

DEPARTMENT OF HEALTH AND COMMUNITY CARE

Objectives

The aim of the Department of Health and Community Care is to lead Australia in maximising both community and individual health and wellbeing. The Department seeks to achieve this by providing direction, leadership, and by harnessing resources across the health and community care system.

The Department's goals are to:

- improve the health status of the community;
- enhance the quality of life of individuals; and
- deliver the Government's corporate objectives.

2000-01 Highlights

Strategic and operational highlights to be pursued in 2000-01 include:

- building social capital through the provision of support to families and local communities;
- providing for appropriate and integrated clinical and community services for children with complex behavioural and support issues, in particular, for children with autism spectrum disorder and cerebral palsy;
- providing a range of respite for aged carers of people with disabilities;
- augmenting the capacity of the Child and Adolescent Mental Health Service (CAMHS) to meet the mental health needs of children and adolescents with moderate to severe problems;
- improving the access for indigenous people to health services in the ACT;
- establishing a trial facility where injecting drug users will be provided with a clean and clinically supervised environment, and be provided with pathways to counselling, treatment and rehabilitation;
- providing free needles and syringes for diabetes sufferers in the ACT;
- expanding the Methadone program by 100 places;
- preparing for changes in science and service delivery which will occur as a result of the Human Genome Project and initiating a service to prevent children from developing diseases as adults; and
- undertaking projects to enhance electronic service delivery.

**Department of Health and Community Care
Operating Statement**

1999-00 Budget \$'000		1999-00 Est.Outcome \$'000	2000-01 Budget \$'000	Var %	2001-02 Estimate \$'000	2002-03 Estimate \$'000	2003-04 Estimate \$'000
Revenue							
328 503	Government Payment for Outputs	320 564	344 032	7	348 965	361 064	375 256
32 551	User Charges - Non ACT Government	36 664	32 913	-10	32 437	32 461	32 486
13 728	User Charges - ACT Government	14 402	14 659	2	14 663	14 840	14 924
325	Interest	1 142	433	-62	420	415	415
8	Other Revenue	63	6	-90	5	5	5
238	Resources Received free of charge	356	362	2	362	362	362
375 353	Total Revenue	373 191	392 405	5	396 852	409 147	423 448
Expenses							
14 915	Employee Expenses	14 939	15 340	3	15 579	15 798	16 006
2 491	Superannuation Expenses	2 367	2 445	3	2 412	2 383	2 385
9 057	Administrative Expenses	11 662	10 304	-12	10 524	10 769	11 020
366	Depreciation and Amortisation	375	904	141	956	939	938
115	Interest	115	107	-7	92	92	92
10 413	Cost of Goods Sold	11 556	12 241	6	12 241	12 215	12 230
332 398	Grants and Purchased Services	345 771	357 414	3	364 714	377 769	391 718
6 125	Other Expenses	2 053	6 038	194	3 026	1 769	1 813
375 880	Total Expenses	388 838	404 793	4	409 544	421 734	436 202
-527	Operating Result Before Abnormal Items	-15 647	-12 388	21	-12 692	-12 587	-12 754
0	Abnormal Revenue	400	0	-100	0	0	0
-527	Operating Result Before Extraordinary Items	-15 247	-12 388	19	-12 692	-12 587	-12 754
0	Injection for Operating Requirements	13 352	11 497	-14	11 714	11 714	11 714
-527	Operating Result	-1 895	-891	53	-978	-873	-1 040
1 927	Accumulated Funds - Start of Period	4 462	5 482	23	8 603	7 725	6 852
0	Amounts transferred to/from Reserves	472	0	-100	0	0	0
225	Capital Injections	2 838	4 012	41	100	0	0
-120	Inc/Dec in Net Assets from Admin Restructure	-395	0	100	0	0	0
1 505	Accumulated Funds - End of Period	5 482	8 603	57	7 725	6 852	5 812

**Department of Health and Community Care
Statement Of Financial Position**

Budget as at 30/6/00 \$'000		Est.Outcome as at 30/6/00 \$'000	Planned as at 30/6/01 \$'000	Var %	Planned as at 30/6/02 \$'000	Planned as at 30/6/03 \$'000	Planned as at 30/6/04 \$'000
Current Assets							
26	Cash	26	26	-	26	26	26
836	Receivables	3 973	4 511	14	4 471	4 470	4 470
7 875	Investments	13 866	6 520	-53	4 395	2 204	1 341
855	Inventories	855	925	8	890	890	890
133	Other	136	134	-1	134	134	134
9 724	Total Current Assets	18 856	12 116	-36	9 916	7 724	6 861
Non Current Assets							
5 232	Property, Plant and Equipment	4 046	10 319	155	9 613	8 924	8 236
0	Capital Works in Progress	2 838	0	-100	0	0	0
5 232	Total Non Current Assets	6 884	10 319	50	9 613	8 924	8 236
14 956	TOTAL ASSETS	25 740	22 435	-13	19 529	16 648	15 097
Current Liabilities							
1 275	Creditors	1 524	2 029	33	1 933	1 920	1 920
1 563	Borrowings	1 477	1 344	-9	1 385	1 347	1 347
2 426	Employee Entitlements	2 610	2 694	3	2 752	2 850	2 384
4 253	Other	12 083	5 000	-59	2 800	600	400
9 517	Total Current Liabilities	17 694	11 067	-37	8 870	6 717	6 051
Non Current Liabilities							
3 096	Employee Entitlements	2 705	2 906	7	3 075	3 220	3 375
3 096	Total Non Current Liabilities	2 705	2 906	7	3 075	3 220	3 375
12 613	TOTAL LIABILITIES	20 399	13 973	-32	11 945	9 937	9 426
2 343	NET ASSETS	5 341	8 462	58	7 584	6 711	5 671
REPRESENTED BY FUNDS EMPLOYED							
1 505	Accumulated Funds	5 482	8 603	57	7 725	6 852	5 812
838	Reserves	-141	-141	-	-141	-141	-141
2 343	TOTAL FUNDS EMPLOYED	5 341	8 462	58	7 584	6 711	5 671

Department of Health and Community Care Cashflow Statement

1999-00 Budget \$'000		1999-00 Est.Outcome \$'000	2000-01 Budget \$'000	Var %	2001-02 Estimate \$'000	2002-03 Estimate \$'000	2003-04 Estimate \$'000
16 141	CASH AT BEGINNING OF REPORTING PERIOD	20 493	12 415	-39	5 202	3 036	883
	CASH FLOWS FROM OPERATING ACTIVITIES						
	Receipts						
318 691	Cash from Government for Outputs	313 427	336 949	8	346 765	358 864	375 056
13 352	Cash from Government - Operating	13 352	11 497	-14	11 714	11 714	11 714
46 258	User Charges	51 792	47 897	-8	47 140	47 301	47 410
345	Interest Received	862	660	-23	420	416	415
8	Other Revenue	606	12 393	#	13 085	13 085	13 085
378 654	Operating Receipts	380 039	409 396	8	419 124	431 380	447 680
	Payments						
16 915	Related to Employees	16 910	17 500	3	17 764	17 938	18 702
8 731	Related to Administration	11 569	9 936	-14	10 162	10 408	10 658
115	Finance Costs	115	107	-7	92	92	92
345 750	Grants and Purchased Services	345 837	357 414	3	364 714	377 769	391 718
16 615	Other	13 473	31 425	133	28 308	27 076	27 123
388 126	Operating Payments	387 904	416 382	7	421 040	433 283	448 293
-9 472	NET CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIES	-7 865	-6 986	11	-1 916	-1 903	-613
	CASH FLOWS FROM INVESTING ACTIVITIES						
	Receipts						
0	Proceeds from Sale of Property, Plant & Equipment	37	23	-38	0	0	0
0	Investing Receipts	37	23	-38	0	0	0
	Payments						
556	Purchase of Property, Plant and Equipment	3 088	4 262	38	350	250	250
13 234	Capital Payments to Government Agencies	6 902	15 112	119	3 283	0	0
13 790	Investing Payments	9 990	19 374	94	3 633	250	250
-13 790	NET CASH INFLOW/(OUTFLOW) FROM INVESTING ACTIVITIES	-9 953	-19 351	-94	-3 633	-250	-250
	CASH FLOWS FROM FINANCING ACTIVITIES						
	Receipts						
13 459	Capital Injection from Government	9 740	19 124	96	3 383	0	0
13 459	Financing Receipts	9 740	19 124	96	3 383	0	0

