

CHIEF MINISTER'S DEPARTMENT

Objectives

The Chief Minister's Department provides leadership at a whole-of-government level for the planning, development, coordination and implementation of key Government strategies.

The Department provides a whole of government focus on policy and strategic advice to Government; policy and support on women and indigenous issues and multicultural affairs; the promotion of the economic and cultural development of Canberra; improved information and transactional services; information management policy; and enhanced public sector management, focusing on public service renewal.

The Department contributes to Government's Key Result Areas the provision of most Government transactions on-line by 2001; build civic pride and strengthen the ACT economy by developing and conducting a major strategy to attract business and tourism; make Canberra a leader in Information Technology for both the public and private sectors by 2001; and introduce a more contestable public sector.

2001-02 Highlights

Strategic and operational issues to be pursued in 2001-02 include:

- developing and implementing a strategy for public service renewal;
- providing transactional and information services through Canberra Connect;
- improving support for business including through the provision of an export support program and assistance for the establishment of a National Photonics Training Institute;
- finalising and implementing a package of initiatives to redress the digital divide and overcome equity issues with regard to access to information;
- establishing *Festivals ACT* to develop a festival strategy to assist ACT festivals to be more successful, and provide targeted support;
- increasing support for tourism through additional funding for event development, promotion and the Canberra Convention Bureau as well as additional funding for major events;
- increasing support for indigenous, multicultural and general community programs including the response to the Poverty report, more comprehensive demographic data on the indigenous and multicultural communities, support for indigenous business programs and increased multicultural grants; and
- funding innovative arts initiatives and the Contemporary Glass Centre.

**Chief Ministers Department
Statement Of Financial Performance**

2000-01 Budget \$'000		2000-01 Est.Outcome \$'000	2001-02 Budget \$'000	Var %	2002-03 Estimate \$'000	2003-04 Estimate \$'000	2004-05 Estimate \$'000
Revenue							
68 275	Government Payment for Outputs	69 944	63 820	-9	58 186	51 994	46 143
252	User Charges - Non ACT Government	330	492	49	498	512	525
2 231	User Charges – ACT Government	3 104	5 689	83	5 810	5 845	5 909
0	Grants from the Commonwealth	28	0	-100	0	0	0
229	Interest	428	732	71	829	869	912
292	Other Revenue	692	0	-100	0	0	0
652	Resources Received free of charge	147	147	-	147	147	147
71 931	Total Ordinary Revenue	74 673	70 880	-5	65 470	59 367	53 636
Expenses							
12 708	Employee Expenses	13 685	15 844	16	15 813	15 182	14 866
2 022	Superannuation Expenses	2 152	2 411	12	2 390	2 293	2 262
26 554	Administrative Expenses	24 766	25 223	2	21 933	20 226	18 670
666	Depreciation and Amortisation	737	2 308	213	3 656	4 356	5 120
490	Borrowing Costs	490	431	-12	431	431	431
29 908	Grants and Purchased Services	30 900	26 690	-14	23 712	20 137	16 479
292	Other Expenses	421	627	49	628	403	403
72 640	Total Ordinary Expenses	73 151	73 534	1	68 563	63 028	58 231
-709	Operating Result Before Extraordinary Items	1 522	-2 654	-274	-3 093	-3 661	-4 595
0	Injection for Operating Requirements	76	229	201	115	115	115
-709	Operating Result	1 598	-2 425	-252	-2 978	-3 546	-4 480
11 209	Total Equity From Start of Period	13 399	18 483	38	30 672	39 451	39 169
10 211	Capital Injections	3 241	14 614	351	11 757	3 264	2 609
-60	Inc/Dec in Net Assets from Admin Restructure	245	0	-100	0	0	0
20 651	Total Equity At The End of Period	18 483	30 672	66	39 451	39 169	37 298

Chief Ministers Department Statement Of Financial Position

Budget as at 30/6/01 \$'000		Est.Outcome as at 30/6/01 \$'000	Planned as at 30/6/02 \$'000	Var %	Planned as at 30/6/03 \$'000	Planned as at 30/6/04 \$'000	Planned as at 30/6/05 \$'000
Current Assets							
1 608	Cash	2 332	3 344	43	3 480	3 748	4 331
1 305	Receivables	2 433	2 426	-	2 419	2 412	2 215
3 053	Investments	5 700	6 400	12	7 100	7 800	8 500
938	Other	13	13	-	13	13	13
6 904	Total Current Assets	10 478	12 183	16	13 012	13 973	15 059
Non Current Assets							
1 085	Receivables	0	0	-	0	0	0
15 017	Property, Plant and Equipment	11 539	18 810	63	28 634	29 144	26 695
5 080	Intangibles	580	3 244	459	1 684	224	0
1 463	Capital Works in Progress	1 838	2 705	47	2 705	2 705	2 705
22 645	Total Non Current Assets	13 957	24 759	77	33 023	32 073	29 400
29 549	TOTAL ASSETS	24 435	36 942	51	46 035	46 046	44 459
Current Liabilities							
2 842	Creditors	1 252	1 252	-	1 253	1 253	1 253
2 377	Employee Entitlements	2 228	2 246	1	2 263	2 281	2 299
1 215	Other	0	0	-	0	0	0
6 434	Total Current Liabilities	3 480	3 498	1	3 516	3 534	3 552
Non Current Liabilities							
2 464	Employee Entitlements	2 472	2 772	12	3 068	3 343	3 609
2 464	Total Non Current Liabilities	2 472	2 772	12	3 068	3 343	3 609
8 898	TOTAL LIABILITIES	5 952	6 270	5	6 584	6 877	7 161
20 651	NET ASSETS	18 483	30 672	66	39 451	39 169	37 298
REPRESENTED BY FUNDS EMPLOYED							
20 651	Accumulated Funds	17 828	30 017	68	38 796	38 514	36 643
0	Reserves	655	655	-	655	655	655
20 651	TOTAL FUNDS EMPLOYED	18 483	30 672	66	39 451	39 169	37 298

