Request for Costing an Election Commitment

Name of proposal:	Business – Service-centred government
Person requesting costing:	Elizabeth Lee MLA
Date of request:	11 October 2024
Summary of proposal:	A Canberra Liberals Government will trial the extension of Access Canberra opening hours during the week and on Saturday mornings and improve digital services to make them easier to access and navigate.
Issue the proposal will address:	This measure will make it easier for residents and businesses to engage with government services.
Proposal's public announcement details (media release or policy statement published on a party website)[1]:	Canberra Liberals website (see policy document)

What are the key assumptions that have been made in the proposal?

Note: The costing will be developed on the basis of information and assumptions provided in the costing request. The professional judgment of the Under Treasurer will determine whether these assumptions are adopted in the costing of the proposal.

Weekdays: Assumes that all Access Canberra sites will be open by an additional hour for one day per week for one year, based on a pro rata increase in the estimated daily operating cost (based on QoN 133, 31 July 2024). Total cost: $354,000.

Saturdays: Assumes that all Access Canberra sites will be open for Saturdays for one year, with a 50% contingency to cover additional staff costs. Total cost: $3,308,500.

What are the estimated revenue and operating costs each year (if available) and what are the capital requirements for this proposal and estimated costs each year (if available)?

	2024-25	2025-26	2026-27	2027-28	Total
	$'000	$'000	$'000	$'000	$'000
Revenue[(a)]	0	0	0	0	0
Expenses[(a)]	0	-3,662.6	0	0	-3,662.6
Capital[(a)]	0	0	0	0	0
Depreciation[(a)]	0	0	0	0	0
Offset - Expenses[(a)]	0	0	0	0	0
Offset - Capital[(a)]	0	0	0	0	0
Full-time equivalent	0	0	0	0	0

[1] As per Part 2, section 5 of the *Election Commitments Costing Act 2012*

employees					

(a) A negative number indicates a decrease in revenue or an increase in expenses, depreciation or capital outflows. A positive number indicates an increase in revenue or decrease in expenses, depreciation or capital inflows. The expenses row is not to include depreciation costs.

Has any specific information or data been utilised in generating the proposal? Please provide links or attach information/data sources referenced.
N/a
Where relevant, is funding for the proposal to be demand driven or a capped amount?
Capped. It is expected that Access Canberra will scope staff numbers/opening hours to ensure the total cost remains within the proposed funding envelope.
Will third parties, for instance the Commonwealth or other State/Territories, have a role in funding or delivering the proposal? Does the proposal provide additional funding to, or redirect, any existing Commonwealth/State or Territory funding arrangements?
No.
Will funding/the cost require indexation?
No.
Who will administer the proposal?
Access Canberra
How will the proposal be administered?
No changes will be made to Access Canberra administration.
Is the proposal part of a broader package? If so, please identify the other elements of the package.
No.
Has an allowance been made for expenses necessary to support the implementation of this proposal? – If no, will the government agency be expected to absorb expenses associated with this proposal? – If yes, please specify the key assumptions.
Any administrative expenses associated with this measure will be absorbed by Access Canberra.
Will the proposal generate savings or offsets? If so, please quantify any savings or offsets.
No.
Has the proposal been previously costed by an external (third) party? If so, will a copy of this material, including any assumptions, be made available to Treasury?
No.
What are the community impacts associated with the proposal? Who and how many people will be affected?
This measure will make it easier for residents and businesses to engage with government services.
Are there any transitional considerations associated with implementation of the proposal? If so, how will they be managed?
No.

What is the intended implementation date of the proposal?
Funding will be provided in the 2025/26 Budget.
When is the proposal expected to be fully operational? Please provide details such as the start and end dates, the level of commitment during each period etc.
It is expected that the measure will operate for the 2025/26 financial year.
Will the proposal cease, and if so, when?
As above.
Is there any additional information relevant to this proposal?
No.