Department of Health and Community Care Cashflow Statement

1999-00 Budget \$'000		1999-00 Est.Outcome \$'000	2000-01 Budget \$'000	Var %	2001-02 Estimate \$'000	2002-03 Estimate \$'000	2003-04 Estimate \$'000
	Payments						
0	Financing Payments	0	0	-	0	0	0
13 459	NET CASH INFLOW/(OUTFLOW) FROM FINANCING ACTIVITIES	9 740	19 124	96	3 383	0	0
-9 803	NET INCREASE/(DECREASE) IN CASH HELD	-8 078	-7 213	11	-2 166	-2 153	-863
6 338	CASH AT THE END OF THE REPORTING PERIOD	12 415	5 202	-58	3 036	883	20

Notes to the Budget Statements

Significant variations are as follows:

Operating Statement

- government payment for outputs:
 - the decrease of \$7.939m in the 1999-2000 estimated outcome from the original budget is mainly due to the deferral of funding for the Hepatitis C Financial Assistance Scheme (\$4.438m), deferral of Commonwealth projects (\$2.642m), and a reduction in funding for employer superannuation expenses (\$1.692m);
 - the increase of \$23.468m in 2000-01 relates mainly to growth funding (\$8.848m), funding for indexation (\$6.059m), Commonwealth projects deferred from 1999-2000 (\$2.749m), Hepatitis C Financial Assistance Scheme (\$4.376m), adjustment to injection for operations (\$1.655m), social capital initiatives (\$0.935m), supervised injecting place (\$0.550m), other initiatives (\$0.440m), and employer superannuation (\$0.720m), offset by reductions due to the benchmark efficiency initiative (\$2.465m), embedded wholesale sales tax savings (\$1.105m), and transfer of functions to other agencies (\$0.289m);
- user charges – non ACT Government: the increase of \$4.113m in the 1999-2000 estimated outcome from the original budget, and the decrease of \$3.751m in 2000-01, relate mainly to a one-off increase in cross border revenue from New South Wales in 1999-2000;
- user charges – ACT Government: the increase of \$0.674m in the 1999-2000 estimated outcome from the original budget, and the increase of \$0.257m in 2000-01, relate mainly to increased supply services provided to The Canberra Hospital and ACT Community Care through the Business Services Bureau;
- interest revenue: the increase of \$0.817m in the 1999-2000 estimated outcome from the original budget is due to the level of investments from unspent funds. Interest revenue will

decrease by \$0.709m in 2000-01 as a result of lower levels of investment following the planned expenditure to achieve targeted waiting times;

- employee expenses: the increase of \$0.401m in 2000-01 is mainly due to enterprise bargaining (\$0.2m) and Commonwealth funded projects;
- administrative expenses:
 - the increase of \$2.605m in the 1999-2000 estimated outcome from the original budget is mainly due to one-off items including the Rural and Regional Youth Counsellor (\$0.050m), measles immunisation for young adults campaign (\$0.124m), other Commonwealth funded projects and, IT costs (\$0.350m). In addition, there were higher levels of administrative expenses due to unbudgeted items such as immunisation funding (\$0.213m), Healthy Cities (\$0.373m), accommodation and outgoings (\$0.230m) and IT modernisation costs (\$0.2m);
 - the decrease of \$1.358m in 2000-01 is mainly due to removal of the above mentioned one-off items, reduced expenditure on Healthy Cities (\$0.227m) and the National Health Complaints Project (\$0.118m);
- depreciation and amortisation: the increase of \$0.529m in 2000-01 is mainly due to additional depreciation associated with e-Service projects (\$0.449m) and the new ACT Hospice (\$0.047m);
- cost of goods sold: the increase of \$1.143m in the 1999-2000 estimated outcome from the original budget, and the increase of \$0.685m in 2000-01, are related to supply services provided to The Canberra Hospital, ACT Community Care and Calvary Hospital through the Business Services Bureau;
- grants and service purchase payments:
 - the increase of \$13.373m in the 1999-2000 estimated outcome from the original budget is due mainly to the inclusion of injection for operations to agencies due to a change in accounting treatment (\$13.352m) and one-off expenses funded from additional cross border revenue (\$5.5m). These are partially offset by deferred Commonwealth projects (\$2.642m), and a reduction in employer superannuation expenses (\$1.6m);
 - the increase of \$11.643m in 2000-01 is mainly due to growth funding (\$8.598m), funding for indexation (\$5.859m), increased Commonwealth projects (\$2.749m), social capital initiatives (\$0.935m), the supervised injecting place (\$0.550m), other initiatives (\$0.440m), and employer superannuation (\$0.720m). These are partially offset by the benchmark efficiency initiative (\$2.465m), cessation of one-off expenses funded from additional cross border revenue (\$5.5m), embedded wholesale sales tax savings (\$1.105m), and the transfer of functions to other agencies (\$0.313m);
- other expenses: the decrease of \$4.072m in the 1999-2000 estimated outcome compared to the original budget, and the increase of \$3.985m in 2000-01, mainly relate to deferred Hepatitis C Financial Assistance Scheme funding (\$4.438m);
- abnormal revenue: the 1999-2000 estimated outcome shows an amount relating to a refund of legal expenses from the Department of Justice and Community Safety incurred in a previous financial year;

- injection for operating requirements: this item reflects the difference between the benchmarked cost for services purchased by government and the cash requirements of the Department. The amounts shown are on-passed to the Canberra Hospital and ACT Community Care;
- decrease in net assets from administrative restructuring: the 1999-2000 estimated outcome relates to the value of buildings (Scullin property) transferred to the Department of Treasury and Infrastructure; and
- amounts transferred from reserves: the 1999-2000 estimated outcome relates to the clearing of the revaluation reserve following the transfer of the Scullin property to the Department of Treasury and Infrastructure.

Statement of Financial Position

- current receivables: the increase of \$3.137m in the 1999-2000 estimated outcome from the original budget relates mainly to the taking up of the NSW cross border debtor (\$3m). The increase of \$0.538m in 2000-01 relates mainly to the refunds of the Goods and Services Tax (GST) due from the Australian Tax Office (\$1.090m), partially offset by a reduction in trade debtors relating to cross border revenue (\$0.4m);
- current investments: the increase of \$5.991m in the 1999-2000 estimated outcome from the original budget relates to the deferral of government payment for outputs (GPO) from previous financial years relating to Commonwealth projects. The decrease of \$7.346m in 2000-01 relates to the expenditure for these projects in 2000-01;
- property, plant and equipment: the decrease of \$1.186m in the 1999-2000 estimated outcome from the original budget is due to separate disclosure of capital works in progress and the transfer of the Scullin property to the Department of Treasury and Infrastructure. The increase of \$6.273m in 2000-01 relates mainly to the new ACT Hospice (\$4.7m) and e-Service assets (\$1.455m);
- capital works in progress: the amount of \$2.838m shown in the 1999-2000 estimated outcome relates mainly to the new ACT Hospice which was funded through the *Appropriation Act (No.2) 1999-2000*;
- creditors: the increase of \$0.505m in 2000-01 relates mainly to the GST owed to the Australian Taxation Office; and
- other current liabilities: the increase of \$7.830m in the 1999-2000 estimated outcome from the original budget relates to the deferral of government payment for outputs (GPO) from previous financial years relating to Commonwealth projects. The decrease of \$7.083m in 2000-01 relates to the expenditure of these projects.

Cashflow Statement

- cash from government for outputs:
 - the decrease of \$5.264m in the 1999-2000 estimated outcome from the original budget is mainly due to the deferral of the Hepatitis C Financial Assistance Scheme (\$4.438m), and a reduction in funding for employer superannuation (\$1.692m);
 - the increase of \$23.522m from the 1999-2000 estimated outcome to the 2000-01 Budget relates mainly to growth funding (\$8.848m), funding for indexation (\$6.059m), increased Commonwealth projects (\$2.749m), deferred Hepatitis C

Financial Assistance Scheme funding (\$4.376m), adjustment to injection for operations (\$1.655m), Social Capital initiatives (\$0.935m), the supervised injecting place (\$0.550m), other initiatives (\$0.440m), and employer superannuation (\$0.720m). These are offset by decreases due to the benchmark efficiency initiative (\$2.465m), embedded wholesale sales tax savings (\$1.105m), and transfer of functions to other agencies (\$0.489m);

- cash from government operating: this item reflects the difference between the benchmarked cost for services purchased by government and the cash requirements of the Department;
- user charges: the increase of \$5.534m in the 1999-2000 estimated outcome from the original budget, and the decrease of \$3.895m in 2000-01, relate mainly to a one off increase in cross border revenue from New South Wales in 1999-2000 which was not budgeted;
- other receipts: the increase of \$11.787m in 2000-01 relates to the collection of GST on the delivery of goods or services (\$4.764m) and GST refunds from the Australian Tax Office (\$7.623m);
- administrative expenses: the decrease of \$1.633m in 2000-01 is mainly due to cessation of the Rural and Regional Youth Counsellor (\$0.050m), lower administrative expenses associated with the Healthy Cities project (\$0.227m), the one-off measles immunisation for young adults campaign (\$0.124m), the cessation of the National Health Complaints Project (\$0.118m), one-off Commonwealth funded projects, IT costs (\$0.350m) and other one-off items;
- other payments: the increase of \$17.952m in the 1999-2000 estimated outcome from the original budget, and the increase in 2000-01, relate mainly to the Hepatitis C Financial Assistance Scheme (\$4.376m) and GST payments on the receipt of goods and services (\$13.080m);
- purchase of property plant and equipment: the increase of \$2.532m in the 1999-2000 estimated outcome from the original budget relates to the ACT Hospice, which was incorporated into the capital works program following the *Appropriation Act (No.2) 1999-2000*. The increase of \$1.174m in 2000-01 relates to e-Service projects (\$3.942m), offset by a reduction in expenditure on the relocation of the ACT Hospice (\$1.4m);
- capital payments to agencies: this items relates to the onpassing of funds to The Canberra Hospital and ACT Community Care, for approved capital works projects, as well as approved e-Service projects; and
- capital injection: this items relates to funding of approved capital works projects and e-Service funding for the Health and Community Care Portfolio.

