	953	0	-100	0	0	0
3,182	Supplies and Services	3,711	0	-100	0	0	0
713	Depreciation and Amortisation	632	0	-100	0	0	0
15	Borrowing Costs	0	0	-	0	0	0
12,077	Grants and Purchased Services	12,077	0	-100	0	0	0
30	Other Expenses	30	0	-100	0	0	0
25,241	Total Ordinary Expenses	26,162	0	-100	0	0	0
-1,228	Operating Result	-1,240	0	-100	0	0	0

Note:

1. The reduction in output reflects the internal restructure within the Directorate to reflect the amalgamated output which will focus on community building and early intervention.

HOUSING ACT

Purpose

Housing ACT's purpose is to provide social housing that is appropriate and affordable and meets the needs and circumstances of low income and disadvantaged families, for as long as they need it. Housing ACT also funds and supports the specialist homelessness sector to assist and support homeless people or those at risk of becoming homeless.

The provision of stable long-term and affordable housing provides tenants with a greater opportunity to more fully participate in the social, economic and recreational activities of the Territory and reach their potential. Through the provision of housing assistance and support for the homeless, Housing ACT helps to alleviate social isolation and build resilience, building a safer, stronger and more inclusive community.

2016-17 Priorities

Strategic and operational priorities for 2016-17

- improving services to some of the most vulnerable in the community, and in particular constructing housing specifically to accommodate older people, including older Aboriginal and Torres Strait Islanders;
- providing better access to disability services, housing and homelessness services and child and youth supports through a single human services gateway;
- actively managing the portfolio of public housing properties to better align the portfolio to tenant needs now and into the future;
- redeveloping the public housing sites along Northbourne Avenue and at a number of other major sites across Canberra and renewing the public housing portfolio under the Public Housing Renewal Program. Modern housing will replace the houses sold under the Public Housing Renewal Program, continuing to “salt and pepper” public housing throughout the city, and in particular increasing public housing in the newly developing areas of the city;
- undertaking works to improve the energy efficiency of public housing, focussing on improving the thermal comfort of tenants by improving the building shell, through insulating properties, reducing draughts and implementing other measures to reduce heat loss. These measures will also assist tenants to reduce their energy consumption and their cost of living expenses;
- providing improved employment opportunities for tenants and other disadvantaged people through partnering with Spotless, Housing ACT's maintenance contractor;
- focusing on better integrating services for families experiencing family violence.

Estimated Employment Level

Table 25: Estimated Employment Level

	2014-15 Actual Outcome	2015-16 Budget	2015-16 Estimated Outcome	2016-17 Budget
Staffing (FTE)	233	242 ¹	245	256 ²

Notes:

1. The increase in number of employees (FTEs) in 2015-16 is due to the additional staffing associated with new policy initiatives for the year, including staffing for the ongoing implementation of the One Human Services Gateway as part of the Better Human Services Initiative funded by Government and assisting tenants to better understand their water consumption and costs.
2. The increase in FTEs in 2016-17 is due to the additional staffing for community awareness, tenancy liaison and tenancy relocations associated with the Public Housing Renewal Program and staffing to support the provision of services for those with a disability, such as Occupation Therapists for assessing property modification needs.

Strategic Objectives and Indicators

Strategic Objective 1

Appropriately housing people most in need

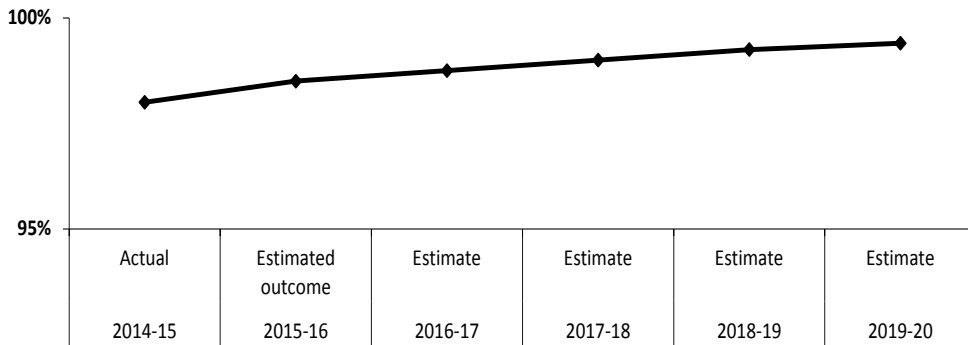
Housing assistance is targeted at those most in need in the community. Stable, safe and secure long term housing provides the foundation upon which individuals and families can build their future, engage with the community and take up opportunities for education, training and employment and to build capacity and resilience. Therefore, the provision of housing assistance aims to reduce social isolation and disadvantage and build a safer, healthy and more inclusive community where people are better able to participate and take up opportunities to achieve their potential.

