



Australian
Capital Territory
**BUDGET
2018-19**

Growing services
for our growing city



ACT
Government

Australian
Capital Territory

BUDGET 2018-19

Growing services
for our growing city

Budget Statements G

Community Services Directorate | Housing ACT

STRUCTURE AND CONTENT OF THE 2018-19 BUDGET PAPERS

The 2018-19 Budget is presented in three papers and a series of agency Budget Statements.

Budget Paper 1: Budget Speech

The Treasurer's speech to the Legislative Assembly highlights the Government's Budget strategies and key features of the Budget.

Budget Paper 2: Budget in Brief

Budget Paper 2 presents a summary of the overall budgetary position together with information on the Government's expenditure priorities in key service delivery areas.

Budget Paper 3: Budget Outlook

Budget Paper 3 summarises the 2018-19 Budget and forward estimates for the general government sector, the public trading enterprise sector and the total Territory Government.

Details of the projected 2018-19 Budget results are provided, as well as background information on the development of the 2018-19 Budget, including economic conditions and federal financial relations. It also provides an overview of the Territory's infrastructure investment program and details of the 2018-19 expense, infrastructure and capital, and revenue initiatives. Full accrual financial statements and notes are provided for all sectors.

Budget Statements

The Budget Statements contain information on each directorate and agency, including descriptions of functions and roles and responsibilities, together with major strategic priorities.

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COMMUNITY SERVICES DIRECTORATE

Purpose

The Community Services Directorate's (the Directorate) primary purpose is to empower people to meet their full potential within an inclusive and equitable community by:

- **Intervening early to support people** to be safe, to ensure basic needs are met to enable active community participation, and to support positive life outcomes.
- **Delivering services** that are human centred, holistic, tailored and integrated with a focus on ensuring the right supports are provided to those most in need, proactively identifying risks, and enabling people to work towards self-sufficiency as much as possible.
- **Building strong communities** with a focus on using evidence to inform services and programs, community development approaches that connect people to local communities, and maximising inclusion through targeted community-based programs. This includes alignment of government priorities and legislation to address community identified needs.
- **Enabling inclusive participation** by supporting Canberrans to participate in decision making, to form community connections, and to live fulfilling lives, fostering cohesion, equity and inclusion for all.
- **Driving collaboration and partnerships** within and external to the Directorate, working collaboratively with other government agencies, and building effective relationships with non-government community partners. This includes embedding the cultural change needed to intervene early and improve life trajectories as part of an integrated and holistic services system.

2018-19 Priorities

Strategic and operational priorities for 2018-19 include:

Supporting People with Disability

- The Office for Disability is responsible for ongoing policy development and supporting the ACT Government and community to transition to a National Disability Insurance Scheme (NDIS) which provides choice and control for people with disability.
- Establish and evaluate an Integrated Response Team to provide emergency funding and help ensure those people with disability who have complex needs receive a coordinated service response from both the NDIS and the mainstream service system.
- Develop a Disability Justice Strategy to work towards people with a disability being treated equally before the law.

- Establish the position of the ACT Senior Practitioner to provide oversight of the use of restrictive practices and to work towards reducing and eliminating the use of restrictive practices in the disability services sector, including under the NDIS.
- Progress the objectives of the National Disability Strategy 2010-2020 across the ACT Government, with the Disability Reference Group and wider Canberra community.
- Continue to strengthen the Child Development Services, established in January 2016 to provide assessment, referral, information and linkages for children 0-6 years with developmental delay.
- Support the integration of the Early Childhood Early Intervention provider, NDIS EACH, into the ACT and facilitate its service provision to families through co-location with the Child Development Services, and Child and Family Centres.

Social Inclusion / Connected Communities

- Establish and support a taskforce to deliver the first Action Plan under the ACT Carers Strategy, in recognition of the valuable contribution carers make to the community.
- Expand English language programs for refugees and asylum seekers and help them enter the workforce through the provision of a job brokering service.
- Continue supporting ACT migrants that obtain Australian Citizenship or Permanent Residency to gain office skills, training, work experience and personal confidence to enter the workforce and gain meaningful paid employment through the Work Experience Support Program.
- Support the Multicultural community through delivery of grant programs and awards to recognise achievements and celebrate a range of events including the National Multicultural Festival and Refugee Week.
- Conduct a review of the current services and delivery of the ACT Services Access Card to ensure the needs of ACT asylum seekers are being met.
- Convene a Multicultural Summit to enable Canberra's culturally diverse communities to take a leading role in participation and consultation on issues affecting them.
- Continue to support the Multicultural Advisory Council to raise awareness of the aspirations, needs and concerns of those communities within government and the community.
- Provide strategic advice and policy development for government through the development of a new Aboriginal and Torres Strait Islander Agreement and through high level support to the ACT Aboriginal and Torres Strait Islander Elected Body.
- Continue to support the United Ngunnawal Elders Council.
- Support the Aboriginal and Torres Strait Islander community through the delivery of cultural, leadership and scholarship grant programs.

- Foster the delivery of services by Aboriginal and Torres Strait Islander community controlled organisations by providing grants for new and emerging organisations.
- Support the community sector through workforce development to improve the capability and capacity of the sector to meet the needs of our community.
- Continue to promote equity and wellbeing, physical and mental health of women and girls through implementation of the *ACT Women's Plan 2016-26 First Action Plan 2017-19*.
- Promote greater representation of women and people from diverse backgrounds on boards and committees through the online Diversity Register and a range of training and leadership programs.
- Create a Veterans grants program to support organisations providing services and further support to Veterans and their families in the ACT.
- Continue the work to support implementation of the ACT Reportable Conduct scheme and the Working with Vulnerable People scheme.
- Develop the policy settings and operational plan for Early Intervention Service Delivery in the ACT to strengthen the human services system and provide early intervention supports to improve outcomes for the Canberra community.
- Support the development of evidence informed policy and practice to improve human service delivery through quality improvement projects.

Children, Young People and Family Services

- Continue implementation of '*A Step Up For Our Kids*' (Out of Home Care Strategy), including a mid-strategy evaluation to support improved service responses for children, young people and families involved, or at risk of involvement, in statutory services.
- Support the migration of information and implement a new client management system, replacing the existing legacy systems within Child and Youth Protection Services and Bimberi Youth Justice Centre.
- Set the priorities for action over the next five years of the *Blueprint for Youth Justice in the ACT 2012-22* as guided by the Blueprint Taskforce.
- Establish a framework for the ACT Inspector of Correctional Services to oversee the Bimberi Youth Justice Centre.
- Implement a collaboration framework to strengthen relationships with stakeholders to improve community based responses for the protection of children and young people.
- Continue to deliver Family Group Conferencing for Aboriginal and Torres Strait Islander children and families at risk of ongoing involvement with Child and Youth Protection Services.

- Increase permanency and stability for young people on long term orders in out of home care through increased Enduring Parental Responsibility and Adoption applications.
- Implement and coordinate the Commonwealth funded Australian Early Development Census.
- Review therapeutic protection for children and young people, as provided for in the *Children and Young People Act 2008*.
- Continue the 'Our Booris Our Way' review to understand the reasons for children and young people entering care and develop strategies to reduce the number of Aboriginal and Torres Strait Islander children and young people entering care.
- Embed the Family Safety Hub to drive a system wide response to family violence, seeking a shared understanding and alternative pathways to safety that meet diverse needs so that people get the right response when they seek help.

Estimated Employment Level

Table 1: Estimated Employment Level

	2016-17 Actual Outcome	2017-18 Budget	2017-18 Estimated Outcome	2018-19 Budget
Staffing (FTE)	587.4	593.7	616.4 ¹	627.9 ²

Notes:

1. The increase in 2017-18 estimated outcome from the original budget is due to the increase in employment levels as a result of the 2nd Appropriation and the transfer of the Coordinator-General for Family Safety employees from Justice and Community Safety Directorate to the Directorate.
2. The increase in 2018-19 budget compared with 2017-18 estimated outcome represents the additional staff numbers relating to new initiatives less the reduction in staff numbers due to the ceasing initiatives from prior years.

Strategic Objectives and Indicators

Strategic Objective 1

Strengthen the capacity of people with disabilities, their families and carers to maximise control over their lives

The National Disability Insurance Scheme (NDIS) trial for eligible participants in the ACT began on 1 July 2014 over a three year period. The transition to full scheme commenced in 2017-18 and will continue in 2018-19.

Territory funding for specialist disability services will be provided to the Commonwealth as part of the commitment between the Commonwealth and the ACT. The ACT Government remains committed to supporting people with disability in the ACT during the final transition into the NDIS and will continue to co-fund the NDIS at full scheme.

Strategic Indicator 1: Number of participants in the NDIS

2017-18 Target	2018-19 Target	2019-20 Estimate	2020-21 Estimate	2021-22 Estimate
5,126	5,177	N/A ¹	N/A ¹	N/A ¹

Note:

1. The estimated 2019-20, 2020-21 and 2021-22 participant figures are subject to Full Scheme Agreement negotiations with the Commonwealth.

Strategic Objective 2

Improve outcomes for children and families through the provision of coordinated locally based services

The Directorate aims to improve outcomes for children and families through the Child and Family Centres Program. The Child and Family Centres Program has been developed on an evidence based, best practice model offering a one-stop shop for services and programs for children and families. Services and programs are delivered in partnership with other ACT Government agencies and community based organisations.

This indicator shows the number of occasions of service delivered at Child and Family Centres in partnership with early intervention and prevention services.

Strategic Indicator 2: Number of occasions of service to Child and Family Centre clients

2017-18 Target	2018-19 Target	2019-20 Estimate	2020-21 Estimate	2021-22 Estimate
8,000	8,000	8,000	8,000	8,000

Strategic Objective 3

Improve the outcomes for people in the community by providing a range of support and services

The Directorate provides funding to community organisations to deliver community development activities, counselling, referral services and emergency relief. The community organisations work in partnership with the ACT Government to build stronger communities, enhance resilience, strengthen capacity and facilitate participation of individuals and the broader community.

Strategic Indicator 3: Value of community services support programs

2017-18	2018-19	2019-20	2020-21	2021-22
Target	Target	Estimate	Estimate	Estimate
\$'000	\$'000	\$'000	\$'000	\$'000
12,784	11,659 ¹	12,261	12,839	12,202 ²

Notes:

1. The reduction in the 2018-19 target from the 2017-18 target is due to removing the Safer Families related funding which is separately reported in Budget Paper 3.
2. The reduction in the 2021-22 estimate from the 2020-21 estimate is due to the cessation of the Social and Community Sector (SACS) National Partnership Agreement on the Equal Remuneration Order (ERO).