Chief Ministers Department Cashflow Statement

2000-01 Budget \$'000		2000-01 Est.Outcome \$'000	2001-02 Budget \$'000	Var %	2002-03 Estimate \$'000	2003-04 Estimate \$'000	2004-05 Estimate \$'000
4 263	CASH AT BEGINNING OF REPORTING PERIOD	6 928	8 032	16	9 744	10 580	11 548
	CASH FLOWS FROM OPERATING ACTIVITIES						
	Receipts						
68 275	Cash from Government for Outputs	67 802	63 820	-6	58 186	51 994	46 143
0	Cash from Government - Operating	76	229	201	115	115	115
2 525	User Charges	3 570	6 468	81	6 608	6 656	6 734
229	Interest Received	428	732	71	829	869	912
0	Grants Received from the Commonwealth	28	0	-100	0	0	0
2 841	Other Revenue	3 248	1 679	-48	1 634	1 600	1 600
73 870	Operating Receipts	75 152	72 928	-3	67 372	61 234	55 504
	Payments						
14 481	Related to Employees	15 568	17 937	15	17 890	17 182	16 845
26 466	Related to Administration	24 119	25 266	5	21 976	20 270	18 524
490	Borrowing Costs	490	431	-12	431	431	431
29 908	Grants and Purchased Services	30 408	26 690	-12	23 712	20 137	16 479
2 983	Other	3 142	2 395	-24	2 363	2 103	2 103
74 328	Operating Payments	73 727	72 719	-1	66 372	60 123	54 382
-458	NET CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIES	1 425	209	-85	1 000	1 111	1 122
	CASH FLOWS FROM INVESTING ACTIVITIES						
	Payments						
2 969	Purchase of Property, Plant and Equipment	1 986	9 097	358	11 921	3 407	2 448
5 288	Purchase of Land and Intangibles	680	4 014	490	0	0	0
1 000	Purchase of Investments	1 000	0	-100	0	0	0
85	Capital Payments to Government Agencies	385	0	-100	0	0	0
9 342	Investing Payments	4 051	13 111	224	11 921	3 407	2 448
-9 342	NET CASH INFLOW/(OUTFLOW) FROM INVESTING ACTIVITIES	-4 051	-13 111	-224	-11 921	-3 407	-2 448
	CASH FLOWS FROM FINANCING ACTIVITIES						

Chief Ministers Department Cashflow Statement

2000-01 Budget \$'000		2000-01 Est.Outcome \$'000	2001-02 Budget \$'000	Var %	2002-03 Estimate \$'000	2003-04 Estimate \$'000	2004-05 Estimate \$'000
	Receipts						
10 296	Capital Injection from Government	3 626	14 614	303	11 757	3 264	2 609
0	Receipt of Transferred Cash Balances	202	0	-100	0	0	0
10 296	Financing Receipts	3 828	14 614	282	11 757	3 264	2 609
	Payments						
98	Payments of Transferred Cash Balances	98	0	-100	0	0	0
98	Financing Payments	98	0	-100	0	0	0
10 198	NET CASH INFLOW/(OUTFLOW) FROM FINANCING ACTIVITIES	3 730	14 614	292	11 757	3 264	2 609
398	NET INCREASE/(DECREASE) IN CASH HELD	1 104	1 712	55	836	968	1 283
4 661	CASH AT THE END OF THE REPORTING PERIOD	8 032	9 744	21	10 580	11 548	12 831

Notes to the Budget Statements

Significant variations are as follows:

Statement of Financial Performance

- government payment for outputs: the decrease of \$6.124m in 2001-02 from 2000-01 estimated outcome is primarily due to one-off payments in 2000-01 to Impulse Airlines (\$8m), Olympics (\$7m), and e-service initiatives (\$2m). These are partly offset by a rollover into 2001-02 of unspent Research and Development Grants Scheme funds (\$2m) and a number of new initiatives in 2001-02, including:
 - redressing the digital divide (\$0.5m);
 - Canberra Connect, (including e-services projects (\$6.6m);
 - multicultural grants (\$0.050m);
 - public service renewal (\$0.050m);
 - indigenous business support program (\$0.075m);
 - global biodiversity information facility (\$0.150m);
 - building export capability of ACT firms (\$0.550m);
 - festivals strategy and incentives (\$0.250m);

- independent advice to the community on planning (\$0.250m);
 - AFL contribution (\$0.250m);
 - GMC 400 (\$1.5m);
 - Masters Games (\$0.650m); and
 - tourism marketing and promotion (\$0.750m);
- user charges - ACT Government: the increase of \$2.585m in 2001-02 compared to 2000-01 estimated outcome is mainly due to the transfer of shopfront functions from the Department of Urban Services as part of the Canberra Connect initiative;
 - other revenue: the decrease of \$0.692m in 2001-02 from the 2000-01 estimated outcome is the result of receiving one-off Olympic related revenue in 2000-01, which was \$0.4m above the original budget;
 - interest revenue: the increase in 2001-02 of \$0.304m is a result of additional cash and investment holdings;
 - employee expenses: the increase of \$2.159m in 2001-02 relates to the increased level of staff for Canberra Connect and the full year effect of shopfront functions transferred from the Department of Urban Services;
 - depreciation and amortisation: the increase of \$1.571m in 2001-02 is mainly due to the capital investment in the development of e-services projects and the Integrated Document Management System project in the 2001-02 Budget;
 - grants and purchased services: the decrease of \$4.210m in 2001-02 is primarily a result of the one-off payment to Impulse Airlines (\$8m) in 2000-01, offset by additional research and development grants in 2001-02 of \$3m (\$2m of which was rolled over from 2000-01).