**Department of Health and Community Care
Statement Of Revenues And Expenses On Behalf Of The Territory**

1999-00 Budget \$'000		1999-00 Est.Outcome \$'000	2000-01 Budget \$'000	Var %	2001-02 Estimate \$'000	2002-03 Estimate \$'000	2003-04 Estimate \$'000
Revenue							
9 948	Payment for Expenses on behalf of Territory	9 920	10 695	8	9 720	2 342	2 401
383	Taxes Fees and Fines	383	392	2	401	412	422
89 384	Grants from the Commonwealth	89 717	97 528	9	102 957	108 715	114 143
99 715	Total Revenue	100 020	108 615	9	113 078	111 469	116 966
Expenses							
9 948	Grants and Purchased Services	9 920	10 695	8	9 720	2 342	2 401
89 767	Transfer Expenses	90 100	97 920	9	103 358	109 127	114 565
99 715	Total Expenses	100 020	108 615	9	113 078	111 469	116 966
0	Operating Result	0	0	-	0	0	0
1	Accumulated Funds - Start of Period	0	0	-	0	0	0
1	Accumulated Funds - End of Period	0	0	-	0	0	0

**Department of Health and Community Care
Statement Of Assets And Liabilities On Behalf Of The Territory**

Budget as at 30/6/00 \$'000		Est.Outcome as at 30/6/00 \$'000	Planned as at 30/6/01 \$'000	Var %	Planned as at 30/6/02 \$'000	Planned as at 30/6/03 \$'000	Planned as at 30/6/04 \$'000
Current Assets							
0	Receivables	0	71	#	62	2	2
0	Total Current Assets	0	71	#	62	2	2
Non Current Assets							
0	Total Non Current Assets	0	0	-	0	0	0
0	TOTAL ASSETS	0	71	#	62	2	2
Current Liabilities							
0	Creditors	0	71	#	62	2	2
0	Total Current Liabilities	0	71	#	62	2	2
0	TOTAL LIABILITIES	0	71	#	62	2	2
0	NET ASSETS	0	0	-	0	0	0
REPRESENTED BY FUNDS EMPLOYED							
1	Accumulated Funds	0	0	-	0	0	0
1	TOTAL FUNDS EMPLOYED	0	0	-	0	0	0

Department of Health and Community Care
Budgeted Statement Of Cashflows On Behalf Of The Territory

1999-00 Budget \$'000		1999-00 Est.Outcome \$'000	2000-01 Budget \$'000	Var %	2001-02 Estimate \$'000	2002-03 Estimate \$'000	2003-04 Estimate \$'000
CASH FLOWS FROM OPERATING ACTIVITIES							
Receipts							
9 948	Cash from Government for EBT	9 920	11 541	16	10 463	2 342	2 401
383	Taxes, Fees and Fines	383	392	2	401	412	422
89 384	Grants Received from the Commonwealth	89 717	97 528	9	102 957	108 715	114 143
0	Other Revenue	-1	777	#	752	62	20
99 715	Operating Receipts	100 019	110 238	10	114 573	111 531	116 986
Payments							
9 948	Grants and Purchased Services	9 920	10 695	8	9 720	2 342	2 401
0	Other	0	846	#	743	0	20
89 767	Territory Receipts to Government	90 099	98 697	10	104 110	109 189	114 565
99 715	Operating Payments	100 019	110 238	10	114 573	111 531	116 986
0	NET CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIES	0	0	-	0	0	0
CASH FLOWS FROM INVESTING ACTIVITIES							
Payments							
6 000	Capital Payments to Government Agencies	4 900	1 100	-78	0	0	0
6 000	Investing Payments	4 900	1 100	-78	0	0	0
-6 000	NET CASH INFLOW/(OUTFLOW) FROM INVESTING ACTIVITIES	-4 900	-1 100	78	0	0	0
CASH FLOWS FROM FINANCING ACTIVITIES							
Receipts							
6 000	Capital Injection from Government	4 900	1 100	-78	0	0	0
6 000	Financing Receipts	4 900	1 100	-78	0	0	0
Payments							
0	Financing Payments	0	0	-	0	0	0
6 000	NET CASH INFLOW/(OUTFLOW) FROM FINANCING ACTIVITIES	4 900	1 100	-78	0	0	0
0	NET INCREASE/(DECREASE) IN CASH HELD	0	0	-	0	0	0
0	CASH AT THE END OF THE REPORTING PERIOD	0	0	-	0	0	0

Notes to the Budget Statements

Significant variations are as follows:

Statement of Revenues and Expenses on Behalf of the Territory

- payment for expenses on behalf of the Territory: this item relates to funding for HealthPACT (\$2.229m) and Calvary Hospital for capital works projects (\$8.466m). The increase of \$0.775m in 2000-01 relates to higher levels of Calvary Hospital capital works of \$0.721m and increased HealthPACT funding of \$0.054m;
- grants from the Commonwealth: the increase of \$7.811m in 2000-01 relates mainly to the Australian Health Care Agreement (\$4.351m), Home and Community Care (\$0.693m), the Commonwealth/States Disability Agreement (\$0.886m) and the Hepatitis C Financial Assistance scheme (\$1.8m);
- other expenses: this item relates to the onpassing of appropriation for HealthPACT and Calvary Hospital for capital works; and
- transfer expenses: this items relates to the transfer to the Central Financing Unit of Commonwealth funding and taxes, fees and fines.

Statement of Assets and Liabilities on Behalf of the Territory

- current receivables: this item relates to outstanding reimbursements from the Australian Tax Office for the GST on the payments to Calvary Hospital for capital works; and
- creditors: this item relates to funds owed to the Central Financing Unit pending collection of outstanding GST reimbursements on the payments to Calvary Hospital.

Budgeted Statement of Cashflows on Behalf of the Territory

- cash from government for EBT: this item relates to funding for HealthPACT (\$2.229m), Calvary Hospital for capital works projects (\$8.466m) and GST payable on Calvary Hospital payments (\$0.846m). The increase of \$1.621m in 2000-01 relates mainly to higher levels of Calvary Hospital capital works and the GST;
- grants received from the Commonwealth: the increase of \$7.811m in 2000-01 relates mainly to the Australian Health Care Agreement (\$4.351m), Home and Community Care (\$0.693m), the Commonwealth/States Disability Agreement (\$0.886m) and the Hepatitis C Financial Assistance scheme (\$1.8m);
- other receipts: this item relates to collection of GST on payments from the Commonwealth (\$0.020m) and GST refunds from the Australian Tax Office (ATO) for payments to Calvary Hospital (\$0.757m);
- grants and purchased services: this item relates to the onpassing of appropriation for HealthPACT and Calvary Hospital for capital works;
- other payments: this item relates to payment of GST to Calvary Hospital on the receipt of goods and services;
- territory receipts transferred to government: this items relates to the transfer to the Central Financing Unit of Commonwealth funding, taxes, fees and fines and GST refunds from the ATO; and

- capital payments to agencies and capital injection: these items relate to the receipt and onpassing of funding for The Canberra Hospital redundancy program.