Strategic Indicator 1

Of all new households that were allocated within three months, the proportion that were in the greatest need.

Allocating housing to those most in need in the community remains the key focus for public housing. This indicator measures the proportion of those housed within a three month period that were in the greatest need, where need may include: being homeless, women, with or without children, escaping family or domestic violence, being in housing that is detrimental to health and safety or otherwise inappropriate due to the residents having mental health issues, serious medical issues or a disability, including being frail-aged, and particularly where the natural support networks are at risk of breaking down.

Percentage of Allocations Housed within 90 days that were in Greatest Need



Strategic Objective 2

Access to safe, affordable and sustainable housing that contributes to the opportunities for social and economic participation

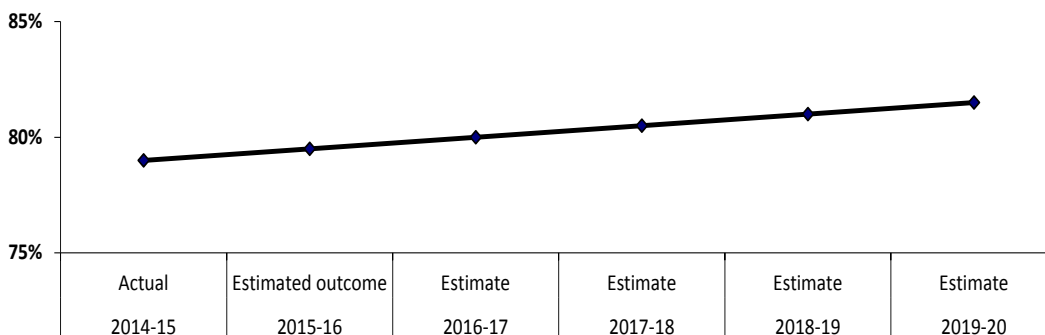
Social housing enables tenants to take up opportunities to more fully participate in and contribute to the community and achieve their potential. Working in partnership with the specialist homelessness service providers, Housing ACT assists vulnerable families to improve their social inclusion by providing secure long term sustainable housing and appropriate support and assistance that builds foundation skills, capacity and resilience.

Strategic Indicator 2

Providing tenants with the opportunity to be part of the community

Social housing helps build stronger, safer and more cohesive communities through reducing disadvantage and exclusion for some of the most vulnerable in the community. Improving access to education, training and employment opportunities better enables tenants to engage in social, cultural, civic and recreational activities and thereby more fully participate in the community and achieve their potential.

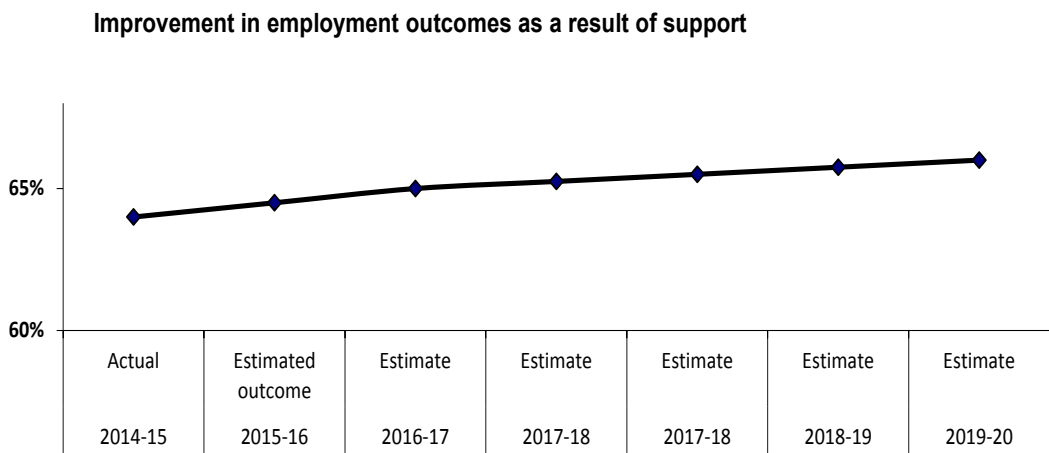
Percentage of tenants indicating that public housing assists them participate in the community