Statement of Financial Position

- property, plant and equipment: the increase of \$7.271m in 2001-02 from the 2000-01 estimated outcome is primarily due to the deferral of e-service projects from 2000-01 to 2001-02.

Statement of Cash Flows

- purchase of property, plant and equipment/purchase of land and intangibles: the increase in cash payments for the purchase of property, plant and equipment and intangibles in 2001-02 compared to 2000-01 estimated outcome of \$10.445m combined is consistent with the increased capital investment in e-service technology in the Statement of Financial Position; and
- capital injections from government: the increase of \$10.988m in 2001-02 is mainly for the development of an Integrated Document Management System (IDMS) and e-service projects.

Chief Ministers Department
Statement Of Revenues And Expenses On Behalf Of The Territory

2000-01 Budget \$'000		2000-01 Est.Outcome \$'000	2001-02 Budget \$'000	Var %	2002-03 Estimate \$'000	2003-04 Estimate \$'000	2004-05 Estimate \$'000
	Revenue						
4 237	Payment for Expenses on behalf of Territory	7 707	8 095	5	7 583	7 522	5 362
1 500	Other Revenue	0	0	-	0	0	0
5 737	Total Ordinary Revenue	7 707	8 095	5	7 583	7 522	5 362
	Expenses						
25	Administrative Expenses	675	0	-100	0	0	0
4 212	Grants and Purchased Services	7 032	8 095	15	7 583	7 522	5 362
1 500	Transfer Expenses	0	0	-	0	0	0
5 737	Total Ordinary Expenses	7 707	8 095	5	7 583	7 522	5 362
0	Operating Result	0	0	-	0	0	0
0	Total Equity From Start of Period	0	0	-	0	0	0
0	Total Equity At The End of Period	0	0	-	0	0	0

**Chief Ministers Department
Statement Of Assets And Liabilities On Behalf Of The Territory**

Budget as at 30/6/01 \$'000		Est.Outcome as at 30/6/01 \$'000	Planned as at 30/6/02 \$'000	Var %	Planned as at 30/6/03 \$'000	Planned as at 30/6/04 \$'000	Planned as at 30/6/05 \$'000
	Current Assets						
462	Cash	288	288	-	288	288	288
0	Receivables	14	14	-	14	14	14
462	Total Current Assets	302	302	-	302	302	302
462	TOTAL ASSETS	302	302	-	302	302	302
	Current Liabilities						
163	Creditors	0	0	-	0	0	0
299	Other	302	302	-	302	302	302
462	Total Current Liabilities	302	302	-	302	302	302
462	TOTAL LIABILITIES	302	302	-	302	302	302
0	NET ASSETS	0	0	-	0	0	0
	REPRESENTED BY FUNDS						
	EMPLOYED						
0	Accumulated Funds	0	0	-	0	0	0
0	TOTAL FUNDS EMPLOYED	0	0	-	0	0	0

**Chief Ministers Department
Budgeted Statement Of Cashflows On Behalf Of The Territory**

2000-01 Budget \$'000		2000-01 Est.Outcome \$'000	2001-02 Budget \$'000	Var %	2002-03 Estimate \$'000	2003-04 Estimate \$'000	2004-05 Estimate \$'000
462	CASH AT BEGINNING OF REPORTING PERIOD	718	288	-60	288	288	288
	CASH FLOWS FROM OPERATING ACTIVITIES						
	Receipts						
4 637	Cash from Government for EBT	8 456	8 905	5	8 351	8 294	6 318
1 900	Other Revenue	488	420	-14	420	420	420
6 537	Operating Receipts	8 944	9 325	4	8 771	8 714	6 738
	Payments						
25	Related to Administration	1 105	0	-100	0	0	0
4 212	Grants and Purchased Services	7 032	8 095	15	7 583	7 522	5 362
400	Other	749	810	8	768	772	956
1 900	Territory Receipts to Government	488	420	-14	420	420	420
6 537	Operating Payments	9 374	9 325	-1	8 771	8 714	6 738
0	NET CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIES	-430	0	100	0	0	0
	CASH FLOWS FROM INVESTING ACTIVITIES						
	Payments						
96	Capital Payments to Government Agencies	96	3 283	#	4 668	0	0
96	Investing Payments	96	3 283	#	4 668	0	0
-96	NET CASH INFLOW/(OUTFLOW) FROM INVESTING ACTIVITIES	-96	-3 283	#	-4 668	0	0
	CASH FLOWS FROM FINANCING ACTIVITIES						
	Receipts						
96	Capital Injection from Government	96	3 283	#	4 668	0	0
96	Financing Receipts	96	3 283	#	4 668	0	0
96	NET CASH INFLOW/(OUTFLOW) FROM FINANCING ACTIVITIES	96	3 283	#	4 668	0	0
0	NET INCREASE/(DECREASE) IN CASH HELD	-430	0	100	0	0	0
462	CASH AT THE END OF THE REPORTING PERIOD	288	288	0	288	288	288

Notes to the Budget Statements

Significant variations are as follows:

Statement of Revenues and Expenses on Behalf of the Territory

- payment for expenses on behalf of the Territory: the increase of \$3.470m in 2000-01 from the original budget is comprised of \$2.7m in Stadium related expenditure, and the transfer of \$0.8m in Stadium funding from the Department of Treasury. The increase of \$0.388m in 2001-02 is primarily due to additional payments to the Stadiums Authority; and
- grants and purchased services: the increase of \$2.820m in 2000-01 from the original budget and the increase of \$1.063m in 2001-02 are both primarily related to the additional payments to the Stadiums Authority, as mentioned above.

Statement of Cash Flows on Behalf of the Territory

- capital injection: the increase of \$3.187m in 2001-02 reflects additional funding provided to Cultural Facilities Corporation for the Link Redevelopment Project.