Strategic Objective 4

Promote and increase participation in community life by Canberrans, including those from culturally and linguistically diverse backgrounds

The Directorate promotes community participation by people from culturally and linguistically diverse backgrounds, including through the implementation of the *ACT Multicultural Framework*.

The proportion of Canberrans who agree that Canberra as a community accepts people from different cultures is an indication of how well the Directorate is contributing to this objective. This is measured annually through the Canberra and Region Social and Market Survey (CRSMS).

Strategic Indicator 4: The proportion of Canberrans who agree that Canberra as a community accepts people from different cultures

2017-18	2018-19	2019-20	2020-21	2021-22
Target	Target	Estimate	Estimate	Estimate
90%	90%	90%	90%	90%

Strategic Objective 5

Promote an anti-violence culture in the ACT to ensure that women feel safe

The Directorate works to enhance the status of women and girls in the ACT and to create a community where they are safe, healthy, equally represented and valued for their contribution to society. This is achieved through the implementation of the *ACT Women's Plan* and work under the *National Plan to reduce Violence against Women and their Children 2010-2022*. This is also achieved through targeted women's programs such as grant and leadership programs for women and girls, International Women's Day and Violence Prevention Awards, and the application of women's safety assessments to ACT funded events and environment design in urban planning.

The data is obtained from the 'Community Satisfaction with Policing' national survey, measuring women's perception of safety in public places during the day and at night.

Strategic Indicator 5: The proportion of ACT women who feel safe by themselves in public places during the day and at night

	2017-18 Target %	2018-19 Target %	2019-20 Estimate %	2020-21 Estimate %	2021-22 Estimate %
Day	93	93	93	93	93
Night	38	38	38	38	38

Strategic Objective 6

Promote an age-friendly city to ensure that those aged 60 years and over are included in, and supported to participate in the community life of the ACT

The Directorate promotes an age-friendly city through the implementation of the whole-of-government *ACT Active Ageing Framework* and positive ageing programs such as the Seniors Grants Program, the Seniors Card Program, Seniors Week and Elder Abuse Prevention Program.

The Canberra Omnibus Survey annually measures the proportion of Canberrans who agree that Canberra is an age-friendly city for seniors.

Strategic Indicator 6: The proportion of Canberrans who agree that Canberra is an age-friendly city for seniors

	2017-18 Target %	2018-19 Target %	2019-20 Estimate %	2020-21 Estimate %	2021-22 Estimate %
	80	80	80	80	80

Strategic Objective 7

Provision of services and interventions that reduce the risk of re-substantiated reports of abuse

The Directorate provides child protection services for children and young people. A reduced re-substantiation rate is an indication that assessment, evaluation of risk and action have been taken to minimise experiences of abuse and neglect to reoccur. Repeated occurrences of maltreatment, as indicated by re-substantiation, are an indicator of cumulative harm. This is a national indicator for child protection services.

Strategic Indicator 7: Re-substantiation rates ¹

	2017-18	2018-19	2019-20	2020-21	2021-22
	Target	Target	Estimate	Estimate	Estimate
	%	%	%	%	%
Re-substantiation Rate — Within 3 Months	14	12	12	12	12
Re-substantiation Rate — Within 12 Months	26	22	22	22	22

Note:

1. The target is reduced in 2018-19. This reflects the early impact of preservation and restoration services under 'A Step Up for Our Kids' and Child and Youth Protection Services case management.

Strategic Objective 8

Provision of services that improve outcomes for young people involved with the justice system

The Directorate aims to improve outcomes by providing support services to young people at risk and through the support and supervision of young offenders.

Recidivism rates measure the return of young people to the youth justice system, after receiving a final Court Order. They are an indicator of outcomes for young people, in particular whether interventions have been successful in assisting young people to exit the youth justice system.

Strategic Indicator 8: Recidivism of young people

	2017-18	2018-19	2019-20	2020-21	2021-22
	Target	Target	Estimate	Estimate	Estimate
	%	%	%	%	%
Recidivism of Sentenced Young People in Custody	43	43	43	43	43
Recidivism of Young People on Community Based Orders	34	34	34	34	34

Strategic Objective 9

Improve stability of children in care through case management and appropriate services and programs

The Directorate provides child protection services for children and young people by promoting their safety within the family unit. Where a child is at risk and cannot remain within the family home, supports the child in out of home care.

Uninterrupted placements signal appropriately targeted intervention, stability and continuity of care. This maximises opportunities to achieve positive outcomes for vulnerable children and young people.

Strategic Indicator 9: Proportion of children exiting care having experienced no more than two placements in care

2017-18 Target %	2018-19 Target %	2019-20 Estimate %	2020-21 Estimate %	2021-22 Estimate %
75	75	75	75	75

Strategic Objective 10

Ensure the high quality of suitable entities for care and protection purposes

The Directorate has responsibility for the oversight of suitable entities for care and protection purposes. This function requires that suitable entities in the ACT are financially sound, supported by robust governance structures and adhere to current best practice standards.

Strategic Indicator 10: The proportion of suitable entities compliant with registration standards

2017-18 Target %	2018-19 Target %	2019-20 Estimate %	2020-21 Estimate %	2021-22 Estimate %
N/A ¹	100	100	100	100

Note:

1. This is a new Strategic Objective for 2018-19.

Output Classes

Output Class 1: National Disability Insurance Scheme (NDIS) Implementation

Table 2: Output Class 1: National Disability Insurance Scheme (NDIS) Implementation

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000
Total Cost	94,282	99,704
Controlled Recurrent Payments ¹	94,282	99,704

Note:

1. The increase in the 2018-19 budget from the 2017-18 estimated outcome is due to an increase in the Territory's contribution to the NDIS.

Output 1.1: National Disability Insurance Scheme (NDIS) Implementation

This output reflects funding provided by the Territory to the Commonwealth, recognising the ongoing commitment to people with disability in the ACT will be supported by the Territory during the final transition period into the NDIS. Responsibility for the accountability of service provision under the scheme will rest with the Commonwealth.

Table 3: Output 1.1: National Disability Insurance Scheme (NDIS) Implementation

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000
Total Cost	94,282	99,704
Controlled Recurrent Payments	94,282	99,704

Output Class 2: Strategic Policy, Inclusion and Participation ¹

Table 4: Output Class 2: Strategic Policy, Inclusion and Participation

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000
Total Cost	62,795	60,897
Controlled Recurrent Payments ²	61,224	60,004

Notes:

1. This Output Class was previously Output Class 2 Strategy, Participation and Early Intervention. The Output Class is renamed following the transfer of Child and Family Centres in Output 2.1 Early Intervention Services and Output 2.2 Child Development Services to Output 3 Children, Youth and Families.
2. The decrease in the 2018-19 budget from the 2017-18 estimated outcome is due mainly to the transfer of Child and Family Centres in Output 2.1 Early Intervention Services and Output 2.2 Child Development Services to Output 3 Children, Youth and Families, partially offset by new initiatives.

Output 2.1: Early Intervention Services ¹

Table 5: Output 2.1: Early Intervention Services

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000
Total Cost ²	22,169	0
Controlled Recurrent Payments	21,877	0

Notes:

1. This Output has transferred to Output 3.1 Child and Family Centres and the Child, Youth and Family Services Program has transferred to Output 2.3 Inclusion and Participation.
2. Total cost includes depreciation of \$0.228 million in 2017-18.

Output 2.2: Child Development Services ¹

Table 6: Output 2.2: Child Development Services

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000
Total Cost ²	4,341	0
Controlled Recurrent Payments	4,237	0

Notes:

1. This Output has transferred to Output 3.2 Child Development Services
2. Total cost includes depreciation of \$0.232 million in 2017-18

Output 2.3: Inclusion and Participation ¹

Inclusion and Participation provides: Informed strategic advice to strengthen the inclusion and participation of all people, including people from multicultural backgrounds, youth, women, veterans and seniors; recognises the contribution and supports the participation and inclusion of all people through community events, awards, ceremonies and grants; and administers and funds community sector services and programs.

Table 7: Output 2.3: Inclusion and Participation

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000
Total Cost	24,002	39,780
Controlled Recurrent Payments ²	23,080	39,239

Notes:

1. This Output was previously Output Class 2.3 Community Participation. The Output has been renamed following the transfer of the Child Youth and Family Services Program from Output 2.1 Early Intervention Services.
2. The increase in the 2018-19 budget from the 2017-18 estimated outcome is mainly due to the transfer of the Child Youth and Family Services Program from Output 2.1 Early Intervention Services and new initiatives including Growing the Reconciliation Day Public Holiday, Strengthening the National Multicultural Festival, Supporting veterans and seniors, Gudan Gulwan Youth Aboriginal Corporate accommodation and continued support for Self Help Organisations United Together (SHOUT).

Output 2.4: Office for Disability

The ACT Office for Disability promotes social inclusion and community participation of people with disability through: supporting the implementation of the NDIS; progressing the objectives of the National Disability Strategy including better access to justice; implementing the Connect and Participate Expo and Companion Card; progressing the Disability Inclusion Grants to provide increased opportunities for people with disability to participate in mainstream community activities; promote International Day of People with Disability; and support the Disability Reference Group, the ACT Inclusion Council and the Chief Minister's Inclusion Awards.

Table 8: Output 2.4: Office for Disability

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000
Total Cost	3,322	4,298
Controlled Recurrent Payments ¹	3,284	4,278

Note:

1. The increase in the 2018-19 budget from the 2017-18 estimated outcome is due to new initiatives including Disability Justice Strategy and NDIS Transition Integrated Services Response.

Output 2.5: Strategic Policy ¹

Strategic Policy (SP) leads and contributes to specialist human services policy and project work across the Directorate and across government. SP guides the Directorate's work through policy development, business improvement, and performance and accountability activities. This includes data management for internal and external reporting, implementing the Community Services Industry Strategy, leading the Human Services Cluster Early Intervention by Design project, leading the commissioning for outcomes work for the Directorate and across government and building the capacity of our community partners. SP also provides support and advice on whole of government reform initiatives including children, young people and their families, with a view to improving human service delivery through establishing innovation and co-design frameworks. SP is also responsible for digital and information management through the Directorate's Chief Information Office and across government.