Strategic Indicator 3

Improving employment outcomes for homeless people to support them sustain their tenancy in long term housing.

Key to successful outcomes for tenants transitioning from homelessness or crisis accommodation into mainstream housing is improving their access to appropriate assistance and supports that will assist them sustain their tenancy long term, improve their opportunities for participation and provide greater access to training, education and employment opportunities. This approach provides a clear pathway out of poverty, disadvantage and exclusion. This indicator shows the improvement in employment outcomes as a result of the support and assistance provided to homeless people who sought such assistance whilst engaging with homelessness services.



Output Classes

Social housing primarily occurs through the provision of rental housing. A rental subsidy is provided to eligible tenants, based upon them paying no more than 25% of their assessable household income. In addition, social housing is provided to community housing providers, homelessness service providers and other specialist housing providers for their use to accommodate and support high needs and low income individuals and families.

Housing ACT also funds homelessness service providers to provide intensive support and assistance to individuals and families who are homeless, and those who are at risk of becoming homeless, to address their individual circumstances and needs, and provide them with the skills and capacity to secure and sustain long term housing and better participate in the community.

There is only one output class for the provision of social housing services.

Output Class 1: Social Housing Services

Table 26: Output Class 1: Social Housing Services

	2015-16 Estimated Outcome \$'000	2016-17 Budget \$'000
Total Cost¹	173,619	184,035
Government Payment for Outputs	43,531	43,905

Note:

1. Total cost includes depreciation and amortisation of \$19.288 million in 2015-16 and \$32.561 million in 2016-17.

Output 1.1: Social Housing Services

The provision of safe, affordable and appropriate housing that supports tenants to sustain their housing long term through:

- assessing an applicant's eligibility for housing, priority category and their support needs;
- allocating housing to eligible applicants and community housing providers and other community sector support providers that best meets the needs of tenants; and
- managing the public housing property portfolio to ensure that it best meets the needs of tenants, and managing the social housing tenancies.

Providing funding and support to the homelessness and community housing service providers to address homelessness and provide sustainable long term housing options.

Table 27: Output 1.1: Social Housing Services

	2015-16 Estimated Outcome \$'000	2016-17 Budget \$'000
Total Cost	173,619	184,035
Government Payment for Outputs	43,531	43,905

Accountability Indicators

Output Class 1: Social Housing Services

Output 1.1: Social Housing Services

Table 28: Accountability Indicators Output 1.1

	2015-16 Targets	2015-16 Estimated Outcome	2016-17 Targets
a. Allocation of housing to those in greatest need Percentage of public housing allocations to priority and high needs applicants	98%	97%	98%
b. Number of social housing properties ¹ Includes all Housing ACT properties whether tenanted by public housing tenants or head-leased to community service providers	11,681	11,659	11,928
c. Number of tenancies managed by registered community housing providers ² Includes tenants in individual tenantable units such as group shared homes and properties head-leased from Housing ACT	1,505	1,650	1,730
d. Percentage of public housing tenants receiving a rebate	95%	95%	95%
e. Number of client service visits	11,150	11,260	11,150
f. Satisfaction with provision of public housing ³	75%	80%	80%
g. Average cost per dwelling of public housing	\$11,989	\$11,956	\$11,343
h. Satisfaction with provision of community housing ⁴	75%	85%	85%
i. Occupancy rate for public housing	99%	97%	98%
j. Percentage of tenant accounts \geq \$500 and four or more weeks in arrears on repayment agreements ⁵	90%	80%	90%
k. Percentage of rent received	99%	99%	99%

