

DEPARTMENT OF DISABILITY, HOUSING AND COMMUNITY SERVICES

Objectives

The Department of Disability, Housing and Community Services (the Department) has responsibility for a wide range of programs and policies which deliver essential services to individuals, families and the whole ACT community. The Department's range of responsibilities includes: people with a disability; social housing; children and young people; families; therapy services; carers; women; ageing; multicultural affairs; volunteering; community services and facilities; Aboriginal and Torres Strait Islander people; and concessions. In bringing these related functions together into one organisation, the Department provides an integrated approach to the development of policy and the delivery of a broad range of human services in the ACT.

The Department is committed to supporting each of its clients in a manner that recognises the stage of life and circumstances in which they find themselves, and to facilitating an outcome that is focused on their individual needs.

The Department undertakes its activities in accordance with its Service Delivery Platform, which is based around the following five strategic themes:

- improving outcomes for clients;
- engaging and involving clients;
- building better community partnerships;
- serving and contributing to good governance; and
- performing as a best practice organisation.

Through a focus on these themes, the Department will improve the linkages between programs and ensure that an emphasis on clients remains the highest priority.

2010-11 Priorities

Strategic and operational issues to be pursued in 2010-11 include:

- delivering the highest possible level of client services, by continuing to improve and consolidate the integration of disability, housing, children, youth, family, therapy, multicultural and community services;
- implementing the strategic priorities within *Future Directions, Towards Challenge 2014*;
- progressing the development of the ACT Government policy framework for people with disability who are ageing;
- building comprehensive, across-government support for vulnerable children and young people as they transition into adulthood;
- continuing to invest in early intervention and prevention including establishing the third child and family centre in Belconnen;

- implementing, in partnerships with community agencies, a range of specialist therapeutic services and support for children and young people in out of home care with complex needs;
- implementing the first year of the *Multicultural Strategy 2010-2013*, with a focus on the development of an ACT Languages Policy;
- supporting ACT Multicultural Communities by assisting language schools with the implementation of their language programs;
- supporting services that build and strengthen young people from multicultural backgrounds who are at risk of social isolation;
- implementing the Aboriginal and Torres Strait Islander Service Delivery Framework;
- working with the community sector to build their sustainability and industrial relations capacity;
- establishing a charter of rights for informal carers in the ACT community;
- implementing the actions identified in the *ACT Strategic Plan for Positive Ageing 2010–2014*;
- implementing the *ACT Women's Plan 2010–2015*;
- developing a whole of government strategy for the Prevention of Violence against Women and Children;
- strengthening the partnership approach to working with children with a disability in school settings;
- supporting community sector providers and ensuring that existing disability services are sustainable;
- addressing the increase in the cost of children and young people in out-of-home care arrangements;
- supporting research to compile the genealogies and family histories for each of the acknowledged traditional Aboriginal clans based in the ACT;
- supporting community-based circus skills training and performance opportunities for ‘at risk’ young people; people with disabilities; and people from low-income households;
- continuing the redevelopment of the regional community facilities by providing enlarged car-parks and disability access ramps, and installing security features;
- developing a dedicated childcare centre at the former Flynn Primary School site;
- supporting carers to make better use of existing services and programs in the ACT by reducing red tape and minimising administration for carers accessing support;
- increasing support available for women and children experiencing violence and providing early intervention to children and young people prone to violence in their family relationships;
- providing support to families with a child with autism or suspected autism and assisting families to coordinate and maximise the effectiveness of available services;
- continuing the Government’s commitment to provide a respite program for older carers in the ACT;

- developing and enhancing the continuum of services to improve outcomes for children by providing coordinated services for more vulnerable families and ensuring the ACT is able to deliver on the implementation of the National Partnership Agreement;
- establishing a client information system for disability services that will provide a central data repository for client information; and
- undertaking a feasibility study for the replacement of four centre-based respite houses for people with disability.

Business and Corporate Strategies

In accordance with its Service Delivery Platform, the Department will direct its resources towards frontline service delivery that supports the Territory's most vulnerable people.

The Department will continue to develop an integrated approach to client management, recognising that some clients have complex needs that should be addressed by several areas of the Department, and that services should be delivered efficiently and effectively and in a way that best suits clients' needs.

The Department is committed to: working in partnership with community organisations; maintaining a person-centred approach within a human rights framework; having an emphasis on its people, including strengthening skills and professionalism and encouraging work life balance and staff retention.

The Department has a comprehensive governance framework, which identifies the Department's strategic risks, regular reporting and accountability. Each area of the Department has a business plan that includes the strategic risks and mitigation plans which are monitored by the Department's Board of Management and the Audit and Review Committee.

Estimated Employment Level

2008-09 Actual Outcome	2009-10 Budget	2009-10 Est. Outcome	2010-11 Budget
859 Staffing (FTE)	860	856	860

Strategic Indicators

Strategic Indicator 1

Provide Services to Strengthen the Capacity of People with Disabilities, their Families and Carers to Maximise Control over their Lives

	2009-10 Budget No.	2010-11 Budget No.	2011-12 Estimate No.	2012-13 Estimate No.	2013-14 Estimate No.
Number of Service Users by Service Type Accessed	3,477	3,875	3,950	4,000	4,050

Strategic Indicator 2

Provide Services to Improve Developmental Outcomes for Children, Young People and Adults with Physical, Intellectual, Communication and other Functional Difficulties

	2009-10 Budget No.	2010-11 Budget No.	2011-12 Estimate No.	2012-13 Estimate No.	2013-14 Estimate No.
Number of Clients Accessing Services	4,290	4,300	4,310	4,320	4,320

Strategic Indicator 3

To Improve Outcomes for Children and Families through the Provision of Coordinated Locally Based Services

	2009-10 Budget No.	2010-11 Budget No.	2011-12 Estimate No.	2012-13 Estimate No.	2013-14 Estimate No.
Number of Families Accessing Services	800	1,000	1,050	1,100	1,150

Strategic Indicator 4

Provision of Services and Interventions that Reduce the Risk of Re-Substantiated Reports of Abuse

	2009-10 Budget %	2010-11 Budget %	2011-12 Estimate %	2012-13 Estimate %	2013-14 Estimate %
Resubstantiation Rates					
- Re-substantiation Rate - Within 3 Months	20	18	15	15	15
- Re-substantiation Rate - Within 12 Months	35	32	30	28	28

Strategic Indicators cont.

Strategic Indicator 5

Improve the Outcomes for People in the Community by Providing a Range of Support Services

	2009-10 Budget \$'000	2010-11 Budget \$'000	2011-12 Estimate \$'000	2012-13 Estimate \$'000	2013-14 Estimate \$'000
Value of Community Services Support Programs ¹	5,872	8,319 ²	8,539	8,824	9,121

Notes:

1. This indicator has been renamed to include the range of programs that provide support services to the community.
2. The 2010–11 Budget includes the transfer of funding from Housing ACT for programs to support victims of domestic violence.