Table 9: Output 2.5: Strategic Policy

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000
Total Cost	4,816	7,893
Controlled Recurrent Payments ²	4,747	7,615

Notes:

1. This Output was previously Output Class 2.5 Service Design, Policy and Accountability.
2. The increase in the 2018-19 budget from the 2017-18 estimated outcome is due mainly to new initiatives including Digital Records for Digital Government and implementing the Commonwealth Redress Scheme.

Output 2.6: Quality, Complaints and Regulation ¹

Quality, Complaints and Regulation (QCR) operates independently from program, funding or policy streams within the Directorate. It incorporates the Office for the Human Services Registrar, which regulates human service providers under ACT legislation. QCR is responsible for building capacity of service providers to deliver quality and viable services whilst investigating incidents and complex complaints made about government and non-government service providers. QCR provides support to strategic committees and projects and also represents the Directorate on matters relating to quality and safeguards for vulnerable and disadvantaged members of our community.

Table 10: Output 2.6: Quality, Complaints and Regulation

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000
Total Cost	2,698	4,233
Controlled Recurrent Payments ²	2,656	4,201

Notes:

1. This Output was previously Output Class 2.6 Quality and Human Services Regulation.
2. The increase in the 2018-19 budget from the 2017-18 estimated outcome is due to continuing initiatives including stronger oversight of human services delivery, Child and Youth Protection Quality Assurance and Improvement Committee and a review of Aboriginal and Torres Strait Islander children and young people involved with Child and Youth Protection.

Output 2.7: Safer Families ¹

The Office of the Coordinator General for Family Safety ensures ACT Government directorate's and agencies work together to respond to family and domestic violence. This office is responsible for overseeing the ACT Government's commitment to address family and domestic violence.

Table 11: Output 2.7: Safer Families

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000
Total Cost	1,447	4,693
Controlled Recurrent Payments ²	1,343	4,671

Notes:

1. This is a new Output following the Administrative Arrangements transferring the Coordinator-General for Family Safety from Justice and Community Safety Directorate to the Directorate.
2. The increase in the 2018-19 budget from the 2017-18 estimated outcome is due to Family Safety Innovation Hub resources and additional resources in supporting increased demand for frontline crisis services.

Output Class 3: Children, Youth and Families ¹

Table 12: Output Class 3: Children, Youth and Families

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000
Total Cost ²	101,961	113,804
Controlled Recurrent Payments	98,546	109,389

Notes:

1. This Output Class was previously Output Class 3 Child and Youth Protection Services. The Output Class has been renamed following the transfer of Child and Family Centres in Output 2.1 Early Intervention Services and Output 2.2 Child Development Services.
2. Total cost includes depreciation and amortisation of \$1.439 million in 2017-18 and \$2.589 million in 2018-19.

Output 3.1: Child and Family Centres ¹

Early intervention and prevention services are provided through a universal platform with targeted services for vulnerable families. Services provided include parenting tip sheets, sustained home visiting, parenting advice and support services, specialist clinical services, community development and community education. Services are delivered in partnership with other agencies, local community organisations and service providers.

Table 13: Output 3.1: Child and Family Centres

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000
Total Cost ²	0	6,237
Controlled Recurrent Payments	0	5,940

Notes:

1. This Output transferred from Output 2.1 Early Intervention Services.
2. Total cost includes depreciation of \$0.215 million in 2018-19.

Output 3.2: Child Development Services ¹

The Child Development Service has a focus on early identification and intervention and provides assessment, referral, information and linkages for children 0-6 living in the ACT, where there are concerns relating to their development. Autism assessments are provided for children up to 12 years. Children 7-8 years with complex needs who have not had a previous assessment by allied health professionals can access the service.

Table 14: Output 3.2: Child Development Services

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000
Total Cost ²	0	4,581
Controlled Recurrent Payments	0	4,275

Notes:

1. This Output transferred from Output 2.2 Child Development Services.
2. Total cost includes depreciation of \$0.230 million in 2018-19.

Output 3.3: Child and Youth Protection Services

Provision of statutory child protection and youth justice services is aimed at improving and promoting the safety and the wellbeing of children, young people, their families and the community.

Table 15: Output 3.3: Child and Youth Protection Services

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000
Total Cost ¹	101,961	102,986
Controlled Recurrent Payments	98,546	99,174

Note:

1. Total cost includes depreciation and amortisation of \$1.439 million in 2017-18 and \$2.144 million in 2018-19.

Accountability Indicators

Output Class 1: National Disability Insurance Scheme (NDIS) Implementation

Output 1.1: National Disability Insurance Scheme (NDIS) Implementation

Table 16: Accountability Indicator Output 1.1

	2017-18 Target	2017-18 Estimated Outcome	2018-19 Target
National Disability Insurance Scheme (NDIS) Implementation			
a. 12 monthly payments on behalf of the Territory to the Commonwealth for the National Disability Insurance Scheme ¹	12	12	12

Note:

1. The 2017-18 target was created under Section 19D of the *Financial Management Act 1996*.

Output Class 2: Strategic Policy, Inclusion and Participation

Output 2.1: Early Intervention Services ¹

Table 17: Accountability Indicators Output 2.1

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
Early Intervention Services			
a. Number of Community Development/Education Programs	325	400	N/A ¹
b. Number of Parenting Assistance Sessions	1,250	1,025	N/A ¹
c. Client satisfaction with services	90%	90%	N/A ¹

Note:

1. This Output has moved to Output 3.1 Child and Family Centres.

Output 2.2: Child Development Services ¹

Table 18: Accountability Indicator Output 2.2

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
Child Development Services			
a. Hours of service provided to the clients of the Child Development Services	21,125	20,000	N/A ¹

Note:

1. This Output has moved to Output 3.2 Child Development Services.

Output 2.3: Inclusion and Participation

Table 19: Accountability Indicators Output 2.3

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
Inclusion and Participation			
a. Number of community building, participation grants and scholarship programs administered	14	14	14
b. Percentage of participants who successfully complete the Work Experience and Support Program	85%	90%	90%
c. Implementation of projects included in the Whole of Government plan on Aboriginal and Torres Strait Islander Agreement ¹	4	4	3
d. Proportion of funded services that were visited by a Relationship Manager during the financial year ²	90%	80%	70%
e. Number of community engagement opportunities for Veterans in the ACT ³	N/A	N/A	7

Notes:

1. The three projects are: 'Finalise the next Aboriginal and Torres Strait Islander Agreement 2018-23', 'Provision and support to Aboriginal and Torres Strait Islander Elected Body' and 'development of capacity and capability building projects for Aboriginal and Torres Strait Islander agencies'.
2. This indicator is relocated from (a) under Output 2.5 Strategic Policy. The 2018-19 target is reduced to 70% due to a number of organisations being transferred from Service Funding Agreement to Deeds of Grant in line with the red tape reduction initiative and do not require a visit. Engagement with these organisations is ongoing, supported by phone or e-mail rather than face to face visits. Where a service visit is deemed necessary, these will continue.
3. This is a new indicator. It measures through the number of Veterans Advisory Committee meetings and community consultation forums held.

Output 2.4: Office for Disability

Table 20: Accountability Indicators Output 2.4

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
Office for Disability			
a. Community engagement activities on National Disability Strategy ¹	6	6	6
b. Coordinate Connect and Participate Expo - Number of community group stallholders ²	120	112	120
c. Coordinate Connect and Participate Expo - Number of people attending ²	6,000	3,000	3,000
d. Implement Companion Card Program - Number of Companion Card affiliates ³	70	81	90

Notes:

1. This indicator measures policy and project initiatives that engage directly with community on issues to inform the progression of outcomes against the commitment to National Disability Strategy.
2. The Connect and Participate Expo (CAP Expo) is an inclusive community event that provides opportunities for communities to connect and directly engage people with disability. The target for indicators (c) has been reduced following the evaluation of the participant numbers for 2018 CAP Expo.
3. The ACT Companion Card Scheme enables people with disability with attendant care needs to participate at community venues and activities with support at reduced cost. The indicator measures the numbers of organisations supporting the scheme by becoming an affiliate member.

Output 2.5: Strategic Policy

Table 21: Accountability Indicators Output 2.5

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
Strategic Policy			
a. Proportion of funded services that were visited by a Relationship Manager during the financial year ¹	90%	80%	N/A
b. Satisfaction of funded organisations with government contract administration (as measured by annual survey)	90%	90%	90%
c. Provision of strategic policy advice on human services issues to drive improved outcomes for children, young people and their families ²	2	2	2
d. Performance improvement initiatives ³	3	3	3

Notes:

1. This indicator moved to item (d) under Output 2.3 Inclusion and Participation.
2. The two initiatives are: 'deliver advice to Government on Early Intervention by Design' and 'Carers Action Plan'.
3. The three initiatives are: 'annual Report on Government Services', 'Australian Early Development Census program' and 'Community Services Directorate Strategic Plan'.

Output 2.6: Quality, Complaints and Regulation

Table 22: Accountability Indicators Output 2.6

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
Quality, Complaints and Regulation			
a. Regulatory and process reform initiatives ¹	4	4	3
b. Number of regulated service providers	172	195	232

Note:

1. The three reform initiatives are: 'Continuation of the establishment of the Senior Practitioner for Restrictive Practices', 'National approach to NDIS Worker Screening' and 'Child Protection Quality Assurance and Improvement Committee'.

Output 2.7: Safer Families

Table 23: Accountability Indicators Output 2.7

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
Safer Families			
a. Family Violence Statement presented to the ACT Legislative Assembly ¹	1	1	1

Note:

1. This indicator was created in 2017-18 under Section 19D of the *Financial Management Act 1996* as a result of the new Administrative Arrangements transferring Coordinator-General for Family Safety from Justice and Community Safety Directorate (JACS) to Community Services Directorate (CSD).

Output Class 3: Children, Youth and Families

Output 3.1: Child and Family Centres ¹

Table 24: Accountability Indicators Output 3.1

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
Child and Family Centres			
a. Number of Community Development/Education Programs ²	325	400	325
b. Number of Parenting Assistance Sessions ³	1,250	1,025	1,125
c. Client satisfaction with services	90%	90%	90%

Notes:

1. This Output was transferred from Output 2.1 Early Intervention Services.
2. The 2017-18 Estimated Outcome reflects an increase in the number of Community Development/Education Programs being run from the Child and Family Centres. These respond to the needs of local communities, including a range of programs tailored to the needs of Aboriginal and Torres Strait Islander families.
3. As Child and Family Centre programs respond to the needs of local communities, resources can be moved to suit priorities and demand. The 2017-18 Estimated Outcomes reflects a shift from Individual *Parent as Teachers* sessions to a corresponding uptake of targeted more parenting programs, such as *Circles of Security*, which is delivered through individual and group sessions. The reduced target for 2018-19 reflects this trend.