Notes:

1. The number of social housing properties is higher in 2016-17 due to the transfer of properties under the Public Housing Renewal Program to enable the relocation of tenants from those properties identified for redevelopment.
2. The number of tenancies managed by registered community housing providers is higher in 2015-16 from the transfer of the Disability ACT Group Homes to community housing providers under the National Disability Insurance Scheme and the registration of a new provider. A higher number of tenancies is also expected in 2016-17 due to an increase in disability housing tenancies and a reduction in vacancies at the shared accommodation housing.
3. The higher satisfaction of tenants in public housing in 2015-16 correlates with the improvement in service delivery under the Modernising Tenancy Services and the One Human Services Gateway Initiatives implemented during the year. These Initiatives provided a more integrated and tailored service response, focussed on addressing the needs of individuals and improved communications with tenants, and improvements in the condition of properties.
4. The higher satisfaction of tenants with their community housing in 2015-16 largely arises from an improved service response, particularly from a more timely response to request for repairs and maintenance and an improvement in the condition of their properties. Poorly performing agencies in prior years significantly improved their service response, improving the overall satisfaction rating for the sector.
5. The percentage of tenants who are four or more weeks in arrears and owing at least \$500 who enter into repayment agreements continues to trend around the low to mid-80% range. Housing managers continue to focus on engaging with tenants to ensure that they are able to sustain their tenancy. This can be difficult when tenants are subject to the additional stresses from being in debt to Housing ACT and others and cannot see a clear way forward that will enable them to meet all their financial commitments. That often means that it takes some time to engage with tenants and for them to enter into long term repayment arrangements.

Changes to Appropriation

Table 29: Changes to appropriation – Controlled Recurrent Payments

	2015-16 Estimated Outcome \$'000	2016-17 Budget \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000	2019-20 Estimate \$'000
2015-16 Budget	43,453	43,989	42,048	42,794	42,794
2016-17 Budget Technical Adjustments					
Commonwealth Grants – National Affordable Housing SPP	78	43	(70)	(92)	213
General Savings	-	(127)	(129)	(129)	(129)
2016-17 Budget	43,531	43,905	41,849	42,573	42,878

Table 30: Changes to appropriation – Capital Injections, Controlled

	2015-16 Estimated Outcome \$'000	2016-17 Budget \$'000	2017-18 Estimate \$'000	2018-19 Estimate \$'000	2019-20 Estimate \$'000
2015-16 Budget	14,187	7,000	5,000	5,000	5,000
FMA Section 16B Rollovers from 2014-15					
Disability Dual Occupancy Housing	143	-	-	-	-
Expansion of Social Housing Stage 2	119	-	-	-	-
Security Improvement Program for Elderly Public Housing Tenants	100	-	-	-	-
2016-17 Budget Policy Adjustments					
Supporting Affordable Housing – Infrastructure upgrade at the Narrabundah Long Stay Park	-	360	-	-	-
2016-17 Budget	14,549	7,360	5,000	5,000	5,000

Financial Statements

Table 31: Housing ACT: Operating Statement

2015-16 Budget \$'000		2015-16 Estimated outcome \$'000	2016-17 Budget \$'000	Var %	2017-18 Estimate \$'000	2018-19 Estimate \$'000	2019-20 Estimate \$'000
	Income						
	Revenue						
43,453	Controlled Recurrent Payments	43,531	43,905	1	41,849	42,573	42,878
86,552	User Charges - Non ACT Government	85,999	85,290	-1	87,445	87,168	89,815
794	Interest	1,478	903	-39	721	482	275
436	Distribution from Investments with the Territory Banking Account	161	0	-100	0	0	0
5,362	Other Revenue	8,442	6,537	-23	7,552	6,688	6,492
136,597	Total Revenue	139,611	136,635	-2	137,567	136,911	139,460
	Gains						
0	Other Gains	1,257	0	-100	0	0	0
0	Total Gains	1,257	0	-100	0	0	0
136,597	Total Income	140,868	136,635	-3	137,567	136,911	139,460
	Expenses						
24,040	Employee Expenses	23,928	26,328	10	26,872	26,559	26,237
3,341	Superannuation Expenses	3,235	3,642	13	3,747	3,781	3,800
88,868	Supplies and Services	89,493	91,838	3	93,277	95,346	95,726
15,518	Depreciation and Amortisation	19,288	32,561	69	51,106	24,840	15,111
3,297	Borrowing Costs	3,247	3,035	-7	2,825	2,614	2,407
20,464	Grants and Purchased Services	21,034	20,868	-1	18,134	18,691	19,265
4,715	Other Expenses	13,394	5,763	-57	5,092	5,101	5,142
160,243	Total Expenses	173,619	184,035	6	201,053	176,932	167,688
-23,646	Operating Result	-32,751	-47,400	-45	-63,486	-40,021	-28,228
	<i>Items that will not be Reclassified Subsequently to Profit or Loss</i>						
44,323	Total Other Comprehensive Income	81,400	108,353	33	180,149	113,070	114,350
20,677	Total Comprehensive Income	48,649	60,953	25	116,663	73,049	86,122