Strategic Indicator 6

Promote Participation in Community Life by Canberrans,
including those from Culturally and Linguistically Diverse Backgrounds

	2009-10 Budget No.	2010-11 Budget No.	2011-12 Estimate No.	2012-13 Estimate No.	2013-14 Estimate No.
Number of Groups participating in the Annual National Multicultural Festival					
– Multicultural Groups	125	120	120	180	120
– Community Groups	65	70	70	100	70
Total	190	190	190	280	190

Strategic Indicator 7

Provision of Services that Address the Needs of Young People Involved with Youth Justice Services

	2009-10 Budget %	2010-11 Budget %	2011-12 Budget %	2012-13 Budget %	2013-14 Budget %
Recidivism of Young People					
- Recidivism of Sentenced Young People in Custody	45	45	42	40	40
- Recidivism of Young People on Community Based Orders	37	36	34	32	32

Strategic Indicator 8

Meeting Individuals' Needs through Case Management and Appropriate Services and Programs

	2009-10 Budget %	2010-11 Budget %	2011-12 Estimate %	2012-13 Estimate %	2013-14 Estimate %
Proportion of Children exiting care having experienced no more than 2 placements in care	60	65	68	70	70

Output Classes

	Total Cost ¹		Government Payment for Outputs	
	2009-10	2010-11	2009-10	2010-11
	Est. Outcome \$'000	Budget \$'000	Est. Outcome \$'000	Budget \$'000
Output Class 1:				
Disability and Therapy Services	81,030	87,925	79,258	85,701
Output 1.1: Disability Services and Policy	69,826	75,994	68,355	74,140

Note:

1. Total cost includes depreciation and amortisation of \$0.530 million in 2009-10 and \$0.830 million in 2010-11.

Output Description

Provision of high quality community-based, consumer-focused disability services through government and non-government service providers to meet the accommodation support, community access, community support, respite care and wellbeing needs of people with moderate to severe disabilities.

	Total Cost		Government Payment for Outputs	
	2009-10	2010-11	2009-10	2010-11
	Est. Outcome \$'000	Budget \$'000	Est. Outcome \$'000	Budget \$'000
Output 1.2: Therapy Services	11,204	11,931	10,903	11,561

Output Description

Provision of therapy services for children with delays in development from birth to age eight, and for children, young people and adults with disabilities (i.e. from birth to 65 years), including counselling and support, and assistance with physical, intellectual, communication and other functional disabilities.

Output Classes cont.

	Total Cost ¹		Government Payment for Outputs	
	2009-10	2010-11	2009-10	2010-11
	Est. Outcome \$'000	Budget \$'000	Est. Outcome \$'000	Budget \$'000
Output Class 2:				
Early Intervention	22,531	23,062	20,770	21,194
Output 2.1: Child and Family Centre Program	2,517	2,833	2,358	2,587

Note:

1. Total cost includes depreciation and amortisation of \$1.032 million in 2009-10 and \$1.116 million in 2010-11.

Output Description

Provision of an early intervention and prevention program for children from birth to age five and their families. The program provides a range of universal and targeted parenting information and support services, specialist clinical services, community development and community education programs, including the Parents as Teachers and Schools as Communities programs. Services are delivered in partnership with other agencies, local community organisations and service providers.

	Total Cost		Government Payment for Outputs	
	2009-10	2010-11	2009-10	2010-11
	Est. Outcome \$'000	Budget \$'000	Est. Outcome \$'000	Budget \$'000
Output 2.2: Children Services	20,014	20,229	18,412	18,607

Output Description

Provision of services to assist children, young people and families to participate in a range of community activities and prevention/intervention services. The output includes licensing and monitoring the operation of child care services and the provision of adoption services.

	Total Cost ¹		Government Payment for Outputs	
	2009-10	2010-11	2009-10	2010-11
	Est. Outcome \$'000	Budget \$'000	Est. Outcome \$'000	Budget \$'000
Output Class 3:				
Community Development and Policy	22,050	22,060	19,102	17,840
Output 3.1: Community Services	15,788	15,444	13,297	11,691

Note:

1. Total cost includes depreciation and amortisation of \$1.941 million in 2009-10 and \$3.946 million in 2010-11.

Output Classes cont.

Output Description

Provision of a variety of community support and development activities, including administration of a range of concessions and benefits to low income earners, and management of community facilities.

	Total Cost		Government Payment for Outputs	
	2009-10	2010-11	2009-10	2010-11
	Est. Outcome \$'000	Budget \$'000	Est. Outcome \$'000	Budget \$'000
Output 3.2: Community Affairs	6,262	6,616	5,805	6,149

Output Description

Provision of support and policy development activities, including multicultural affairs, ageing, the status of women and Aboriginal and Torres Strait Islander affairs.

	Total Cost ¹		Government Payment for Outputs	
	2009-10	2010-11	2009-10	2010-11
	Est. Outcome \$'000	Budget \$'000	Est. Outcome \$'000	Budget \$'000
Output Class 4:				
Children, Youth and Family Services	67,216	69,986	63,714	66,135
Output 4.1: Youth Services	20,550	22,567	19,002	20,560

Note:

1. Total cost includes depreciation of \$2.961 million in 2009-10 and \$3.227 million in 2010-11.

Output Description

Provision of support services to young people at risk and support and supervision of young offenders.

	Total Cost		Government Payment for Outputs	
	2009-10	2010-11	2009-10	2010-11
	Est. Outcome \$'000	Budget \$'000	Est. Outcome \$'000	Budget \$'000
Output 4.2: Care and Protection Services	46,666	47,419	44,712	45,575

Output Description

Provision of care and protection services for children and young people against abuse and neglect, promote their safety within the family unit and, where a child is at risk and cannot remain within the family home, support the child in out-of-home care.

Accountability Indicators

	2009-10 Target	2009-10 Est. Outcome	2010-11 Target
Output Class 1: Disability and Therapy Services			
Output 1.1: Disability Services and Policy			
a. Accommodation support (number of places)	399	430 ¹	435 ¹
Services that provide accommodation to people with a disability and services that provide support needed to enable a person with a disability to remain in their existing accommodation or to move to more suitable or appropriate accommodation.			
b. Community support (number of people accessing service)	590	850 ²	880 ²
Services that provide the support needed for a person with a disability to live in a non-institutional setting. These include: behaviour/specialist intervention, counseling, case management, local coordination and development.			
c. Community access (hours of service)	165,000	190,000 ³	200,000 ³
Services designed to provide opportunities for people with a disability to gain and use their abilities to enjoy their full potential for social independence.			
d. Respite – centre based (number of bed nights)	8,900	8,100 ⁴	8,100 ⁴
Respite care provided in community setting similar to a 'group home' structure and respite care provided in other centre-based settings.			
e. Respite – in own home (number of hours)	45,000	44,000	45,000
Respite care provided in the individual's own home location.			
f. Client satisfaction as measured by annual survey	75%	75%	75%
The satisfaction of clients and funded organisations with the relationship with the Department and service delivery and contract management by the Department.			
g. Cost per 1,000 head of population (\$'000)	\$200.15	\$197.44	\$210.62 ⁵

Notes:

1. The increase in the 2009–10 estimated outcome and 2010–11 target for the number of accommodation places is the result of new funding for disability services through the National Disability Agreement.
2. The increase in the 2009–10 estimated outcome and 2010–11 target for community support is related to the additional funding through the National Disability Agreement and the expanded Quality of Life program through the Flexible Support Fund.
3. The higher 2009–10 estimated outcome and 2010–11 target for community access hours is associated with new funding through the National Disability Agreement and the increasing preference for community access services as a respite alternative.
4. The decrease in the 2009–10 estimated outcome and 2010–11 target for centre based respite reflects the trend towards the use of community access as a respite alternative by families.
5. The increase in the 2010-11 target is due to additional Commonwealth funding and new initiatives for disability services.