Changes to Appropriation

Changes to Departmental Appropriations

Government Payment for Outputs	1999-00 Est. Outc. \$'000	2000-01 Budget \$'000	2001-02 Estimate \$'000	2002-03 Estimate \$'000	2003-04 Estimate \$'000
1999-2000 Budget	318 691	321 520	324 901	329 568	329 568
Disability services for children	0	250	256	262	269
Supervised injecting place	500	725	725	0	0
Nucleic acid testing and associated therapeutic goods Act regulation	0	190	195	200	205
Efficiency improvements	0	-2 465	-5 007	-7 627	-10 329
Growth in Needs	0	5 847	9 998	14 264	20 758
Revised Commonwealth Specific Purpose Payments	479	-428	-724	-884	-305
Indexation adjustment	0	4 259	10 456	16 901	25 641
2000-2001 Draft Budget	319 670	329 898	340 800	352 684	365 807
Revised Cwth SPP funding	-74	0	0	0	0
Employer superannuation adjustment	-1 650	-1 062	-865	-665	-365
Deferral of Hepatitis C financial assistance scheme	-4 438	3 138	1 300	0	0
Deferral of supervised injecting place	-250	75	0	175	0
Transfer corrections to JACS	0	-19	-19	-20	-20
SPP adjustments	169	1 792	3 091	3 580	2 810
Additional growth	0	3 000	3 000	3 000	3 000
Transfer policy group funding to CMD	0	-270	-274	-277	-281
Onpassing of growth and indexation on Australian Health Care Agreement	0	567	1 132	1 909	5 834
Improving the health of young people at risk	0	70	70	70	70
Healthy Families – Drug and Alcohol Project	0	200	200	200	200
Healthy Families – Complex Needs Project	0	125	125	125	125
Addressing post-natal depression	0	70	70	70	70
Preventing youth suicide	0	120	120	120	120
Child and youth nutrition	0	70	70	70	70
Healthy Aboriginal and Torres Strait Islander young people	0	120	120	120	120
Well babies program	0	90	90	90	90
National depression initiative	0	70	70	70	70
Wholesales sales tax savings	0	-1 105	-2 335	-2 457	-2 664
2000-2001 Budget	313 427	336 949	346 765	358 864	375 056

Changes to Departmental Appropriations

Capital Injection	1999-00 Est. Outc. \$'000	2000-01 Budget \$'000	2001-02 Estimate \$'000	2002-03 Estimate \$'000	2003-04 Estimate \$'000
1999-2000 Budget	26 811	15 257	12 629	11 914	11 914
ACT Hospice	3 000	1 600	100	0	0
2000-2001 capital works program	0	3 563	3 600	0	0
2000-2001 Draft Budget	29 811	20 420	16 329	11 914	11 914
Transfer Special Needs Transport funding to DECS	0	-200	-200	-200	-200
2000-2001 capital works program	0	-1 000	-1 032	0	0
Capital works deferral	-6 719	6 719	0	0	0
Capital works adjustment - Cookchill TCH	0	1 157	0	0	0
E-Services projects	0	3 525	0	0	0
2000-2001 Budget	23 092	30 621	15 097	11 714	11 714

Changes to Territorial Appropriations

Payment for Expenses on Behalf of the Territory	1999-00 Est. Outc. \$'000	2000-01 Budget \$'000	2001-02 Estimate \$'000	2002-03 Estimate \$'000	2003-04 Estimate \$'000
1999-2000 Budget	9 948	2 458	2 314	2 372	2 372
CPI indexation 2003-2004	0	0	0	0	59
Healthpact - CPI adjustment	-28	-29	-29	-30	-30
YMCA redevelopment project	0	1 100	0	0	0
2000-2001 capital works program	0	7 166	7 435	0	0
2000-2001 Draft Budget	9 920	10 695	9 720	2 342	2 401
Gross appropriation to cover GST*	0	846	743	0	0
2000-2001 Budget	9 920	11 541	10 463	2 342	2 401

*This is a budget neutral adjustment to incorporate the cash payment of the GST to the suppliers of goods and services. This cash will be refunded by the Australian Taxation Office.

Changes to Territorial Appropriations

Capital Injection	1999-00 Est. Outc. \$'000	2000-01 Budget \$'000	2001-02 Estimate \$'000	2002-03 Estimate \$'000	2003-04 Estimate \$'000
1999-2000 Budget	6 000	0	0	0	0
2000-2001 Draft Budget	6 000	0	0	0	0
Deferral of The Canberra Hospital redundancy funds	-1 100	1 100	0	0	0
2000-2001 Budget	4 900	1 100	0	0	0

Policy, Planning and Purchasing of Health Services Operating Statement

1999-00 Budget \$'000		1999-00 Est. Outcome \$'000	2000-01 Budget \$'000	Var %	2001-02 Estimate \$'000	2002-03 Estimate \$'000	2003-04 Estimate \$'000
Revenue							
6 168	Government Payment for Outputs	6 419	10 000	56	10 180	10 353	10 516
256	User Charges - Non ACT Government	294	592	102	595	599	602
56	Interest	246	297	21	288	284	284
54	Resources Received free of charge	40	96	139	96	96	96
6 534	Total Revenue	6 999	10 985	57	11 159	11 332	11 498
Expenses							
3 895	Employee Expenses	4 182	6 681	60	6 785	6 881	6 971
685	Superannuation Expenses	663	1 046	58	1 051	1 038	1 039
2 051	Administrative Expenses	2 233	3 358	50	3 426	3 503	3 581
0	Depreciation and Amortisation	0	16	#	16	16	16
0	Interest	0	3	#	3	3	3
51	Grant and Purchased Services	0	0	-	0	0	0
6 682	Total Expenses	7 078	11 104	57	11 281	11 441	11 610
-148	Operating Result	-79	-119	-51	-122	-109	-112

OUTPUT CLASS 1: POLICY, PLANNING AND PURCHASING OF HEALTH SERVICES PRINCIPAL MEASURES

OUTPUT 1.1: Policy, Planning and Purchasing of Clinical and Mental Health Services

Description: Policy development, planning and purchasing of hospital-related services and mental health services and the monitoring of their performance.
Unless otherwise stated the measures in this Output together with Outputs 1.2 and 1.3 appeared against Output 1.1 (Policy, Planning and Health Outcomes) and Output 2.1 (Purchase of Health, Aged and Disability Services) in the 1999-2000 Purchase Agreement

Measures	1999-2000 Targets	1999-2000 Estimated Outcome	2000-01 Targets
Quantity			
Estimated number of: ¹			
- Ministerial briefs and correspondence	2 600	2 600	990
- Items for Cabinet business	250	250	90
- Assembly business	500	500	180
- Health status and outcomes publications; and	11	11	
- Strategic plans and initiatives to improve health outcomes ²	39	39	
Develop purchase contracts and regularly monitor and report in accordance with departmental guidelines ³			
- Hospital Services			2
- Mental Health			25
- Palliative Care			2
Maintenance and negotiation of intergovernmental agreements and plans.	16	22	16
Quality/Effectiveness			
Ministerial materials are rated satisfactory or above according to "ACT Government Ministerial Servicing Performance Measures".	90%	95%	95%
Strategic plans, initiatives and agreements address the Government's policies document	100%	100%	
Satisfactory response to customer survey on health status and outcomes publications	80%	80%	
Timeliness			
Ministerial materials comply with "ACT Government Ministerial Servicing Performance Measures".	95%	95%	95%
Strategic plans, initiatives and agreements produced and maintained	June 2000	June 2000	
Three planned publications released	Dec. 1999	Dec. 1999	
Eight planned publications released	June 2000	June 2000	
Planned contracts and letters of offer for the following financial year are in place by the end of the current financial year and are monitored in accordance with the planned timeframes	100%	100%	100%
Cost			
Cost per 1,000 head of population (\$'000). ⁴	\$21.6	\$21.6	\$14.4
TOTAL COST (\$'000)	\$6 681	\$7 078	\$4 466
TOTAL COST INCLUDING BSB (\$'000)⁵		\$7 077	\$4 468
GOVERNMENT PAYMENT FOR OUTPUTS (\$'000)	\$6 167	\$6 419	\$4 276

Government Payment for Output differs from cost to the extent that the Output is financed from within the agency.

1. The quantities against this measure are the Clinical and Mental Health Services components of those that appeared against Output 1.1 in the 1999-2000 Purchase Agreement.

2. This measure has been replaced for 2000-01.
3. This is a new measure for 2000-01 and replaces the previous measure.
4. The 2000-01 cost per head of population is based on a population of 310,900.
5. The financial impact of the Business Services Bureau, whose activities are an overhead of the Department's Outputs, was previously shown in the Budget Papers as a separate operating statement.

**OUTPUT CLASS 1: POLICY, PLANNING AND PURCHASING OF
HEALTH SERVICES
PRINCIPAL MEASURES**

**OUTPUT 1.2: Policy, Planning and Purchasing of Consumer and Community
Priorities**

Description: To develop and implement policy and strategy plans which inform community based health care service purchasing decisions for: women, men, children, youth, seniors, Aborigines and Torres Strait Islanders, people from culturally diverse backgrounds; people with disabilities; people with drug and alcohol abuse issues; and the Home and Community Care Program (HACC). To manage consumer focused purchasing relationships with Government and non-government service providers. This output also includes the Consumer Access Centre and Corrections Health.
(Unless otherwise stated the measures in this Output together with Outputs 1.1 and 1.3 appeared against Output 1.1 (Policy, Planning and Health Outcomes) and Output 2.1 (Purchase of Health, Aged and Disability Services) in the 1999-2000 Purchase Agreement.)

