ACT COMMUNITY CARE

Objectives

ACT Community Care provides quality community based health services to enable people of the ACT to maintain the best health and quality of life in Australia. These services are provided for all sections of the community, individuals, families and groups with special needs and include caring for people with an illness or problem, promoting health or preventing illness and maintaining or improving quality of life.

2002-03 Highlights

Strategic and operational issues to be pursued in 2002-03 include:

- enhancing health, well-being and independence outcomes by:
  - reshaping aged day care services to increase active rehabilitation;
  - contributing to the development of the Child and Family Strategy;
  - developing home detoxification services using new pharmacotherapies;
  - improving psychosocial support for survivors of cancer; and
  - improving access to ACT Community Care services through consolidation of client registration, intake and assessment;
- providing quality and cost effective services by:
  - completing the refurbishment of the Belconnen Health Centre to provide efficiencies in service delivery, better utilisation of existing space and ultimately a better client focus for the services provided by the Centre;
  - pursuing quality action plans for all program areas;
  - upgrading various child health clinics to improve the clinical environment and meet occupational health and safety and infection control code of practice;
  - reviewing information management projects and fleet utilisation with the view to delivering cost effective services to the community; and
  - fully implementing the client care information system and producing information to improve management and clinical decision making;
- enhancing client relationships by completing the implementation of a client focused customer relations management information system that will improve access, promote greater efficiency and improve reporting;
- reviewing current consumer input to ACT Community Care and developing more effective client participation mechanisms; and

- ensuring effective clinical and corporate governance by:
  - maintaining organisational accreditation through completing the Australian Quality Council self assessments in all Programs;
  - development of the clinical risk framework using the Australian Incident Monitoring System (AIMS) trend data;
  - reviewing the approach to quality improvement to deliver increased clinical, management and consumer input and involvement in strategic decision making; and
  - implementing the performance development framework for ACT Community Care.

ACT Community Care
Statement of Financial Performance

2001-02 Budget $'000		2001-02 Est.Outcome $'000	2002-03 Budget $'000	Var %	2003-04 Estimate $'000	2004-05 Estimate $'000	2005-06 Estimate $'000
	Revenue						
3 878	User Charges - Non ACT Government	3 994	2 660	-33	2 635	2 634	2 698
79 528	User Charges - ACT Government	79 826	64 771	-19	61 989	62 504	63 795
84	Interest	168	55	-67	52	45	36
246	Other Revenue	1 269	2 075	64	586	257	259
1 008	Resources Received free of charge	1 008	1 008	-28	1 008	1 008	1 008
84 744	**Total Ordinary Revenue**	**86 265**	**70 569**	**-19**	**66 270**	**66 448**	**67 796**
	Expenses						
50 821	Employee Expenses	52 753	39 934	-24	39 448	39 243	39 870
6 606	Superannuation Expenses	6 822	5 295	-22	5 357	5 385	5 474
27 793	Administrative Expenses	28 220	23 508	-18	20 678	20 968	21 479
1 798	Depreciation and Amortisation	1 066	2 182	105	2 291	2 297	2 297
1 293	Grants and Purchased Services	1 439	1 516	5	1 506	1 577	1 617
88 311	**Total Ordinary Expenses**	**90 300**	**72 435**	**-20**	**69 280**	**69 470**	**70 737**
-3 567	**Operating Result From Ordinary Activities**	**-4 035**	**-1 866**	**-54**	**-3 010**	**-3 022**	**-2 941**
208	Injection for Operating Requirements	208	0	-100	0	0	0
-3 359	**Operating Result**	**-3 827**	**-1 866**	**-51**	**-3 010**	**-3 022**	**-2 941**
20 011	**Total Equity From Start of Period**	**22 388**	**22 888**	**2**	**26 112**	**23 102**	**20 080**
7 136	Capital Injections	4 327	2 995	-31	0	0	0
0	Inc/Dec in Net Assets from Admin Restructure	0	2 095	#	0	0	0
23 788	**Total Equity At The End of Period**	**22 888**	**26 112**	**14**	**23 102**	**20 080**	**17 139**