Accountability Indicators cont.

	2009-10 Target	2009-10 Est. Outcome	2010-11 Target
Output 1.2: Therapy Services			
a. Hours of therapy services provided	62,500	62,500	63,000
Hours of therapy services to an individual, group or the community. Hours of service to an individual may include assessments, intervention, consultations with families or other providers of service to the client.			
b. Average cost per hour of therapy service to an individual or group	\$180.79	\$176.27 ¹	\$189.38 ²
c. Client satisfaction with therapy service as measured by annual survey	85%	85%	85%
d. New referrals actioned within five working days	95%	95%	95%
New referrals are taken by intake and through the Drop-In Clinics. The team leaders will accept these referrals within the five working days of being formally documented as a referral.			

Notes:

1. The decrease in the 2009-10 estimated outcome is due to the technical transfer to capitalise funding for upgrades to the Therapy ACT Holder site.
2. The increase in the 2010-11 target is due to new initiatives.

Accountability Indicators cont.

	2009-10 Target	2009-10 Est. Outcome	2010-11 Target
Output Class 2: Early Intervention			
Output 2.1: Child and Family Centre Program			
a. Number of parenting sessions	250	280 ¹	320 ¹
A parenting session is a group session that aims to improve a parent's skill/knowledge about parenting. They may be delivered in partnership with other organisations/services to strengthen community capacity to support parents.			
b. Number of Community Development/Education Programs	100	120 ²	150 ²
Any activity that engages the community, in which the general community participates, or which is targeted at the community in general.			
c. Number of families supported through the Parents as Teachers program	70	70	70
Families are supported through Government provided Parents as Teachers program (a universal home visiting program that provides families with information and skills appropriate to their child's development during the first three years).			
d. Number of children or young people receiving targeted intervention services through the Schools as Communities program	420	420	420
The Schools as Communities program provides community development to targeted communities with workers based in school settings.			
e. Number of group sessions delivered through the Schools as Communities program	120	140 ³	140 ³
f. Client satisfaction with services	85%	90%	90%
g. Cost per 1,000 head of population (\$'000)	\$7.08	\$6.99	\$7.85 ⁴

Notes:

- Parenting programs are offered in response to identified community need. In 2010–11 there will be a significant increase in parenting sessions as the West Belconnen Child and Family Centre becomes fully operational and commences delivering services from the purpose built building.
- The work with Aboriginal and Torres Strait Islander children and families, and the multicultural community has and will continue to contribute to the increase in community development programs delivered by the Centres. The increase in 2010–11 reflects the opening of the West Belconnen Child and Family Centre.
- The increase in the 2009–10 estimated outcome and the 2010–11 target are a result of the programs being delivered within the West Belconnen community via the Schools as Communities Program.
- The increase in the 2010-11 target is due to new initiatives.

Accountability Indicators cont.

	2009-10 Target	2009-10 Est. Outcome	2010-11 Target
Output 2.2: Children's Services			
a. Occasions of licence administration and compliance monitoring	925	925	925
Visits to licensed children's services to assess compliance with the <i>Children and Young People Act 2008</i> .			
b. Children's services satisfaction with Licensing functions	80%	80%	80%
c. Number of adoptions	22	18	15 ¹
Number of adoption orders granted including inter-country, local and step family adoptions.			
d. Cost per occasion of licence administration and compliance monitoring	\$1,411	\$1,411	\$1,431

Note:

1. The timing of placement of children from overseas has been increasingly delayed due to much longer timeframes being experienced in the matching of children with Australian families and the suspension of one program. The amendment to the *Adoptions Act 1993* may also decrease the number of step parent adoptions as approval of the Family Court is required prior to a step parent adoption matter being finalised.

Accountability Indicators cont.

	2009-10 Target	2009-10 Est. Outcome	2010-11 Target
Output Class 3: Community Development and Policy			
Output 3.1: Community Services			
a. Number of training sessions provided for community sector organisations ¹	10	10	n/a
Training sessions are provided to community sector organisations to support organisational development. The sessions may cover governance and financial training for community organisations; promotion of the principles and undertakings that support the partnership relationship between the Government and the community sector; and raising awareness of government decision-making processes and communication channels.			
b. Number of partnership forums with the community	6	6	12 ²
The Joint Community Government Reference Group, Community Services Program Forums and the Regional Community Services Forums are held to foster strategic partnerships to improve sector viability in the ACT.			
c. Number of Community Capacity Building projects supported ³	n/a	n/a	15
Number of grants allocated to assist community organisations to strengthen capacity, sustainability and address disadvantage in the community.			
d. Number of visits to community service organisations	26	26	26
The number of funded service organisations visited during the financial year.			
e. Tenant satisfaction with management of community facilities as measured by annual survey	80%	80%	80%
The annual survey measures the standard of service and assistance Community Facility Managers receive from the Department.			
f. Funded organisations' satisfaction with government contract administration (as measured by annual survey)	85%	85%	85%
Measures the extent to which non government entities that administer and provide services contracted by the government are satisfied with the way their contracts are administered, including management of contract compliance through monitoring contractual requirements and service delivery quality, disbursement of contract payments and offering advice and support to service providers.			
g. Cost per 1,000 head of population (\$'000)	\$38.10	\$44.56 ⁴	\$42.80 ⁵

Notes:

1. This indicator has been discontinued.
2. The 2010-11 target has been increased to include the Community Service Program Forum (3 meetings per annum) and the Regional Community Services Forum (3 meetings per annum).
3. New indicator.
4. The increase in the 2009-10 estimated outcome is due to projects deferred from 2008-09, depreciation adjustments and the loss on disposal of assets.
5. The decrease in the 2010-11 target from the 2009-10 estimated outcome is due to one-off expenses in 2009-10, partially offset by additional depreciation expense following the completion of capital works.

Accountability Indicators cont.

	2009-10 Target	2009-10 Est. Outcome	2010-11 Target
Output 3.2: Community Affairs			
a. Percentage of participants that successfully complete the Work Experience and Support Program for Migrants	85%	95%	85%
This program provides an opportunity for migrants to gain formal office-based training and work experience in an Australian workplace. Participants attain skills in office administration, computing and communication.			
b. Number of grant programs administered (Women's and Seniors grants, Multicultural Radio grants, Ethnic Languages grants and Multicultural grants) ¹ .	5	5	5
c. Number of Ministerial Councils that received secretariat support and policy advice ² .	4	4	4
Councils include the United Ngunnawal Elders Council, Ministerial ACT Muslim Advisory Council, Ministerial Advisory Council on Women and Ministerial Advisory Council on Ageing.			
d. Number of contacts made with the Women's Information and Referral Centre ³ .	n/a	n/a	10,000
The Women's Information and Referral Centre provides information and referral services to women and their families.			
e. Cost per 1,000 head of population (\$'000).	\$17.86	\$17.62	\$18.34 ⁴

Notes:

1. This indicator has been renamed. It was previously reported as "Ministerial reports on allocation of grants".
2. This indicator has been renamed. It was previously reported as "Support for Ministerial Advisory Councils".
3. New indicator.
4. The increase in the 2010-11 target is due to new initiatives.

Accountability Indicators cont.