Measures	1999-2000 Targets	1999-2000 Estimated Outcome	2000-01 Targets
Quantity			
Estimated number of: ¹			
- Ministerial briefs and correspondence			880
- Items for Cabinet business			90
- Assembly business			220
Priority Initiatives: ²			
- Implement the Aboriginal and Torres Strait Islander Regional Health Plan.			1
- Report on the implementation of the Disability Services Strategic Plan.			1
- Develop a Senior's Health Purchasing Strategy.			1
- Develop a Supervised Injecting Place Trial.			1
- Develop a Men's Health Awareness Strategy.			1
- Establish a Consumer Access Centre.			1
- Management of Commonwealth /Territory Agreements. ³			5
Quality/Effectiveness			
Ministerial services are rated satisfactory or above according to "ACT Government Ministerial Servicing Performance Measures".			95%
Priority initiatives address the Government's policies document.			100%
Meet requirements of Commonwealth/Territory Agreements. ⁴			100%
Timeliness			
Ministerial services comply with "ACT Government Ministerial Servicing Performance Measures".			95%
Development and implementation of priority initiatives meet agreed timeframes. ⁵			100%
Reporting requirements meet agreed timeframes. ⁴			100%
Cost			
Cost per 1,000 head of population (\$'000). ⁶			\$12.9
TOTAL COST (\$'000)			\$4 000
TOTAL COST INCLUDING BSB (\$'000)⁷			\$4 006
GOVERNMENT PAYMENT FOR OUTPUTS (\$'000)⁸			\$3 731

Government Payment for Output differs from cost to the extent that the Output is financed from within the agency.

1. The quantities against this measure are the Consumer and Community Priorities components of those that appeared against Output 1.1 in the 1999-2000 Purchase Agreement.
2. The general measure has been replaced with initiative specific measures.
3. This replaces the Consumer and Community Priorities component of the measure 'Maintenance and negotiation of intergovernmental agreements and plans' that appeared in Output 1.1 in the 1999-2000 Purchase Agreement.
4. This is a new measure for 2000-01.
5. This replaces the measure requiring production of initiatives without reference to time frames that appeared in Output 1.1 in the 1999-2000 Purchase Agreement.
6. The 2000-01 cost per head of population is based on a population of 310,900.
7. The financial impact of the Business Services Bureau, whose activities are an overhead of the Department's Outputs, was previously shown in the Budget Papers as a separate operating statement.
8. This is a new output for 2000-01.

OUTPUT CLASS 1: POLICY, PLANNING AND PURCHASING OF HEALTH SERVICES PRINCIPAL MEASURES

OUTPUT 1.3: Policy, Planning and Purchasing of Population Health Services

Description: Develop purchase contracts that reflect Government Health Policy and are purchased on behalf of the ACT community in respect of communicable disease and sexual health. Develop communicable disease and sexual health policies and plans that reflect Government health policy.
Unless otherwise stated the measures in this Output together with Outputs 1.1 and 1.2 appeared against Output 1.1 (Policy, Planning and Health Outcomes) and Output 2.1 (Purchase of Health, Aged and Disability Services) in the 1999-2000 Purchase Agreement

Measures	1999-2000 Targets	1999-2000 Estimated Outcome	2000-01 Targets
Quantity			
Estimated number of: ¹			
- Ministerial briefs & correspondence			730
- Items for Cabinet business			70
- Assembly business			100
Review sexual and reproductive health services in the ACT. ²			Dec 2000
Maintain contracts for communicable disease and sexual health services. ²			4
Quality/Effectiveness			
Services provided are community based and targeted. ²			100%
Service providers comply with reporting requirements of Commonwealth funding agreements. ²			100%
Commonwealth/Territory cost sharing arrangements for blood and blood product service provision are applied as agreed. ²			100%
Ministerial materials rated satisfactory or above according to "ACT Government Ministerial Servicing Performance Measures". ³			95%
Timeliness			
Service contracts are negotiated within agreed time frames. ⁴			100%
Ministerial materials comply with "ACT Government Ministerial Servicing Performance Measures". ³			95%
Cost			
Cost per 1,000 head of population (\$'000). ⁵			\$8.5
TOTAL COST (\$'000)			\$2 629
TOTAL COST INCLUDING BSB (\$'000)⁶			\$2 631
GOVERNMENT PAYMENT FOR OUTPUTS (\$'000)⁷			\$1 993

Government Payment for Output differs from cost to the extent that the Output is financed from within the agency.

1. The quantities against this measure are the Population Health Services components of those that appeared against Output 1.1 in the 1999-2000 Purchase Agreement.
2. This is a new measure for 2000-01.
3. This measure appeared against Output 1.1 in the 1999-2000 Purchase Agreement.
4. This measure replaces the one worded as follows in the 1999-2000 Purchase Agreement Output 1.2 "All planned contracts and letters of offer for the following financial year are in place by the end of the current financial year".
5. The 2000-01 cost per head of population is based on a population of 310,900.
6. The financial impact of the Business Services Bureau, whose activities are an overhead of the Department's Outputs, was previously shown in the Budget Papers in a separate operating statement.
7. This is a new output for 2000-01.

Community and Health Services Complaints Operating Statement

1999-00 Budget \$'000		1999-00 Est.Outcome \$'000	2000-01 Budget \$'000	Var %	2001-02 Estimate \$'000	2002-03 Estimate \$'000	2003-04 Estimate \$'000
Revenue							
872	Government Payment for Outputs	853	947	11	962	977	994
203	User Charges - Non ACT Government	131	1	-99	1	1	1
2	Interest	10	7	-30	7	7	7
0	Resources Received free of charge	43	45	5	45	45	45
1 077	Total Revenue	1 037	1 000	-4	1 015	1 030	1 047
Expenses							
618	Employee Expenses	609	581	-5	589	598	606
114	Superannuation Expenses	96	89	-7	91	90	91
357	Administrative Expenses	337	328	-3	335	342	350
2	Grant and Purchased Services	0	0	-	0	0	0
1 091	Total Expenses	1 042	998	-4	1 015	1 030	1 047
-14	Operating Result	-5	2	140	0	0	0

**OUTPUT CLASS 2: COMMUNITY AND HEALTH SERVICES
COMPLAINTS
PRINCIPAL MEASURES**

OUTPUT 2.1: Community and Health Services Complaints

Description: The objectives of the service are to:

- provide an independent, fair and accessible mechanism for resolving complaints about health services and protect the public from malpractice, unsafe products and processes;
- improve health and disability services and enable consumers and providers to contribute to the review and improvement of health and disability services and continuity of care; and
- promote the rights of consumers of health and disability services, ensuring that the ACT public has better informed choices of appropriate services.

Unless otherwise stated the measures in this Output appeared against Output 3.1 (Community and Health Service Complaints) in the 1999-2000 Purchase Agreement

Measures	1999-2000 Targets	1999-2000 Estimated Outcome	2000-01 Targets
Quantity			
Estimated number of complaints received - Total; and ¹	700	620	650
- Written. ²	330	275	330
Estimated number of written complaints closed.	350	350	350
Estimated number of written complaints closed relating to disability and aged care issues. ³			50
Health service improvement projects and consumer rights projects completed: ⁴	2	2	-
- proposals for changes to the Health Records (Privacy and Access) Act ⁵			1
- Code of Health Rights ⁵			1
Quality/Effectiveness			
Completion of activities described in HCU Evaluation Plan.	100%	100%	100%
Timeliness			
Percentage of written complaints (lodged after 1 July 1998) closed within four months of being received.	70%	70%	70%
Cost			
Ave Cost per Complaint Closed (\$'000).	\$2.2	\$2.1	\$2.5
Ave Cost per health service improvement project/consumer rights project completed (\$'000).	\$53.4	\$50.4	\$59.8
TOTAL COST (\$'000)⁶	\$1 092	\$1 039	\$998
TOTAL COST INCLUDING BSB (\$'000)		\$1 043	\$998
GOVERNMENT PAYMENT FOR OUTPUTS (\$'000)	\$872	\$853	\$947

Government Payment for Output differs from cost to the extent that the Output is financed from within the agency.

1. Year to date actuals for 1999-2000 indicate that inquiries received will be fewer than anticipated. It is anticipated that in 2000-01 there will be an increase towards the previous year's targets.
2. Fewer inquiries resulted in fewer written complaints in 1999-2000. The 2000-01 target has been set at the average of the 1998-99 actual and 1999-2000 estimated outcome.
3. This is a new measure for 2000-01. It is a subset of the previous measure and can be separately reported for 2000-01 due to improvements to the complaints handling database.
4. The general measure has been replaced with project specific measures.
5. This is a new measure for 2000-01.
6. The 1999-2000 Total Cost included \$0.203m for a Commonwealth funded project.