ACT Community Care
Statement of Financial Position

Budget as at 30/6/02 $'000		Est.Outcome as at 30/6/02 $'000	Planned as at 30/6/03 $'000	Var %	Planned as at 30/6/04 $'000	Planned as at 30/6/05 $'000	Planned as at 30/6/06 $'000
	Current Assets						
50	Cash	213	261	23	309	357	405
786	Receivables	1 068	824	-23	834	844	854
1 438	Investments	596	553	-7	447	334	212
904	Other	53	53	-	53	53	53
3 178	**Total Current Assets**	**1 930**	**1 691**	**-12**	**1 643**	**1 588**	**1 524**
	Non Current Assets						
36 364	Property, Plant and Equipment	31 978	34 254	7	33 786	32 977	32 168
0	Intangibles	0	4 501	#	3 116	1 731	346
109	Capital Works in Progress	5 182	335	-94	0	0	0
36 473	**Total Non Current Assets**	**37 160**	**39 090**	**5**	**36 902**	**34 708**	**32 514**
39 651	**TOTAL ASSETS**	**39 090**	**40 781**	**4**	**38 545**	**36 296**	**34 038**
	Current Liabilities						
2 139	Payables	2 565	2 601	1	2 646	2 691	2 735
7 116	Employee Entitlements	7 541	6 322	-16	6 705	7 087	7 422
124	Other	124	124	-	124	124	124
9 379	**Total Current Liabilities**	**10 230**	**9 047**	**-12**	**9 475**	**9 902**	**10 281**
	Non Current Liabilities						
6 484	Employee Entitlements	5 972	5 622	-6	5 968	6 314	6 618
6 484	**Total Non Current Liabilities**	**5 972**	**5 622**	**-6**	**5 968**	**6 314**	**6 618**
15 863	**TOTAL LIABILITIES**	**16 202**	**14 669**	**-9**	**15 443**	**16 216**	**16 899**
23 788	**NET ASSETS**	**22 888**	**26 112**	**14**	**23 102**	**20 080**	**17 139**
	REPRESENTED BY FUNDS EMPLOYED						
20 214	Accumulated Funds	16 810	20 034	19	17 024	14 002	11 061
3 574	Reserves	6 078	6 078	-	6 078	6 078	6 078
23 788	**TOTAL FUNDS EMPLOYED**	**22 888**	**26 112**	**14**	**23 102**	**20 080**	**17 139**

ACT Community Care
Cashflow Statement

2001-02 Budget $'000		2001-02 Est.Outcome $'000	2002-03 Budget $'000	Var %	2003-04 Estimate $'000	2004-05 Estimate $'000	2005-06 Estimate $'000
	CASH FLOWS FROM OPERATING ACTIVITIES						
	Receipts						
0	Cash from Government - Operating	208	0	-100	0	0	0
83 614	User Charges	84 568	67 431	-20	64 624	65 138	66 493
84	Interest Received	168	55	-67	52	45	36
2 456	Other Revenue	3 679	3 055	-17	2 827	2 498	2 500
86 154	**Operating Receipts**	**88 623**	**70 541**	**-20**	**67 503**	**67 681**	**69 029**
	Payments						
56 725	Related to Employees	58 498	44 364	-24	44 068	43 892	44 697
26 669	Related to Administration	26 891	22 196	-17	19 636	19 926	20 438
1 293	Grants and Purchased Services	1 439	1 516	5	1 506	1 577	1 617
2 202	Other	2 849	2 200	-23	2 251	2 251	2 251
86 889	**Operating Payments**	**89 677**	**70 276**	**-22**	**67 461**	**67 646**	**69 003**
-735	**NET CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIES**	**-1 054**	**265**	**125**	**42**	**35**	**26**
	CASH FLOWS FROM INVESTING ACTIVITIES						
	Payments						
6 521	Purchase of Property, Plant and Equipment	6 051	3 095	-49	100	100	100
6 521	**Investing Payments**	**6 051**	**3 095**	**-49**	**100**	**100**	**100**
-6 521	**NET CASH INFLOW/(OUTFLOW) FROM INVESTING ACTIVITIES**	**-6 051**	**-3 095**	**49**	**-100**	**-100**	**-100**
	CASH FLOWS FROM FINANCING ACTIVITIES						
	Receipts						
7 136	Capital Injection from Government	4 327	2 995	-31	0	0	0
7 136	**Financing Receipts**	**4 327**	**2 995**	**-31**	**0**	**0**	**0**
7 136	**NET CASH INFLOW/(OUTFLOW) FROM FINANCING ACTIVITIES**	**4 327**	**2 995**	**-31**	**0**	**0**	**0**
-120	**NET INCREASE/(DECREASE) IN CASH HELD**	**-2 778**	**165**	**106**	**-58**	**-65**	**-74**
1 608	**CASH AT BEGINNING OF REPORTING PERIOD**	**3 587**	**809**	**-77**	**974**	**916**	**851**
1 488	**CASH AT THE END OF THE REPORTING PERIOD**	**809**	**974**	**20**	**916**	**851**	**777**