Table 32: Housing ACT: Balance Sheet

2015-16 Budget \$'000		2015-16 Estimated outcome \$'000	2016-17 Budget \$'000	Var %	2017-18 Estimate \$'000	2018-19 Estimate \$'000	2019-20 Estimate \$'000
Current Assets							
2,496	Cash and Cash Equivalents	49,179	19,784	-60	8,451	3,056	2,466
8,834	Receivables	1,896	1,771	-7	1,929	2,088	2,267
21,818	Investments	500	1,501	200	2	0	0
2,488	Assets Held for Sale	2,846	3,115	9	3,384	3,653	3,922
556	Other Current Assets	470	470	-	470	470	470
36,192	Total Current Assets	54,891	26,641	-51	14,236	9,266	9,124
Non Current Assets							
307	Receivables	154	157	2	160	163	166
4,495,702	Property, Plant and Equipment	4,630,989	4,887,055	6	5,027,419	5,207,047	5,293,774
9,452	Investment Property	9,130	10,111	11	11,092	12,073	13,054
20,053	Capital Works in Progress	19,847	19,078	-4	18,309	17,540	16,771
4,525,514	Total Non Current Assets	4,660,120	4,916,401	5	5,056,980	5,236,823	5,323,765
4,561,706	TOTAL ASSETS	4,715,011	4,943,042	5	5,071,216	5,246,089	5,332,889
Current Liabilities							
4,688	Payables	5,445	5,453	..	5,461	5,469	5,477
4,673	Interest-Bearing Liabilities	4,673	4,683	..	4,619	4,511	4,403
129	Finance Leases	0	0	-	0	0	0
8,382	Employee Benefits	8,035	8,196	2	8,357	8,518	8,679
4,131	Other Liabilities	4,031	4,031	-	4,031	4,031	4,031
22,003	Total Current Liabilities	22,184	22,363	1	22,468	22,529	22,590
Non Current Liabilities							
62,782	Interest-Bearing Liabilities	62,782	58,099	-7	53,479	48,968	44,565
305	Finance Leases	0	0	-	0	0	0
690	Employee Benefits	468	488	4	508	528	548
63,777	Total Non Current Liabilities	63,250	58,587	-7	53,987	49,496	45,113
85,780	TOTAL LIABILITIES	85,434	80,950	-5	76,455	72,025	67,703
4,475,926	NET ASSETS	4,629,577	4,862,092	5	4,994,761	5,174,064	5,265,186
REPRESENTED BY FUNDS EMPLOYED							
1,227,249	Accumulated Funds	1,283,416	1,371,667	7	1,220,646	1,280,588	1,279,360
3,248,677	Reserves	3,346,161	3,490,425	4	3,774,115	3,893,476	3,985,826
4,475,926	TOTAL FUNDS EMPLOYED	4,629,577	4,862,092	5	4,994,761	5,174,064	5,265,186