Changes to Appropriation

Government Payment for Outputs	2000-01 Est. Outc. \$'000	2001-02 Budget \$'000	2002-03 Estimate \$'000	2003-04 Estimate \$'000	2004-05 Estimate \$'000
2000-01 Budget	68 275	47 544	46 364	43 529	43 529
2004-05 Indexation	0	1	1	1	702
Revised Parameters	0	-63	-125	-180	-180
Updating Facilities for the IT Incubator	300	0	0	0	0
Construction of Canteens at Mal Meninga Stand	280	0	0	0	0
Centenary of Federation	350	100	0	0	0
AFL Contribution	250	250	250	0	0
Disability Services Inquiry	856	0	0	0	0
Public Service Reform	50	50	0	0	0
Demographic Profile of ATSI Community	0	100	0	0	0
Multicultural Grants Program	20	50	50	50	50
Indigenous Business Support Program	150	75	75	0	0
Indigenous Mentoring Program	0	60	60	60	60
Subaru Rally of Canberra	100	200	200	200	200
Canberra Connect	1 386	6 600	4 360	2 146	0
Redressing the Digital Divide	300	500	826	805	501
GMC400	1 500	1 500	1 500	1 500	-2 500
Masters Games	0	650	650	0	0
Global Biodiversity Information Facility	0	150	150	150	0
Poverty Project Response	0	150	100	100	100
Olympic Surplus	-3 100	0	0	0	0
Very High Speed Train	-1 450	500	0	0	0
Research and Development Grants	-2 000	2 000	0	0	0
Olympic Team Fund	50	0	0	0	0
Olympic Scholarship	55	0	0	0	0
Magna Carta Place	50	0	0	0	0
Century of Cricket	8	0	0	0	0
Grant to ACTCOSS	40	0	0	0	0
Xtreme Games	30	0	0	0	0
Transfer ESD funding to CMD (ACTIS)	34	104	107	110	113
The Link	0	100	-119	-257	-257
Transfer of Shopfront from DUS	262	805	825	846	867
Building Export Capability ACT Firms	0	550	500	500	500
Festivals Strategy and Incentives	0	250	250	250	250
Event Development Fund	0	200	200	200	200
Tourism Marketing and Promotion	0	750	750	750	750
Tourism Canberra Convention Bureau	0	280	286	293	299
Free Floriade	0	450	660	670	681
Community Planning Advisor	0	250	256	261	267
Pilot of Community Shopfront Weston Creek	0	10	10	10	11
Transfer of e-services funding to DUS	0	-346	0	0	0
ANZAC Soccer Cup Grant	6	0	0	0	0
2001-02 Budget	67 802	63 820	58 186	51 994	46 143

Changes to Appropriation - Departmental

Capital Injection	2000-01 Est. Outc. \$'000	2001-02 Budget \$'000	2002-03 Estimate \$'000	2003-04 Estimate \$'000	2004-05 Estimate \$'000
2000-01 Budget	10 296	0	0	0	0
Centenary of Federation	0	250	0	0	0
Minor New Works	0	617	0	0	0
Canberra Connect	-5 190	9 190	3 000	1 500	1 500
Integrated Document Management Project	0	1 500	6 157	1 764	1 109
Deferral of Capital Works	-1 480	1 480	0	0	0
Transfer of Shopfront from DUS	76	229	115	115	115
Transfer of e-Service funding from agencies	0	1 236	0	0	0
Transfer of e-Service to Health	0	-85	0	0	0
Pilot of Community Shopfront Weston Creek	0	26	0	0	0
Glassworks	0	300	2 600	0	0
Canberra Technology Park	0	100	0	0	0
2001-02 Budget	3 702	14 843	11 872	3 379	2 724

Changes to Appropriation – Territorial

Payment for Expenses on Behalf of the Territory	2000-01 Est. Outc. \$'000	2001-02 Budget \$'000	2002-03 Estimate \$'000	2003-04 Estimate \$'000	2004-05 Estimate \$'000
2000-01 Budget	4 637	4 723	4 808	4 897	4 897
GST Appropriation	281	410	368	372	556
Participating in the Cutting Edge	0	150	100	50	0
Bruce Stadium	2 463	0	0	0	0
Estimated Outcome	-25	-25	-25	-25	-25
Additional Subsidy to Stadium	0	2 947	2 500	2 500	390
Transfer Bruce from Department of Treasury	1 100	700	600	500	500
2001-02 Budget	8 456	8 905	8 351	8 294	6 318

Changes to Appropriation - Territorial

Capital Injection	2000-01 Est. Outc. \$'000	2001-02 Budget \$'000	2002-03 Estimate \$'000	2003-04 Estimate \$'000	2004-05 Estimate \$'000
2000-01 Budget	96	0	0	0	0
New Works - CFC	0	3 283	4 668	0	0
2001-02 Budget	96	3 283	4 668	0	0

Government Strategy Statement Of Financial Performance

2000-01 Budget \$'000		2000-01 Est.Outcome \$'000	2001-02 Budget \$'000	Var %	2002-03 Estimate \$'000	2003-04 Estimate \$'000	2004-05 Estimate \$'000
Revenue							
68 275	Government Payment for Outputs	46 804	10 856	-77	9 301	10 919	11 108
252	User Charges - Non ACT Government	252	252	-	252	260	267
789	User Charges - ACT Government	769	910	18	910	936	992
0	Grants from the Commonwealth	28	0	-100	0	0	0
229	Interest	428	732	71	829	869	912
292	Other Revenue	692	0	-100	0	0	0
652	Resources Received free of charge	56	16	-71	16	16	16
70 489	Total Ordinary Revenue	49 029	12 766	-74	11 308	13 000	13 295
Expenses							
12 008	Employee Expenses	8 451	6 596	-22	6 813	7 069	7 226
1 980	Superannuation Expenses	1 402	1 082	-23	1 065	1 105	1 127
26 024	Administrative Expenses	17 714	3 966	-78	1 529	3 000	3 186
496	Depreciation and Amortisation	543	363	-33	401	510	878
490	Borrowing Costs	456	382	-16	382	382	382
29 908	Grants and Purchased Services	17 606	101	-99	111	104	394
292	Other Expenses	421	627	49	628	403	403
71 198	Total Ordinary Expenses	46 593	13 117	-72	10 929	12 573	13 596
-709	Operating Result	2 436	-351	-114	379	427	-301

OUTPUT CLASS 1: GOVERNMENT STRATEGY
PRINCIPAL MEASURES

OUTPUT 1.1: PUBLIC SERVICE MANAGEMENT

Description: Promote and enhance an integrated framework that sustains a professional, responsive and accountable public service.