Notes to the Financial Statements

Significant variations are as follows:

Statement of Financial Performance

- user charges – non-ACT Government:
  - the increase of $0.116m in 2001-02 from the original budget mainly reflects additional revenue from services;
  - the decrease of $1.334m in the 2002-03 Budget from the 2001-02 estimated outcome is mainly due to the transfer of the Disability Program to the new Department of Disability, Housing and Community Services $1.043m and additional revenue in 2001-02 that is not expected to continue.
- user charges – ACT Government:
  - the increase of $0.298m in 2001-02 from the original budget reflects increased revenue from agreements with other government agencies and variations to the Purchase Agreement with the Department of Health and Community Care. The major adjustments include:
    - funding for the increase in salaries for nurses of $1.041m;
    - funding for an increase in the workers' compensation premium of $0.700m;
    - increased costs in the Disability Program of $0.521m;
    - alcohol and drug initiatives of $0.576m;
    - additional disability clients and services of $0.520m;
    - funding for increase InTACT charges of $0.300m;
    - additional nursing and physiotherapy services of $0.185m;
    - funding for additional rehabilitation services of $0.162m;
    - revenue for services through agreements with other agencies of $0.120m; partially offset by
    - roll-over of funding for the implementation of the Client Care Information System (CCIS) as a result of delays in the project of $3.920m.
  - the decrease of $15.055m in the 2002-03 Budget from the 2001-02 estimated outcome is mainly due to:
    - transfer of the Disability Program to the new Department of Disability, Housing and Community Services of $22.828m;
    - one off reduction in the dental waiting list of $0.500m, in 2001-02;
    - savings initiatives of $0.188m; and
    - specific projects in the Child, Youth and Women's Program $0.120m.

These decreases are partially offset by additional funding and adjustments through the Purchase Agreement with the Department of Health and Community Care and other ACT Government agencies including:

- implementation of the Client Care Information System (CCIS) of $5.670m;
- increased salaries for nurses of $0.722m;
- continuation of funding for initiatives commenced in 2001-02 of $0.422m;
- transfer of injection for operations to revenue from Government of $0.208m;
- additional psychosocial support to patients with cancer of $0.155m;
- an increase in the insurance premium of $0.117m;
- additional revenue from the victims support service of $0.348m;
- general price increases of $0.883m;

- other revenue:
  - the increase of $1.023m in 2001-02 from the original budget mainly relates to the transfer of the Gungahlin Youth Centre from the Department of Education and Community Services. The balance relates to reimbursements from prior years and unexpected donations and grants.
  - the increase of $0.806m in the 2002-03 Budget from the 2001-02 estimated outcome relates to the transfer of the Independent Living Centre at Weston, partially offset by one-off revenue in 2001-02 for prior years reimbursements, donations and grants.
- employee and superannuation expenses:
  - the variation of $2.148m in 2001-02 from the original budget is due to an increase in expenses resulting from agreed adjustments to the Purchase Agreement with the Department of Health and Community Care. The major increases include:
    - salary increase for nurses $1.212m;
    - increase in the workers' compensation premium $0.700m;
    - additional alcohol and drug initiatives $0.414m;
    - additional disability clients and services $0.410m;
    - expenses associated with various specific purpose grants $0.204m; and
    - additional nursing, physiotherapy and wheelchair and seating services $0.254m.the increase is partially offset by the delay in the implementation of the Client Care Information System (CCIS) -$0.665m and staff vacancies in 2001-02 - $0.488m.
  - the decrease of $14.346m in the 2002-03 Budget from the 2001-02 estimated outcome is due to:
    - the transfer of the Disability Program to the new Department of Disability, Housing and Community Services of $17.471m; and
    - savings initiatives of $0.065m;