	2009-10 Target	2009-10 Est. Outcome	2010-11 Target
Output Class 4: Children, Youth and Family Services			
Output 4.1: Youth Services			
a. Number of custody days used annually	6,400	5,450 ¹	7,000 ²
The number of days served in custody by a young person.			
b. Number of Community Youth Justice clients	280	280	280
Includes clients supervised on a community based justice order, clients for whom a court ordered report is requested and clients supported on a voluntary basis.			
c. Number of individual clients supported by the Turnaround Program	35	35	35
Turnaround is a program providing integrated support to young people aged between 12-18 years requiring intensive support.			
d. Number of children or young people receiving targeted intervention services through the Adolescent Day Unit and Youth Connection Service	116	116	116
The Adolescent Day Unit supports young people aged 12-15 years to work towards returning to school or vocational education programs. Youth Connections works with young people who are at risk of leaving school early.			
e. Average cost per custody day at the Youth Justice Centre	\$1,141	\$1,340 ³	\$1,091 ⁴

Notes:

1. There is a fluctuation in demand for custodial services. The decision to place a young person in custody is primarily determined by police and judicial officers. The decrease in the 2009–10 estimated outcome target reflects the downward trend in demand for custodial services during the first half of this period.
2. The increase in the 2010-11 target reflects relative increases in population at the Bimberi Youth Justice Centre during the second half of 2009-10, which is anticipated to continue in 2010-11.
3. The increase in the 2009-10 estimated outcome is due to a decrease in the estimated number of custody days.
4. The decrease in the 2010-11 target is due to anticipated increases in the population at the Bimberi Youth Justice Centre.

Accountability Indicators cont.

	2009-10 Target	2009-10 Est. Outcome	2010-11 Target
Output 4.2: Care and Protection Services			
a. Child Protection Reports and Child Concern Reports about children and young people Child Concern Reports and Child Protection Reports are defined in the <i>Children and Young People Act 2008</i> .	10,250	10,600 ¹	11,000 ¹
b. Reports requiring appraisal A report is considered to require an appraisal if, on the basis of the information received and known history of the child or young person, there appears to be reasonable risk of abuse or neglect, or that the child or young person is likely to be in need of care.	2,000	1,900 ²	1,800 ²
c. Number of child protection reports received and proceeding to appraisal that were substantiated An appraisal of a child or young person and their situation is recorded as 'substantiated' if in the professional opinion of the Care and Protection worker there is reasonable cause to believe that the child has been suffering, is suffering or is likely to suffer physical or sexual abuse, neglect or other significant harm.	850	850	900
d. Total number of children and young people receiving care and protection services Includes all children being supported or appraised.	1,200	1,300 ³	1,400 ³
e. Number of Indigenous children and young people receiving support Number of Indigenous children and young people receiving support from Aboriginal and Torres Strait Islander Services or Child Protection Services.	220	220	300 ⁴
f. Total number of children and young people for whom the Chief Executive has parental responsibility As defined by the <i>Children and Young People Act 2008</i> .	560	560	560
g. Total out-of-home care days used annually Out-of-home care includes foster care, kinship care, residential care and refuges.	185,000	185,000	195,000 ⁵
h. Number of out-of-home care days used by Indigenous children and young people Number of out-of-home care days used for Indigenous children and young people. Out-of-home care includes foster care, kinship care, residential care and refuges.	40,000	40,000	45,000 ⁵
i. Average cost per out-of-home care day	\$136	\$136	\$135 ⁶

Notes:

1. The 2009–10 estimated outcome and the 2010–11 target reflect the continuing increase in public awareness and reporting patterns.
2. The proportion of reports received that proceed to appraisal will continue to drop with the continuation of the early intervention and diversion programs.
3. The increase in the 2009–10 estimated outcome and the 2010–11 target reflects more accurate trend data that has now been obtained since the indicator was introduced for 2009–10.
4. See note 3 above. The total number of children and young people receiving a service who are of Aboriginal and Torres Strait Islander status continues to increase.
5. The increase in the 2010–11 target is in line with local and national trends where children are entering care at a younger age and staying longer.
6. The slight decrease in the 2010-11 target is due to the increase in the expected number of out-of-home care days.

Changes to Appropriation

Changes to Appropriation - Departmental

Government Payment for Outputs	2009-10 Est. Out. \$'000	2010-11 Budget \$'000	2011-12 Estimate \$'000	2012-13 Estimate \$'000	2013-14 Estimate \$'000
2009-10 Budget	181,687	182,281	188,974	192,142	192,142
FMA Section 16B Rollovers from 2008-09					
Rollover - Working with Vulnerable People Checks	50	-	-	-	-
Rollover - Supported Accommodation Assistance Program	70	-	-	-	-
Rollover - Business and Industrial Relations Support for Community Organisations	400	-	-	-	-
Rollover - Establishment of Regional Community Facilities and Neighbourhood Halls	942	-	-	-	-
Technical Adjustment					
Transfer – Appropriation for Addressing Speech Pathology Waiting Lists	(305)	-	-	-	-
2010-11 Budget Policy Adjustments					
Warehouse Circus Community Program	-	70	-	-	-
Support for Disability Services	-	1,200	1,244	-	-
Traditional Owners Genealogy Project	-	50	50	-	-
Regional Community Facilities Car Park and Building Facades	-	-	-	30	63
Support for Out of Home Care	-	1,343	1,390	1,439	1,489
Bimberi Youth Justice Centre Operational Costs	-	1,704	1,747	1,791	1,836
Flynn Childcare Centre	-	-	-	32	63
Carers Advocacy Service	-	100	104	108	112
Prevention of Violence Against Women	-	344	298	307	317
Community Based Autism Family Support and Coordination Service	-	101	104	108	112
Older Carers Respite Program	-	416	428	441	455
Multicultural Languages Program	-	25	25	26	27
Multicultural Youth Services	-	25	26	27	27
Early Childhood Reform and Supporting Vulnerable Families	-	379	384	389	394
Client Information Management System	-	174	259	268	276
Replacement of Centre-Based Respite Houses (Feasibility)	-	250	-	-	-
Revised Wage Parameters	-	987	1,757	1,776	1,799
Efficiency Dividend	-	-	(1,650)	(2,522)	(3,446)
2010-11 Budget Technical Adjustments					
Revised Indexation Parameters	-	-	-	-	3,349
Revised Indexation Parameters - Community Sector	-	(99)	(103)	(106)	221
Revised Commonwealth Grants - National Partnerships Indigenous Early Childhood Centres	-	-	-	1	1
Transfer of Domestic Violence from Housing ACT	-	1,520	1,576	1,634	1,695
National Disability Services SPP	-	-	-	-	994
2010-11 Budget	182,844	190,870	196,613	197,891	201,926

Changes to Appropriation cont.