Table 33: Housing ACT: Statement of Changes in Equity

Budget at 30/6/16 \$'000		2015-16 Estimated outcome \$'000	Budget at 30/6/17 \$'000	Var%	Estimate at 30/6/18 \$'000	Estimate at 30/6/19 \$'000	Estimate at 30/6/20 \$'000
Opening Equity							
1,214,708	Opening Accumulated Funds	1,246,971	1,283,416	3	1,371,667	1,220,646	1,280,588
3,226,354	Opening Asset Revaluation Reserve	3,279,783	3,346,161	2	3,490,425	3,774,115	3,893,476
4,441,062	Balance at the Start of the Reporting Period	4,526,754	4,629,577	2	4,862,092	4,994,761	5,174,064
Comprehensive Income							
-23,646	Operating Result for the Period	-32,751	-47,400	-45	-63,486	-40,021	-28,228
44,323	Inc/Dec in Asset Revaluation Reserve Surpluses	81,400	108,353	33	180,149	113,070	114,350
20,677	Total Comprehensive Income	48,649	60,953	25	116,663	73,049	86,122
22,000	Transfer to/from Accumulated Funds	15,022	-35,911	-339	-103,541	-6,291	22,000
-22,000	Movement in Asset Revaluation Reserve	-15,022	35,911	339	103,541	6,291	-22,000
0	Total Movement in Reserves	0	0	-	0	0	0
Transactions Involving Owners Affecting Accumulated Funds							
14,187	Capital Injections	14,549	7,360	-49	5,000	5,000	5,000
0	Inc/Dec in Net Assets due to Admin Restructure	39,625	164,202	314	11,006	101,254	0
14,187	Total Transactions Involving Owners Affecting Accumulated Funds	54,174	171,562	217	16,006	106,254	5,000
Closing Equity							
1,227,249	Closing Accumulated Funds	1,283,416	1,371,667	7	1,220,646	1,280,588	1,279,360
3,248,677	Closing Asset Revaluation Reserve	3,346,161	3,490,425	4	3,774,115	3,893,476	3,985,826
4,475,926	Balance at the End of the Reporting Period	4,629,577	4,862,092	5	4,994,761	5,174,064	5,265,186

Table 34: Housing ACT: Cash Flow Statement

2015-16 Budget \$'000		2015-16 Est'd outcome \$'000	2016-17 Budget \$'000	Var %	2017-18 Estimate \$'000	2018-19 Estimate \$'000	2019-20 Estimate \$'000
CASH FLOWS FROM OPERATING ACTIVITIES							
Receipts							
43,453	Controlled Recurrent Payments	43,531	43,905	1	41,849	42,573	42,878
85,904	User Charges	85,359	84,695	-1	86,758	86,338	88,944
794	Interest Received	1,478	903	-39	721	482	275
436	Distribution from Investments with the Territory Banking Account	161	0	-100	0	0	0
6,498	Other Receipts	15,049	7,315	-51	8,236	7,372	7,176
137,085	Operating Receipts	145,578	136,818	-6	137,564	136,765	139,273
Payments							
24,040	Related to Employees	23,872	26,328	10	26,872	26,559	26,237
3,341	Related to Superannuation	3,235	3,642	13	3,747	3,781	3,800
88,868	Related to Supplies and Services	89,623	92,328	3	93,406	95,476	95,856
3,297	Borrowing Costs	3,247	3,035	-7	2,825	2,614	2,407
20,464	Grants and Purchased Services	21,034	20,868	-1	18,134	18,691	19,265
3,700	Other	3,700	3,700	-	3,700	3,700	3,700
143,710	Operating Payments	144,711	149,901	4	148,684	150,821	151,265
-6,625	NET CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIES	867	-13,083	#	-11,120	-14,056	-11,992
CASH FLOWS FROM INVESTING ACTIVITIES							
Receipts							
91,345	Proceeds from Sale/Maturity of Investments	20,266	0	-100	0	0	0
35,576	Proceeds from Sale of Property, Plant and Equipment	39,992	33,551	-16	38,881	42,856	46,350
126,921	Investing Receipts	60,258	33,551	-44	38,881	42,856	46,350
Payments							
71,425	Purchase of Investments	0	3,794	#	1,243	2,596	2,598
75,144	Purchase of Property, Plant and Equipment and Capital Works	72,335	48,756	-33	38,167	31,981	32,839
146,569	Investing Payments	72,335	52,550	-27	39,410	34,577	35,437
-19,648	NET CASH INFLOW/(OUTFLOW) FROM INVESTING ACTIVITIES	-12,077	-18,999	-57	-529	8,279	10,913