Output 3.2: Child Development Services ¹

Table 25: Accountability Indicators Output 3.2

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
Child Development Services			
a. Hours of service provided to the clients of the Child Development Services	21,125	20,000	21,125

Note:

1. This Output was transferred from Output 2.2 Child Development Services.

Output 3.3: Child and Youth Protection Services

Table 26: Accountability Indicators Output 3.3

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
Child and Youth Protection Services			
a. Number of custody days used annually ¹	5,000	5,900	5,000
b. Youth Justice Case Plans completed	90%	90%	90%
c. Child Protection Reports and Child Concern Reports about children and young people ²	18,000	15,350	17,000
d. Child Protection Reports requiring appraisal ³	3,500	2,100	3,000
e. Number of child protection reports received and proceeding to appraisal that were substantiated ⁴	600	350	500
f. Number of children and young people receiving a service during the year ⁵	3,000	3,140	3,000
g. Number of Aboriginal and Torres Strait Islander children and young people receiving support during the year ⁶	650	715	650
h. Total number of children and young people for whom the Director-General has parental responsibility ⁷	810	800	820
i. Total out-of-home care days used annually	300,300	300,000	300,000
j. Number of out-of-home care days used by Aboriginal and Torres Strait Islander children and young people ⁸	78,750	88,000	78,750
k. Average investment per out-of-home care day ⁹	\$133	\$144	\$147
l. Number of permanency placements ¹⁰	25	10	25

Notes:

1. This 'target' is a benchmark by which CYPS measures the utilisation of Bimberi Youth Justice Centre against the historical average of 7,500 custody days. Since 2011 the impact of reforms have significantly reduced the actual result as fewer young people come into detention; highlighting the continued success of reforms lead by the *Blueprint for Youth Justice in the ACT 2012-22*.
2. Reports are initiated by the community contacting Child and Youth Protection Services (CYPS). The number of reports received can fluctuate depending on a range of factors, including but not limited to publicity about child abuse and neglect.
3. The number of reports proceeding to appraisal can fluctuate depending on the number of reports received.
4. The number of substantiated reports can fluctuate depending on the results of appraisals for each child or young person.
5. This indicator is related to the number of child protection appraisals undertaken, the increase in the number of children requiring longer term care and the increase in young people subject to youth justice supervision.
6. This indicator is a sub-set of the indicator above and is impacted by the same drivers.
7. This is a point in time measure (as at 30 June). The number of children in care of the Director-General can fluctuate on a daily basis, depending on factors such as orders or agreements expiring or commencing. The growth-rate in the number of children in the care of the Director-General is expected to slow under *A Step Up for Our Kids* reforms as more children are maintained safely at home due to preservation efforts, or come into care and then return home under restoration efforts or exit care through permanency options such as Enduring Parental Responsibility or Adoptions.
8. The 2017-18 estimated outcome is over target due to a continuing increase in the number of Aboriginal and Torres Strait Islander children and young people requiring long term out of home care.
9. The higher than budgeted result is due to increased costs associated with the transfer of services to *A Step Up for Our Kids* Strategy.
10. The number of adoptions or Enduring Parental Responsibility Orders finalised in a given timeframe can fluctuate depending on a range of factors, including court processes. The below target result might have been affected by prioritising child safety and wellbeing work due to a significant increase in child concern reports in the previous two years impacting on the finalisation of permanency placements.

Changes to Appropriation

Table 27: Changes to appropriation – Controlled Recurrent Payments

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000	2019-20 Estimate \$'000	2020-21 Estimate \$'000	2021-22 Estimate \$'000
2017-18 Budget	252,585	257,391	286,375	294,553	294,553
2nd Appropriation					
Better support when it matters:					
- Drug and Alcohol Court establishment	37	0	0	0	0
- Early intervention for vulnerable children and their families – Phase 1	907	620	0	0	0
- Reconciliation Day	200	0	0	0	0
- Strengthening the National Multicultural Festival	255	0	0	0	0
- Veterans' Support Centre	60	0	0	0	0
2018-19 Budget Policy Decisions					
Better Government:					
- Digitising Government records	0	698	1,080	798	-202
- Stronger oversight of human services delivery	0	751	767	519	532
More support for families and inclusion:					
- Adoptions and permanency	0	376	635	651	667
- Building connections for early intervention and prevention	0	183	204	204	204
- Child and Youth Protection Quality Assurance and Improvement Committee	0	171	174	0	0
- Delivering the ACT Women's Plan 2016-26	0	97	197	200	202
- Delivering the Family Safety Innovation Hub	0	-859	60	-46	845
- Disability Justice Strategy	0	152	0	0	0
- Family Group Conferencing	0	348	356	365	374
- Growing the Disability Inclusion Grants program	0	50	50	50	50
- Growing the Reconciliation Day Public Holiday	0	200	200	200	200
- Gugan Gulwan Youth Aboriginal Corporation accommodation	0	150	0	0	0
- Implementing the Commonwealth Redress Scheme for Institutional Child and Sexual Abuse	0	582	491	0	0
- More frontline domestic violence and rape crisis services	0	420	420	0	0
- NDIS Transition Integrated Service Response	0	1,598	200	0	0
- Review of Aboriginal and Torres Strait Islander children and young people involved with Child and Youth Protection	0	1,371	672	0	0
- Strengthening the National Multicultural Festival	0	250	100	100	100
- Supporting SHOUT	0	107	113	121	128
- Supporting veterans and seniors	0	176	424	433	441
2018-19 Budget Technical Adjustments					
Revised Indexation Parameters	0	0	0	0	6,538
Revised Superannuation Parameters	-746	-4	628	1,036	1,256
Revised Wage Parameters	0	995	2,124	3,443	4,503
Pay equity for the social and community services sector - ACT Government contribution	90	232	271	307	-1,638

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000	2019-20 Estimate \$'000	2020-21 Estimate \$'000	2021-22 Estimate \$'000
Transfers:					
- LGBTIQ Grants Program Funding from CSD to CMTEDD	0	-117	-120	-123	-126
- Aboriginal and Torres Strait Islander Arts Officer to CMTEDD	0	-30	-37	-37	-38
- Safer Families (Enhancing access to justice for non-English speakers) from JACS to CSD	0	115	115	0	0
- Safer Families Team from JACS to CSD	0	177	0	0	0
- Office of Coordinator General Family Safety budget from JACS to CSD	1,343	1,363	1,536	1,557	1,586
Revised Funding Profile :					
- Safer Families Integrated case management	-1,027	1,027	0	0	0
- Safer Families Training in domestic violence for frontline workers	-507	507	0	0	0
Commonwealth grants – Specialist disability services	855	0	0	0	0
2018-19 Budget	254,052	269,097	297,035	304,331	310,175

Table 28: Changes to appropriation – Capital Injections, Controlled

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000	2019-20 Estimate \$'000	2020-21 Estimate \$'000	2021-22 Estimate \$'000
2017-18 Budget	4,941	405	415	426	426
2nd Appropriation					
Better support when it matters:					
- Bimberi Youth Justice Centre – Infrastructure upgrades	1,044	145	0	0	0
2018-19 Budget Policy Decisions					
More support for families and inclusion:					
- Building connections for early intervention and prevention	0	1,934	0	0	0
2018-19 Budget Technical Adjustments					
Revised Indexation for Better Infrastructure Fund	0	0	0	0	11
Revised Wage Parameters	0	301	0	0	0
Revised Funding Profile:					
- Bimberi Youth Justice Centre communication	-20	20	0	0	0
- Child and Youth Protection system Critical Information Migration	-324	324	0	0	0
- Client Management System for Child and Youth Protection Services	-831	850	0	0	0
2018-19 Budget	4,810	3,979	415	426	437

Financial Statements – Controlled (GGS)

Table 29: Community Services Directorate: Operating Statement

2017-18 Budget		2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000	Var %	2019-20 Estimate \$'000	2020-21 Estimate \$'000	2021-22 Estimate \$'000
Income							
Revenue							
252,585	Controlled Recurrent Payments	254,052	269,097	6	297,035	304,331	310,175
705	User Charges	705	705	-	705	705	705
460	Resources Received Free of Charge	460	460	-	460	460	460
591	Other Revenue	691	591	-14	591	591	591
254,341	Total Revenue	255,908	270,853	6	298,791	306,087	311,931
Gains							
1,620	Other Gains	2,203	1,520	-31	1,620	1,620	1,620
1,620	Total Gains	2,203	1,520	-31	1,620	1,620	1,620
255,961	Total Income	258,111	272,373	6	300,411	307,707	313,551
Expenses							
60,853	Employee Expenses	62,585	66,253	6	66,833	67,361	68,940
9,520	Superannuation Expenses	8,928	9,908	11	10,411	11,030	11,502
19,794	Supplies and Services	21,273	24,753	16	29,686	29,307	30,076
1,899	Depreciation and Amortisation	1,899	2,589	36	2,816	2,816	2,818
164,809	Grants and Purchased Services	164,270	170,819	4	192,767	199,352	202,433
83	Other Expenses	83	83	-	83	83	85
256,958	Total Expenses	259,038	274,405	6	302,596	309,949	315,854
-997	Operating Result	-927	-2,032	-119	-2,185	-2,242	-2,303
662	Net Effect of a Change in Accounting Policy	331	331	-	331	331	331
-521	Other Movements	-541	-616	-14	-593	-593	-593
141	Total Other Comprehensive Income	-210	-285	-36	-262	-262	-262
-856	Total Comprehensive Income	-1,137	-2,317	-104	-2,447	-2,504	-2,565