    partially offset by

  - the implementation of the Client Care Information System (CCIS) of $0.851m;
  - expected salary increases of $1.115m;
  - psychosocial support to patients with cancer of $0.155m;
  - increased expenses associated with services to external clients and the continuation of initiatives commenced in 2001-02 of $0.494m; and
  - one-off under expenditure in 2001-02 primarily as a result of some unfilled positions of $0.488m.

- administrative expenses:
  – the increase of $0.427m in 2001-02 from the original budget is primarily due to the net effect of increase in expenses resulting from agreed adjustments to the Purchase Agreement with the Department of Health and Community offset by the delay in the implementation of the Client Care Information System (CCIS).
  – the decrease of $4.712m in the 2002-03 Budget from the 2001-02 estimated outcome is largely due to:
    - the transfer of the Disability Program to the new Department of Disability, Housing and Community Services of $6.536m;
    - one-off expenses in 2001-02 of $1.458m; and
    - savings initiatives of $0.068m.

    partially offset by
    - the implementation of the Client Care Information System (CCIS) of $2.925m;
    - expected price increases of $0.382m; and
    - increase in the insurance premium of $0.117m.
- depreciation:
  – the decrease of $0.732m in 2001-02 from the original budget mainly reflects the delay in the implementation of the Client Care Information System (CCIS); and
  – the increase of $1.116 in the 2002-03 Budget from the 2001-02 estimated outcome is mainly due to the Client Care Information System (CCIS) and the impact of equipment purchases in 2001-02;
- capital injections: the decrease of $1.332m in the 2002-03 Budget from the 2001-02 estimated outcome is mainly due to:
  – $1.3m roll-over for the implementation of the Client Care Information System (CCIS);
  – $1.239m roll-over for the refurbishment of the Belconnen Health Centre;
  – $0.230m roll-over for minor new works; and
  – $0.226m for minor new works to upgrade various child health clinics.

Statement of Financial Position

- total assets: the decrease of $0.561m in 2001-02 from the original budget is due to:
  - a decrease in investments for expenditure on projects carried forward from previous years; and
  - a decrease in other assets as a result of writing back the prepayment of IT modernisation costs, partially offset by
  - an increase in non-current assets mainly as a result of the flow-on from the revaluation of land and buildings in June 2001.

  The increase of $1.691m in the 2002-03 Budget from the 2001-02 estimated outcome is due to the completion of the implementation of the Client Care Information System and the refurbishment of the Belconnen Health Centre and the upgrade of various child health clinics, partially offset by the transfer of the Disability Program to the new Department of Disability, Housing and Community Services.
- total liabilities: the increase of $0.339m in 2001-02 from the original budget is mainly due to higher level of creditors. The decrease of $1.533m in the 2002-03 Budget from the 2001-02 estimated outcome is mainly due to the transfer of the Disability Program to the new Department of Disability, Housing and Community Services, partially offset by growth in the provision for employee entitlements.

Capital Works

Departmental

	Estimated Total Cost $'000	Expenditure Previous Years $'000	2002-2003 Estimated Expenditure $'000	2002-2003 Financing $'000	Expected Completion Date
New Capital Works					
Minor New Works	226		226	226	June 2003
Total New Capital Works	**226**		**226**	**226**	
Works in Progress					
Belconnen Health Centre Refurbishment – Stages 3,4,5 and 6	2 032	793	1 239	1 239	Dec 2002
Minor New Works – Energy Management (Kippax Health Centre)	270	40	230	230	Nov 2002
Total Works in Progress	**2 302**	**833**	**1 469**	**1 469**	