Measures	2000-01 Targets	2000-01 Estimated Outcome	2001-02 Targets
Quantity			
a) Public Service Renewal. ¹			5
b) Facilitate Public Service Management. ¹			33
c) Public Service Infrastructure. ¹			7
Customer Service Program and activities. ²	4		
Employment Framework programs and activities. ³	551	551	
Fraud Prevention, Accountability and Ethics Program and activities. ³	44	44	
Public Service Reform Program and activities. ³	6	6	
Injury Prevention and Management activities. ³	1	1	
Quality/Effectiveness			
d) Agreed priority projects are delivered to the satisfaction of the Chief Minister or Commissioner for Public Administration.	100%	100%	100%
e) Advice rated satisfactory or above according to <i>ACT Government Performance Measures for Policy Advice</i> .	100%	100%	95%
Timeliness			
f) Identified priority projects provided within agreed completion dates.	100%	100%	95%
Cost			
g) Cost per 1000 head of population.	\$12 360	\$12 520	\$11 505
h) Cost per ACT Public Service employee.	\$218	\$221	\$203
Cost of Customer Service Program and activities. ³	\$303 000	\$303 000	
Cost of Employment Framework activities. ³	\$2 474 000	\$2 474 000	
Cost of Fraud Prevention, Accountability and Ethics Program and activities. ³	\$522 000	\$522 000	
Cost of Public Service Reform Program and activities. ³	\$561 000	\$611 000	
TOTAL COST (\$'000)	\$3 860.0	\$3 910.0	\$3 593.0
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	\$3 647.0	\$3 955.0	\$2 974.0

Government Payment for Output differs from cost to the extent that the Output is financed from within the agency.

Notes

- (1) New Measure.
- (2) Measure transferred to Output 2.1: Community Affairs.
- (3) Measure Deleted.

**OUTPUT CLASS 1: GOVERNMENT STRATEGY
PRINCIPAL MEASURES**

OUTPUT 1.2: GOVERNMENT STRATEGIC PRIORITIES MANAGEMENT

Description: Develop and manage a range of strategic initiatives for the Government.

Measures	2000-01 Targets	2000-01 Estimated Outcome	2001-02 Targets
Quantity			
<i>Major Projects</i>			
a) Facilitate the development of key projects to develop a more dynamic and sustainable economy through: ¹ <ul style="list-style-type: none"> • Very High Speed Train Feasibility Study; • The development of Canberra Airport as a regional transport hub; • Release of the State of the Territory Report; • Aboriginal and Torres Strait Islander Cultural Centre; and • The Canberra Community Foundation. 			11
<i>Policy Coordination and Development</i>			
b) Contribute to the Government's vision of a clever, caring capital through implementing the framework for: ¹ <ul style="list-style-type: none"> • Social Capital; • Innovation; • Youth; • Strengthening Regional Activities; and • Community Cultural Development. 			14
c) Intra and Inter-governmental relations including the development of whole of government policies and policy frameworks. ¹			3
Develop whole of government policies. ²	3	2	
Regional Strategies and activities. ²	4	4	
<i>Monitoring and Reporting</i>			
d) Statistical and economic research and analysis, demographic analysis and population forecasting to support policy development and achieve the Government's three major outcomes.	97	97	115
e) Administration of the <i>Stadiums Authority Act 2000</i> . ¹			1
<i>Centenary of Federation Initiatives</i>			
f) Manage and provide a range of initiatives and events associated with the Centenary of Federation.	12	12	20
Activities to improve access to Government Programs and services for Canberra's ethnic communities and maintain relationships with Canberra's multicultural community. ³	343		
Aboriginal and Torres Strait Islander policy, initiatives and projects. ³	13		
Whole of Government policies. ²	3		
ACT community policy, initiatives and projects. ³	13		
Women's policy, initiatives and projects. ³	15		
Develop whole-of-government information technology policy, projects and initiatives within a strategic framework. ⁴	38		

Measures	2000-01 Targets	2000-01 Estimated Outcome	2001-02 Targets
Implementation of the arts strategy, <i>Arts Capital</i> , through:			
• Arts programs and purchasing arrangements; and ⁵	4		
• Community arts facilities. ⁵	10		
Delivery of Cultural Programs. ⁵	3		
Delivery of marketing campaigns and events. ⁵	4		
Quality/Effectiveness			
g) Agreed priority projects are delivered to the satisfaction of the Executive or Chief Minister.	100%	100%	100%
h) Advice rated satisfactory or above according to <i>ACT Government Performance Measures for Policy Advice</i> .	100%	100%	95%
Timeliness			
i) Identified priority projects completed within agreed completion dates.	100%	100%	95%
Cost			
j) Cost of Strategic Policy activities. ⁶	\$6 533 000	\$6 306 000	\$6 537 000
k) Cost of Centenary of Federation initiatives.	\$12 625 000	\$9 427 000	\$100 000
l) Cost per 1000 head of population.	\$144 277	\$78 991	\$21 252
m) Cost per ACT Public Service employee.	\$2 549	\$1 395	\$375
Cost of Multicultural Affairs activities. ³	\$805 000	\$247 000	
Cost of Community Liaison activities. ³	\$1 861 000	\$664 000	
Cost of Information Technology and Multimedia activities. ⁴	\$3 800 000	\$2 063 000	
Cost of Arts activities. ⁵	\$1 279 000	\$392 000	
Cost of Cultural Program activities. ⁵	\$6 176 000	\$1 895 000	
Cost of Tourism, Marketing and Promotions activities. ⁵	\$11 979 000	\$3 675 000	
TOTAL COST (\$'000)	\$45 058.0	\$24 669.0	\$6 637.0
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	\$43 575.0	\$24 953.0	\$5 493.0

Government Payment for Output differs from cost to the extent that the Output is financed from within the agency.