Table 30: Community Services Directorate: Balance Sheet

Budget at 30/6/18 \$'000		2017-18 Estimated Outcome \$'000	Budget at 30/6/19 \$'000	Var %	Estimate at 30/6/20 \$'000	Estimate at 30/6/21 \$'000	Estimate at 30/6/22 \$'000
Current Assets							
1,285	Cash and Cash Equivalents	6,452	6,144	-5	5,836	5,528	5,220
5,065	Receivables	1,628	1,628	-	1,628	1,628	1,628
0	Capital Works in Progress	2,298	0	-100	0	0	0
287	Other Assets	330	330	-	330	330	330
6,637	Total Current Assets	10,708	8,102	-24	7,794	7,486	7,178
Non Current Assets							
73,262	Property, Plant and Equipment	72,019	74,314	3	73,828	73,353	72,887
3,708	Intangible Assets	2,270	4,256	87	3,358	2,460	1,562
16	Capital Works in Progress	625	625	-	625	625	625
76,986	Total Non Current Assets	74,914	79,195	6	77,811	76,438	75,074
83,623	TOTAL ASSETS	85,622	87,297	2	85,605	83,924	82,252
Current Liabilities							
2,668	Payables	1,420	1,419	..	1,418	1,417	1,416
19,596	Employee Benefits	16,686	16,895	1	17,416	17,990	18,620
3,567	Other Provisions	135	135	-	135	135	135
1,575	Other Liabilities	1,604	1,604	-	1,604	1,604	1,604
27,406	Total Current Liabilities	19,845	20,053	1	20,573	21,146	21,775
Non Current Liabilities							
1,728	Employee Benefits	1,419	1,555	10	1,706	1,861	2,019
0	Other Provisions	1,561	1,561	-	1,561	1,561	1,561
1,127	Other Liabilities	0	0	-	0	0	0
2,855	Total Non Current Liabilities	2,980	3,116	5	3,267	3,422	3,580
30,261	TOTAL LIABILITIES	22,825	23,169	2	23,840	24,568	25,355
53,362	NET ASSETS	62,797	64,128	2	61,765	59,356	56,897
REPRESENTED BY FUNDS EMPLOYED							
48,535	Accumulated Funds	58,256	59,587	2	57,224	54,815	52,356
4,827	Asset Revaluation Surplus	4,541	4,541	-	4,541	4,541	4,541
53,362	TOTAL FUNDS EMPLOYED	62,797	64,128	2	61,765	59,356	56,897

Table 31: Community Services Directorate: Statement of Changes in Equity

Budget at 30/6/18 \$'000		2017-18 Estimated Outcome \$'000	Budget at 30/6/19 \$'000	Var %	Estimate at 30/6/20 \$'000	Estimate at 30/6/21 \$'000	Estimate at 30/6/22 \$'000
	Opening Equity						
44,450	Opening Accumulated Funds	54,914	58,256	6	59,587	57,224	54,815
4,827	Opening Asset Revaluation Reserve	4,210	4,541	8	4,541	4,541	4,541
49,277	Balance at the Start of the Reporting Period	59,124	62,797	6	64,128	61,765	59,356
	Comprehensive Income						
-521	Net Effect of Correction of an Error	-541	-616	-14	-593	-593	-593
-997	Operating Result - Including Economic Flows	-927	-2,032	-119	-2,185	-2,242	-2,303
662	Net Effect of Change in Accounting Policy - ARR	331	331	-	331	331	331
-856	Total Comprehensive Income	-1,137	-2,317	-104	-2,447	-2,504	-2,565
0	Total Movement in Reserves	0	0	-	0	0	0
	Transactions Involving Owners Affecting Accumulated Funds						
4,941	Capital Injections	4,810	3,979	-17	415	426	437
4,941	Total Transactions Involving Owners Affecting Accumulated Funds	4,810	3,979	-17	415	426	437
	Closing Equity						
48,535	Closing Accumulated Funds	58,256	59,587	2	57,224	54,815	52,356
4,827	Closing Asset Revaluation Reserve	4,541	4,541	-	4,541	4,541	4,541
53,362	Balance at the end of the Reporting Period	62,797	64,128	2	61,765	59,356	56,897

Table 32: Community Services Directorate: Cash Flow Statement

2017-18 Budget		2017-18 Estimated Outcome	2018-19 Budget	Var %	2019-20 Estimate	2020-21 Estimate	2021-22 Estimate
\$'000		\$'000	\$'000		\$'000	\$'000	\$'000
CASH FLOWS FROM OPERATING ACTIVITIES							
Receipts							
252,585	Controlled Recurrent Payments	254,052	269,097	6	297,035	304,331	310,175
1,296	User Charges	1,296	1,296	-	1,296	1,296	1,296
16,006	Other	16,171	13,771	-15	13,878	13,940	13,940
269,887	Operating Receipts	271,519	284,164	5	312,209	319,567	325,411
Payments							
59,512	Employee	61,395	65,854	7	66,145	66,620	68,140
10,136	Superannuation	8,891	9,945	12	10,411	11,030	11,502
19,410	Supplies and Services	20,876	24,368	17	29,300	28,917	29,688
164,131	Grants and Purchased Services	164,270	170,819	4	192,767	199,352	202,433
16,698	Other	16,087	13,787	-14	13,894	13,956	13,956
269,887	Operating Payments	271,519	284,773	5	312,517	319,875	325,719
0	NET CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIES	0	-609	#	-308	-308	-308
CASH FLOWS FROM INVESTING ACTIVITIES							
Receipts							
Payments							
4,941	Purchase of Property, Plant and Equipment	4,810	3,678	-24	415	426	437
4,941	Investing Payments	4,810	3,678	-24	415	426	437
-4,941	NET CASH INFLOW/(OUTFLOW) FROM INVESTING ACTIVITIES	-4,810	-3,678	24	-415	-426	-437
CASH FLOWS FROM FINANCING ACTIVITIES							
Receipts							
4,941	Capital Injections	4,810	3,979	-17	415	426	437
4,941	Financing Receipts	4,810	3,979	-17	415	426	437
4,941	NET CASH INFLOW/(OUTFLOW) FROM FINANCING ACTIVITIES	4,810	3,979	-17	415	426	437
0	NET INCREASE/(DECREASE) IN CASH AND CASH EQUIVALENTS	0	-308	#	-308	-308	-308
1,285	CASH AT THE BEGINNING OF REPORTING PERIOD	6,452	6,452	-	6,144	5,836	5,528
1,285	CASH AT THE END OF REPORTING PERIOD	6,452	6,144	-5	5,836	5,528	5,220

Notes to the Controlled Budget Statements

Significant variations are as follows:

Operating Statement

- controlled recurrent payments:
 - the increase of \$1.467 million in the 2017-18 estimated outcome from the original budget is mainly due to the transfer of the Coordinator-General for Family Safety from Justice and Community Safety Directorate to the Directorate (\$1.343 million), new initiatives provided in 2017-18 Budget Review (\$1.459 million) and specialist disability services funding for Over 65's as a result of 2017-18 Commonwealth MYEFO Budget Update (\$0.855 million), offset by reprofiling Safer Families initiatives to 2018-19 (\$1.534 million) and revised superannuation estimates (\$0.746 million); and
 - the increase of \$15.045 million in the 2018-19 budget from the 2017-18 estimated outcome is mainly due to the increased contribution to the National Disability Insurance Scheme (\$5.422 million) and new initiatives (\$6.936 million).
- Gains:
 - the increase of \$0.583 million in the 2017-18 estimated outcome from the original budget is mainly due to the transfer of Affordable Rental Scheme properties from Housing ACT to the Directorate.
- employee expenses:
 - the increase of \$1.732 million in the 2017-18 estimated outcome from the original budget is mainly due to the transfer of the Coordinator-General for Family Safety from Justice and Community Safety Directorate to the Directorate and new initiatives provided in 2017-18 Budget Review; and
 - the increase of \$3.668 million in the 2018-19 budget from the 2017-18 estimated outcome is mainly due to new initiatives.
- superannuation expenses:
 - the decrease of \$0.592 million in the 2017-18 estimated outcome from the original budget is mainly due to the effect of revised superannuation parameters offset by new initiatives provided in 2017-18 Budget Review; and
 - the increase of \$0.980 million in the 2018-19 budget from the 2017-18 estimated outcome is mainly due to indexation and new initiatives.

- supplies and services:
 - The increase of \$1.479 million in the 2017-18 estimated outcome from the original budget is mainly due to the transfer of the Coordinator-General for Family Safety from Justice and Community Safety Directorate to the Directorate and new initiatives provided in 2017-18 Budget Review; and
 - the increase of \$3.480 million in the 2018-19 budget from the 2017-18 estimated outcome is mainly due to reprofiling Safer Families initiatives to 2018-19 and new initiatives.
- grants and purchased services:
 - the increase of \$6.549 million in the 2018-19 budget from the 2017-18 estimated outcome is mainly due to the increase in contributions to the National Disability Insurance Scheme (\$5.422 million) and new initiatives.

Balance Sheet

- cash and equivalents:
 - the increase of \$5.167 million in the 2017-18 estimated outcome from the original budget is mainly due to the increased cash holding to meet operational requirements.
- current and non-current receivables:
 - the decrease of \$3.437 million in the 2017-18 estimated outcome from the original budget is mainly due to the receipt of outstanding debt and the reimbursement of voluntary redundancies from the Restructure Fund as the Directorate fully transitioned to National Disability Insurance Scheme.
- property, plant and equipment:
 - the decrease of \$1.243 million in the 2017-18 estimated outcome from the original budget is mainly due to the re-profiling of capital works projects (\$1.175 million) into 2018-19.
 - the increase of \$2.295 million in the 2018-19 budget from the 2017-18 estimated outcome is mainly due to the expected delivery of the communication system and infrastructure upgrade project at Bimberi Youth Justice Centre as well as a new disability respite property.
- current and non-current capital works in progress:
 - the increase of \$2.907 million in the 2017-18 estimated outcome from the original budget is mainly due to the Client Management System and critical information migration for Child and Youth Protection Services projects.

- intangible assets:
 - the decrease of \$1.438 million in the 2017-18 estimated outcome from the original budget is mainly due to the re-profiling of the Client Management System and critical information migration for Child and Youth Protection Services projects; and
 - the increase of \$1.986 million in the 2018-19 budget from the 2017-18 estimated outcome is mainly due to the expected completion of the above mentioned projects.
- current and non-current payables:
 - the decrease of \$1.248 million in the 2017-18 estimated outcome from the original budget is mainly due to the payment of creditors.
- current and non current employee benefits:
 - the decrease of \$3.219 million in the 2017-18 estimated outcome from the original budget is mainly due to the reduction of staffing level as the Disability and Therapy ACT fully transitioned to National Disability Insurance Scheme.
- other provisions:
 - the decrease of \$1.871 million in the 2017-18 estimated outcome from the original budget is mainly due to the reduction in the provision for redundancy payments as the Disability and Therapy ACT fully transitioned to National Disability Insurance Scheme. The remaining provision (\$1.561 million) relates to the estimated cost of make good for rented office space.
- other liabilities:
 - the decrease of \$1.098 million in the 2017-18 estimated outcome from the original budget is mainly due to the reduction in grants held in advance for National Disability Insurance Scheme sector development received from the Commonwealth Government.