Payments for Services Purchased Operating Statement

1999-00 Budget \$'000		1999-00 Est.Outcome \$'000	2000-01 Budget \$'000	Var %	2001-02 Estimate \$'000	2002-03 Estimate \$'000	2003-04 Estimate \$'000
Revenue							
318 234	Government Payment for Outputs	309 938	333 085	7	337 823	349 734	363 746
29 384	User Charges - Non ACT Government	35 860	32 320	-10	31 841	31 861	31 883
100	User Charges - ACT Government	14 402	14 659	2	14 663	14 840	14 924
12	Interest	170	129	-24	125	124	124
0	Other Revenue	63	6	-90	5	5	5
13	Resources Received free of charge	245	221	-10	221	221	221
347 743	Total Revenue	360 678	380 420	5	384 678	396 785	410 903
Expenses							
3 989	Employee Expenses	8 021	8 077	1	8 204	8 318	8 428
732	Superannuation Expenses	1 271	1 310	3	1 270	1 255	1 255
4 100	Administrative Expenses	7 387	6 618	-10	6 763	6 924	7 089
345	Depreciation and Amortisation	359	888	147	940	923	922
112	Interest	112	104	-7	89	89	89
0	Cost of Goods Sold	11 556	12 241	6	12 241	12 215	12 230
332 533	Grant and Purchased Services	345 771	357 414	3	364 714	377 769	391 718
6 125	Other Expenses	2 053	6 038	194	3 026	1 769	1 813
347 936	Total Expenses	376 530	392 690	4	397 247	409 262	423 544
-193	Operating Result Before Abnormal Items	-15 852	-12 270	23	-12 569	-12 477	-12 641
0	Abnormal Revenue	400	0	-100	0	0	0
-193	Operating Result Before Extraordinary Items	-15 452	-12 270	21	-12 569	-12 477	-12 641
0	Injection for Operating Requirements	13 352	11 497	-14	11 714	11 714	11 714
-193	Operating Result	-2 100	-773	63	-855	-763	-927

OUTPUT CLASS 3: PAYMENTS FOR SERVICES PURCHASED
PRINCIPAL MEASURES

OUTPUT 3.1: Clinical Services

Description: Provision of high quality hospital based treatment and care services in line with the needs of the community.
Unless otherwise stated the measures in this Output appeared against Output 4.1 (Hospital and (Acute Services) in the 1999-2000 Purchase Agreement

Measures	1999-2000 Targets	1999-2000 Estimated Outcome	2000-01 Targets
Quantity			
Number of inpatient cost weighted separations. ¹	57 221	56 052	58 000
Number of cost weighted occasions of outpatient services. ²	10 100	10 709	10 700
Quality/Effectiveness			
Rate of unplanned hospital readmissions.	3.9%	3.4%	3.4%
Providers meet appropriate standards and accreditation.	Public Hospitals hold/renew ACHS Accreditation	Public Hospitals hold/renew ACHS Accreditation	Public Hospitals hold/renew ACHS Accreditation
Average length of stay of patients (same and non same day).	3.8 days	3.7 days	3.8 days
Every service within each Hospital and Acute Services contract is delivered to at least 95% of contracted volumes. ³	100% of services	75%	-
Timeliness			
Percentage of Category 1, 2 and 3 patients in emergency departments seen within standard timeframes:			
- Category 1 (Treated immediately)	100%	99.5%	100%
- Category 2 (Treated within 10 min)	75%	80%	80%
- Category 3 (Treated within 30 min)	70%	82%	75%
- Category 4 (Treated within 1 hour)	70%	75%	75%
- Category 5 (Treated within 2 hours)	80%	85%	85%
Percentage of patients waiting longer than clinically desirable (all patient categories). ⁴	30%	35%	-
Percentage of persons classified as Category 1 patients on the public elective surgery waiting list receiving treatment within clinically desirable timeframes. ⁵			90%
Monthly activity bulletin provided to the Department. ⁴	14 days from the end of the month	90%	-
Quarterly reports against purchasing contracts delivered to the Department. ⁴	13 working days from the end of the quarter	75%	-
Reporting requirements met within timeframes provided in purchase agreements. ⁶			100%
Cost			
Cost per 1,000 head of population (\$'000). ⁷	\$723	\$790	\$796
TOTAL COST (\$'000)	\$223 760	\$230 889	\$233 183
TOTAL COST INCLUDING BSB (\$'000)⁸		\$244 404	\$247 441
GOVERNMENT PAYMENT FOR OUTPUTS (\$'000)	\$194 630	\$182 777	\$193 258
INJECTION FOR OPERATIONS (\$'000)	\$12 952	\$12 952	\$11 295

Government Payment for Output differs from cost to the extent that the Output is financed from within the agency.

1. The increase in output in 2000-01 reflects the estimated increase in community demand and continued effort to reduce elective surgery waiting times.

2. The increased output in 1999-2000 to meet demand pressures for obstetrics outpatient services and emergency department activity at Calvary Hospital is expected to remain constant for 2000-01.
3. As the quantity indicators for inpatients and outpatients provide details of the hospitals' capacity to meet contracted volumes this measure is redundant.
4. This measure has been replaced for 2000-01.
5. This is a new measure for 2000-01.
6. This is a new measure for 2000-01 and replaces the previous two measures.
7. The 1999-2000 cost per head of population was based on a population of 309,300. The 2000-01 cost per head of population is based on a population of 310,900.
8. The financial impact of the Business Services Bureau, whose activities are an overhead of the Department's Outputs, was previously shown in the Budget Papers as a separate operating statement.

COMPARATIVE PRICING

Benchmark

The Department for 2000-01 has retained the benchmark price calculated in 1998-99 for 1999-2000 and the forward years. Grants Commission data was used for determining the level of operating injection calculated in 1998-99.

Injection for Operations

The residual cash requirement needed to operate this output at current expenditure levels is appropriated as Injection for Operations, and will be paid on a cash needs basis.

OUTPUT CLASS 3: PAYMENTS FOR SERVICES PURCHASED
PRINCIPAL MEASURES

OUTPUT 3.2: Mental Health Services

Description Provision of mental health services including specialist clinical services within acute care, supported accommodation and community based settings
Unless otherwise stated the measures in this Output appeared against Output 4.2 (Mental Health Services) in the 1999-2000 Purchase Agreement

Measures	1999-2000 Targets	1999-2000 Estimated Outcome	2000-01 Targets
Quantity			
Number of inpatient cost weighted separations. ¹	3 100	3 248	3 250
Number of cost weighted occasions of outpatient services.	100	93	90
Number of occasions of service for public community based service responses including community based supported accommodation. ²	110 000	120 000	120 000
Number of public extended care Occupied Bed Days. ³	11 000	10 520	-
Number of available supported accommodation beds. ⁴			85
Quality/Effectiveness			
All acute, outpatient and community based mental health service providers to attain ACHS accreditation. ⁵	June 2000	Progress toward accreditation	20% of services accredited by 30 June 2001
Monitor the effectiveness of the Protocol with Winnunga Nimmityjah Aboriginal Health Service for improved access to Mental Health Services. ⁶	June 2000	June 2000	-
National Mental Health Standards implemented: - The Canberra Hospital ⁷ - Calvary Public Hospital ⁷ - Non-Government organisations ⁷			In place by 31 Dec 2000 In place by 30 June 2001 75% coverage by 30 June 2001 100% coverage
Both TCH (ACT Mental Health Services) and Calvary Public Hospital achieve and maintain accreditation under ACHS Equip Program. ⁷	-	-	100% coverage
Timeliness			
Quarterly reports against contracts submitted to the Department. ⁸	13 working days from the end of the month and NGO's: 2 weeks from the end of the month	67% will meet target	-
Reporting requirements provided within timeframes provided in purchase agreements. ⁷			100%
Output reports from non government organisations provided on time in accordance with contractual obligations. ⁷			100%
Cost			
Cost per 1,000 head of population (\$'000). ⁹	\$67.9	\$73.6	\$78.5
TOTAL COST (\$'000)	\$20 991	\$21 107	\$22 662
TOTAL COST INCLUDING BSB (\$'000)¹⁰		\$22 760	\$24 409
GOVERNMENT PAYMENT FOR OUTPUTS (\$'000)	\$20 991	\$21 107	\$22 662

Government Payment for Output differs from cost to the extent that the Output is financed from within the agency.