Notes

- (1) New Measure.
- (2) Measure Deleted.
- (3) Measure transferred to Output 2.1: Community Affairs.
- (4) Funding transferred to Output 4.2: Information Management.
- (5) Measure transferred to Output 3.1: Business, Tourism and the Arts.
- (6) Cost of Strategic Policy activities includes costs associated with Major Projects, Policy Coordination and Development and Marketing and Reporting Outputs.

OUTPUT CLASS 1: GOVERNMENT STRATEGY
PRINCIPAL MEASURES

OUTPUT 1.3: GOVERNMENT BUSINESS MANAGEMENT

Description: Manage intergovernmental relations, Cabinet and related issues, Government business in the Assembly, protocol and Chief Minister hospitality.

Measures	2000-01 Targets	2000-01 Estimated Outcome	2001-02 Targets
Quantity			
a) Cabinet Support Services.	45	45	40
b) Government Support Services in the Assembly.	50	50	46
c) Intergovernmental Activities. ¹			28
d) Awards. ¹			6
Ministerial Services (aggregated from whole of department activity). ²	4 950	4 000	
Quality/Effectiveness			
e) Advice rated satisfactory or above according to <i>ACT Government Performance Measures for Policy Advice</i> .	100%	100%	95%
f) Ministerial services rated satisfactory or above by the Chief Minister's Office.	100%	100%	95%
Timeliness			
g) Identified priority projects completed within agreed completion dates.	100%	100%	95%
h) Ministerial services comply with <i>ACT Government Ministerial Servicing Performance Measures</i> .	100%	100%	95%
Cost			
i) Cost of Cabinet Support Services.	\$845 000	\$845 000	\$845 000
j) Cost of Government Support Services.	\$2 042 000	\$2 898 000	\$2 042 000
k) Cost per 1000 head of population.	\$9 244	\$11 985	\$9 244
Cost per ACT Public Service employee. ²	\$163	\$212	
TOTAL COST (\$'000)	\$2 887.0	\$3 743.0	\$2 887.0
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	\$2 728.0	\$3 786.0	\$2 389.0

Government Payment for Output differs from cost to the extent that the Output is financed from within the agency.

Notes

- (1) New Measure.
- (2) Measure Deleted.

OUTPUT CLASS 1: GOVERNMENT STRATEGY
PRINCIPAL MEASURES

OUTPUT 1.4: BUSINESS DEVELOPMENT AND SUPPORT

Description: Stimulate economic growth and the creation of new jobs through the purchase or direct delivery of a range of targeted programs and strategic projects.
Output 1.4 deleted, measures now reflected in Output 3.1: Business, Tourism and the Arts.

Measures	2000-01 Targets	2000-01 Estimated Outcome	2001-02 Targets
Quantity			
a) Manage and provide a range of business development and attraction programs.	133		-
b) Manage and provide a range of business support and employment programs.	35		-
Quality/Effectiveness			
c) Agreed projects are delivered to the satisfaction of the Executive or Chief Minister.	100%		-
Timeliness			
d) Identified priority projects provided within agreed completion dates.	100%		-
Cost			
e) Cost of provision of business development programs.	\$15 775 000	\$12 840 000	-
f) Cost of provision of business support and employment programs.	\$3 618 000	\$1 110	-
g) Cost per 1000 head of population.	\$62 099	\$44 669	-
h) Cost per ACT Public Service employee.	\$1 097	\$789	-
TOTAL COST (\$'000)	\$19 394.0	\$14 271.0	-
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	\$18 325.0	\$14 110.0	-

Government Payment for Output differs from cost to the extent that the Output is financed from within the agency.

* More details on the quantity measures are provided in Schedule 2.1 of the Purchase Agreement.

Community Affairs Statement Of Financial Performance

2000-01 Budget \$'000		2000-01 Est.Outcome \$'000	2001-02 Budget \$'000	Var %	2002-03 Estimate \$'000	2003-04 Estimate \$'000	2004-05 Estimate \$'000
Revenue							
0	Government Payment for Outputs	2 460	4 489	82	4 339	4 264	4 264
0	Resources Received free of charge	18	26	44	26	26	26
0	Total Ordinary Revenue	2 478	4 515	82	4 365	4 290	4 290
Expenses							
0	Employee Expenses	1 087	1 569	44	1 569	1 569	1 569
0	Superannuation Expenses	179	259	45	259	259	259
0	Administrative Expenses	1 308	2 826	116	2 676	2 601	2 601
0	Grants and Purchased Services	40	0	-100	0	0	0
0	Total Ordinary Expenses	2 614	4 654	78	4 504	4 429	4 429
0	Operating Result	-136	-139	2	-139	-139	-139

OUTPUT CLASS 2: COMMUNITY AFFAIRS
PRINCIPAL MEASURES

OUTPUT 2.1: COMMUNITY AFFAIRS

Description: Working with the Community to coordinate and develop a range of policies and projects which address the diversity of the ACT Community.