2015-16 Budget \$'000		2015-16 Est'd outcome \$'000	2016-17 Budget \$'000	Var %	2017-18 Estimate \$'000	2018-19 Estimate \$'000	2019-20 Estimate \$'000
CASH FLOWS FROM FINANCING ACTIVITIES							
Receipts							
14,187	Capital Injections from Government	14,549	7,360	-49	5,000	5,000	5,000
300	Borrowings Received	300	300	-	300	300	300
14,487	Financing Receipts	14,849	7,660	-48	5,300	5,300	5,300
Payments							
4,997	Repayment of Borrowings	4,997	4,973	..	4,983	4,919	4,811
130	Repayment of Finance Leases	0	0	-	0	0	0
5,127	Financing Payments	4,997	4,973	..	4,983	4,919	4,811
9,360	NET CASH INFLOW/(OUTFLOW) FROM FINANCING ACTIVITIES	9,852	2,687	-73	317	381	489
-16,913	NET INCREASE / (DECREASE) IN CASH HELD	-1,358	-29,395	#	-11,332	-5,396	-590
19,409	CASH AT THE BEGINNING OF REPORTING PERIOD	50,537	49,179	-3	19,784	8,452	3,056
2,496	CASH AT THE END OF REPORTING PERIOD	49,179	19,784	-60	8,452	3,056	2,466

Notes to the Controlled Budget Statements

Significant variations are as follows:

Operating Statement

- Controlled recurrent payment: the increase of \$0.374 million in the 2016-17 Budget from the estimated outcome is largely due to indexation funding under the National Affordable Housing Agreement.
- User charges – non ACT Government:
 - the decrease of \$0.553 million in the estimated outcome from the original budget is due a higher rental rebates provided to tenants; and
 - the decrease of \$0.709 million in the 2016-17 Budget from the 2015-16 estimated outcome is due to higher vacancies as properties identified for sale and redevelopment under the Public Housing Renewal Program are withdrawn from allocation to public housing tenants as they become vacant, partially offset by indexation to tenant pension incomes from Centrelink.
- Interest:
 - the increase of \$0.684 million in the 2015-16 estimated outcome from the original budget is due to funds being redirected from investments held with the Territory Banking Account to maximise interest earning and additional interest received from the deferral in payment from the Lyons Redevelopment Estate Joint Venture; and
 - the decrease of \$0.575 million in the 2016-17 Budget from the 2015-16 estimated outcome is due to the reduction in cash holdings throughout the year, as funds are applied to meet operational expenses and outlays on capital projects.
- Distribution from investments with the Territory Banking Account: the decrease of \$0.275 million in the 2015-16 estimated outcome from the original budget is due to the withdrawal of investments with the Territory Banking Account during the year, with more funds retained in the operating bank account. No distributions from investments with the Territory Banking Account are expected in the 2016-17 Budget.
- Other revenue:
 - the increase of \$3.080 million in the 2015-16 estimated outcome from the original budget is due to higher profit on the sale of properties earned during the year, due to the sale of some high value properties and higher recoveries from tenants and others for tenant responsible maintenance and other recoverable amounts; and
 - the decrease of \$1.905 million in the 2016-17 Budget from the 2015-16 estimated outcome is due to recoveries from tenants and others returning to more normal levels.