Changes to Appropriation - Territorial

	2009-10 Est. Out. \$'000	2010-11 Budget \$'000	2011-12 Estimate \$'000	2012-13 Estimate \$'000	2013-14 Estimate \$'000
Payment for Expenses on Behalf of Territory					
2009-10 Budget	34,239	35,422	36,621	37,335	37,335
2010-11 Budget Policy Adjustments					
Upgrade of Energy (Electricity and Gas) Concessions	-	440	450	463	472
2010-11 Budget Technical Adjustment					
Revised Indexation Parameters	-	-	-	-	934
Revised Commonwealth Funding - Concessions for Pensioners	21	14	26	85	85
2010-11 Budget	34,260	35,876	37,097	37,883	38,826

Changes to Appropriation - Departmental

	2009-10 Est. Out. \$'000	2010-11 Budget \$'000	2011-12 Estimate \$'000	2012-13 Estimate \$'000	2013-14 Estimate \$'000
Capital Injections					
2009-10 Budget	30,366	4,324	2,108	2,161	2,161
FMA Section 16B Rollovers from 2008-09					
Rollover - Specialised Children and Young Peoples Equipment Loan Service	115	-	-	-	-
Rollover - Belconnen Community Centre	914	-	-	-	-
Rollover - Child and Family Centre Belconnen	133	-	-	-	-
Rollover - Regional Community Facilities and Neighbourhood Halls	1,878	-	-	-	-
Rollover - Building Refurbishment Upgrades	371	-	-	-	-
Rollover - Community and Childcare Facilities Upgrades	147	-	-	-	-
Rollover - Tuggeranong 55 Plus Club	125	-	-	-	-
Rollover - Additional Childcare Places	247	-	-	-	-
Rollover - Pensioner Transport Concessions	31	-	-	-	-
Rollover - Bimberi Youth Justice Centre – Body Scanner	296	-	-	-	-
Technical Adjustment					
Transfer – Appropriation for Addressing Speech Pathology Waiting Lists	305	-	-	-	-
2010-11 Budget Policy Adjustments					
Flynn Childcare Centre	-	3,000	1,000	-	-
Client Information Management System	-	304	-	-	-
Regional Community Facilities Car Parks and Building Facades	-	1,939	1,223	-	-
2010-11 Budget Technical Adjustments					
Revised Indexation Parameters	-	-	-	-	54
Rollover - Tuggeranong 55 Plus Club	(900)	900	-	-	-
Rollover - Indigenous Early Childhood Development Third Child and Family Centre	(1,500)	1,500	-	-	-
Rollover - Regional Community Facilities and Neighbourhood Halls	(5,000)	5,000	-	-	-
Rollover - Forde Community Centre	(352)	352	-	-	-
Rollover - Bimberi Youth Justice Centre	(296)	296	-	-	-
2010-11 Budget	26,880	17,615	4,331	2,161	2,215

2010-11 Capital Works Program

	Estimated Total Cost \$'000	Estimated Expenditure Pre 2010-11 \$'000	2010-11 Financing \$'000	2011-12 Financing \$'000	2012-13 Financing \$'000	Physical Completion Date
New Capital Works						
Flynn Childcare Centre	4,000	-	3,000	1,000	-	Jun 2012
Regional Community Facilities Car Parks and Building Facades	3,162	-	1,939	1,223	-	Jun 2012
Replacement of Centre-Based Respite Houses (Feasibility)	250	-	250	-	-	Jun 2011
Total New Capital Works	7,412	-	5,189	2,223	-	
Capital Upgrades						
Community Facilities	1,235	-	1,235			
Youth and Child Care Facilities	833	-	833			
Total Capital Upgrades	2,068	-	2,068			
Total New Works	9,480	-	7,257	2,223	-	
Works in Progress						
Tuggeranong 55 Plus Club	1,500	-	1,500	-	-	Dec 2010
National Partnership – Indigenous Early Childhood Development – Third Child and Family Centre	4,200	1,043	3,157	-	-	Dec 2010
Forde Community Centre	352	-	352	-	-	Jun 2011
Establishment of Regional Community Facilities and Neighbourhood Halls	27,250	22,250	5,000	-	-	Jul 2010
Bimberi Youth Justice Centre – Body Scanner	375	79	296	-	-	Jun 2011
Total Works in Progress	33,677	23,372	10,305	-	-	
Total Capital Works Program	43,157	23,372	17,562	2,223	-	

Department of Disability, Housing and Community Services
Operating Statement

2009-10 Budget \$'000		2009-10 Est.Outcome \$'000	2010-11 Budget \$'000	Var %	2011-12 Estimate \$'000	2012-13 Estimate \$'000	2013-14 Estimate \$'000
Income							
Revenue							
181,687	Government Payment for Outputs	182,844	190,870	4	196,613	197,891	201,926
1,742	User Charges - Non ACT Government	1,742	1,976	13	2,026	2,078	2,131
26	User Charges - ACT Government	26	26	-	27	28	29
232	Other Revenue	232	232	-	232	232	232
460	Resources Received Free of Charge	460	460	-	460	460	460
184,147	Total Revenue	185,304	193,564	4	199,358	200,689	204,778
Gains							
0	Other Gains	6,802	0	-100	0	0	0
0	Total Gains	6,802	0	-100	0	0	0
184,147	Total Income	192,106	193,564	1	199,358	200,689	204,778
Expenses							
68,326	Employee Expenses	68,491	70,196	2	72,177	72,586	73,161
10,694	Superannuation Expenses	10,721	10,846	1	11,020	11,085	11,169
29,496	Supplies and Services	30,398	29,688	-2	30,614	30,884	31,449
6,315	Depreciation and Amortisation	6,464	9,119	41	9,213	9,277	9,070
87	Borrowing Costs	87	87	-	87	87	89
75,634	Grants and Purchased Services	75,704	83,023	10	85,564	86,149	89,010
72	Other Expenses	962	74	-92	75	77	79
190,624	Total Ordinary Expenses	192,827	203,033	5	208,750	210,145	214,027
-6,477	Operating Result	-721	-9,469	#	-9,392	-9,456	-9,249
0	Increase/(Decrease) in Asset Revaluation Reserve Surpluses	-43	0	-100	0	0	0
0	Total Other Comprehensive Income	-43	0	-100	0	0	0
-6,477	Total Comprehensive Income	-764	-9,469	#	-9,392	-9,456	-9,249

Department of Disability, Housing and Community Services
Balance Sheet

Budget as at 30/6/10 \$'000		Est.Outcome as at 30/6/10 \$'000	Planned as at 30/6/11 \$'000	Var %	Planned as at 30/6/12 \$'000	Planned as at 30/6/13 \$'000	Planned as at 30/6/14 \$'000
Current Assets							
1,510	Cash and Cash Equivalents	2,352	2,273	-3	2,273	2,273	2,273
3,315	Receivables	2,850	2,850	-	2,850	2,850	2,850
95	Other	81	81	-	81	81	81
4,920	Total Current Assets	5,283	5,204	-1	5,204	5,204	5,204
Non Current Assets							
186,599	Property, Plant and Equipment	170,491	196,922	16	195,997	190,345	183,731
47	Intangibles	202	500	148	434	368	302
4,328	Capital Works in Progress	29,834	11,855	-60	8,139	6,916	6,916
190,974	Total Non Current Assets	200,527	209,277	4	204,570	197,629	190,949
195,894	TOTAL ASSETS	205,810	214,481	4	209,774	202,833	196,153
Current Liabilities							
2,862	Payables	3,318	3,324	..	3,330	3,336	3,342
564	Finance Leases	1,159	1,181	2	1,203	1,225	1,247
15,159	Employee Benefits	16,958	17,833	5	18,559	19,285	20,011
619	Other	321	321	-	321	321	321
19,204	Total Current Liabilities	21,756	22,659	4	23,413	24,167	24,921
Non Current Liabilities							
1,638	Finance Leases	2,042	1,873	-8	1,704	1,535	1,366
1,347	Employee Benefits	1,741	1,882	8	2,001	2,120	2,239
2,985	Total Non Current Liabilities	3,783	3,755	-1	3,705	3,655	3,605
22,189	TOTAL LIABILITIES	25,539	26,414	3	27,118	27,822	28,526
173,705	NET ASSETS	180,271	188,067	4	182,656	175,011	167,627
REPRESENTED BY FUNDS EMPLOYED							
138,281	Accumulated Funds	138,848	146,644	6	141,233	133,588	126,204
35,424	Reserves	41,423	41,423	-	41,423	41,423	41,423
173,705	TOTAL FUNDS EMPLOYED	180,271	188,067	4	182,656	175,011	167,627