Cash Flow Statement

Variations in the Statement are explained in the notes above.

Table 33: Output Class 1: National Disability Insurance Scheme (NDIS) Implementation Operating Statement

2017-18 Budget		2017-18 Estimated Outcome	2018-19 Budget	Var %	2019-20 Estimate	2020-21 Estimate	2021-22 Estimate
\$'000		\$'000	\$'000		\$'000	\$'000	\$'000
Revenue							
94,282	Controlled Recurrent Payments	94,282	99,704	6	121,849	127,115	130,171
94,282	Total Revenue	94,282	99,704	6	121,849	127,115	130,171
Gains							
0	Total Gains	0	0	-	0	0	0
94,282	Total Income	94,282	99,704	6	121,849	127,115	130,171
Expenses							
94,282	Grants and Purchased Services	94,282	99,704	6	121,849	127,115	130,171
94,282	Total Ordinary Expenses	94,282	99,704	6	121,849	127,115	130,171
0	Operating Result	0	0	-	0	0	0

Table 34: Output Class 2: Strategic Policy, Inclusion and Participation Operating Statement

2017-18 Budget		2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000	Var %	2019-20 Estimate \$'000	2020-21 Estimate \$'000	2021-22 Estimate \$'000
Revenue							
59,086	Controlled Recurrent Payments	61,224	60,004	-2	59,264	58,414	57,961
408	User Charges	408	408	-	408	408	408
591	Other Revenue	691	591	-14	591	591	591
60,085	Total Revenue	62,323	61,003	-2	60,263	59,413	58,960
Gains							
1,620	Other Gains	2,203	1,520	-31	1,620	1,620	1,620
1,620	Total Gains	2,203	1,520	-31	1,620	1,620	1,620
61,705	Total Income	64,526	62,523	-3	61,883	61,033	60,580
Expenses							
19,597	Employee Expenses	21,013	17,378	-17	16,473	15,768	15,985
3,002	Superannuation Expenses	3,051	2,504	-18	2,531	2,590	2,676
7,554	Supplies and Services	9,064	9,721	7	10,235	9,688	10,039
460	Depreciation and Amortisation	460	0	-100	0	0	0
29,716	Grants and Purchased Services	29,177	31,264	7	30,893	31,250	30,153
30	Other Expenses	30	30	-	30	30	31
60,359	Total Ordinary Expenses	62,795	60,897	-3	60,162	59,326	58,884
1,346	Operating Result	1,731	1,626	-6	1,721	1,707	1,696

Table 35: Output Class 3: Children, Youth and Families Operating Statement

2017-18 Budget		2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000	Var %	2019-20 Estimate \$'000	2020-21 Estimate \$'000	2021-22 Estimate \$'000
Revenue							
99,217	Controlled Recurrent Payments	98,546	109,389	11	115,922	118,802	122,043
297	User Charges	297	297	-	297	297	297
460	Resources Received Free of Charge	460	460	-	460	460	460
99,974	Total Revenue	99,303	110,146	11	116,679	119,559	122,800
Gains							
0	Total Gains	0	0	-	0	0	0
99,974	Total Income	99,303	110,146	11	116,679	119,559	122,800
Expenses							
41,256	Employee Expenses	41,572	48,875	18	50,360	51,593	52,955
6,518	Superannuation Expenses	5,877	7,404	26	7,880	8,440	8,826
12,240	Supplies and Services	12,209	15,032	23	19,451	19,619	20,037
1,439	Depreciation and Amortisation	1,439	2,589	80	2,816	2,816	2,818
40,811	Grants and Purchased Services	40,811	39,851	-2	40,025	40,987	42,109
53	Other Expenses	53	53	-	53	53	54
102,317	Total Ordinary Expenses	101,961	113,804	12	120,585	123,508	126,799
-2,343	Operating Result	-2,658	-3,658	-38	-3,906	-3,949	-3,999

HOUSING ACT

Purpose

Housing ACT provides social housing that is appropriate, affordable and meets the needs and circumstances of low income and disadvantaged people. Housing ACT also funds and supports the specialist homelessness sector to assist and support homeless people and people at risk of becoming homeless.

Stable long-term and affordable housing provides tenants with a greater opportunity to more fully participate in the social, economic and recreational activities of the Territory and reach their potential. Through social housing assistance and support for the homeless, Housing ACT helps to alleviate social isolation and build resilience, contributing to a safer, stronger and more inclusive community – where everybody has a bright future regardless of their characteristics, circumstances or background.

2018-19 Priorities

New strategic and operational initiatives in 2018-19 include:

- Continued focus on early crisis intervention to prevent chronic homelessness for key groups including women and children escaping domestic and family violence, older women, young pregnant women at risk of statutory intervention and migrants with uncertain immigration status. This includes accommodation, wrap around case management and extended operating hours of OneLink.
- Construction of further dedicated and culturally appropriate housing for older Aboriginal and Torres Strait Islanders.
- Design of a second Common Ground accommodation complex in Dickson to provide support for people at risk of, or experiencing, homelessness.
- Completion of development and feasibility studies to establish a purpose-built supportive housing facility for people experiencing long-term mental health issues and housing difficulties, informed by the research undertaken in 2017-18 on long-term accommodation and support requirements for clients with high and complex needs.
- Provision of energy efficiency products to public housing properties through the Energy Efficiency Improvement Scheme. Low income households will also be provided with energy assessments, education, draught proofing and other services through the Actsmart Low Income Energy Efficiency Program.
- Development and implementation of a digital service delivery channel to ensure public housing tenants and other members of the community are able to access essential housing and homelessness services 24 hours a day, seven days a week.

Continuing strategic and operational initiatives in 2018-19 include:

- Continued support for tenants during and beyond the relocation process as part of the Public Housing Renewal Program.
- Investment in the professional development of frontline specialist housing and homelessness workers and their organisations to build capability and service innovation.
- Continued focus on better integrating services for families experiencing domestic and family violence, supported by a range of Safer Family Initiatives.
- Smooth transition of services to tenants through the commencement of the new total facilities management contract.
- Implementation of the Public Housing Asset Management Plan, under the ACT Housing Strategy, that delivers a contemporary and responsive asset base capable of meeting the broader social policy objectives of the government.

Estimated Employment Level

Table 36: Estimated Employment Level

	2016-17 Actual Outcome	2017-18 Budget	2017-18 Estimated Outcome	2018-19 Budget
Staffing (FTE)	250	256	255	260 ¹

Note:

1. The increase in number of employees (FTEs) in 2018-19 is as a result of Housing ACT's additional resource to implement budget initiatives and confirmation of ongoing graduate positions.

Strategic Objectives and Indicators

Strategic Objective 1

Appropriately housing people most in need

Housing assistance is targeted at those most in need in the community. Stable, safe and secure long term housing provides the foundation upon which individuals and families can build their future, engage with the community and take up opportunities for education, training and employment and to build capacity and resilience. Therefore, the provision of housing assistance aims to reduce social isolation and disadvantage and build a safer, healthy and more inclusive community where people are better able to participate and take up opportunities to achieve their potential.

Strategic Indicator 1

Of all new households that were allocated within three months, the proportion that were in the greatest need.

Allocating housing to those most in need in the community remains the key focus for public housing. This indicator measures the proportion of those housed within a three month period that were in the greatest need, where need may include: being homeless, women, with or without children, escaping family or domestic violence, being in housing that is detrimental to health and safety or otherwise inappropriate due to the residents having mental health issues, serious medical issues or a disability, including being frail-aged, and particularly where the natural support networks are at risk of breaking down.

2017-18 Target	2018-19 Target	2019-20 Estimate	2020-21 Estimate	2021-22 Estimate
99%	99%	99%	99%	99%

Strategic Objective 2

Access to safe, affordable and sustainable housing that contributes to the opportunities for social and economic participation

Social housing enables tenants to take up opportunities to more fully participate in and contribute to the community and achieve their potential. Working in partnership with the specialist homelessness service providers, Housing ACT assists vulnerable families to improve their social inclusion by providing secure long term sustainable housing and appropriate support and assistance that builds foundation skills, capacity and resilience.

Strategic Indicator 2

Proportion of tenants indicating that public housing assists them in participating in the community

Social housing helps build stronger, safer and more cohesive communities through reducing disadvantage and exclusion for some of the most vulnerable in the community. Improving access to education, training and employment opportunities better enables tenants to engage in social, cultural, civic and recreational activities and thereby more fully participate in the community and achieve their potential.

2017-18 Target	2018-19 Target	2019-20 Estimate	2020-21 Estimate	2021-22 Estimate
79%	79%	80%	80%	81%

Strategic Objective 3

Prevention and reduction of homelessness

A key to successful housing outcomes for those transitioning from homelessness or crisis accommodation is access to appropriate and adequate supports to assist them in achieving sustainable housing.

Strategic Indicator 3 ¹

People who are homeless or at risk of homelessness are assisted to achieve independent housing

Specialist homelessness services support people who are homeless or at risk of homelessness to achieve sustainable housing, social inclusion and greater economic participation – re-establishing their capacity to live independently – through the delivery of a range of support services which may include supported accommodation. This indicator shows the achievement of independent housing outcomes as a result of the support and assistance provided through specialist homelessness services. It is measured as the proportion of all specialist homelessness services clients (with a closed support period in the financial year) who achieve independent housing at the end of support. Independent housing refers to public or community housing (whether renter or rent free) and private or other housing (whether renter, rent free or owner).

2017-18 Target	2018-19 Target	2019-20 Estimate	2020-21 Estimate	2021-22 Estimate
62%	64%	67%	70%	73%

Note:

1. This indicator on the housing outcomes of people using homelessness services replaces an indicator on the employment outcome of people using homelessness services. This new indicator is in closer alignment to the Government priority of improving access to appropriate housing including for those experiencing homelessness or at risk of homelessness due to domestic violence, as identified in the Government's Enhancing Liveability and Social Inclusion priority.

Output Classes

Social housing primarily occurs through the provision of affordable rental housing. A rental subsidy is provided to eligible tenants, based upon them paying no more than 25% of their assessable household income. In addition, social housing is provided to community housing providers, homelessness service providers and other specialist housing providers for their use to accommodate and support high needs and low income individuals and families.