1. The increased output in 1999-2000 to meet demand pressures is expected to remain constant for 2000-01.
2. The increase in services reflects a continued emphasis on community based treatment for persons with mental health issues.
3. This measure is being replaced for 2000-01.
4. This is a new measure for 2000-01 and replaces the preceding measure. This is considered to be a more appropriate measure of service availability than a simple number of occupied bed days.
5. The 1999-2000 target of 'June 2000' was meant to indicate that there was to be progress toward accreditation throughout the whole year rather than indicate an expectation that all providers be accredited within the year. The 2000-01 target correctly reflects the intention that 20% of services reach accreditation by 30 June 2001.
6. This measure is being deleted for 2000-01 as it is not considered a useful performance measure.
7. This is a new measure for 2000-01.
8. This measure has been replaced for 2000-01.
9. The 1999-2000 cost per head of population was based on a population of 309,300. The 2000-01 cost per head of population is based on a population of 310,900.
10. The financial impact of the Business Services Bureau, whose activities are an overhead of the Department's Outputs, was previously shown in the Budget Papers in a separate operating statement.

OUTPUT CLASS 3: PAYMENTS FOR SERVICES PURCHASED
PRINCIPAL MEASURES

OUTPUT 3.3: Consumer and Community Priorities

Description: Negotiation and purchase of high quality community based, consumer focused human services from government and non-government service providers to meet the health and community care needs of specific population groups. Develop and administer service purchase contracts with government and non-government service providers.
Unless otherwise stated the measures in this Output appeared against Output 4.3 (Community Services) in the 1999-2000 Purchase Agreement.

Measures	1999-2000 Targets	1999-2000 Estimated Outcome	2000-01 Targets
Quantity			
<i>Aged Health Care Services:</i>			
Respite clients ¹			16 100
Assessments ¹			2 500
Client contacts ¹			20 100
<i>Alcohol and Drug Services:</i>			
Average number of registered clients on the Methadone Treatment Programs. ²	320 (public program only)	280 (public program only)	700
Number of supervised Alcohol & Other Drug Withdrawal clients. ³	820	820	1 100
Residential rehabilitation places. ¹			100
<i>Children and Youth Services:</i>			
Occasions of service	69 050	72 000	73 000
<i>Dental Services:</i>			
Adults units of service ⁴	16 300	17 500	18 000
Child and youth ⁵	45 000	48 000	48 000
<i>Disability accommodation and support services:</i>			
Disability Centre based Respite Services– Occupancy rate for 18 respite beds ⁶	90%	90%	-
Accommodation Support Services ⁶	149 clients	170 Clients	-
Occasions of service	63 500	67 000	66 000
Care places ¹			550
Care Hours ¹			56 600
<i>Home and Community Care Services:</i>			
Meals ¹			110 000
Occasions of care ¹			52 400
Care hours ¹			218 500
<i>Indigenous Services:</i>			
Client Contacts ¹			1 850
<i>Women's Health Services:</i>			
Occasions of service	6 800	6 800	6 800
Breast Screening clients	12 250	12 250	12 900
<i>Immunisation:</i>			
Services for children, schools and specific adult groups ⁷	27 800	30 300	30 000
<i>Family Planning Service:</i>			
occasions of service ¹			3 200
number of consultations ¹			6 000
<i>Community Health Care Program:</i>			
Domiciliary and Clinic based services for people with acute, post acute, chronic and terminal illness. ⁸	133,300 occasions of service	128,000 occasions of service	-

Health Promotion

number of programs ⁹ <i>Allied Health</i>	31 programs	32 programs	-
Individual, telephone and group occasions of service ¹⁰	45 000 occasions of service	54 000 occasions of service	-
<i>Non Government community services targeting aged and disability, drug and alcohol, AIDS/HIV Aboriginal health, women, children and youth</i>			
Services are delivered in line with contracted volumes specified in purchasing contracts. ¹¹	95%	95%	-
Quality/Effectiveness			
ACT Community Care to maintain the Community Consultation Mechanism. ⁶	June 2000	June 2000	-
All service providers to apply the agreed approach to the development of quality standards. ⁶	June 2000	June 2000	-
Services provided are community based and targeted. ¹			100%
Services provided by ACT Community Care meet appropriate standards and accreditation.	100%	100%	100%
Services provided by non-government providers comply with contract conditions. ¹			100%
Timeliness			
Service providers comply with agreed timeframes for service delivery and reporting.	Within agreed timeframes	Within agreed timeframes	90%
Service providers meet agreed timeframes for quality standards implementation. ¹			90%
Cost			
Cost per 1,000 head of population (\$'000). ¹²	\$307.3	\$323.1	\$331.3
TOTAL COST (\$'000)	\$95 036	\$97 884	\$100 818
TOTAL COST INCLUDING BSB (\$'000)¹³		\$99 946	\$102 988
GOVERNMENT PAYMENT FOR OUTPUTS (\$'000)	\$94 918	\$97 266	\$99 793
INJECTION FOR OPERATIONS (\$'000)	\$400	\$400	\$202

Government Payment for Output differs from cost to the extent that the Output is financed from within the agency.

1. This is a new measure for 2000-01.
2. In 1999-2000 this measure only covered the public program. It includes both the public and community programs in 2000-01.
3. In 1999-2000 this measure only covered the government withdrawal clients. It will include both the government and non-government withdrawal clients in 2000-01.
4. Improved management practices principally through better management of emergency dental work.
5. Improved management of appointment process.
6. This measure has been replaced for 2000-01.
7. In the 1999-2000 Purchase Agreement this measure was titled 'Immunisation – Early Childhood and Schooling'.
8. This measure has been subsumed for 2000-01 by more specific measures as shown above.
9. This measure has been deleted as it is not considered to be a meaningful measure.
10. This measure has been deleted for 2000-01.
11. This measure has been replaced for 2000-01 by more specific measures as shown above.
12. The 1999-2000 cost per head of population was based on a population of 309,300. The 2000-01 cost per head of population is based on a population of 310,900.
13. The financial impact of the Business Services Bureau, whose activities are an overhead of the Department's Outputs, was previously shown in the Budget Papers as a separate operating statement.

COMPARATIVE PRICING

Benchmark

In 2000-01 the Department has retained the benchmark price calculated in 1998-99 for 1999-2000 and forward years. Grants Commission data was used to determine the level of operating injection calculated in 1998-99.

Injection for Operations

The residual cash requirement needed to operate this output at current expenditure levels is appropriated as Injection for Operations, and will be paid on a cash needs basis.

OUTPUT CLASS 3: PAYMENTS FOR SERVICES PURCHASED

PRINCIPAL MEASURES

OUTPUT 3.4 Public Health HPS - Population Health Services

Description: Through provision of government services and purchases from non-government agencies, provide high quality health and community services to the ACT and surrounding region, including the supply of blood and blood products

Unless otherwise stated, the measures in this Output appeared against Output 4.4 (Health Protection Service) in the 1999-2000 Purchase Agreement

Measures	1999-2000 Targets	1999-2000 Estimated Outcome	2000-01 Targets
Quantity			
<i>Communicable Disease and Sexual Health services:</i>			
Support GPs in the area of HIV/AIDS			
- number of hours ¹			2 112
Counselling and support services for people infected and affected by HIV/AIDS			
- occasions of service ¹			1 500
Education, advocacy and referral for workers in sex employment			
- number of hours ¹			960
<i>Hepatitis C Education & Support:</i>			
- number of sessions ¹			26
- number of support groups ¹			6
- hours of telephone counselling ¹			1 200
<i>Australian Red Cross Blood Service – Collections and Screenings:</i>			
- total registrations targets ¹			18 400
<i>Health Protection Service:</i>			
Investigation of complaints.	800	800	800
Samples analysed.	8 500	8 500	8 500
Inspection of premises. ²	2 700	2 700	3 250
Issuing of licenses and registrations. ³	3 200	3 200	3 400
Quality/Effectiveness			
All services operate under current contracts issued by DHCC. ¹			100%
Immunisation coverage for the primary immunisation schedule, measured at 1 year of age, in accordance with the Australian Childhood Immunisation Register.	85%	85%	85%
Proportion of satisfactory results in external quality trials undertaken by the ACT Government Analytical laboratory.	90%	90%	90%
Inspection compliance of licensable activities.	70%	70%	70%
Undertake benchmarking of practices and procedures of the Environmental Health Service. ⁴	June 2000	June 2000	-
Develop Performance Indicators for the Environmental Health Service. ¹			June 2001
Implement Quality Management processes for communicable disease control. ⁴	Implement manual by June 2000.	Implement manual by June 2000.	-

Timeliness			
Service Providers meet 6 monthly reporting requirements against their purchasing contracts. ¹			100%
Response time to environmental health hazards, communicable disease hazards relating to measles and meningococcal infections and food poisoning outbreaks is less than 24 hours.	100%	100%	100%
Cost			
Cost per 1,000 head of population (\$'000). ⁵	\$26.3	\$30.5	\$57.4
TOTAL COST (\$'000) ⁶	\$8 149	\$9 417	\$17 843
TOTAL COST INCLUDING BSB (\$'000)⁷		\$9 419	\$17 852
GOVERNMENT PAYMENT FOR OUTPUTS (\$'000)	\$7 699	\$8 788	\$17 372

Government Payment for Output differs from cost to the extent that the Output is financed from within the agency.