Department of Disability, Housing and Community Services

Cash Flow Statement

2009-10 Budget \$'000		2009-10 Est.Outcome \$'000	2010-11 Budget \$'000	Var %	2011-12 Estimate \$'000	2012-13 Estimate \$'000	2013-14 Estimate \$'000
CASH FLOWS FROM OPERATING ACTIVITIES							
Receipts							
181,687	Cash from Government for Outputs	182,844	190,870	4	196,613	197,891	201,926
1,768	User Charges	1,768	2,002	13	2,053	2,106	2,160
10,479	Other Revenue	10,247	12,530	22	11,728	11,604	11,685
193,934	Operating Receipts	194,859	205,402	5	210,394	211,601	215,771
Payments							
67,492	Related to Employees	67,651	69,182	2	71,334	71,741	72,316
10,702	Related to Superannuation	10,728	10,844	1	11,018	11,085	11,169
29,095	Related to Supplies and Services	29,997	29,292	-2	30,220	30,489	31,056
86	Borrowing Costs	86	86	-	86	86	86
75,568	Grants and Purchased Services	75,638	82,954	10	85,494	86,079	88,940
10,319	Other	10,087	12,372	23	11,570	11,449	11,532
193,262	Operating Payments	194,187	204,730	5	209,722	210,929	215,099
672	NET CASH INFLOW/ (OUTFLOW) FROM OPERATING ACTIVITIES	672	672	-	672	672	672
CASH FLOWS FROM INVESTING ACTIVITIES							
Payments							
30,766	Purchase of Property, Plant and Equipment and Capital Works	27,170	17,694	-35	4,331	2,161	2,215
0	Purchase of Land and Intangibles	31	0	-100	0	0	0
30,766	Investing Payments	27,201	17,694	-35	4,331	2,161	2,215
-30,766	NET CASH INFLOW/ (OUTFLOW) FROM INVESTING ACTIVITIES	-27,201	-17,694	35	-4,331	-2,161	-2,215
CASH FLOWS FROM FINANCING ACTIVITIES							
Receipts							
30,366	Capital Injection from Government	26,880	17,615	-34	4,331	2,161	2,215
30,366	Financing Receipts	26,880	17,615	-34	4,331	2,161	2,215
Payments							
350	Distributions to Government	350	350	-	350	350	350
322	Repayment of Finance Lease	322	322	-	322	322	322
672	Financing Payments	672	672	-	672	672	672
29,694	NET CASH INFLOW/ (OUTFLOW) FROM FINANCING ACTIVITIES	26,208	16,943	-35	3,659	1,489	1,543
-400	NET INCREASE/ (DECREASE) IN CASH HELD	-321	-79	75	0	0	0
1,910	CASH AT BEGINNING OF REPORTING PERIOD	2,673	2,352	-12	2,273	2,273	2,273
1,510	CASH AT THE END OF THE REPORTING PERIOD	2,352	2,273	-3	2,273	2,273	2,273

Department of Disability, Housing and Community Services
Statement of Changes in Equity

Budget as at 30/6/10 \$'000		Est.Outcome as at 30/6/10 \$'000	Planned as at 30/6/11 \$'000	Var %	Planned as at 30/6/12 \$'000	Planned as at 30/6/13 \$'000	Planned as at 30/6/14 \$'000
Opening Equity							
114,741	Opening Accumulated Funds	113,038	138,848	23	146,644	141,233	133,588
35,424	Opening Asset Revaluation Reserve	41,466	41,423	..	41,423	41,423	41,423
150,165	Balance at the Start of the Reporting Period	154,504	180,271	17	188,067	182,656	175,011
Comprehensive Income							
-6,477	Operating Result for the Period	-721	-9,469	#	-9,392	-9,456	-9,249
0	Increase/(Decrease) in Asset Revaluation Reserve Surpluses	-43	0	100	0	0	0
-6,477	Total Comprehensive Income	-764	-9,469	#	-9,392	-9,456	-9,249
0	Total Movement in Reserves	0	0	-	0	0	0
Transactions Involving Owners Affecting Accumulated Funds							
30,366	Capital Injections	26,880	17,615	-34	4,331	2,161	2,215
-350	Capital Distributions	-350	-350	-	-350	-350	-350
1	Increase/(Decrease) in Net Assets due to Admin Restructure	1	0	-100	0	0	0
30,017	Total Transactions Involving Owners Affecting Accumulated Funds	26,531	17,265	-35	3,981	1,811	1,865
Closing Equity							
138,281	Closing Accumulated Funds	138,848	146,644	6	141,233	133,588	126,204
35,424	Closing Asset Revaluation Reserve	41,423	41,423	-	41,423	41,423	41,423
173,705	Balance at the End of the Reporting Period	180,271	188,067	4	182,656	175,011	167,627

Notes to the Budget Statements

Significant variations are as follows:

Operating Statement

- government payment for outputs:
 - the increase of \$1.157 million in the 2009-10 estimated outcome from the original budget is due to programs deferred from 2008-09 (\$1.462 million), partially offset by technical adjustment for funding for Addressing Speech Pathology Waiting Lists (\$0.305 million); and

- the increase of \$8.026 million in the 2010-11 Budget from the 2009-10 estimated outcome is mainly due to new initiatives for 2010-11 as detailed in the changes to appropriation table (\$6.181 million), the transfer of funding from Housing ACT for programs that support victims of domestic violence (\$1.520 million), additional funding from the Commonwealth for disability (\$2.277 million) and Early Intervention services (\$0.217 million), revised wage parameters (\$1.590 million), and indexation of non-salary expenses (\$3.395 million). This is partially offset by the additional impact of the transfer of the Social Housing and Homelessness function to Housing ACT (\$0.884 million), efficiency savings (\$1.615 million), cessation of prior year funding (\$3.365 million), a decrease in one-off funding for repairs and maintenance (\$1.218 million), and one-off expenditure in 2009-10 for programs deferred from 2008-09 (\$0.128 million).
- user charges — non ACT Government: the increase of \$0.234 million in the 2010-11 Budget from the 2009-10 estimated outcome is mainly due to rental income from community facilities.
- employee and superannuation expenses:
 - the increase of \$0.192 million in the 2009-10 estimated outcome from the original budget is due to revised wage parameters (\$0.407 million), offset by recalculation of long service leave (\$0.215 million); and
 - the increase of \$1.830 million in the 2010-11 Budget from the 2009-10 estimated outcome is primarily due to revised wage parameters (\$1.905 million), new initiatives for 2009-10 (\$0.541 million), and recalculation of long service leave (\$0.215 million). This is partially offset by the efficiency dividend (\$0.740 million), and cessation of prior year funding (\$0.069 million).
- supplies and services:
 - the increase of \$0.902 million in the 2009-10 estimated outcome from the original budget is due to programs deferred from 2008-09 (\$1.392 million), partially offset by a technical adjustment in respect of funding for Addressing Speech Pathology Waiting Lists (\$0.305 million); and
 - the decrease of \$0.710 million in the 2010-11 Budget from the 2009-10 estimated outcome is primarily due to the cessation of prior year funding (\$2.296 million), a decrease in one-off funding for repairs and maintenance (\$1.218 million), one-off expenditure in 2009-10 for programs deferred from 2008-09 (\$0.1 million), the realignment of expenditure to employee expenses (\$0.185 million), and the efficiency dividend (\$0.261 million). This is partially offset by new initiatives for 2010-11 (\$1.966 million), indexation (\$1.070 million), additional recurrent expenses for some of the regional community facilities (\$0.145 million), and additional funding from the Commonwealth for Early Intervention services (\$0.217 million).
- depreciation and amortisation:
 - the increase of \$0.149 million in the 2009-10 estimated outcome from the original budget is due to the transfer of former school sites in Rivett and Weston from the Department of Territory and Municipal Services (\$0.551 million), partially offset by the deferral of some capital works until 2010-11 (\$0.398 million); and