Housing ACT also funds homelessness service providers to provide intensive support and assistance to individuals and families who are homeless, and those who are at risk of becoming homeless, to address their individual circumstances and needs, and provide them with the skills and capacity to secure and sustain long term housing and better participate in the community.

There is only one output class for the provision of social housing services.

Output Class 1: Social Housing Services

Table 37: Output Class 1: Social Housing Services

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000
Total Cost ¹	193,867	196,710
Controlled Recurrent Payments	47,192	48,637

Note:

1. Total cost includes depreciation and amortisation of \$39.003 million in 2017-18 and \$37.198 million in 2018-19.

Output 1.1: Social Housing Services

The provision of safe, affordable and appropriate housing that supports tenants to sustain their housing long term through:

- assessing an applicant's eligibility for housing, priority category and their support needs;
- allocating housing to eligible applicants and community housing providers and other community sector support providers that best meets the needs of tenants; and
- managing the public housing property portfolio to ensure that it best meets the needs of tenants, and managing the social housing tenancies.

Providing funding and support to the homelessness and community housing service providers to address homelessness and provide sustainable long term housing options.

Table 38: Output 1.1: Social Housing Services

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000
Total Cost	193,867	196,710
Controlled Recurrent Payments	47,192	48,637

Accountability Indicators

Output Class 1: Social Housing Services

Output 1.1: Social Housing Services

Table 39: Accountability Indicators Output 1.1

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
a. Allocation of housing to those in greatest need Percentage of public housing applications to priority and high need applicants	98%	99%	98%
b. Number of social housing properties ¹ Includes all Housing ACT properties whether tenanted by public housing tenants or head leased to community service providers	11,637	11,935	11,809
c. Number of tenancies managed by registered community housing providers Includes tenants in individual tenatable units such as group shared homes and properties head leased from Housing ACT	1,770	1,790	1,800
d. Percentage of public housing tenants receiving a rebate	95%	95%	95%
e. Number of client service visits ²	9,000	9,000	12,500
f. Satisfaction with provision of public housing ³	80%	74%	76%
g. Average cost per dwelling of public housing	\$12,157	\$12,262	\$12,639
h. Satisfaction with provision of community housing ³	85%	76%	81%
i. Occupancy rate for public housing	96%	96%	96%
j. Percentage of public housing households with no rental debt ⁴	N/A	N/A	87%
k. Percentage of tenant accounts \geq \$500 and four or more weeks in arrears on repayment agreements ⁴	90%	75%	N/A
l. Percentage of rent received	99%	98%	98%

Notes:

1. The movement in the number of social housing properties is mainly impacted by the replacement properties received from the Public Housing Renewal Taskforce and properties transferred to the Suburban Land Agency for sale under the Public Housing Renewal Program.
2. The higher number of client service visits in 2018-19 is due to the inclusion of all client service visits where only a selected group of client service visits were captured under the previous counting rules. The new target is a proper reflection of the level of engagement with tenants.
3. The targets for tenant satisfaction for public and community housing have been adjusted to align with relevant industry benchmarks.
4. Indicator k is to be replaced by Indicator j in 2018-19. Indicator k measures success in engaging tenants to agree to repay their debt but does not reflect success in achieving debt repayment to sustain their tenancies. Indicator j is a comprehensive measure in capturing the proportion of tenants in meeting their rental obligations and is a strengths based approach to monitoring tenancy management.

Changes to Appropriation

Table 40: Changes to appropriation – Controlled Recurrent Payments

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000	2019-20 Estimate \$'000	2020-21 Estimate \$'000	2021-22 Estimate \$'000
2017-18 Budget	46,792	46,547	47,290	45,940	45,940
2018-19 Budget Policy Decisions					
Better Government:					
- Digitising Government records ¹	0	0	-25	-84	-100
- Housing ACT Digital Transformation Program	0	487	979	0	0
More support for families and inclusion:					
- Drug and Alcohol Court establishment	0	37	0	0	0
- More frontline homelessness services	0	1,227	1,479	1,761	2,057
- Supported accommodation for people with mental illness	0	200	0	0	0
2018-19 Budget Technical Adjustments					
Pay equity for the social and community services sector – ACT Government contribution ²	0	-307	-290	1,913	207
Commonwealth Grants - National Affordable Housing SPP	400	0	0	0	0
Commonwealth Grants – National Housing and Homelessness Agreement ³	0	1,583	1,839	2,170	779
Commonwealth Grants – Pay equity for the social and community services sector ³	0	-1,137	-1,368	-1,619	0
2018-19 Budget	47,192	48,637	49,904	50,081	48,883

Notes:

1. The reduction in controlled recurrent payment will be offset by saving from record services.
2. The pay equity liability is reviewed annually, the adjustment represents the funding differences required in meeting future liabilities.
3. The National Housing and Homelessness Agreement will include the Commonwealth's contribution to the Social, Community and Disability Services Industry Equal Remuneration Order 2012. This was previously paid under the National Partnership on Pay Equity for the Social and Community Services Sector.

Table 41: Changes to appropriation – Capital Injections, Controlled

	2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000	2019-20 Estimate \$'000	2020-21 Estimate \$'000	2021-22 Estimate \$'000
2017-18 Budget	5,000	5,000	5,000	5,000	5,000
2018-19 Budget Policy Decisions					
Better Government:					
- Housing ACT Digital Transformation Program	0	223	445	0	0
More services:					
- Improved energy efficiency for public housing	0	1,449	1,498	2,766	0
More support for families and inclusion:					
- Better housing for Aboriginal and Torres Strait Islander older people	0	2,388	2,100	0	0
- Common Ground at Dickson - design and planning	0	250	0	0	0
2018-19 Budget	5,000	9,310	9,043	7,766	5,000

Financial Statements – Controlled (PTE)

Table 42: Housing ACT: Operating Statement

2017-18 Budget		2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000	Var %	2019-20 Estimate \$'000	2020-21 Estimate \$'000	2021-22 Estimate \$'000
Income							
Revenue							
46,792	Controlled Recurrent Payments	47,192	48,637	3	49,904	50,081	48,883
87,546	User Charges	87,546	88,218	1	89,845	90,736	90,736
799	Interest	799	523	-35	158	165	165
10,420	Other Revenue	14,412	8,831	-39	8,634	8,538	8,551
145,557	Total Revenue	149,949	146,209	-2	148,541	149,520	148,335
Expenses							
26,229	Employee Expenses	25,769	26,694	4	27,577	28,394	28,737
3,699	Superannuation Expenses	3,555	3,694	4	3,725	3,812	3,808
92,114	Supplies and Services	93,605	98,154	5	102,368	107,830	110,913
50,946	Depreciation and Amortisation	39,003	37,198	-5	15,827	16,045	16,286
21,852	Grants and Purchased Services	21,852	23,389	7	24,163	25,019	25,315
2,825	Borrowing Costs	2,831	2,620	-7	2,413	2,210	2,011
5,503	Other Expenses	7,252	4,961	-32	5,542	5,583	5,613
203,168	Total Expenses	193,867	196,710	1	181,615	188,893	192,683
-57,611	Operating Result	-43,918	-50,501	-15	-33,074	-39,373	-44,348
Other Comprehensive Income							
<i>Items that will not be Reclassified Subsequently to Profit or Loss</i>							
150,933	Increase/(Decrease) in Asset Revaluation Surplus	187,522	170,017	-9	219,200	228,466	238,918
150,933	Total Other Comprehensive Income	187,522	170,017	-9	219,200	228,466	238,918
93,322	Total Comprehensive Income	143,604	119,516	-17	186,126	189,093	194,570

Table 43: Housing ACT: Balance Sheet

Budget at 30/6/18 \$'000		2017-18 Estimated Outcome \$'000	Budget at 30/6/19 \$'000	Var %	Estimate at 30/6/20 \$'000	Estimate at 30/6/21 \$'000	Estimate at 30/6/22 \$'000
Current Assets							
33,108	Cash and Cash Equivalents	38,782	24,702	-36	9,960	9,590	7,611
8,409	Receivables	8,371	8,460	1	8,639	8,828	9,017
38,174	Assets Held for Sale	115,745	3,075	-97	3,152	3,231	3,312
269	Other Assets	456	456	-	456	456	456
79,960	Total Current Assets	163,354	36,693	-78	22,207	22,105	20,396
Non Current Assets							
156	Receivables	3	6	100	9	12	15
5,138,972	Property, Plant and Equipment	5,134,467	5,423,924	6	5,644,877	5,841,545	6,039,513
10,596	Investment Properties	8,625	8,703	1	8,609	8,597	8,603
12,833	Capital Works in Progress	11,338	13,207	16	12,150	9,281	8,512
0	Other Assets	134	134	-	134	134	134
5,162,557	Total Non Current Assets	5,154,567	5,445,974	6	5,665,779	5,859,569	6,056,777
5,242,517	TOTAL ASSETS	5,317,921	5,482,667	3	5,687,986	5,881,674	6,077,173
Current Liabilities							
5,776	Payables	7,368	7,376	..	7,384	7,392	7,400
4,619	Interest-Bearing Liabilities	4,619	4,511	-2	4,403	4,265	4,068
7,654	Employee Benefits	7,825	8,112	4	8,408	8,707	9,001
4,500	Other Liabilities	13,742	5,558	-60	4,050	4,941	4,798
22,549	Total Current Liabilities	33,554	25,557	-24	24,245	25,305	25,267
Non Current Liabilities							
53,479	Interest-Bearing Liabilities	53,479	48,969	-8	44,567	40,301	36,232
632	Employee Benefits	493	517	5	546	575	605
0	Other Liabilities	220	226	3	232	238	244
54,111	Total Non Current Liabilities	54,192	49,712	-8	45,345	41,114	37,081
76,660	TOTAL LIABILITIES	87,746	75,269	-14	69,590	66,419	62,348
5,165,857	NET ASSETS	5,230,175	5,407,398	3	5,618,396	5,815,255	6,014,825
REPRESENTED BY FUNDS EMPLOYED							
1,402,954	Accumulated Funds	1,454,363	1,354,316	-7	1,368,114	1,358,507	1,341,159
3,762,903	Asset Revaluation Surplus	3,775,812	4,053,082	7	4,250,282	4,456,748	4,673,666
5,165,857	TOTAL FUNDS EMPLOYED	5,230,175	5,407,398	3	5,618,396	5,815,255	6,014,825