Measures	2000-01 Targets	2000-01 Estimated Outcome	2001-02 Targets
Quantity			
a) Activities to improve access to Government Programs and services for Canberra's ethnic communities and maintain relationships with Canberra's multicultural community. ¹	-	343	14
b) Women's policy, initiatives and projects. ¹	-	11	8
c) Aboriginal and Torres Strait Islander policy, initiatives and projects. ¹	-	13	11
d) Community Policy Initiatives and projects. ¹	-	12	12
e) Customer Service Program and activities. ²	-	4	5
Quality/Effectiveness			
g) Agreed priority projects are delivered to the satisfaction of the Executive or Chief Minister. ⁵	-	-	100%
h) Advice rated satisfactory or above according to <i>ACT Government Performance Measures for Policy Advice</i> . ⁵	-	-	95%
Timeliness			
i) Identified priority projects completed within agreed completion dates. ⁵	-	-	95%
Cost			
j) Cost of Multicultural and Community Affairs activities. ^{2,3}	-	\$1 267 000	\$4 654 000
k) Cost per 1000 head of population.	-	\$8 370	\$14 902
l) Cost per ACT Public Service employee.	-	\$148	\$263
Cost of Community Liaison activities. ^{2,4}	-	\$1 347 000	
TOTAL COST (\$'000)	-	\$2 614.0	\$4 654.0
GOVERNMENT PAYMENT FOR OUTPUTS (\$'000)	-	\$2 460.0	\$4 489.0

Notes

- (1) Measure transferred from Output 1.2
- (2) Measure transferred from Output 1.1
- (3) Formerly cost of Multicultural Affairs Activities, measure now includes costs of developing Whole of Government Policies.
- (4) Measure deleted.
- (5) New Measure.

Business, Tourism and the Arts Statement Of Financial Performance

2000-01 Budget \$'000		2000-01 Est.Outcome \$'000	2001-02 Budget \$'000	Var %	2002-03 Estimate \$'000	2003-04 Estimate \$'000	2004-05 Estimate \$'000
Revenue							
0	Government Payment for Outputs	18 647	40 051	115	38 317	32 749	28 807
0	User Charges - ACT Government	20	29	45	29	29	29
0	Resources Received free of charge	73	105	44	105	105	105
0	Total Ordinary Revenue	18 740	40 185	114	38 451	32 883	28 941
Expenses							
0	Employee Expenses	2 300	3 397	48	3 397	3 397	3 397
0	Superannuation Expenses	379	547	44	547	547	547
0	Administrative Expenses	3 441	9 537	177	10 791	8 791	8 797
0	Depreciation and Amortisation	24	112	367	122	122	122
0	Borrowing Costs	34	49	44	49	49	49
0	Grants and Purchased Services	13 254	26 589	101	23 601	20 033	16 085
0	Total Ordinary Expenses	19 432	40 231	107	38 507	32 939	28 997
0	Operating Result	-692	-46	93	-56	-56	-56

OUTPUT CLASS 3: BUSINESS, TOURISM AND THE ARTS

PRINCIPAL MEASURES

OUTPUT 3.1: BUSINESS, TOURISM AND THE ARTS

Description: Stimulate economic growth, create new jobs, create an attractive destination for visitors and develop Canberra's arts and cultural life.

Measures	2000-01 Targets	2000-01 Estimated Outcome	2001-02 Targets
Quantity			
<i>Business ACT</i>			
a) Manage and provide a range of programs and strategic projects to assist private sector business.		110	125
<i>Arts</i>			
b) 2001-02 <i>Arts Capital</i> priorities identified and implemented. ¹			154
<i>Cultural Programs</i>			
c) Delivery of Cultural Programs.		3	3
<i>Tourism, Marketing and Promotion Services</i>			
d) Market the ACT to local, interstate and international travellers. ¹			3
e) Deliver and promote key tourism events. ¹			3
f) Provide strategic support for the development of tourism in the ACT. ¹			2
Manage and provide a range of business support and employment programs. ²		31	
Delivery of marketing campaigns and events. ²		4	
Implementation of the arts strategy, Arts Capital, through:			
• Arts programs and purchasing arrangements; and ²		135	
• Community arts facilities. ²		10	
Quality/Effectiveness			
g) Agreed projects are delivered to the satisfaction of the Chief Executive, Minister for Business, Tourism and the Arts, or Chief Minister.		100%	90%
Timeliness			
h) Identified priority projects provided within agreed completion dates.		100%	90%
i) Service purchasing contract payments disbursed to organisations within three months of Ministerial approval.		100%	100%
Cost			
j) Cost of Business ACT programs.			\$16 137 000
k) Cost of Arts activities.		\$917 000	\$1 529 000
l) Cost of Cultural Program activities.		\$4 281 000	\$6 268 000
m) Cost of Tourism, Marketing and Promotion.		\$10 665 000	\$16 297 000
n) Cost per 1000 head of population.		\$62 222	\$128 822
o) Cost per ACT Public Service employee.		\$1 099	\$2 276
Cost of provision of business development programs. ²		\$1 235 000	
Cost of provision of business support and employment programs. ²		\$2 334 000	
TOTAL COST (\$'000)		\$19 432.0	\$40 231.0
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)		\$18 647.0	\$40 051.0

Government Payment for Output differs from cost to the extent that the Output is financed from within the agency.

Notes

- (1) New measure.
(2) Measure deleted.