- the increase of \$2.655 million in the 2010-11 Budget from the 2009-10 estimated outcome is mainly due to the full year effect of assets transferred to the Department (\$0.552 million), the recognition of depreciation expense on some finance leases and buildings (\$0.566 million), and the full year effect of completed capital works projects (\$1.550 million).
- grants and purchased services: the increase of \$7.319 million in the 2010-11 Budget from the 2009-10 estimated outcome is mainly due to new initiatives for 2010-11 (\$2.674 million), additional funding from the Commonwealth for disability services (\$2.277 million), the transfer of funding from Housing ACT for programs that support victims of domestic violence (\$1.520 million), and indexation (\$2.401 million). This is partially offset by the additional impact of the transfer of the Social Housing and Homelessness function to Housing ACT (\$0.884 million), and the efficiency dividend (\$0.614 million).
- other expenses: the increase of \$0.890 million in the 2009-10 estimated outcome from the original budget and subsequent decrease in the 2010-11 Budget is due to the transfer of a former school site in Kambah to Housing ACT.

Balance Sheet

- current assets: the increase of \$0.363 million in the 2009-10 estimated outcome from the original budget is largely due to a higher than expected cash balance (\$0.842 million) for specific projects, partially offset by a decrease in receivables (\$0.465 million);
- non current assets:
 - the increase of \$9.553 million in the 2009-10 estimated outcome from the original budget is largely due to the flow-on impact of the 2008-09 audited outcome, the transfer of assets (\$5 million) and the rollover of capital works (\$3.118 million); and
 - the increase of \$8.750 million in the 2010-11 Budget from the 2009-10 estimated outcome is largely due to funding for capital projects.
- current liabilities:
 - the increase of \$2.552 million in the 2009-10 estimated outcome from the original budget is largely due to the flow-on impact of the 2008-09 audited outcome, change in the methodology in calculating employee leave provisions and the impact of anticipated wages increases; and
 - the increase of \$0.903 million in the 2010-11 Budget from the 2009-10 estimated outcome is largely due to the impact of revised wage parameters and the expected growth in employee benefits.
- non current liabilities: the increase of \$0.798 million in the 2009-10 estimated outcome from the original budget is largely due to the flow-on impact of the 2008-09 audited outcome including an increase in finance leases liabilities and change in the methodology in calculating employee leave provisions.

Statement of Changes in Equity

Variations in the statement are explained in the notes above.

**Department of Disability, Housing and Community Services
Statement of Income and Expenses on Behalf of the Territory**

2009-10 Budget \$'000		2009-10 Est.Outcome \$'000	2010-11 Budget \$'000	Var %	2011-12 Estimate \$'000	2012-13 Estimate \$'000	2013-14 Estimate \$'000
	Income						
	Revenue						
34,239	Payment for Expenses on behalf of Territory	34,260	35,876	5	37,097	37,883	38,826
34,239	Total Revenue	34,260	35,876	5	37,097	37,883	38,826
	Gains						
0	Total Gains	0	0	-	0	0	0
34,239	Total Income	34,260	35,876	5	37,097	37,883	38,826
	Expenses						
16,081	Grants and Purchased Services	16,892	17,981	6	18,660	19,129	19,603
18,158	Other Expenses	17,368	17,895	3	18,437	18,754	19,223
34,239	Total Ordinary Expenses	34,260	35,876	5	37,097	37,883	38,826
0	Operating Result	0	0	-	0	0	0
0	Total Comprehensive Income	0	0	-	0	0	0

Department of Disability, Housing and Community Services
Statement of Assets and Liabilities on Behalf of the Territory

Budget as at 30/6/10 \$'000		Est.Outcome as at 30/6/10 \$'000	Planned as at 30/6/11 \$'000	Var %	Planned as at 30/6/12 \$'000	Planned as at 30/6/13 \$'000	Planned as at 30/6/14 \$'000
	Current Assets						
13	Cash and Cash Equivalents	28	28	-	28	28	28
2,969	Receivables	2,504	2,504	-	2,504	2,504	2,504
2,982	Total Current Assets	2,532	2,532	-	2,532	2,532	2,532
2,982	TOTAL ASSETS	2,532	2,532	-	2,532	2,532	2,532
	Current Liabilities						
2,982	Payables	2,532	2,532	-	2,532	2,532	2,532
2,982	Total Current Liabilities	2,532	2,532	-	2,532	2,532	2,532
2,982	TOTAL LIABILITIES	2,532	2,532	-	2,532	2,532	2,532
0	NET ASSETS	0	0	-	0	0	0
	REPRESENTED BY FUNDS EMPLOYED						
0	TOTAL FUNDS EMPLOYED	0	0	-	0	0	0

Department of Disability, Housing and Community Services
Budgeted Statement of Cash Flows on Behalf of the Territory

2009-10 Budget \$'000		2009-10 Est.Outcome \$'000	2010-11 Budget \$'000	Var %	2011-12 Estimate \$'000	2012-13 Estimate \$'000	2013-14 Estimate \$'000
CASH FLOWS FROM OPERATING ACTIVITIES							
Receipts							
17,347	Cash from Government for EBT	17,368	17,895	3	18,437	18,754	19,222
16,892	Cash from Government - CSO Payments	16,892	17,981	6	18,660	19,129	19,604
435	Other Revenue	437	517	18	519	525	525
34,674	Operating Receipts	34,697	36,393	5	37,616	38,408	39,351
Payments							
16,081	Grants and Purchased Services	16,892	17,981	6	18,660	19,129	19,603
18,593	Other	17,805	18,412	3	18,956	19,279	19,748
34,674	Operating Payments	34,697	36,393	5	37,616	38,408	39,351
0	NET CASH INFLOW/ (OUTFLOW) FROM OPERATING ACTIVITIES	0	0	-	0	0	0
0	NET INCREASE/ (DECREASE) IN CASH HELD	0	0	-	0	0	0
13	CASH AT BEGINNING OF REPORTING PERIOD	28	28	-	28	28	28
13	CASH AT THE END OF THE REPORTING PERIOD	28	28	-	28	28	28

Notes to the Budget Statements

Significant variations are as follows:

Statement of Income and Expenses on Behalf of the Territory

- payment for expenses on behalf of the Territory:
 - the increase of \$1.616 million in the 2010-11 Budget from the 2009-10 estimated outcome is due to new funding to upgrade energy concessions (\$0.440 million) and a projected increase in the level of concessions payments and indexation (\$1.176 million).