1. This is a new measure for 2000-01.
2. A restructure of the Environmental Health Service will enable additional inspections.
3. The increase is due to the transfer of responsibility for the administration of licences for cigarette retailers and wholesalers from the ACT Revenue Office.
4. Completion date for this measure is June 2000.
5. The 1999-2000 cost per head of population was based on a population of 309,300. The 2000-01 cost per head of population is based on a population of 310,900.
6. The increase in 2000-01 relates to the transfer from output 3.3 of AIDS and Red Cross combined with the expected expenditure on the Hepatitis C lookback scheme.
7. The financial impact of the Business Services Bureau, whose activities are an overhead of the Department's Outputs, was previously shown in the Budget Papers as a separate operating statement.

Capital Works

Departmental

	Estimated Total Cost \$'000	Expenditure Previous Years \$'000	2000-01 Estimated Expenditure \$'000	2000-01 Financing \$'000	Expected Completion Date
New Capital Works					
Minor New Works	85		85	85	June 2001
Total New Capital Works	85		85	85	
Works in Progress					
New ACT Hospice	4 700	2 613	1 987	1 987	Jan 2001
Total works in progress	4 700	2 613	1 987	1 987	
Total Departmental Capital Works	4 785	2 613	2 072	2 072	

Territorial

	Estimated Total Cost \$'000	Expenditure Previous Years \$'000	2000-01 Estimated Expenditure \$'000	2000-01 Financing \$'000	Expected Completion Date
New Capital Works					
Calvary Hospital					
Minor New Works	536		536	536	June 2001
Feasibility Studies	130		130	130	Sep 2000
Redevelopment Project Stage 2	13 935		6 500	6 500	Sep 2001
Total New Capital Works	14 601		7 166	7 166	
Works in Progress					
Calvary Hospital					
Redevelopment Project Stage 1	9 700	9 500	200	200	Nov 2000
Total works in progress	9 700	9 500	200	200	
Total Territorial Capital Works	24 301	9 500	7 366	7 366	

2000-01 Supplementary Capital Works Program

	Estimated Total Cost \$'000
<i>Calvary Hospital</i>	
Minor New Works	480
Total Supplementary Program	480

Commonwealth Grants

The Commonwealth payments for which the Portfolio has responsibility are:

Name of Grant	Activities Funded by Grant	2000-01 Estimate (\$'000s)
Australian Health Care Agreement	This relates to patients treated in the ACT. It also includes incentive funds, quality improvement and national development funds.	78 060
Home and Community Care	Expansion and development of home and community care services designed to provide basic maintenance and support services.	6 443
Commonwealth / States Disability Agreement	Development of integrated services for persons with disabilities to ensure that they have access to appropriate services which meet their individual needs.	5 580
National Public Health Agreement	Provide a range of public health services including: breast cancer screening; national childhood immunisation program; funds to combat AIDS; drug education campaigns; women's health program; alternative birthing; and cervical cancer screening.	3 837
Hepatitis C	Funding for the Hepatitis C Assistance Scheme.	1 800
Blood Transfusion Service	Collection, administration, storage and screening of blood products. It also includes funding for a capital program.	933
Aged Care Assessment Team	Commonwealth funds are provided to support "assessment" services for aged people.	321
Immunisation Data Collection	Implementation of a program to improve access to recommended childhood vaccines and to promote a climate of acceptance and support for childhood immunisation coverage and better understanding.	132
RALA Veterans	Provision of prosthetic, orthotic and footwear services to veterans.	72
Youth Health Services (IHSY)	Funding of a range of innovative health services for homeless youth in the ACT.	49
Miscellaneous Other	Includes provision of a Hepatitis C Education and prevention program and COAG Illicit Drug Strategy.	301

1999-2000 Discontinued Outputs and Output Classes

The following Output Class appeared in the 1999-2000 Budget Papers. In the 2000-01 Budget the estimates for this output class and its output measures have been incorporated into Output Class 1.

Purchase of Health, Aged and Disability Services Operating Statement

1999-00 Budget \$'000		1999-00 Est.Outcome \$'000	2000-01 Budget \$'000	Var %	2001-02 Estimate \$'000	2002-03 Estimate \$'000	2003-04 Estimate \$'000
Revenue							
3 229	Government Payment for Outputs	3 354	0	-100	0	0	0
417	User Charges - Non ACT Government	379	0	-100	0	0	0
165	Interest	716	0	-100	0	0	0
9	Resources Received free of charge	28	0	-100	0	0	0
3 820	Total Revenue	4 477	0	-100	0	0	0
Expenses							
2 308	Employee Expenses	2 127	0	-100	0	0	0
377	Superannuation Expenses	337	0	-100	0	0	0
1 105	Administrative Expenses	1 705	0	-100	0	0	0
16	Depreciation and Amortisation	16	0	-100	0	0	0
3	Interest	3	0	-100	0	0	0
92	Grant and Purchased Services	0	0	-	0	0	0
3 901	Total Expenses	4 188	0	-100	0	0	0
-81	Operating Result	289	0	-100	0	0	0

The following Output appeared in the 1999-2000 Budget Papers. The measures from this output and 1999-2000 Output 1.1 have been incorporated into the 2000-01 outputs 1.1, 1.2 and 1.3.

OUTPUT CLASS 2: PURCHASE OF HEALTH, AGED AND DISABILITY SERVICES	
PRINCIPAL MEASURES	
OUTPUT 2.1 Purchase of Health, Aged and Disability Services	
Description:	Management of output based contracts to meet the specific health, aged and disability needs of the ACT and Southern Health Region of New South Wales. The determination of the quantum and mix of services to be negotiated and purchased with providers to ensure that the ACT maintains high quality, accessible and affordable health, aged and disability services.

Measures	1999-2000 Targets	1999-2000 Est. Outcome	2000-01 Targets
Quantity			
Services purchased reflect the Government health policy and are purchased on behalf of the ACT community in respect of the following:			
Hospital Services;			
Mental Health Services; and			
Community Services			
Acquit and report the previous year's contracts	103	103	
Maintain the current year's contracts and letters of offer	101	101	
Negotiate the following year's contracts and letters of offer	100	100	
Quality/Effectiveness			
All payments to health and community care organisations are made in accordance with a contract or a letter of offer or an agreement to enter into a contract	100%	100%	
Timeliness			
95% of the funds appropriated for Outputs 4.1 to 4.3 for the following financial year are included in contracts or letters of offer signed prior to the commencement of the financial year ¹	100%	100%	
95% of the funds appropriated for Outputs 4.1 and 4.2 for the following financial year are included in contracts or letters of offer signed prior to the commencement of the financial year	-	-	
95% of the funds appropriated for Output 4.3 for the following financial year are included in contracts or letters of offer signed prior to the commencement of the financial year	-	-	
All planned contracts and letters of offer for the following financial year are in place by the end of the current financial year	100%	100%	
Cost			
Cost per head of population	\$12.6	\$13.2	
TOTAL COST (\$'000)	\$3 902	\$4 188	
GOVERNMENT PAYMENT FOR OUTPUTS (\$'000)	\$3 229	\$3 354	

Government Payment for Output differs from cost to the extent that the Output is financed from within the agency.

The following output class appeared in the 1999-2000 Budget Papers. For 1999-2000 the estimates for this service have been incorporated in the Department's output classes as part of the Department's corporate overhead.

Business Services Bureau Operating Statement

1999-00 Budget \$'000		1999-00 Est.Outcome \$'000	2000-01 Budget \$'000	Var %	2001-02 Estimate \$'000	2002-03 Estimate \$'000	2003-04 Estimate \$'000
Revenue							
2 291	User Charges - Non ACT Government	0	0	-	0	0	0
13 938	User Charges - ACT Government	0	0	-	0	0	0
90	Interest	0	0	-	0	0	0
8	Other Revenue	0	0	-	0	0	0
162	Resources Received free of charge	0	0	-	0	0	0
16 489	Total Revenue	0	0	-	0	0	0
Expenses							
4 105	Employee Expenses	0	0	-	0	0	0
583	Superannuation Expenses	0	0	-	0	0	0
1 474	Administrative Expenses	0	0	-	0	0	0
5	Depreciation and Amortisation	0	0	-	0	0	0
10 413	Cost of Goods Sold	0	0	-	0	0	0
16 580	Total Expenses	0	0	-	0	0	0
-91	Operating Result	0	0	-	0	0	0