**ACT Information Services
Statement Of Financial Performance**

2000-01 Budget \$'000		2000-01 Est.Outcome \$'000	2001-02 Budget \$'000	Var %	2002-03 Estimate \$'000	2003-04 Estimate \$'000	2004-05 Estimate \$'000
	Revenue						
0	Government Payment for Outputs	2 033	8 424	314	6 229	4 062	1 964
0	User Charges - Non ACT Government	78	240	208	246	252	258
0	User Charges - ACT Government	873	3 458	296	3 579	3 588	3 596
0	Total Ordinary Revenue	2 984	12 122	306	10 054	7 902	5 818
	Expenses						
0	Employee Expenses	1 147	3 667	220	3 419	2 532	2 059
0	Superannuation Expenses	150	496	231	492	355	302
0	Administrative Expenses	1 773	8 414	375	6 457	5 354	3 606
0	Depreciation and Amortisation	0	1 663	-	2 963	3 554	3 950
0	Total Ordinary Expenses	3 070	14 240	364	13 331	11 795	9 917
0	Operating Result Before Extraordinary Items	-86	-2 118	#	-3 277	-3 893	-4 099
0	Injection for Operating Requirements	76	229	201	115	115	115
0	Operating Result	-10	-1 889	#	-3 162	-3 778	-3 984

OUTPUT CLASS 4: ACT INFORMATION SERVICES
PRINCIPAL MEASURES

OUTPUT 4.1: CANBERRA CONNECT

Description: Enhance Government service channels and manage the ongoing delivery of services to the community.

Measures	2000-01 Targets	2000-01 Estimated Outcome	2001-02 Targets
Quantity			
a) Number of transactions available. ²	-	-	120
b) Number of Shopfront financial transactions.	-	650 000	600 000
c) Number of Web based financial transactions. ²	-	-	40 000
d) Number of calls received by the call handling facilities. ²	-	-	100 000
Activities to establish the Canberra Connect organisation. ¹	-	3	
Activities to support on-line delivery of government services. ¹	-	15	
Quality/Effectiveness			
e) Agreed projects delivered to the satisfaction of the Chief Executive or Minister.	-	100%	95%
f) Customer satisfaction survey with Government shopfront services (annual survey).	-	80%	82%
Timeliness			
g) Identified projects completed within agreed completion dates.	-	100%	95%
h) Government Shopfronts queuing time less than 10 minutes.	-	80%	80%
i) Call Centre Median call fallout. ²	-		Less than 6%
j) Call Centre 80th percentile call response time. ²	-		23 seconds
Cost			
k) Cost per 1000 head of population.	-	\$4 438	\$40 961
TOTAL COST (\$'000)	-	\$3 070.0	\$12 303.0
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	-	\$2 033.0	\$6 524.0

Notes

- (1) Measure deleted.
(2) New Measure.

**OUTPUT CLASS 4: ACT INFORMATION SERVICES
PRINCIPAL MEASURES**

OUTPUT 4.2: INFORMATION MANAGEMENT

Description: Develop whole-of-government information management (IM) policy, standards, architecture and projects within an agreed strategic framework.

Measures	2000-01 Targets	2000-01 Estimated Outcome	2001-02 Targets
Quantity			
a) Whole-of-government information management policy, standards, architecture and projects within agreed strategic framework.	-	-	25
Quality/Effectiveness			
b) Information Management planning, policy and architecture delivered to the satisfaction of the Chief Executive or Minister.	-	-	100%
Timeliness			
c) Identified projects completed within agreed completion dates.	-	-	100%
Cost			
d) Cost per 1000 head of population.	-	-	\$6 202
TOTAL COST (\$'000)	-	-	\$1 937.0
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	-	-	\$1 900.0

Corporate Services Statement Of Financial Performance

2000-01 Budget \$'000		2000-01 Est.Outcome \$'000	2001-02 Budget \$'000	Var %	2002-03 Estimate \$'000	2003-04 Estimate \$'000	2004-05 Estimate \$'000
Revenue							
1 442	User Charges - ACT Government	1 442	1 292	-10	1 292	1 292	1 292
1 442	Total Ordinary Revenue	1 442	1 292	-10	1 292	1 292	1 292
Expenses							
700	Employee Expenses	700	615	-12	615	615	615
42	Superannuation Expenses	42	27	-36	27	27	27
530	Administrative Expenses	530	480	-9	480	480	480
170	Depreciation and Amortisation	170	170	-	170	170	170
1 442	Total Ordinary Expenses	1 442	1 292	-10	1 292	1 292	1 292
0	Operating Result	0	0	-	0	0	0

Corporate Services

This output class represents the fee for services activities provided to the Department of Treasury. Major activities include:

- human resource management services;
- information technology and strategic services;
- accommodation management services;
- co-ordination and reporting services; and
- corporate financial services.

Performance measures used to determine and assess the delivery of the corporate services output class are agreed by the relevant parties, and stipulated in a Service Level Agreement.

Capital Works

Departmental

	Estimated Total Cost \$'000	Expenditure Previous Years \$'000	2001-2002 Estimated Expenditure \$'000	2001-2002 Financing \$'000	Expected Completion Date
New Capital Works					
Pilot of Community Shopfront	70	0	70	70	Sept 2001
Centenary of Federation Monument	250	0	250	250	Nov 2001
Relocation of Artists Studios and Printmaking Workshop	203	0	203	203	May 2001
Glassworks – Final Stage	2 900	0	300	300	Jun 2003
Canberra Technology Park	100	0	100	100	Jun 2002
<i>Public Art Program</i>					
MNW - Art and Soul - City Walk Sculpture Program	150	0	150	150	Jun 2001
MNW – Public Art in Recent Art Facilities	108	0	108	108	Jun 2001
MNW - Acton Peninsula Project	50	0	50	50	Jun 2001
MNW – Private Sector Partnerships – Incentives	40	0	40	40	Jun 2001
MNW – Tuggeranong Town Centre & Lakeshore Master Plan	66	0	66	66	Jun 2001
Total New Capital Works	3 937	0	1 337	1 337	
Works in Progress					
ATSIC Cultural Centre	2 700	920	1 780	1 780	Jun 2001
Total Works in Progress	2 700	920	1 780	1 780	
Total Departmental Capital Works	6 637	920	3 117	3 117	