Disability and Therapy Services Operating Statement

2009-10 Budget \$'000		2009-10 Est.Outcome \$'000	2010-11 Budget \$'000	Var %	2011-12 Estimate \$'000	2012-13 Estimate \$'000	2013-14 Estimate \$'000
Income							
Revenue							
79,563	Government Payment for Outputs	79,258	85,701	8	89,709	89,698	91,908
1,006	User Charges - Non ACT Government	1,006	1,066	6	1,093	1,120	1,148
50	Other Revenue	50	50	-	50	50	50
142	Resources Received Free of Charge	142	142	-	142	142	142
80,761	Total Revenue	80,456	86,959	8	90,994	91,010	93,248
Gains							
0	Total Gains	0	0	-	0	0	0
80,761	Total Income	80,456	86,959	8	90,994	91,010	93,248
Expenses							
32,864	Employee Expenses	32,940	33,701	2	34,436	34,707	35,003
4,683	Superannuation Expenses	4,696	5,184	10	5,234	5,280	5,327
12,001	Supplies and Services	11,605	12,422	7	12,650	12,850	13,039
505	Depreciation and Amortisation	530	830	57	890	890	800
39	Borrowing Costs	39	39	-	39	39	40
31,220	Grants and Purchased Services	31,220	35,749	15	38,689	38,195	39,902
0	Other Expenses	0	0	-	1	1	1
81,312	Total Ordinary Expenses	81,030	87,925	9	91,939	91,962	94,112
-551	Operating Result	-574	-966	-68	-945	-952	-864

Early Intervention Operating Statement

2009-10 Budget \$'000		2009-10 Est.Outcome \$'000	2010-11 Budget \$'000	Var %	2011-12 Estimate \$'000	2012-13 Estimate \$'000	2013-14 Estimate \$'000
Income							
Revenue							
20,770	Government Payment for Outputs	20,770	21,194	2	23,000	23,030	23,335
55	Resources Received Free of Charge	55	55	-	55	55	55
20,825	Total Revenue	20,825	21,249	2	23,055	23,085	23,390
Gains							
0	Total Gains	0	0	-	0	0	0
20,825	Total Income	20,825	21,249	2	23,055	23,085	23,390
Expenses							
6,664	Employee Expenses	6,672	7,054	6	8,092	8,013	8,079
974	Superannuation Expenses	977	920	-6	1,024	1,009	1,016
3,862	Supplies and Services	3,846	3,684	-4	4,120	3,883	3,946
1,032	Depreciation and Amortisation	1,032	1,116	8	1,116	1,116	1,116
15	Borrowing Costs	15	15	-	15	15	15
9,964	Grants and Purchased Services	9,964	10,247	3	10,458	10,814	10,981
25	Other Expenses	25	26	4	26	27	28
22,536	Total Ordinary Expenses	22,531	23,062	2	24,851	24,877	25,181
-1,711	Operating Result	-1,706	-1,813	-6	-1,796	-1,792	-1,791

**Community Development and Policy
Operating Statement**

2009-10 Budget \$'000		2009-10 Est.Outcome \$'000	2010-11 Budget \$'000	Var %	2011-12 Estimate \$'000	2012-13 Estimate \$'000	2013-14 Estimate \$'000
Income							
Revenue							
17,640	Government Payment for Outputs	19,102	17,840	-7	17,886	18,164	18,597
0	User Charges - Non ACT Government	0	145	-	149	154	159
26	User Charges - ACT Government	26	26	-	27	28	29
80	Other Revenue	80	80	-	80	80	80
12	Resources Received Free of Charge	12	12	-	12	12	12
17,758	Total Revenue	19,220	18,103	-6	18,154	18,438	18,877
Gains							
0	Other Gains	6,802	0	-100	0	0	0
0	Total Gains	6,802	0	-100	0	0	0
17,758	Total Income	26,022	18,103	-30	18,154	18,438	18,877
Expenses							
3,356	Employee Expenses	3,360	3,341	-1	3,372	3,398	3,423
626	Superannuation Expenses	627	669	7	570	575	578
6,099	Supplies and Services	7,482	4,361	-42	4,429	4,557	4,694
1,817	Depreciation and Amortisation	1,941	3,946	103	3,980	4,044	3,927
1	Borrowing Costs	1	1	-	1	1	1
7,679	Grants and Purchased Services	7,749	9,742	26	9,785	9,910	10,184
0	Other Expenses	890	0	-100	0	0	0
19,578	Total Ordinary Expenses	22,050	22,060	..	22,137	22,485	22,807
-1,820	Operating Result	3,972	-3,957	-200	-3,983	-4,047	-3,930

Children, Youth and Family Services Operating Statement

2009-10 Budget \$'000		2009-10 Est.Outcome \$'000	2010-11 Budget \$'000	Var %	2011-12 Estimate \$'000	2012-13 Estimate \$'000	2013-14 Estimate \$'000
Income							
Revenue							
63,714	Government Payment for Outputs	63,714	66,135	4	66,018	66,999	68,086
736	User Charges - Non ACT Government	736	765	4	784	804	824
102	Other Revenue	102	102	-	102	102	102
251	Resources Received Free of Charge	251	251	-	251	251	251
64,803	Total Revenue	64,803	67,253	4	67,155	68,156	69,263
Gains							
0	Total Gains	0	0	-	0	0	0
64,803	Total Income	64,803	67,253	4	67,155	68,156	69,263
Expenses							
25,442	Employee Expenses	25,519	26,100	2	26,277	26,468	26,656
4,411	Superannuation Expenses	4,421	4,073	-8	4,192	4,221	4,248
7,534	Supplies and Services	7,465	9,221	24	9,415	9,594	9,770
2,961	Depreciation and Amortisation	2,961	3,227	9	3,227	3,227	3,227
32	Borrowing Costs	32	32	-	32	32	33
26,771	Grants and Purchased Services	26,771	27,285	2	26,632	27,230	27,943
47	Other Expenses	47	48	2	48	49	50
67,198	Total Ordinary Expenses	67,216	69,986	4	69,823	70,821	71,927
-2,395	Operating Result	-2,413	-2,733	-13	-2,668	-2,665	-2,664

Notes to the Output Class Statements

Significant variations are as follows:

Disability and Therapy Services Total Expenses

- the increase of \$6.895 million in the 2010-11 Budget from the 2009-10 estimated outcome is mainly due to additional Commonwealth funding for disability services, funding for new initiatives in 2010-11, adjustments to the treatment of depreciation, superannuation adjustments and the impact of revised wage parameters and indexation.

Early Intervention Total Expenses

- the increase of \$0.531 million in the 2010-11 Budget from the 2009-10 estimated outcome is mainly due to the impact of revised wage parameters and indexation.

Children, Youth and Family Services Total Expenses

- the increase of \$2.770 million in the 2010-11 Budget from the 2009-10 estimated outcome is mainly due to new funding for initiatives in 2010-11 and the impact of revised wage parameters and indexation, partially offset by superannuation adjustments.