- Other gains: the increase of \$1.257 million in the 2015-16 estimated outcome from the original budget is due to the transfer of properties from the Community Services Directorate and from the recognition of the realised gain from the redemption of investments held with the Territory Banking Account. Other Gains are not expected to be received in 2016-17.
- Employee expenses: the increase of \$2.400 million in the 2016-17 Budget from the 2015-16 estimated outcome is due to higher staffing levels required to meet the needs for relocating and re-housing tenants affected by the sale of properties in the Public Housing Renewal Program and the management of the asset transfers under the Program as well as wage increases under the Enterprise Agreement.
- Superannuation expenses: the increase of \$0.407 million in the 2016-17 Budget from the 2015-16 estimated outcome is due to the increase in staffing levels associated with the implementation of the Public Housing Renewal Program and wage increases under the Enterprise Agreement.
- Supplies and services:
 - the increase of \$0.625 million in the 2015-16 revised estimate from the original budget is largely due to higher general rates and repair and maintenance expenses, partially offset by lower expenditure on water charges and information technology and communication; and
 - the increase of \$2.345 million in the 2016-17 Budget from the 2015-16 estimated outcome is due to general indexation of costs, including the range of property ownership costs such as rates, water and sewerage, and insurance and administrative costs.
- Depreciation and amortisation:
 - the increase of \$3.770 million in the 2015-16 estimated outcome from the original budget is mainly due to the accelerated depreciation of buildings for the former Owen Flats complex prior to the earlier than expected transfer of the site to the Land Development Agency for sale under the Public Housing Renewal Program; and
 - the increase of \$13.273 million in the 2016-17 Budget from the 2015-16 estimated outcome is due to accelerated depreciation of buildings on sites identified for sale under the Public Housing Renewal Program.
- Grants and purchased services: the increase of \$0.570 million in the 2016-17 Budget from the 2015-16 estimated outcome is due to the payment of services from prior year funding.
- Other expenses:
 - the increase of \$8.679 million in the 2016-17 Budget from the 2015-16 estimated outcome is due to the transfer of properties to community organisations, including

to Project Independence and ECHO as well as the transfer of properties to the Community Services Directorate under the Affordable Rental Scheme; and

- the decrease of \$7.631 million in the 2016-17 Budget from the estimated outcome is mainly due to the one off impact of the transfer of properties to community organisations and the Community Services Directorate in 2015-16.

Balance Sheet

- Current assets:

- the increase of \$18.699 million in the 2015-16 estimated outcome compared to the original budget is due to higher level of cash held to meet commitments due in the early months of 2016-17, partially offset by the withdrawal of investments with the Territory Banking Account and the reduction in accounts receivable as loans and other debtors were paid during the year; and
- the decrease of \$28.250 million in the 2016-17 Budget compared to the estimated outcome is due to reduction in cash at bank to fund operational and capital commitments as they fall due during the year.

- Non-current assets:

- the increase of \$134.606 million in the 2015-16 estimated outcome from the original budget is mainly due to the increase in the value of the public housing portfolio following the annual asset revaluation and the receipt of replacement properties under the Public Housing Renewal Program; and
- the increase of \$256.281 million in the 2016-17 Budget is due to the transfer of replacement properties under the Public Housing Renewal Program during the year and a slight increase of the portfolio following the annual revaluation.

- Non-current liabilities:

- the decrease of \$0.527 million in the 2015-16 estimated outcome from the original budget is due to the change in accounting treatment for the motor vehicles leases, which are now operational leases, and a slight reduction in long service leave liability; and
- the decrease of \$4.663 million in the 2016-17 Budget from the estimated outcome is mainly due to the repayment of the Commonwealth loans in accordance with the loan repayment schedules.

Statement of Changes in Equity and Cash Flow Statement

- Variances in the Cash Flow Statement are explained in the notes above.
- Asset revaluation reserve surpluses:

- the increase of \$37.077 million in the 2015-16 estimated outcome compared to the original budget is due to the higher than expected increase in value of the public housing properties following the 2015 revaluation of the portfolio; and
 - the increase of \$26.953 million in the 2016-17 Budget compared to the estimated outcome is due to the increase in property values expected from the 2015 revaluation of the public housing portfolio.
- Transactions involving owners affecting accumulated funds:
 - the increase of \$39.987 million in the estimated outcome from the original budget is mainly due to the net impact of the transfer of equity (properties to/from between Housing ACT and the Land Development Agency or the Public Housing Renewal Taskforce) under the Public Housing Renewal Program; and
 - the increase of \$117.388 million in the 2016-17 Budget from the estimated outcome is mainly due to the transfer of a significant number of replacement properties that are expected to be delivered to Housing ACT during the year. The property transfers will be affected by way of an equity transfer under the Public Housing Renewal Program. The value of these property transfers will be partially offset by a reduction in Capital Injections from Government.
 - Other variances in the Statement of Changes in Equity are explained in the notes above.