Table 44: Housing ACT: Statement of Changes in Equity

Budget at 30/6/18 \$'000		2017-18 Estimated Outcome \$'000	Budget at 30/6/19 \$'000	Var %	Estimate at 30/6/20 \$'000	Estimate at 30/6/21 \$'000	Estimate at 30/6/22 \$'000
	Opening Equity						
1,352,774	Opening Accumulated Funds	1,435,132	1,454,363	1	1,354,316	1,368,114	1,358,507
3,594,925	Opening Asset Revaluation Reserve	3,571,245	3,775,812	6	4,053,082	4,250,282	4,456,748
4,947,699	Balance at the Start of the Reporting Period	5,006,377	5,230,175	4	5,407,398	5,618,396	5,815,255
	Comprehensive Income						
-57,611	Operating Result - Including Economic Flows	-43,918	-50,501	-15	-33,074	-39,373	-44,348
150,933	Inc/Dec in Asset Revaluation Reserve Surpluses	187,522	170,017	-9	219,200	228,466	238,918
93,322	Total Comprehensive Income	143,604	119,516	-17	186,126	189,093	194,570
-17,045	Transfer to/from Accumulated Funds	-17,045	-107,253	-529	22,000	22,000	22,000
17,045	Movement in Asset Revaluation Reserve	17,045	107,253	529	-22,000	-22,000	-22,000
0	Total Movement in Reserves	0	0	-	0	0	0
	Transactions Involving Owners Affecting Accumulated Funds						
5,000	Capital Injections	5,000	9,310	86	9,043	7,766	5,000
119,836	Inc/Dec in Net Assets due to Admin Restructure	75,194	48,397	-36	15,829	0	0
124,836	Total Transactions Involving Owners Affecting Accumulated Funds	80,194	57,707	-28	24,872	7,766	5,000
	Closing Equity						
1,402,954	Closing Accumulated Funds	1,454,363	1,354,316	-7	1,368,114	1,358,507	1,341,159
3,762,903	Closing Asset Revaluation Reserve	3,775,812	4,053,082	7	4,250,282	4,456,748	4,673,666
5,165,857	Balance at the end of the Reporting Period	5,230,175	5,407,398	3	5,618,396	5,815,255	6,014,825

Table 45: Housing ACT: Cash Flow Statement

2017-18 Budget		2017-18 Estimated Outcome \$'000	2018-19 Budget \$'000	Var %	2019-20 Estimate \$'000	2020-21 Estimate \$'000	2021-22 Estimate \$'000
CASH FLOWS FROM OPERATING ACTIVITIES							
Receipts							
46,792	Controlled Recurrent Payments	47,192	48,637	3	49,904	50,081	48,883
86,858	User Charges	86,858	87,374	1	88,974	89,844	89,844
799	Interest Received	799	523	-35	158	165	165
10,417	Other	14,250	9,166	-36	8,786	8,659	8,672
144,866	Operating Receipts	149,099	145,700	-2	147,822	148,749	147,564
Payments							
26,229	Employee	25,666	26,564	3	27,433	28,247	28,594
3,699	Superannuation	3,555	3,694	4	3,725	3,812	3,808
92,243	Supplies and Services	93,735	98,508	5	102,944	108,094	111,179
21,852	Grants and Purchased Services	21,852	23,389	7	24,163	24,885	25,181
2,825	Borrowing Costs	2,825	2,614	-7	2,407	2,204	2,005
3,700	Other	3,480	3,480	-	3,480	3,480	3,480
150,548	Operating Payments	151,113	158,249	5	164,152	170,722	174,247
-5,682	NET CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIES	-2,014	-12,549	-523	-16,330	-21,973	-26,683
CASH FLOWS FROM INVESTING ACTIVITIES							
Receipts							
37,600	Proceeds from Sale of Property, Plant and Equipment	47,762	39,396	-18	39,105	60,630	64,730
0	Proceeds from Sale/Maturity of Investments	332	403	21	248	183	184
37,600	Investing Receipts	48,094	39,799	-17	39,353	60,813	64,914
Payments							
52,941	Purchase of Property, Plant and Equipment	52,442	46,021	-12	42,297	42,573	40,945
52,941	Investing Payments	52,442	46,021	-12	42,297	42,573	40,945
-15,341	NET CASH INFLOW/(OUTFLOW) FROM INVESTING ACTIVITIES	-4,348	-6,222	-43	-2,944	18,240	23,969
CASH FLOWS FROM FINANCING ACTIVITIES							
Receipts							
5,000	Capital Injections	5,000	9,310	86	9,043	7,766	5,000
300	Proceeds from Borrowings	300	300	-	300	300	300
5,300	Financing Receipts	5,300	9,610	81	9,343	8,066	5,300
Payments							
4,983	Repayment of Borrowings	4,983	4,919	-1	4,811	4,703	4,565
4,983	Financing Payments	4,983	4,919	-1	4,811	4,703	4,565
317	NET CASH INFLOW/(OUTFLOW) FROM FINANCING ACTIVITIES	317	4,691	#	4,532	3,363	735

-20,706	NET INCREASE/(DECREASE) IN CASH AND CASH EQUIVALENTS	-6,045	-14,080	-133	-14,742	-370	-1,979
53,815	CASH AT THE BEGINNING OF REPORTING PERIOD	44,827	38,782	-13	24,702	9,960	9,590
33,108	CASH AT THE END OF REPORTING PERIOD	38,782	24,702	-36	9,960	9,590	7,611

Notes to the Controlled Budget Statements

Significant variations are as follows:

Operating Statement

- controlled recurrent payments:
 - the increase of \$0.400 million in the 2017-18 estimated outcome from the original budget is due to funding adjustments of Commonwealth grants; and
 - the increase of \$1.445 million in the 2018-19 Budget from the 2017-18 estimated outcome is mainly due to additional funding for more frontline homelessness services and budget initiatives that will enhance service delivery to tenants and the community as well as indexation of Commonwealth grants.
- user charges:
 - the increase of \$0.672 million in the 2018-19 Budget from the 2017-18 estimated outcome is mainly due to a small increase in rental revenue through indexation to welfare payments.
- interest revenue:
 - the decrease of \$0.276 million in the 2018-19 Budget is due to reduction in cash holdings throughout the year, as funds are applied to meet operational expenses and outlays on capital projects.
- other revenue:
 - the increase of \$3.992 million in the 2017-18 estimated outcome from the original budget is mainly due to higher profit on the sale of properties and higher other recoveries; and
 - the decrease of \$5.581 million in the 2018-19 Budget is mainly due to other recoveries returning to a normal level.
- employee expenses:
 - the decrease of \$0.460 million in the 2017-18 estimated outcome from the original budget is mainly due to lower workers compensation premium; and
 - the increase of \$0.925 million in the 2018-19 Budget from the 2017-18 estimated outcome is mainly due to wages increase and additional staff to implement budget initiatives as well as confirmation of ongoing graduate positions.
- supplies and services:
 - the increase of \$1.491 million in the 2017-18 estimated outcome from the original budget is mainly due to higher property ownership costs; and

- the increase of \$4.549 million in the 2018-19 Budget from the 2017-18 estimated outcome is due to indexation costs, including the range of property ownerships costs.
- depreciation and amortisation:
 - the decrease of \$11.943 million in the 2017-18 estimated outcome from the original budget is mainly due to the timing and progress of the Public Housing Renewal Program as the building value is to be fully depreciated prior to the transfer of sites to Suburban Land Agency under the program; and
 - similarly, the decrease of \$1.805 million in the 2018-19 Budget from the 2017-18 estimated outcome is mainly impacted by the timing and progress of the Public Housing Renewal Program.
- grants and purchased services:
 - the increase of \$1.537 million in the 2018-19 Budget from the 2017-18 estimated outcome is due to additional funding to provide more frontline homelessness services and indexation on service funding agreements.
- borrowing costs:
 - the decrease of \$0.211 million in the 2018-19 Budget from the 2017-18 estimated outcome is due to repayment of the Commonwealth loans in accordance with the loan repayment schedule.
- other expenses:
 - the increase of \$1.749 million in the 2017-18 estimated outcome from the original budget is mainly due to higher bad and doubtful debt provision and additional properties transferred to the Community Services Directorate under the Affordable Rental Scheme; and
 - the decrease of \$2.291 million in the 2018-19 Budget from the 2017-18 estimated outcome is due to other expenses returning to the normal level.

Balance Sheet

- current assets:
 - the increase of \$83.394 million in the 2017-18 estimated outcome from the original budget is mainly due to higher cash holdings as a result of an improved bottom line and an increase in assets held for distribution under the Public Housing Renewal Program; and
 - the decrease of \$126.661 million in the 2018-19 Budget from the 2017-18 estimated outcome is mainly due to a reduction in cash holdings as funds are required to meet operational expenses and a decrease in asset held for distribution post the Public Housing Renewal Program.

- non-current assets:
 - the increase of \$289.457 million in the 2018-19 Budget from the 2017-18 estimated outcome is mainly due to an increase in the value of the property portfolio following the annual asset revaluation.
- current liabilities:
 - the increase of \$11.005 million in the 2017-18 estimated outcome from the original budget is mainly due to higher payables and revenue received in advance for the sale of properties; and
 - the decrease of \$7.997 million in the 2018-19 Budget from the 2017-18 estimated outcome is mainly due to the one-off impact of the revenue received in advance for sale of properties in 2017-18.
- non-current liabilities:
 - the decrease of \$4.480 million in the 2018-19 Budget from the 2017-18 estimated outcome is mainly due to the repayment of the Commonwealth loans in accordance with the loan repayment schedule.

Statement of Changes in Equity

- asset revaluation reserve surpluses:
 - the increase of \$277.270 million in the 2018-19 Budget from the 2017-18 estimated outcome is consistent with the short to medium term market outlook.
- transactions involving owners affecting accumulated funds:
 - the decrease of \$44.642 million in the 2017-18 estimated outcome from the original budget is mainly due to the net impact and timing of the transfer of equity (properties to/from between Housing ACT and the Suburban Land Agency or the Public Housing Renewal Taskforce) under the Public Housing Renewal Program; and
 - similarly, the decrease of \$26,797 million in the 2018-19 Budget from the 2017-18 estimated outcome is mainly due to the net impact of the Public Housing Renewal Program.

Cash Flow Statement

Variations in the Statement are explained in the notes above.